

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY**  
**REGULAR MEETING OF THE BOARD OF TRUSTEES**

August 7<sup>th</sup> 2011

2:00 p.m.

Classrooms 1 & 2 & 3

**AGENDA**

- I. Call to Order Taylor Jones
  - A. Pledge of Allegiance
  - B. [Our Mission and Vision](#) Richard Mathey
- II. Agenda *(For Approval)* Taylor Jones
- III. [Minutes](#) *(For Approval)* Taylor Jones
- IV. Community Communication Taylor Jones
- V. Old Business
  - A. (From the Medical Staff) *(For Approval)* Dr. Lawrence Lauridsen, *Medical Staff President*
    - 1. [Proposed Changes to Medical Staff Bylaws](#)
  - B. (From the Human Resources Committee) *(For Approval)* Ed Tardoni
    - 1. [Code of Conduct Policy](#)
  - C. Outstanding – Not Ready for Board Consideration (Placed on the agenda as a reminder of uncompleted business)
    - 1. Credentialing Policy
- VI. New Business
- VII. Chief Executive Officer Report Irene Richardson
- VIII. Committee Reports
  - A. [Quality Committee](#) Barbara Sowada
  - B. [Human Resources Committee](#) Ed Tardoni
  - C. Finance & Audit Committee Marty Kelsey
    - 1. [Capital Expenditure Requests](#) *(For Approval)*
    - 2. [Narratives](#) Tami Love, *Chief Financial Officer*
    - 3. Bad Debt *(For Approval)* Ron Cheese, *Director of Patient Financial Services*
    - 4. [Finance & Audit Committee Packet](#)
  - D. [Building & Grounds Committee](#) Ed Tardoni
  - E. Foundation Board Tiffany Marshall, *Foundation Director*
  - F. [Compliance Committee](#) Barbara Sowada
  - G. Joint Conference Committee Richard Mathey

MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
REGULAR MEETING OF THE BOARD OF TRUSTEES

August 7<sup>th</sup> 2018

2:00 p.m.

Classrooms 1 & 2 & 3

**AGENDA**

- IX. Contract Review Suzan Campbell, *Chief Legal Executive/General Counsel*
- A. Contracts Consent Agenda *(For Approval)*
1. [Amendment to Affiliation Agreement with City of](#)
  2. [Facility Use Agreement for City of Dermatology](#)
  3. [NaVectis](#)
- B. Contracts Approved by CEO since Last Board Meeting *(For Your Information)*
1. [Check List for American Association of Critical Care Nurses](#)
  2. [Check List for Gallagher Employee Engagement Survey](#)
  3. [Check List for Hospice Services Cowboy Cares](#)
  4. [Check List for Mission Health Clinical Agreement](#)
  5. [Check List for Vivor](#)
- X. Medical Staff Report Dr. Lawrence Lauridsen
- XI. Good of the Order Taylor Jones
- XIII. Executive Session (W.S. 16-4-405 (a)(ii), (ix), (x)) Taylor Jones
- XIV. Action Following Executive Session Taylor Jones
- A. Approval of Privileges *(For Approval)*
- XV. Adjourn Taylor Jones



# Memorial Hospital

OF SWEETWATER COUNTY

## OUR MISSION

*Compassionate care for  
every life we touch.*

## OUR VISION

*To be our community's trusted  
healthcare leader.*

## OUR VALUES

*Be Kind*

*Be Respectful*

*Be Accountable*

*Work Collaboratively*

*Embrace Excellence*

## OUR STRATEGIES

*Patient Experience*

*Quality & Safety*

*Workplace Experience*

*Growth, Opportunity & Community*

*Financial Stewardship*

**MINUTES FROM THE REGULAR MEETING  
MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
BOARD OF TRUSTEES**

**July 10, 2019**

The Board of Trustees of Memorial Hospital of Sweetwater County met in regular session on July 10, 2019 at 2:00 p.m. with Mr. Richard Mathey, President, presiding.

**CALL TO ORDER**

Mr. Mathey called the meeting to order and announced a quorum was present. The following Trustees were present: Mr. Taylor Jones, Mr. Marty Elsey, Mr. Richard Mathey, Mr. Barbara Sowada and Mr. Ed Cardoni.

Officially present: Ms. Rene Richardson, Chief Executive Officer and Mr. Lawrence Lauridsen, Medical Staff President.

Mr. Mathey led the audience in the Pledge of Allegiance. Mr. Cardoni read aloud the mission and vision statements.

**APPROVAL OF AGENDA**

The motion to approve the amended agenda to add approval of a resolution designating a public records person for MHSC was made by Mr. Sowada, second by Mr. Jones. Motion carried.

**APPROVAL OF MINUTES**

The motion to approve the minutes of the June 5, 2019 regular meeting as presented was made by Mr. Elsey, second by Mr. Jones. Motion carried.

**ELECTION OF OFFICERS AND COMMITTEE ASSIGNMENTS**

Mr. Sowada presented names for officers on behalf of the Governance Committee:

President – Mr. Jones  
Vice President – Mr. Mathey  
Treasurer – Mr. Elsey  
Secretary – Mr. Cardoni

The motion to close nominations and approve the names as presented was made by Mr. Elsey, second by Mr. Cardoni. Motion carried. Mr. Mathey turned the gavel over to Mr. Jones. He noted the thank you note included in the packet. Mr. Jones thanked Mr. Mathey for all he has done for the Board of Trustees and the Hospital. Mr. Jones thanked the Trustees for voting him in and allowing him to serve.

## COMMUNITY COMMUNICATION

Ms. Richardson presented a gift of appreciation to Mr. Mathey on behalf of the Board of Trustees and hospital staff.

Ms.odi Corley, Clinic Systems Analyst, reported on the Merit-based Incentive Payment System (MIPS) score for 2019 from the Centers for Medicare and Medicaid Services (CMS).

Mr.auridsen recognized medical staff scholarship recipients Ms. lyssa lingsmith from Rock Springs and Ms. oseline latorre from Green River. Ms. e Sutton, Marketing and Public Relations Director, recognized Ms. iushia onales as the Rock Springs High School Health Academy scholarship recipient.

## CENTRAL PLANT UPGRADE ENGINEERS PRESENTATION

Mr. ake levins of SpaceTime and levins Systems Engineering provided an update on the central plant upgrade project. The bid document package is progressing nicely. The bid opening will be at the August Building and Grounds Committee meeting.

## OLD BUSINESS

### Quality Assessment Performance Improvement (QAPI) Plan

Ms. ara Jackson, Quality Director, reviewed the information provided in the meeting packet. She said we are focusing efforts to bring in lean as our quality improvement methodology. The motion to approve the QAPI Plan as presented was made by Mr. Sowada, second by Mr. Mathey. Motion carried. Ms. Jackson said additional in-depth information will be provided at the special workshop on quality in August.

## NEW BUSINESS

### Approval of Proposed Changes to Medical Staff Bylaws

Mr.auridsen reviewed the changes to current bylaws approved by the general medical staff on June 25. Mr. Jones said the Board will take action at the August meeting.

### Resolution Designating a Public Records Person at MHSC

The motion to approve and adopt the MHSC resolution to designate a public records person as presented by Ms. Susan Campbell, Chief Legal Executive and General Counsel, was made by Mr. Mathey, second by Mr.elsey. Motion carried.

## CHIEF EXECUTIVE OFFICER REPORT

Ms. Richardson provided a Strategic Plan update. She said we continue to work on medical staff bylaws. The next ambulance service discussion is August 5 and we continue to look at all options. Ms. Richardson provided a physician recruitment update. An annual report was presented to the Board of County Commissioners in June 1. Town Halls will be held the weeks of July 15 and 22.

Ms. Richardson thanked Mr. Elsey for walking with hospital staff at the Claming George Days Parade in Green River.

## **COMMITTEE REPORTS**

### **Quality Committee**

Ms. Jackson announced the Hospital received a Quality award from the Mountain Pacific Quality Health (MPQH) regional Quality group. The application focused heavily on the patient experience. We detailed our work with Planetree and care coordination. Ms. Jackson said another focus was opioid reduction, readmissions, adverse drug reactions, and MIPS. She said a lot of work is being done across the organization and expressed appreciation for everyone's hard work.

### **Human Resources Committee**

Mr. Cardoni said work on the code of conduct has become more complete. He thinks we made some progress. The Committee is reviewing legal requirements and implementation procedures for telecommuting.

### **Finance and Audit Committee**

**Capital Expenditures:** The motion to approve 2020 for hospital website redesign and host service as presented was made by Mr. Elsey, second by Mr. Mathey. Motion carried. The motion to approve 2022 for intranet upgrades and website design as presented was made by Mr. Elsey, second by Mr. Cardoni. Motion carried.

**Narratives:** Ms. Love reviewed the narrative highlights included in the meeting packet. We continue to see an increase in reductions of revenue. Mr. Elsey suggested including more detailed information in reports when there is a discrepancy to explain the differences and why. Mr. Elsey thanked Ms. Love and her staff for their efforts.

**Bad Debt:** The motion to approve the net potential bad debt of \$1,035,513.75 as presented was made by Mr. Elsey, second by Mr. Sowada. Motion carried. Mr. Elsey said we talked about adding more metrics regarding what is represented behind these numbers.

### **Building & Grounds Committee**

Mr. Jim Horan, Facilities Director, referenced the minutes from the last meeting in the packet. He reported we have 100% lighting throughout the parking lot. The retaining wall project is almost complete. We experienced sprinkler and water issues. Mr. Horan apologized for the way the grass has looked and said things are turning around. He announced the Building and Grounds Committee meeting is moved to July 11 to take advantage of meeting with S&B while they are on site.

## **Foundation Board**

Ms. Tiffany Marshall Foundation Director said the golf tournament August 1 at Rolling Green in Green River is trending very nicely. The honor roll is still a work in progress. She hopes to have it up by the end of the year. The employee campaign third quarter numbers are higher than the annual goal and we still have three months to go. Mr. Dale Johnson has taken a step back from service on the Foundation Board. We hope to have a replacement medical staff representative soon. Trustees are invited to attend the Cancer Center 5 Year Celebration on August 22.

## **Compliance Committee**

Mr. Sowada reported Mr. Clayton Radaovich Director of Compliance and Risk Management continues to work on the risk assessment update. We are rolling out Fair Warning software which flags employees inappropriately in others' medical records. OSHA was onsite to look at heat in the laundry. Mr. Sowada reported we used a large part of the work Mr. Cardoni did when the Board first came together on the project to correct the heat issues. The Code of Conduct review continues.

Mr. Jones announced a ten minute recess.

Mr. Jones called the meeting back to order at 4:10 p.m.

## **CONTRACT REVIEW**

The motion to authorize the CEO to execute the contracts on behalf of MHSC as presented was made by Mr. Mathey second by Mr. Cardoni. Motion carried.

## **MEDICAL STAFF REPORT**

Mr. Lauridsen reported the Medical Executive Committee met June 1 and the General Medical Staff met June 25. Ms. Richardson treated the Medical Staff to a bingo night June 27. Mr. Israel Stewart is hosting a meal with a doc July 16. Mr. Lauridsen said we need to meet as the Joint Conference Committee whenever the Board would like to meet. He reported the first half of the new bylaws are ready for review. Mr. Lauridsen presented an appreciation gift to Mr. Mathey and thanked him on behalf of the Medical Staff.

## **GOOD OF THE ORDER**

Mr. Jones thanked Mr. Mathey for the note he included at the beginning of the meeting packet. The committee assignments will remain the same with the exception of Mr. Mathey replacing Mr. Jones on the Finance and Audit Committee. Mr. Jones said he is not a fan of keeping things the same but there is a lot going on right now and we will benefit from keeping things moving forward. Mr. Jones said that as the new President he will do things different. He asked that people not read anything into that. He is not sure what he will do different yet. Mr. Jones said Mr. Mathey did an excellent job and is to be commended because of his tremendous commitment of time and effort.

Mr.elsey asked again for staff to work with him for microphones because the microphone we have on the podium is useless. He asked for information on anti-venom supplies at the hospital. Ms. Leslie Taylor Clinic Director reported we have anti-venom on hand.

Mr. Cardoni said the increases in bad debt and reductions in revenue are significant. He said we are not going to compete our way out of it. He asked what can we do locally that is under our control. Mr. Cardoni asked if the Board would consider forming an ad hoc committee to see what we can do something local and under our control to supplement these forces to find a gate in the fences closing in on us. Ms. Richardson agreed we want to look at every possible option to help us adjust to this new norm. She said the aggregate collected on charges for Medicare patients is 33%. Mr. Jones said he does not want to duplicate or create extra work. He asked Ms. Richardson and Ms. Love to get a group together to discuss.

## EXECUTIVE SESSION

The motion to go into Executive Session for personnel reasons was made by Mr. Sowada second by Mr.elsey. Motion carried.

## RECONVENE INTO REGULAR SESSION

The motion to reconvene the meeting at 5:15 p.m. was made by Mr. Mathey second by Mr. Sowada. Motion carried.

## ACTION FOLLOWING EXECUTIVE SESSION

### Approval of Privileges

The motion to approve the June 11, 2019 Credentials Committee Recommendations for privileges as presented was made by Mr. Sowada second by Mr. Mathey. Motion carried.

1. Initial Appointment to Locum Tenens Staff 1 year
  - Mr. Janene Lyn Pediatrics
2. Initial Appointment to Consulting Staff 1 year
  - Mr. Dipayan Chaudhuri Cardiovascular Disease III of III
  - Mr. Albert Pasco Tele Radiology III rad
    - o Rad schedule 1 list of Physicians
3. Initial Appointment to HP Staff 1 year
  - MacLelyn Lindsey III P Oncology
4. Reappointment to Consulting Staff 2 years
  - Mr. Peter Hannon Tele Stroke III of III
  - Mr. Roger Reedman Cardiovascular Disease III of III
  - Mr. Lauren Heilen Maternal/Fetal Medicine III of III
  - Mr. Marcela Smid Maternal/Fetal Medicine III of III
5. Reappointment to Locum Tenens Staff 1 year
  - Mr. Mary Murphy Radiology III Advanced Medical Imaging
  - Mr. Raham Grant III Emergency Medicine III of III
  - Mr. Taylor Delgado III Emergency Medicine III of III
6. Reappointment to HP Staff 2 years
  - Bonnie Collins III CS I S CS

The motion to authorize the CEO to execute a new Chief Medical Officer agreement as presented was made by Mr. Mathey second by Mr. Sowada. Motion carried.

### ADJOURNMENT

There being no further business to discuss the meeting adjourned at 5:17 p.m.

\_\_\_\_\_

Mr. Taylor Jones President

Test:

\_\_\_\_\_

Mr. Cardoni Secretary

# MEMORIAL HOSPITAL OF SWEETWATER COUNTY

## Report to the Board of Trustees On Medical Staff Vote for Proposed Changes to the Medical Staff Bylaws and Rules and Regulations

From the General Medical Staff Meeting of  
**June 25, 2019**

President Mathey and Board of Trustees:

At their most recent General Medical Staff meeting, several changes to the current medical staff bylaws were presented for a vote. MEC decided it was important to make these changes to the current bylaws, while continuing to work on the new bylaws. The following changes were approved and are now being presented, for your approval:

1. FPPE Requirements in Associate Staff Category (bylaws p 10)  
This change is to update the bylaws to match our current policy and process for Focused Professional Performance Evaluation (FPPE).
2. Consultant Documentation in EMR (bylaws p 11) (RR p 30)  
This change is to ensure that a note from all consulting providers is included in the Medical Record.
3. Omissions or Misstatements on application (bylaws p 17, 26) (RR p 3, p 9)  
This change is to advise applicants that they need to disclose all pertinent information on their application, or their privileges can be denied.
4. CME Requirements (bylaws p. 20)  
After some research, it was discovered that there are some situations where the Wyoming Board of Medicine (WBOM) does NOT require physicians to complete Continuing Medical Education (CME). For example, Physicians are not required to submit CME for the first three years after they are granted a Wyoming language. This additional language ensures that our requirements are stricter than those of the WBOM.
5. Credentials Committee action upon Department Chair Denial (bylaws p. 21, 29) (RR p 5, 11)  
This section clarifies the action that Credential's Committee can take, after receiving the recommendation of the Department Chair.
6. Board Certification ( bylaws p 36 – 37)  
This language changes the requirement for board certification from seven years to "board certified or board eligible as determined by physician's individual college." Some colleges allow more or less than seven years to become board certified. The medical staff decided that it was best to follow the requirements of each specific college, such as the American College of Obstetricians and Gynecologists, which allows eight years for board certification.
7. Remove General Services Department (bylaws p 42)  
If the board approves this language, Pathology will become part of the Surgery Department and ER and Radiology will become part of the Medicine Department.

### 3. The Associate Physician Staff

- a. The Associate Physician Staff shall consist of Physicians who, following their initial appointment, are being considered for advancement to the Active Physician Staff. The duration of Associate Medical Staff status shall be for one (1) year from such Applicant's initial appointment to the Medical Staff. During this time, the Associate Medical Staff Appointee's performance will be monitored ~~by the Chair of the department in which such Physician is assigned~~ to determine eligibility of such Associate Medical Staff Appointee for appointment to the Active Physician Staff.
- b. ~~Monitoring of the Associate Staff member shall be accomplished through Focused Professional Practice Evaluation (FPPE) as provided for in these Medical Staff Bylaws, Rules and Regulations, and policies. The nature and scope of the required observation shall be determined on a department by department basis. Re The Associate Staff Member must successfully complete FPPE to determine their competence to practice the clinical privileges granted. The results of such FPPE shall be considered in conjunction with the Associate Staff Member's application for renewal of clinical privileges.~~
- c. ~~If the Associate Staff Member does not complete FPPE within the required time period, he/she shall not be eligible to apply for renewal of clinical privileges, and his/her grant of clinical privileges shall expire at the end of the initial grant period. This expiration of clinical privileges will not entitle the Associate Staff member to a fair hearing, as their failure to complete FPPE will be interpreted as not meeting threshold criteria.~~
- a.d. ~~A~~appointments to the Associate Medical Staff may not exceed one (1) full ~~Medical Staff~~ Year (with an additional one (1) Medical Staff Year extension for up to 12 months, for good reason ~~cause~~, as recommended by Credentials Committee and approved by the Medical Executive Committee, at which time failure to remove such provisional status shall be deemed a termination of his/her Medical Staff appointment. An Associate Medical Staff member whose membership is terminated shall have the rights accorded by the Medical Staff Bylaws to an Active Physician Staff member who has failed to be reappointed to the Active Medical Staff.
- eb. The Associate Staff shall be appointed to a specific department, shall be eligible to vote and serve on all Medical Staff committees, and it is recommended that they attend all meetings of the Medical Staff, such Physician's department meetings, and any committee on which such Physician serves. The Associate Staff members shall be ineligible to hold office in this Medical Staff organization. They shall assume all other duties and responsibilities of a Medical Staff member.

### 4. The Consulting Physician Staff

- a. The Consulting Physician Staff shall consist of Physicians of recognized professional ability, experience, and maturity who occasionally come to the Hospital on a pre-defined schedule or to act as a consultant upon request of any credentialed of the Medical Staff.
- b. The Consulting Physician Staff must possess expertise or training materially valuable to the Hospital, as such is determined by the MEC, and approved by the Governing Board, not available from active or Associate Staff members. Consulting Physician staff members may admit patients under special circumstances, not to exceed 12 admits per year. Non-admitting Physicians (radiologists, pathologists, emergency Physicians, etc.) working at the Hospital may not engage in more than 50 hours of work, per year.
- c. Consulting physicians will provide documentation for the hospital's EMR. This documentation will be entered directly, scanned in, or dictated.
- d. Consulting Physician Staff members shall not be permitted to vote or hold office. Consulting Staff members may attend meetings of the Medical Staff and Departments of which he/she is a member and any staff or Hospital educational programs.
- e. Consultation shall not be limited to members of this Medical Staff category.
- f. Each member of the Consulting Physician Staff expressly authorize the Hospital to monitor and evaluate such member's professional performance in such manners as authorized pursuant to the Rules and Regulations and the Policies, regardless of whether such member comes to or sees patients at the Hospital's facilities.

## 5. Locum Tenens Staff

This category is for Physicians who provide temporary service to the Hospital. Locum Tenens Privileges may be granted only for a specific period of time, not to exceed twelve (12) months per appointment, and shall automatically expire at the end of the specified period, without recourse by the Practitioner under the Medical Staff Bylaws. Locum Tenens Appointees shall not be eligible to vote or to hold office in the Medical Staff organization. They may, however, attend staff and departmental meetings and any staff or Hospital educational meetings

## 6. The Affiliate Physician Staff

- a. The Affiliate Physician Staff shall consist of Physicians who perform same day/outpatient surgery procedures at the Hospital. Affiliate Staff members shall

and past malpractice insurance carrier(s);

11. a statement whereby the Practitioner agrees that, when an adverse ruling is made with respect to his/her staff membership, staff status and/or privileges, he/she will resort to the administrative remedies afforded by the Medical Staff Bylaws Rules & regulation before resorting to formal legal action;
12. evidence of current, adequate professional liability insurance as determined by the Governing Board;
13. a statement regarding physical/mental health status, including alcohol abuse and/or drug dependency, as permitted by applicable law;
14. satisfactory completion of such continuing education requirements as may be imposed by law, this Hospital, or applicable accreditation agencies and as required by the Wyoming Board of Medicine to maintain licensure;
15. a statement as to whether the Applicant has ever withdrawn his/her application for appointment, reappointment, or clinical privileges, or resigned from a Medical Staff before the final decision of the Governing Board of such entity;
16. information as to whether the Applicant has ever been named as a defendant and/or convicted in a criminal action and details about any such instances;
17. information on the citizenship or visa status of the Applicant; and
18. information regarding whether the Applicant has ever been sanctioned by, or excluded or suspended from participation in Medicare, Medicaid or any other governmental reimbursement programs.

ii. Responsibility of Applicant

- iii. The Practitioner shall have the burden of producing adequate information for a proper evaluation of his/her competence, character, ethics, health status and other qualifications, and for resolving any doubts about such qualifications. Any material misrepresentation in, or omission from, the application and related documents, shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.

3. completion of training programs, specialty, date of completion;
4. the granting of state licenses, dates and history of adverse action;
5. the granting of staff membership and privileges at other institutions and adverse actions;
6. specialty board certifications;
7. querying the National Practitioner Data Bank;
8. at least three references from persons who can provide adequate references pertaining to the Practitioner's professional competence and ethical character; and
9. satisfactory completion of such continuing education requirements as may be imposed by law, this Hospital, or applicable accreditation agencies; **and as required by the Wyoming Board of Medicine to maintain licensure. Beginning their fourth year after completion of residency or fellowship, Physicians who aren't yet board certified must complete and provide documentation of CME. Physicians who have a lifetime certification and aren't participating in Maintenance of Certification must also provide CME documentation. Documentation must be provided for 20 hours of CME per year, or at least sixty (60) hours of CME within the previous three (3) years.**
10. Upon completion of the verification the Medical Staff Services Manager will forward the application to the appropriate staff Departmental Chair.

#### vi.vii. Responsibilities of Departmental Chair

The Departmental Chair or his/her designated representative, to which the application is forwarded, will review the application, and within ten (10) working days make a written report to the Credentials Committee on the qualifications of the Practitioner for admission to the Medical Staff as well as for specific privileges requested. In making this report, the Departmental Chair or his/her designated representative shall examine evidence of the character, professional competence, qualifications, health status and ethical standing of the Practitioner, and shall determine, through information contained in the references given and from other sources available to him/her whether the Practitioner has established and meets all of the

necessary qualifications for the Medical Staff category and the clinical privileges requested by him/her.

~~vii~~.viii. Responsibilities of the Credentials Committee

1. The Credentials Committee shall review the Practitioner's application for staff membership as well as for specific clinical privileges along with the report of the Departmental Chair or his/her representative at its first meeting following receipt of all these materials/ documents. **The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation, in whole or in part, or formulate its own written recommendation, and transmit the recommendation to the Medical Executive Committee.**
2. Following review of the Practitioner's application and report of the department Chair or his/her designated representative; the Credentials Committee shall make a recommendation with respect to the Practitioner's appointment and/or clinical privileges. If favorable, it will be submitted, together with all supporting documentation, to the Medical Executive Committee for review and comment, and then to the Governing Board for final action.

~~viii~~.ix. Adverse Recommendation of Credentials Committee

When the recommendation of the Credentials Committee is adverse to the Practitioner either in respect to appointment or clinical privileges, the Medical Executive Committee shall be so advised and the Medical Staff Services Manager shall promptly notify the Applicant by certified mail, return receipt requested. No such adverse recommendation may be forwarded to the Governing Board until after the Applicant has exercised, or has been deemed to have waived, his/her rights to a hearing as provided by Article XIII of these Bylaws.

~~ix~~.x. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee, along with comments from the Medical Executive Committee, the Governing Board shall act in the matter. If the Governing Board's decision is adverse to the Practitioner in respect to either appointment or clinical privileges, the Medical Staff Services Manager shall promptly notify him/her of such adverse decision by certified mail, return receipt requested, and such adverse decision shall be held in abeyance until the Applicant has exercised, or has been deemed to have waived, his/her rights under Article XIII of these Bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer clinical privileges where

ever been sanctioned by, or excluded or suspended from participation in Medicare, Medicaid or any other governmental reimbursement programs

ii. Responsibilities of Allied Health Professional

- iii. The Allied Health Professional shall have the burden of producing adequate information for a proper evaluation of his/her competence, character, ethics and other qualifications, and for resolving any doubts about such qualifications. Any material misrepresentation in, or omission from, the application and related documents, shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.

iii.iv. Appearance, Authorization and Consent

By applying for appointment to the Allied Health Professional staff, each Allied Health Professional thereby signifies:

1. his/her willingness to appear for interviews in regard to his/her application;
2. his/her authorization for the Hospital to consult with members of Medical Staffs of other Hospitals with which the Allied Health Professional has been associated and with others who may have information bearing on his/her competence, character, health status and ethical qualifications;
3. his/her consent to the Hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for Allied Health Professional staff membership;
4. his/her release from any liability of all representatives of the Hospital and its Medical Staff for their acts performed in good faith and without malice in connection with evaluating the Allied Health Professional and his/her credentials; and
5. his/her release from any liability all individuals and organizations who provide information to the Hospital in good faith and without malice concerning the Allied Health Professional's competence,

membership as well as for specific clinical privileges along with the report of the Departmental Chair or his/her representative at its first meeting following receipt of all these materials/ documents. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation, in whole or in part, or formulate its own written recommendation, and transmit the recommendation to the Medical Executive Committee.

2. Following review of the Allied Health Professional's application and report of the Department Chair or his/her designated representative; the Credentials Committee shall make a recommendation with respect to the Allied Health Professional's appointment or clinical privileges. If favorable, it will be submitted, together with all supporting documentation, to the Medical Executive Committee for review and comment, then to the Governing Board for final action.

#### ~~viii~~-ix. Adverse Recommendation of Credentials Committee

When the recommendation of the Credentials Committee is adverse to the Allied Health Professional, either in respect to appointment or clinical privileges, the Medical Executive Committee shall be so advised and the Chief Executive Officer shall promptly notify the Allied Health Professional by certified mail, return receipt requested. No such adverse recommendation may be forwarded to the Governing Board until after the Allied Health Professional has exercised or has been deemed to have waived, his/her rights as provided by Article V of these Bylaws.

#### ~~ix~~-x. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee, along with comments from the Medical Executive Committee, the Governing Board shall act in the matter. If the Governing Board's decision is adverse to the Allied Health Professional, in respect to either appointment or clinical privileges, the Medical Staff Services Manager shall promptly notify him/her of such adverse decision by certified mail, return receipt requested, and such adverse decision shall be held in abeyance until the Allied Health Professional has exercised, or has been deemed to have waived, his/her rights under Article XIII of the Bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer privileges where none existed before.

- d. The individual distant site Practitioner holds an appropriate license issued by the State of Wyoming by the appropriate licensing entity.
- e. The Hospital maintains documentation of its internal review of the performance of each distant site Practitioner and sends the distant site such performance information for use in the distant site's periodic appraisal of the distant site Practitioner. At a minimum, this information must include:
  - i. All adverse events that result from the telemedicine services provided by the distant site Practitioner to Hospital patients; and
  - ii. All complaints the Hospital receives about the distant site Practitioner.

## 5. Board Certification

Applicants for appointment or re-appointment to the Medical Staff are required to adhere to the following requirements relative to board certification:

- a. Board certification or the active pursuit of board certification in the specialty in which the Applicant seeks privileges, conferred by the American Board of Medical Specialties or the American Osteopathic Association is required.
- b. In the absence of board certification, an Applicant must have successfully completed a residency training program in conjunction with the specialty in which the Applicant seeks privileges that is approved by the Accreditation Council for Graduate Medical Education or the American Osteopathic Association, or from another recognized accredited training program approved by the Governing Board, and must be qualified to pursue and receive board certification.
- c. Any physician granted clinical privileges, who does not attain board certification by their individual certifying board's deadline will be determined to not meet threshold criteria.
- d. If a physician does not meet threshold criteria for their specialty, their medical staff membership and clinical privileges will be revoked. As this revocation is based solely on the failure of the physician to meet threshold criteria, this will not be reportable, and the Physician will not be entitled to a fair hearing.
- e. Physician's eligibility for board certification (board eligible period) expires on a date determined by their individual certifying board. On appointment applications, physicians will be required to indicate the date that their board certification or board eligibility (if not certified) expires. The Medical Staff Office will track these expiration dates.
- f. When a Physician's board eligibility lapses and certification has not been achieved, the physician must immediately notify the Medical Staff Office. If their

certifying board allows them to re-establish board eligibility, the candidate must complete all requirements set by their board, and must provide documentation of such, proving that they are once again board eligible or board certified.

~~b. Board certification must be obtained within seven (7) years from completion of residency or fellowship.~~

~~c. Applicants whose board certification has expired or whose board requires recertification must become re-certified as per their specific specialty board requirements.~~

~~d. Applicants who are not board certified and who have been Active, Consulting, or Locum Tenens, Temporary, Physician Staff members of the Hospital for a period of not less than five (5) years prior to March 10, 2004 shall not be required to obtain board certification.~~

#### ~~6. Waiver of Criteria~~

~~a. Any individual who does not satisfy an eligibility criterion may request that it be waived. The individual requesting the waiver bears the burden of demonstrating that his or her qualifications are equivalent to, or exceed, the criterion in question.~~

~~b. The Board may grant waivers in exceptions cases after considering the findings of the Credentials Committee and the Medical Executive Committee, the specific qualifications of the individual in question, and the best interests of the Hospital and the community it serves. The granting of a waiver in a particular case is not intended to set a precedent for any other individual or group of individuals.~~

~~c. No individual is entitled to a waiver or to a hearing if the Board determines not to grant a waiver.~~

~~d. A determination that an individual is not entitled to a waiver is not a "denial" of appointment or clinical privileges.~~

### Section E. AGREEMENT OF APPLICANTS

1. Physicians and Licensed Independent Practitioners seeking appointment or reappointment agree that if an adverse ruling or other decision which is unfavorable to the Application is made with respect to Medical Staff membership, status, and/or clinical privileges, the Applicant must resort to the administrative remedies afforded by these Bylaws in Article XIII before seeking to pursue to any formal legal action.
2. Allied Health Professionals are not members of the Medical Staff and accordingly shall have no recourse to the procedural rights set forth in these Bylaws in Article XIII, but

by a two-thirds (2/3) majority vote of the Medical Staff present at any annual or special meeting at which a quorum is present, but no such removal shall be effective unless and until it has been ratified by the Governing Board . Cause for such removal may be for reasons unrelated to professional capabilities or the exercise of clinical privileges, and may include failing to perform the duties of the position or exhibiting conduct detrimental to the interests of the Hospital. Without further action pursuant to these Bylaws, removal from office does not affect the Medical Staff appointment or clinical privileges of the Physician or Licensed Independent Practitioner so removed.

## **ARTICLE VIII CLINICAL DEPARTMENTS**

### **Section A. ORGANIZATION OF CLINICAL DEPARTMENTS**

Each department shall be organized as a separate part of the Medical Staff and shall have a Chair and a Vice-Chair. The Chair shall be responsible for the overall supervision of the clinical work within the department. In the absence of the Chair the Vice-Chair shall assume all the duties and have the authority of the Chair. The Medical Staff of Memorial Hospital of Sweetwater County shall be organized into the following departments:

1. Surgery Department

The Surgery Department shall include those Practitioners primarily engaged in surgical care.

2. Medicine Department

The Medicine Department shall include those Practitioners primarily engaged in non-surgical medical care.

~~3. General Services Department~~

~~The General Services Department shall include those Practitioners who are primarily based in a clinical area located within the Hospital.~~

### **Section B. FUNCTIONS OF DEPARTMENTS**

1. Responsibilities

Each clinical department shall:

- a. through the Departmental Chair, recommend to the Credentials Committee written criteria for the assignment of clinical privileges that are consistent with,

- l. evidence of current, adequate professional liability insurance as determined by the governing body; and
- m. a statement regarding physical/mental health status, including alcohol abuse and/or drug dependency.
- n. satisfactory completion of such continuing education requirements as may be imposed by law, this hospital, or applicable accreditation agencies and as required by the Wyoming Board of Medicine to maintain licensure.

2. Responsibility of Applicant

The practitioner shall have the burden of producing adequate information for a proper evaluation of his/her competence, character, ethics, health status and other qualifications, and for resolving any doubts about such qualifications. **Any material misrepresentation in, or omission from, the application and related documents, shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.**

3. Applicant Authorization and Consent

By applying for appointment to the medical staff, each practitioner thereby signifies:

- a. his/her willingness to appear for interviews in regard to his/her application;
- b. his/her authorization for the hospital to consult with members of medical staffs of other hospitals with which the practitioner has been associated and with others who may have information bearing on his/her competence, character, health status and ethical qualifications;
- c. his/her consent to the hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for medical staff membership;
- d. his/her release from any liability of all representatives of the hospital and its medical staff for their acts performed in good faith and without malice in connection with evaluating the practitioner and his/her credentials; and
- e. his/her release from any liability all individuals and organizations who provide information to the hospital in good faith and without malice concerning the practitioner's competence, ethics, character, health status and other qualifications for medical staff appointment and clinical privileges including otherwise privileged or confidential information.

ethical standing of the practitioner, and shall determine, through information contained in the references given and from other sources available to him/her whether the practitioner has established and meets all of the necessary qualifications for the medical staff category and the clinical privileges requested by him/her.

7. Responsibilities of the Credentials Committee

a. ~~a.~~—The Credentials Committee shall review the practitioner's application for staff membership as well as for specific clinical privileges along with the report of the departmental chairman or his/her representative at its first meeting following receipt of all these materials/ documents.

a.b. Following review of the practitioner's application and report of the department chairman or his/her designated representative, the Credentials Committee shall make a recommendation with respect to the practitioner's appointment and/or clinical privileges. ~~The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation, in whole or in part, or formulate its own written recommendation, and transmit the recommendation to the Medical Executive Committee. If favorable, it will be submitted, together with all supporting documentation, to the Medical Executive Committee will for~~ review and comment, and then ~~forward the credentials file~~ to the governing body for final action.

8. Adverse Recommendation of Credentials Committee

When the recommendation of the Credentials Committee is adverse to the practitioner either in respect to appointment or clinical privileges, the Medical Executive Committee shall be so advised and the Executive Director shall promptly notify the applicant by certified mail, return receipt requested. No such adverse recommendation may be forwarded to the governing body until after the applicant has exercised, or has been deemed to have waived, his/her rights to a hearing as provided by Article XIII of the bylaws.

9. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee, along with comments from the Medical Executive Committee, the governing body shall act in the matter. If the governing body's decision is adverse to the practitioner in respect to either appointment or clinical privileges, the Executive Director shall promptly notify him/her of such adverse decision by certified mail, return receipt requested, and such adverse decision shall be held in abeyance until the applicant has exercised, or has been deemed to have waived, his/her rights under Article XIII of the bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer clinical privileges where none existed before.

10. Responsibilities of the Governing Body

- the governing body; and
  1. a statement regarding physical/mental health status, including alcohol abuse and/or drug dependency;
  1. satisfactory completion of such continuing education requirements as may be imposed by law, this hospital, or applicable accreditation agencies.
2. Responsibilities of Allied Health Professional

The allied health professional shall have the burden of producing adequate information for a proper evaluation of his/her competence, character, ethics and other qualifications, and for resolving any doubts about such qualifications. **Any material misrepresentation in, or omission from, the application and related documents, shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.**

3. Appearance, Authorization and Consent

By applying for appointment to the allied health professional staff, each allied health professional thereby signifies:

- a. his/her willingness to appear for interviews in regard to his/her application;
- b. his/her authorization for the hospital to consult with members of medical staffs of other hospitals with which the allied health professional has been associated and with others who may have information bearing on his/her competence, character, health status and ethical qualifications;
- c. his/her consent to the hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for allied health professional staff membership;
- d. his/her release from any liability of all representatives of the hospital and its medical staff for their acts performed in good faith and without malice in connection with evaluating the allied health professional and his/her credentials; and
- e. his/her release from any liability all individuals and organizations who provide information to the hospital in good faith and without malice concerning the allied health professional's competence, ethics, character, health status and other qualifications for allied health professional staff appointment and clinical privileges including otherwise privileged or confidential information.

sources available to him/her whether the allied health professional has established, and meets all of the necessary qualifications, for the allied health professional staff category and the clinical privileges requested by him/her.

7. Responsibilities of the Credentials Committee

- a. ~~a.~~—The Credentials Committee shall review the allied health professional's application for allied health professional staff membership as well as for specific clinical privileges along with the report of the departmental chairman or his/her representative at its first meeting following receipt of all these materials/ documents.
- b. ~~b.~~—
- c. Following review of the practitioner's application and report of the department chairman or his/her designated representative, the Credentials Committee shall make a recommendation with respect to the practitioner's appointment and/or clinical privileges. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation, in whole or in part, or formulate its own written recommendation, and transmit the recommendation to the Medical Executive Committee. The Medical Executive Committee will review and comment, and then forward the credentials file to the governing body for final action.

~~Following review of the allied health professional's application and report of the department chairman or his/her designated representative, the Credentials Committee shall make a recommendation with respect to the allied health professional's appointment or clinical privileges. If favorable, it will be submitted, together with all supporting documentation, to the Medical Executive Committee for review and comment, then to the governing body for final action.~~

8. Adverse Recommendation of Credentials Committee

When the recommendation of the Credentials Committee is adverse to the allied health professional, either in respect to appointment or clinical privileges, the Medical Executive Committee shall be so advised and the chief executive officer shall promptly notify the allied health professional by certified mail, return receipt requested. No such adverse recommendation may be forwarded to the governing body until after the allied health professional has exercised or has been deemed to have waived, his/her rights to a hearing as provided by Article XIII of these bylaws.

9. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee, along with comments from the Medical Executive Committee, the governing body shall act in the matter. If the governing body's decision is adverse to the allied health professional, in respect to either appointment or clinical privileges, the

require written consultation from at least two disinterested, qualified physician consultants.

## Section VIII. CONSULTATIONS

### A. Responsibilities of Practitioners

The good conduct of medical practice includes the proper and timely use of consultation. Judgment as to the serious nature of the illness, and the question of doubt as to the diagnosis and treatment, rests with the practitioner who has responsibility for the care of the patient. On the other hand, it is the duty of the organized medical staff, through its departmental chairmen and the Medical Executive Committee, to see that those with clinical privileges do not fail in the matter of consultants as needed.

### B. Qualifications for Consultants

Any qualified practitioner with clinical privileges in this hospital can be called for consultation within his area of expertise. Consulting physicians will provide documentation for the hospital's EMR. This documentation shall be entered directly, scanned in, or dictated.

### C. Requests for Consultation

#### 1. Recommendations for Consultation

Except in an emergency, consultation is recommended in the following situations:

- a. when the patient is not a good risk for operation or treatment;
- b. where the diagnosis is obscure after ordinary diagnostic procedures have been completed;
- c. where there is doubt as to the choice of therapeutic measures to be utilized;
- d. in unusually complicated situations where specific skills of other practitioners may be needed;
- e. when requested by the family; and
- f. for therapeutic abortions.

### D. Responsibilities of Attending Practitioner

The attending practitioner is primarily responsible for requesting consultation when indicated and for calling a qualified consultant. He/she will provide written authorization to permit another attending practitioner to attend or examine his/her patient, except in an emergency.

# **Memorial Hospital of Sweetwater County Medical Staff Bylaws**

## **Table of Contents**

<b>PREAMBLE</b>	<b>4</b>
<b>DEFINITIONS</b>	<b>5</b>
<b>ARTICLE I</b>	<b>7</b>
<b>NAME</b>	<b>7</b>
<b>ARTICLE II</b>	<b>7</b>
<b>MEDICAL STAFF ORGANIZATION</b>	<b>7</b>
Section A. <b>PURPOSES</b>	<b>7</b>
Section B. <b>GENERAL RESPONSIBILITIES OF APPOINTEES</b>	<b>8</b>
Section C. <b>PRINCIPLES OF PRACTICE</b>	<b>9</b>
<b>ARTICLE III</b>	<b>9</b>
<b>CATEGORIES OF THE PHYSICIAN STAFF</b>	<b>9</b>
Section A. <b>THE PHYSICIAN STAFF</b>	<b>9</b>
1. The Honorary Physician Staff	9
2. The Active Physician Staff	9
3. The Associate Physician Staff	10
4. The Consulting Physician Staff	10
5. Locum Tenens Staff	11
6. The Affiliate Physician Staff	11
<b>ARTICLE IV</b>	<b>12</b>
<b>LICENSED INDEPENDENT PRACTITIONER</b>	<b>12</b>
Section A. <b>QUALIFICATIONS</b>	<b>12</b>
Section B. <b>CONDITIONS OF SERVICE</b>	<b>12</b>
Section C. <b>PODIATRISTS</b>	<b>13</b>
<b>ARTICLE V</b>	<b>14</b>
<b>ALLIED HEALTH PROFESSIONALS</b>	<b>14</b>
Section A. <b>QUALIFICATIONS</b>	<b>14</b>
Section B. <b>CONDITIONS OF SERVICE</b>	<b>14</b>
Section C. <b>LIMITATIONS &amp; GRIEVANCES</b>	<b>14</b>
<b>ARTICLE VI</b>	<b>14</b>
<b>APPOINTMENTS, REAPPOINTMENTS AND PRIVILEGES</b>	<b>14</b>
Section A. <b>GENERAL</b>	<b>14</b>
Section B. <b>APPOINTMENTS AND REAPPOINTMENTS</b>	<b>15</b>
1. Medical Staff	15
2. Allied Health Professionals	15
3. Terms of Appointment	15
4. Procedure for Appointment/Reappointment	15
Section C. <b>REQUESTS FOR CLINICAL PRIVILEGES</b>	<b>32</b>
Section D. <b>RECOMMENDATIONS FOR PRIVILEGES</b>	<b>32</b>
1. Clinical Privileges:	32
2. Threshold Requirements	32
3. Burden of Proof	33
4. Emergency Privileges	33
5. Disaster Privileges	33

6. Temporary Appointments	34
7. Telemedicine Privileges	34
8. Board Certification	36
Section E. AGREEMENT OF APPLICANTS	37
Section F. LEAVE OF ABSENCE	37
<b>ARTICLE VII</b>	<b>38</b>
OFFICERS	<b>38</b>
Section A. OFFICERS OF THE MEDICAL STAFF	38
Section B. QUALIFICATIONS OF OFFICERS	38
Section C. NOMINATION AND ELECTION OF OFFICERS	38
Section D. TERM OF OFFICE	39
Section E. VACANCIES OF OFFICE	39
Section F. DUTIES OF OFFICERS	39
1. President	39
2. Vice President	40
3. Secretary	40
Section G. REMOVAL FROM OFFICE	41
<b>ARTICLE VIII</b>	<b>41</b>
CLINICAL DEPARTMENTS	<b>41</b>
Section A. ORGANIZATION OF CLINICAL DEPARTMENTS	41
1. Surgery Department	41
2. Medicine Department	41
Section B. FUNCTIONS OF DEPARTMENTS	42
Section C. QUALIFICATIONS, SELECTION AND TENURE OF DEPARTMENT CHAIR AND VICE-CHAIR	42
Section D. ASSIGNMENT TO DEPARTMENTS	45
<b>ARTICLE IX</b>	<b>45</b>
COMMITTEES OF THE MEDICAL STAFF	<b>45</b>
Section A. COMPOSITION	45
Section B. APPOINTMENT AND TERM	45
Section C. CHAIRS	45
Section D. REMOVALS AND VACANCIES	45
Section E. MEDICAL EXECUTIVE COMMITTEE (MEC)	46
Section F. CREDENTIALS COMMITTEE	48
Section G. JOINT CONFERENCE COMMITTEE	49
Section H. NOMINATING COMMITTEE	50
Section I. SPECIAL COMMITTEES	51
Section J. REMOVAL	51
<b>ARTICLE X</b>	<b>52</b>
MEDICAL STAFF MEETINGS	<b>52</b>
Section A. STAFF MEETINGS	52
<b>ARTICLE XI</b>	<b>53</b>
COMMITTEE AND DEPARTMENT MEETINGS	<b>53</b>
Section A. REGULAR MEETINGS	53
Section B. SPECIAL MEETINGS	53
Section C. NOTICE OF MEETINGS	53
Section D. ATTENDANCE REQUIREMENTS	53
Section E. QUORUM	54

Section F. MANNER OF ACTION	54
Section G. RIGHTS OF EX-OFFICIO MEMBERS	54
Section H. MINUTES	54
Section I. REQUIREMENTS FOR MANDATORY MEETING ATTENDANCE	54
<b>ARTICLE XII</b>	<b>55</b>
CORRECTIVE ACTION	55
Section A. CORRECTIVE ACTION	55
Section B. SUMMARY SUSPENSION	60
Section C. AUTOMATIC SUSPENSION OR TERMINATION	61
<b>ARTICLE XIII</b>	<b>63</b>
HEARING PROCEDURE	63
Section A. LIMITATION	63
Section B. APPLICABILITY	64
Section C. NOTICE	67
Section D. CONDUCT OF HEARING	68
<b>ARTICLE XIV</b>	<b>74</b>
IMMUNITY	74
Section A. IMMUNITY FROM LIABILITY	74
Section B. FOR ACTION TAKEN	75
Section C. FOR PROVIDING INFORMATION	75
Section D. REVIEW ACTIVITY IMMUNITIES	76
<b>ARTICLE XVIII</b>	<b>76</b>
AMENDMENTS TO THE BYLAWS	76
Section A. AMENDMENT UPON INITIATION OF THE MEDICAL STAFF	76
Section B. AMENDMENT UPON INITIATION BY GOVERNING BOARD OR CHIEF EXECUTIVE OFFICER	77
<b>ARTICLE XV</b>	<b>77</b>
RULES, AND REGULATIONS AND POLICIES	77
Section A. CREATION OF RULES, REGULATIONS, AND POLICIES	77
Section B. APPROVAL OF RULES, REGULATIONS, AND POLICIES	78
<b>BYLAWS</b>	<b>78</b>
<b>ARTICLE XVI</b>	<b>78</b>
DISPUTE RESOLUTION PROCEDURES BETWEEN THE MEDICAL STAFF AND THE MEDICAL EXECUTIVE COMMITTEE	78
<b>ARTICLE XVII</b>	<b>79</b>
MEDICAL STAFF CODE OF CONDUCT	79
<b>ARTICLE XX</b>	<b>84</b>
PARLIAMENTARY PROCEDURE	84
<b>ARTICLE XXI</b>	<b>84</b>
GOVERNING LAW	84
<b>ADOPTION AND APPROVAL</b>	<b>85</b>

# MEMORIAL HOSPITAL OF SWEETWATER COUNTY MEDICAL STAFF BYLAWS

## PREAMBLE

- § H § R § § S § Memorial Hospital of Sweetwater County (the “Hospital”) is a County Hospital organized and acting under the laws of the State of Wyoming and
- § H § R § § S § the purpose of the Hospital is to serve as a general Hospital providing patient care, education and research, and
- § H § R § § S § The Practitioners and Allied Health Professionals providing patient care and services recognize their overall responsibility for the quality of the professional services provided by individuals with clinical privileges on the Medical Staff, as well as the responsibility to the governing board, and
- § H § R § § S § Cooperative efforts of the Medical Staff, administration and governing board are necessary to fulfill the Hospital’s aims and goals in providing patient care, education and research.
- § H § R § § S § The Medical Staff bylaws, Rules and Regulations and policies and those of the governing board bylaws are free of conflicting statements.
- § H § R § § OR § § The Practitioners and Allied Health Professionals who provide professional services at Memorial Hospital of Sweetwater County organize themselves into a Medical Staff pursuant to the terms hereof (the “Bylaws”), and those other Policies, Rules and Regulations contemplated herein.

## DEFINITIONS

1. **ALLIED HEALTH PROFESSIONAL** or **AHP** means an individual other than a licensed Practitioner as defined by these bylaws who exercises independent judgment within the areas of his/her professional competence and who is qualified to render direct or indirect medical, dental or surgical care under the supervision of a Practitioner who has been afforded privileges to provide such care in the Hospital. Such AHP's shall include without limitation bacteriologists, Chemists, Clinical Pharmacologists, Clinical Psychologists, dental auxiliaries, nurse Clinicians/Practitioners, Certified Radiation Consultants, Certified Registered nurse anesthetists, other Doctor Scientists, Physician Assistants, Physiologists and qualified therapists (e.g., occupational, physical, respiratory) anyone who can be licensed or certified by the State of Wyoming.
2. **APPLICANT** means any Practitioner applying for appointment to the Medical Staff or requesting any privileges to perform medical services at the Hospital including without limitation any existing appointee to the Medical Staff requesting additional privileges or appointment to any department or committee.
3. **APPOINTEE** means a Practitioner duly appointed to and serving as a member of the Medical Staff.
4. **BYLAWS** means these bylaws and each of its exhibits, attachments or other items incorporated herein by reference as each may be amended from time to time.
5. **CHIEF EXECUTIVE OFFICER** means the individual appointed by the governing board to act on its behalf in the overall administrative management of the Hospital.
6. **CLINICAL PRIVILEGES** or **PRIVILEGES** means the permission granted to Practitioners to provide patient care and includes access to those available Hospital resources including equipment, facilities and Hospital personnel which are necessary to effectively exercise those privileges.
7. **EX-OFFICIO** means serves as a member of a body by virtue of an office or position held and unless otherwise expressly provided without voting rights.
8. **GOVERNING BOARD** or **BOARD** means the board of trustees of Memorial Hospital of Sweetwater County.
9. **LIMITED INDEPENDENT PRACTITIONER** or **LIP** means any medical Practitioner other than Physicians who are authorized to practice in Hospitals by the applicable law then existing in Wyoming and is licensed by the State of Wyoming.
10. **INVESTIGATION COMMITTEE** means a committee appointed to investigate a request for corrective action regarding an appointee pursuant to Article III hereunder.

11. **MEDICAL EXECUTIVE COMMITTEE** or **EXECUTIVE COMMITTEE** or **MEC** means the Executive Committee of the Medical Staff as constituted pursuant to these Bylaws.
12. **MEDICAL STAFF** or **STAFF** means the formal organization of all Licensed Practitioners who attend patients in the Hospital.
13. **MEDICAL STAFF YEAR** means the period from the first day of January to the thirty-first day of December.
14. **PHYSICIAN** means an individual with an M.D. or D.O. degree who is fully licensed and authorized to practice medicine in the State of Wyoming.
15. **POLICIES** mean those policies and procedures for the operations and management of the Hospital enacted by the Medical Staff, the Medical Executive Committee, or the Governing Board pursuant to these Bylaws.
16. **PRACTITIONER** means any appropriately licensed healthcare professional granted privileges to practice in Hospitals by the applicable law in Wyoming applying for or exercising clinical privileges in this Hospital.
17. **PRESIDENT** means the President of the Medical Staff who shall also serve as the Chair of the Medical Executive Committee.
18. **PROFESSIONAL REVIEW ACTIVITY** means any activity of the Hospital with respect to a Practitioner i) to determine whether an applicant or appointee may have clinical privileges at the Hospital or membership on the Medical Staff; ii) to determine the scope of conditions of such privileges or membership; or iii) to change or modify such privileges or membership.
19. **RULES AND REGULATIONS** mean those Rules and Regulations regarding Medical Staff appointees, committees, and other operational matters at the Hospital enacted by the Medical Staff, the Medical Executive Committee, or the Governing Board pursuant to these Bylaws.
20. **TELEMEDICINE** means the provision of clinical services to patients by Practitioners from a distance via electronic communication.
21. **VACANCY** means that period when an appointed or elected position is unoccupied, the time of which is recognized by the President of the Medical Staff.

## ARTICLE I

### NAME

The name of this organization shall be the "Medical Staff of Memorial Hospital of Sweetwater County."

## ARTICLE II MEDICAL STAFF ORGANIZATION

### Section A. PURPOSES

The purposes and responsibilities of the Medical Staff are:

1. To be the formal organizational structure through which the benefits of appointment to the Medical Staff may be obtained by individual Practitioners and the obligations of Medical Staff appointment including the requirement that appointees work cooperatively with each other and with Hospital staff may be fulfilled
2. To serve as the primary means of accountability to the governing board for the appropriateness of the professional performance, cooperative behavior and ethical conduct of appointees, to monitor the patient safety, patient satisfaction and quality of patient care delivered in the Hospital and to make recommendations thereon to the board
3. To establish procedures whereby issues concerning the Medical Staff and the Hospital may be discussed both within the Medical Staff and with the governing board and to provide a means through which the Medical Staff may participate in the Hospital's policy-making and planning process
4. To recommend to the board action with respect to appointments, staff categories, clinical privileges, specified services for Allied Health Professionals and corrective action
5. To ensure that all patients, regardless of race, creed, color, sex or national origin, admitted to the Hospital or treated in the ambulatory facilities shall receive appropriate patient care and
6. To provide an appropriate educational setting that will maintain scientific standards and that will lead to continuous advancement in professional knowledge and skill through educational activities that relate at least in part to the type and nature of care offered by the Hospital as demonstrated through the Hospital's quality improvement activities and the Medical Staff's focused and ongoing professional practice evaluations.

## Section B. GENERAL RESPONSIBILITIES OF APPOINTEES

As a general responsibility of Medical Staff appointment each appointee agrees to participate in the functions performed by departments, divisions, Medical Staff committees, Medical Staff Officers or interdisciplinary Hospital committees as assigned in accordance with these bylaws as approved and upheld by the governing board.

### 1. Responsibilities:

- a. Monitoring and evaluation of care provided and the development and periodic review and amendment of written Policies for special care areas such as medical imaging, laboratory, pulmonary medicine, physical medicine, anesthesia, emergency, outpatient, home care and other ambulatory care services and such other areas as directed by the MOC from time to time.
- b. Coordination and performance of quality and appropriateness reviews including but not limited to tissue, blood usage, anti-biotic and drug usage, medical records and surgical case review, participation and cooperation in any investigation and/or the resolution of sentinel events.
- c. Coordination, cooperation with and performance of utilization review.
- d. Provision of continuing education opportunities responsive to quality activity findings, new state of the art developments and other perceived needs.
- e. Development, administration and recommendation of amendments to see and enforce compliance with these bylaws, Policies, Rules and Regulations of the Medical Staff and Hospital and the enforcement and compliance thereof.
- f. Assistance in identifying community health needs and in setting appropriate institutional goals and implementing programs to meet those goals.
- g. Development and maintenance of drug utilization policies and surveillance of drug usage and
- h. Development of complete admission histories and physical examinations performed and recorded within twenty-four (24) hours of inpatient admission. Such reports should include identifying data, chief complaint, history of present illness, significant past medical and surgical history, relevant family history, social history, a review of all systems of the body, physical examination, significant laboratory results, provisional diagnosis and treatment plan. If a complete history has been recorded and a physical examination performed within one week prior to the patient's admission to the Hospital, a reasonably durable, legible copy of these reports may be used in the patient's Hospital medical record in lieu of the admission history and report of the physical examination provided these reports were recorded by a member of the Medical Staff. In such instances,

an interval admission note that includes all additions to the history and any subsequent changes in the physical findings must always be recorded.

## **Section C. PRINCIPLES OF PRACTICE**

All health care rendered in this institution shall be based on accepted biomedical/scientific principles and current information.

## **ARTICLE III CATEGORIES OF THE PHYSICIAN STAFF**

### **Section A. THE PHYSICIAN STAFF**

The Physician Staff shall be divided into Honorary, Active, Associate, Affiliate, Consulting, and Locum Tenens Staff categories as further defined below and in the Rules, Regulations, and Policies.

#### **1. The Honorary Physician Staff**

- a. The Honorary Physician Staff shall consist of Physicians recognized for their outstanding reputations, their noteworthy contributions to the health and medical sciences, and their previous service to the Hospital.
- Honorary Physician Staff members are not eligible to admit patients to the Hospital. They may, however, attend staff meetings and any staff or Hospital education meetings. Honorary Staff Members shall not be eligible to vote or to hold office in the Medical Staff organization.

#### **2. The Active Physician Staff**

- a. The Active Physician Staff shall consist of Physicians who care for patients at the Hospital who are located within the Hospital's service area as defined in the Rules, Regulations and/or the Policies from time to time so as to provide continuous care to their patients and who assume all the functions and responsibilities of membership on the active Physician Staff including where appropriate providing emergency service care and consultation assignments.
- Members of the Active Physician staff shall be appointed to a specific department, shall be eligible to vote, to hold office, to serve on Medical Staff committees and it is recommended that they attend meetings of the Medical Staff such as Physician's departmental meeting and any committee meetings on which Physician serves.

### 3. The Associate Physician Staff

- a. The Associate Physician Staff shall consist of Physicians who following their initial appointment are being considered for advancement to the Active Physician Staff. The duration of Associate Medical Staff status shall be for one (1) year from such applicant's initial appointment to the Medical Staff. During this time, the Associate Medical Staff appointee's performance will be monitored to determine the eligibility of such Associate Medical Staff appointee for appointment to the Active Physician Staff.
- b. Monitoring of the Associate Staff member shall be accomplished through focused Professional Practice Evaluation (PPE) as provided for in these Medical Staff Bylaws, Rules and Regulations and policies. The Associate Staff Member must successfully complete PPE to determine their competence to practice the clinical privileges granted. The results of such PPE shall be considered in conjunction with the Associate Staff Member's application for renewal of clinical privileges.
- c. If the Associate Staff Member does not complete PPE within the required time period, he/she shall not be eligible to apply for renewal of clinical privileges and his/her grant of clinical privileges shall expire at the end of the initial grant period. This expiration of clinical privileges will not entitle the Associate Staff member to a fair hearing as their failure to complete PPE will be interpreted as not meeting threshold criteria.
- d. Appointments to the Associate Medical Staff may not exceed one (1) full year with an additional one (1) Medical Staff year extension for up to 12 months for good reason as recommended by Credentials Committee and approved by the Medical Executive Committee at which time failure to remove such provisional status shall be deemed a termination of his/her Medical Staff appointment. An Associate Medical Staff member whose membership is terminated shall have the rights accorded by the Medical Staff Bylaws to an Active Physician Staff member who has failed to be reappointed to the Active Medical Staff.
- e. The Associate Staff shall be appointed to a specific department, shall be eligible to vote and serve on all Medical Staff committees and it is recommended that they attend all meetings of the Medical Staff, such Physician's department meetings and any committee on which such Physician serves. The Associate Staff members shall be ineligible to hold office in this Medical Staff organization. They shall assume all other duties and responsibilities of a Medical Staff member.

### 4. The Consulting Physician Staff

- a. The Consulting Physician Staff shall consist of Physicians of recognized professional ability, experience and maturity who occasionally come to the Hospital on a predefined schedule or to act as a consultant upon request of any credentialed of the Medical Staff.



programs. Affiliate Physician Staff members are not required to provide emergency service care or take call unless residing in Sweetwater County.

- c. Each member of the Affiliate Medical Staff is required to provide assurance of immediacy of adequate professional care for his/her patients in the Hospital by being available or having available within a reasonable period of time an eligible alternate Practitioner with whom prior arrangements have been made. Affiliate Physicians that will be unavailable immediately following a patient procedure shall file a Plan of Care outlining plans for continued coverage arrangements. The Plan of Care shall indicate in writing on the order sheets of the patient's chart the name of an eligible alternate Practitioner [same surgical subspecialty] who will be assuming responsibility for the care of that patient or for stabilizing and transferring the patient if necessary due to complications during the Physician's absence.
- d. The quality of care rendered by Affiliate Physician Staff will be reviewed by the same standards applied to Active Physicians and they will be appointed and reappointed according to Article 10 of these Bylaws and 11. of the Rules and Regulations.

## **ARTICLE IV LICENSED INDEPENDENT PRACTITIONER**

### **Section A. QUALIFICATIONS**

Classes of health care Practitioners other than Physicians authorized to practice in Hospitals by the applicable law in Wyoming approved by the governing board who have been licensed by their respective licensing agencies and who desire to provide professional services in the Hospital are eligible to serve as Licensed Independent Practitioners on the Medical Staff.

### **Section B. CONDITIONS OF SERVICE**

#### **1. Responsibilities**

- a. Licensed Independent Practitioners may admit patients only in conjunction with an Active or Associate Staff Member. They shall be located within the geographic service area of the Hospital required of Active Physician Staff close enough to fulfill their responsibilities and to provide such services as allowed by their clinical privileges on the Medical Staff. They may not hold office.
- b. Licensed Independent Practitioners may not hold office and/or serve on committees subject to those limitations provided in these Bylaws the Rules and Regulations and/or the Policies.

- c. All licensed Independent Practitioners within each department may attend department and general Medical Staff meetings.
  - d. All licensed Independent Practitioners will be eligible to vote in the general Medical Staff election of Medical Staff officers.
2. Quality Assurance Appointments Reappointments and Privileges
- a. Licensed Independent Practitioners will be appointed and reappointed to the Medical Staff in accordance with the same requirements applicable to Physicians pursuant to Article II of these Bylaws and the Rules and Regulations and the Policies.
  - b. Licensed Independent Practitioners may, within the scope of his or her professional licensure certification and practice privileges and consistent with these Bylaws and the Rules and Regulations and the Policies provide patient care services and exercise independent judgment in his or her area of competence and participate directly in the management of patients provided that a Physician Medical Staff member within the appropriate department or specialty has overall responsibility for the care provided to each patient.
  - c. The quality of care rendered by Licensed Independent Practitioners will be reviewed by the same standards applied to Physicians pursuant to these Bylaws and the Rules and Regulations and the Policies adopted hereunder.

### **Section C. PODIATRISTS**

- 1. Podiatrists with appropriate two-year residency training documentation and recommendations will be allowed to perform surgery including and not to extend beyond the midfoot.
- 2. Podiatrists will be allowed to document his/her portion of the preoperative physical examination.
- 3. Any postoperative podiatry patient requiring admission or readmission after surgery will be co-admitted by a qualified MD or DO physician. The podiatrist will be allowed to document his/her portion of the admission/readmission physical exam with the remainder being completed by a qualified MD or DO physician member of the medical staff.

## **ARTICLE V ALLIED HEALTH PROFESSIONALS**

### **Section A. QUALIFICATIONS**

Classes of health care professionals other than Physicians and Licensed Independent Practitioners approved by the governing board who have been licensed or certified by their respective licensing or certifying agencies and who desire to provide professional services in the Hospital are eligible to serve as Allied Health Professionals.

### **Section B. CONDITIONS OF SERVICE**

Allied Health Professionals are not entitled to the rights, privileges, and responsibilities of appointment to the Medical Staff. They may only engage in acts within the scope of practice or clinical privileges specifically granted by the governing board. They shall be located within the geographic service area of the Hospital required of Active Physician Staff close enough to fulfill their responsibilities and to provide such services under the supervision of Physicians who are presently members of the Medical Staff as further defined in these bylaws, the Rules and Regulations, and the Policies.

### **Section C. LIMITATIONS & GRIEVANCES**

Nothing contained in the Medical Staff bylaws shall be interpreted to entitle an Allied Health Professional to the procedural rights set forth in Article III of these bylaws. An Allied Health Professional who receives an adverse privileging decision may challenge such action by filing a written grievance with the Medical Executive Committee within fifteen (15) days of the action. Within thirty (30) days of receipt of the grievance, the Medical Executive Committee will conduct an investigation. The Allied Health Professional will have the opportunity for an interview with the Medical Executive Committee concerning the grievance at which time the Allied Health Professional may present relevant information. Such interview shall not constitute a hearing as established by the Medical Staff bylaws and shall not be conducted according to the procedural rules applicable to such hearings. The Medical Executive Committee shall make a decision regarding the issue and make a recommendation to the governing board. The governing board will take final action.

## **ARTICLE VI APPOINTMENTS, REAPPOINTMENTS AND PRIVILEGES**

### **Section A. GENERAL**

Membership on the Medical Staff of the Hospital is a privilege extended only to Practitioners who continuously meet the qualifications, standards, and requirements set forth in these bylaws, the Rules and Regulations, and the Policies. All appointments, reappointments, and privileges are recommended by the Medical Staff and are granted by the governing board. Appointments to the Medical Staff are made without regard to gender, race, creed, age, national origin, or disability provided that the

individual is competent to render care consistent with the professional level of quality and competence established by these bylaws and the Rules and Regulations and the Policies of the Hospital.

## **Section B. APPOINTMENTS AND REAPPOINTMENTS**

### **1. Medical Staff**

All healthcare professionals authorized to practice in Hospitals by the applicable law in Wyoming who are licensed to practice in the state of Wyoming and who desire to provide professional services in the Hospital are eligible to apply for appointment to the Medical Staff of the Hospital.

### **2. Allied Health Professionals**

All Allied Health Professionals as defined by these bylaws are eligible to apply for appointment to the Allied Health Professional Staff of the Hospital.

### **3. Terms of Appointment**

Unless otherwise specified, all initial appointments to the Medical Staff and Allied Health Professional Staff will be for a one (1) year period. Subsequent reappointments shall be for no longer than two (2) years excluding sabbatical leaves subsequent reappointments which shall be for a one (1) year period.

### **4. Procedure for Appointment/Reappointment**

#### **a. Medical Staff Appointment**

##### **i. Application:**

Each application for appointment to the Medical Staff shall be signed by the applicant and shall be submitted on a form prescribed by the governing board after consultation with the Medical Executive Committee. The application shall require detailed information concerning the applicant's professional qualifications including:

1. All schools attended and date of degree
2. All postdoctoral training programs with dates of successful completion
3. All special training programs with dates of successful completion
4. All state licenses, licensure dates and history of adverse actions if any

5. ☐ All staff membership and privileges at other institutions ☐ dates of privileging ☐ and history of adverse or corrective actions ☐ if any ☐
6. ☐ statement specifying any circumstances and ☐ judgments and/or settlements of any previous or pending malpractice actions involving the Practitioner ☐
7. ☐ The names of three medical or healthcare professionals who have personal ☐ knowledge of the ☐ applicant's current clinical abilities, ethical character ☐ and a ☐ ability to work cooperatively with others and who will provide specific written comments on these matters. ☐ The named individuals must have acquired the requisite ☐ knowledge through recent ☐ observation of professional practice over a reasonable period of time and preferably have a current affiliation with an acute care institution and at least one must ☐ be from a colleague in the ☐ applicant's specialty. ☐ The references may not ☐ be relatives or have any recently initiated ☐ or impending ☐ professional partnership/financial associations with ☐ applicant ☐
- ☐ ☐ statement that the Practitioner has received or ☐ been given access to ☐ and read the ☐ bylaws and Rules and Regulations of the Medical Staff and that he/she agrees to ☐ be ☐ bound ☐ by the terms thereof if he/she is granted membership and/or clinical privileges and to ☐ be ☐ bound ☐ by the terms thereof without regard to whether or not he/she is granted membership and/or privileges in all matters relating to consideration of his/her application ☐
9. ☐ Information as to whether any of the following has ever ☐ been ☐ or is in the process of ☐ being ☐ denied ☐ revoked ☐ suspended ☐ reduced ☐ not renewed ☐ or voluntarily relinquished:
  - a. Staff membership status or privileges at any other Hospital or healthcare institution ☐
  - ☐ Membership/fellowship in local ☐ state or national professional organizations ☐
  - c. Specialty ☐ board certification ☐
  - d. ☐ license to practice any profession in any ☐ jurisdiction ☐
  - e. ☐ drug enforcement agency or other controlled substances registration ☐

10. [ ] statement of experience during the most recent five (5) years [ ] including a consent to the release of information [ ] by his/her present and past malpractice insurance carrier [ ] [ ]
11. [ ] statement where [ ] the Practitioner agrees that [ ] when an adverse ruling is made with respect to his/her staff membership [ ] staff status and/or privileges [ ] he/she will resort to the administrative remedies afforded [ ] by the Medical Staff [ ] bylaws Rules [ ] regulation [ ] before resorting to formal legal action [ ]
12. [ ] evidence of current [ ] adequate professional liability insurance as determined [ ] by the [ ] governing [ ] board [ ]
13. [ ] statement regarding physical/mental health status [ ] including alcohol abuse and/or drug dependency [ ] as permitted [ ] by applicable law [ ]
14. Satisfactory completion of such continuing education requirements as may [ ] be imposed [ ] by law [ ] this Hospital [ ] or applicable accreditation agencies and as required [ ] by the [ ] governing [ ] board of Medicine to maintain licensure [ ]
15. [ ] statement as to whether the [ ] applicant has ever withdrawn his/her application for appointment [ ] reappointment [ ] or clinical privileges [ ] or resigned from a Medical Staff [ ] before the final decision of the [ ] governing [ ] board of such entity [ ]
16. [ ] information as to whether the [ ] applicant has ever [ ] been named as a defendant and/or convicted in a criminal action and details about any such instances [ ]
17. [ ] information on the citizenship or visa status of the [ ] applicant [ ] and
18. [ ] information regarding whether the [ ] applicant has ever [ ] been sanctioned [ ] by [ ] or excluded or suspended from participation in [ ] Medicare [ ] Medicaid or any other government reimbursement programs.

ii. Responsibility of the [ ] applicant

The Practitioner shall have the [ ] burden of producing adequate information for a proper evaluation of his/her competence [ ] character [ ] ethics [ ] health status and other [ ] qualifications [ ] and for resolving any doubts about such [ ] qualifications. [ ] any material misrepresentation in [ ] or omission from [ ] the

application and related documents shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.

iii. Applicant Authorization and Consent

By applying for appointment to the Medical Staff, each Practitioner thereby signifies:

1. His/her willingness to appear for interviews in regard to his/her application
2. His/her authorization for the Hospital to consult with members of Medical Staffs of other Hospitals with which the Practitioner has been associated and with others who may have information bearing on his/her competence, character, health status and ethical qualifications, including otherwise privileged or confidential information, provided by third parties bearing on his or her credentials, and agreement that any information so provided shall not be required to be disclosed to him or her if the third party providing such information does so on the condition that it be kept confidential
3. His/her consent to the Hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for Medical Staff membership
4. His/her release from any liability of all representatives of the Hospital and its Medical Staff for their acts performed in good faith and without malice in connection with evaluating the Practitioner and his/her credentials
5. His/her release from any liability all individuals and organizations who provide information to the Hospital concerning the Practitioner's competence, ethics, character, health status and other qualifications for Medical Staff appointment and clinical privileges including otherwise privileged or confidential information
6. His/her authorization to third parties to release information, including otherwise privileged or confidential information, as well as reports, records, statements, recommendations and other documents in their possession, bearing on his/her credentials to the Hospital, and consents to the inspection and procurement by the Hospital of such information, records and other documents

7. His/her authorization to release information about such individual to other healthcare entities and their agents who solicit such information for the purpose of evaluating the individual's professional qualifications pursuant to the individual's request for appointment, reappointment or clinical privileges
8. His/her authorization to maintain information concerning the applicant's age, training, board certification, licensure and other confidential information in a centralized physician database for the purpose of making aggregate physician information available for use by the Hospital
9. His/her authorization to release confidential information including peer review and/or quality assurance information obtained from or about the applicant or Medical Staff appointee to peer review committees of the Hospital for purposes of reducing morbidity and mortality and for the improvement of patient care
10. His/her consent to the reporting by the Hospital of information to the National Practitioner Data Bank established pursuant to the Health Care Quality Improvement Act of 1996 which the Hospital believes in good faith is required by law to be reported and
11. His/her agreement that the foregoing provisions are in addition to any agreements, understandings, covenants, waivers, authorizations or releases provided by law or contained in any application or request forms.

iv. Discrimination

No considerations of sex, race, creed and/or national origin may be used in the granting or denying of Medical Staff membership or clinical privileges.

v. Responsibilities of the Medical Staff Services Manager

1. The completed application shall be submitted to the Hospital's Medical Staff Services Manager. The Medical Staff Services Manager shall be responsible to review the application for veracity. The credentialing process requires that the Hospital verify in writing and from the primary source whenever feasible the items listed below. Initiation of the verification process of at least the following items will begin within a reasonable time after receipt of a completed application:
2. Degrees conferred when and the institution

3. Completion of training programs specialty date of completion
4. The granting of state licenses dates and history of adverse action
5. The granting of staff membership and privileges at other institutions and adverse actions
6. Specialty board certifications
7. Querying the National Practitioner Data Bank
8. At least three references from persons who can provide adequate references pertaining to the Practitioner's professional competence and ethical character and
9. Satisfactory completion of such continuing education requirements as may be imposed by law this Hospital or applicable accreditation agencies and as required by the Wyoming Board of Medicine to maintain licensure. Beginning their fourth year after completion of residency or fellowship Physicians who are not yet board certified must complete and provide documentation of CME. Physicians who have a lifetime certification and are not participating in Maintenance of Certification must also provide CME documentation. Documentation must be provided for 20 hours of CME per year or at least sixty (60) hours of CME within the previous three (3) years.
10. Upon completion of the verification the Medical Staff Services Manager will forward the application to the appropriate staff department Chair.

vi. Responsibilities of Department Chair

The Department Chair or his/her designated representative to which the application is forwarded will review the application and within ten (10) working days make a written report to the Credentials Committee on the qualifications of the Practitioner for admission to the Medical Staff as well as for specific privileges requested. In making this report the Department Chair or his/her designated representative shall examine evidence of the character professional competence qualifications health status and ethical standing of the Practitioner and shall determine through information contained in the references given and from other sources available to him/her whether the Practitioner has established and meets all of the necessary qualifications for the Medical Staff category and the clinical privileges requested by him/her.

vii. Responsibilities of the Credentials Committee

1. The Credentials Committee shall review the Practitioner's application for staff membership as well as for specific clinical privileges along with the report of the Department Chair or his/her representative at its first meeting following receipt of all these materials/documents. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation in whole or in part or formulate its own written recommendation and transmit the recommendation to the Medical Executive Committee.
2. Following the review of the Practitioner's application and report of the Department Chair or his/her designated representative the Credentials Committee shall make a recommendation with respect to the Practitioner's appointment and/or clinical privileges. If favorable it will be submitted together with all supporting documentation to the Medical Executive Committee for review and comment and then to the Governing Board for final action.

viii. Adverse Recommendation of the Credentials Committee

When the recommendation of the Credentials Committee is adverse to the Practitioner either in respect to appointment or clinical privileges the Medical Executive Committee shall be so advised and the Medical Staff Services Manager shall promptly notify the applicant by certified mail return receipt requested. No such adverse recommendation may be forwarded to the Governing Board until after the applicant has exercised or has been deemed to have waived his/her rights to a hearing as provided by Article 10 of these Bylaws.

ix. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee along with comments from the Medical Executive Committee the Governing Board shall act in the matter. If the Governing Board's decision is adverse to the Practitioner in respect to either appointment or clinical privileges the Medical Staff Services Manager shall promptly notify him/her of such adverse decision by certified mail return receipt requested and such adverse decision shall be held in abeyance until the applicant has exercised or has been deemed to have waived his/her rights under Article 10 of these Bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer clinical privileges where none existed before.

□ Responsibilities of the Governing Board

1. If its next regular meeting after all of the Practitioner's rights under Article \_\_\_\_\_ of the Bylaws have been exhausted or waived, the Governing Board or its duly authorized committee shall act in the matter. The Governing Board's decision shall be conclusive except that the Governing Board may defer final determination by referring the matter back to the Credentials Committee for further reconsideration. Any such referral back shall state the reasons; therefore, shall set a time limit within which a subsequent recommendation to the Governing Board shall be made, and may include a directive that an additional hearing is conducted to clarify issues which are in doubt. At its next regular meeting after receipt of such subsequent recommendation and any new evidence in the matter, if any, the Governing Board shall make a decision either to provisionally appoint the Practitioner to the Medical Staff or to reject him/her for Medical Staff membership.
2. Whenever the Governing Board's decision will be contrary to the recommendation of the Credentials Committee, the Governing Board shall submit the matter to the Joint Conference Committee for review and recommendation and shall consider such recommendation before making its decision final.
3. When the Governing Board's decision is final, it shall send notice of such decision through the Secretary of the Medical Staff, the Chair of the Medical Executive Committee, the Chair of the Credentials Committee and the Chair of the department concerned, and by certified mail, return receipt requested to the Practitioner.

□ Medical Staff Reappointment

i. Reappointment Application

Each application for reappointment to the Medical Staff shall be signed by the applicant and shall be submitted on a form prescribed by the Governing Board after consultation with the Medical Executive Committee.

ii. Responsibilities of the Medical Staff Services Manager

The reappointment process shall begin at least ninety (90) days prior to the termination of current appointment and privileges. Requests for additional privileges or for change in a staff category shall be made to the Medical Staff Services Manager at this time with accompanying documentation of further training and/or clinical experience. The Medical Staff Services

Manager shall gather all pertinent information relating to the staff member's professional competence and clinical judgment in the treatment of patients as determined by ongoing peer review and quality assurance activities, his/her mental and physical condition, ethics, conduct, compliance with Hospital and Medical Staff bylaws, Rules and Regulations, cooperation with Hospital personnel, and shall check all new information for veracity. The applicant shall report the circumstances and outcome of any malpractice judgment(s) delivered against him/her during the previous appointment period as well as the circumstances of any pending malpractice action against him/her. The Medical Staff Services Manager shall deliver that information to the appropriate Department Chair or his/her designated representative for review within ten (10) working days.

iii. Responsibilities of Department Chair

The Department Chair or his/her designated representative to which the application is forwarded will review the application within ten (10) working days and make a written report regarding the qualifications of the Practitioner to the Credentials Committee. In making his/her report the Department Chair or his/her designated representative shall examine the evidence of the character, professional competence, qualifications, health status and ethical standing of the applicant and shall determine through information provided by the Medical Staff Services Manager whether the Practitioner has established and meets all of the necessary qualifications for staff membership and the clinical privileges requested by him/her. Any requested change in the staff category and/or clinical privileges requested by the Practitioner will be supported by evidence of further training and/or clinical competence provided by the Practitioner.

iv. Reappointment Process

Hereafter, the procedure provided for in Section 4(i) of these bylaws relating to an initial appointment should be followed.

c. Allied Health Professional Appointment

i. Application

Each application for appointment to the Allied Health Professional staff shall be signed by the applicant and include a statement by a sponsoring Physician who is currently on the MHSC Medical Staff. Said sponsorship shall remain adequate regardless of the status of the sponsor until the

expiration of the applicant's term, and shall be submitted on a form prescribed by the governing board after consultation with the Medical Executive Committee. The application shall require detailed information concerning the applicant's professional qualifications including:

1. All schools and date of degree/registration/ certification
2. All special training programs with dates of successful completion
3. All state licenses, their licensure dates, and history of adverse actions, if any
4. All staff membership and privileges at other institutions, dates of privileging, and history of adverse or corrective actions, if any
5. A statement specifying any circumstances and judgments and/or settlements of any previous malpractice actions, as well as the circumstances of any pending malpractice actions involving the Allied Health Professional
6. The names of at least three persons who have had extensive recent experience in observing and working with the Allied Health Professional and who can provide adequate references pertaining to the Allied Health Professional's professional competence and ethical character, health status and ability to work cooperatively with others and who will provide specific written comments on these matters. The named individuals must have acquired the requisite knowledge through recent observation of professional practice over a reasonable period of time and preferably have a current affiliation with an acute care institution and at least one must be from a colleague in the applicant's specialty. The references may not be relatives or have any recently initiated or impending professional partnership/financial associations with applicant
7. A statement that the Allied Health Professional has received or been given access to and read the bylaws, Rules and Regulations of the Medical Staff and that he/she agrees to be bound by the terms thereof if he/she is granted membership and/or clinical privileges and to be bound by the terms thereof without regard to whether or not he/ she is granted membership and/or privileges in all matters relating to consideration of his/ her application



17. Information regarding whether the Allied Health Professional has ever been sanctioned by or excluded or suspended from participation in Medicare Medicaid or any other government reimbursement programs.

ii. Responsibilities of the Allied Health Professional

The Allied Health Professional shall have the burden of producing adequate information for a proper evaluation of his/her competence character ethics and other qualifications and for resolving any doubts about such qualifications. Any material misrepresentation in or omission from the application and related documents shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.

iii. Appearance Authorization and Consent

By applying for appointment to the Allied Health Professional staff each Allied Health Professional thereby signifies:

1. His/her willingness to appear for interviews in regard to his/her application
2. His/her authorization for the Hospital to consult with members of Medical Staffs of other Hospitals with which the Allied Health Professional has been associated and with others who may have information bearing on his/her competence character health status and ethical qualifications
3. His/her consent to the Hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for Allied Health Professional staff membership
4. His/her release from any liability of all representatives of the Hospital and its Medical Staff for their acts performed in good faith and without malice in connection with evaluating the Allied Health Professional and his/her credentials and
5. His/her release from any liability all individuals and organizations who provide information to the Hospital in good faith and without

malice concerning the Allied Health Professional's competence, ethics, character, health status and other qualifications for Allied Health Professional staff appointment and clinical privileges including otherwise privileged or confidential information.

6. His/her authorization to third parties to release information, including otherwise privileged or confidential information, as well as reports, records, statements, recommendations and other documents in their possession, bearing on his/her credentials to the Hospital, and consents to the inspection and procurement by the Hospital of such information, records and other documents.
7. His/her authorization to release information about such individual to other healthcare entities and their agents, who solicit such information for the purpose of evaluating the individual's professional qualifications pursuant to the individual's request for appointment, reappointment or clinical privileges.
- His/her authorization to maintain information concerning the Allied Health Professional's age, training, licensure, and other confidential information for the purpose of making aggregate information available for use by the Hospital.
9. His/her authorization to release confidential information, including peer review and/or quality assurance information, obtained from or about the Allied Health Professional to peer review committees of the Hospital for purposes of reducing morbidity and mortality and for the improvement of patient care.
10. His/her agreement that the foregoing provisions are in addition to any agreements, understandings, covenants, waivers, authorizations or releases provided by law or contained in any application or request forms.

iv. Discrimination

No considerations of sex, race, creed and/or national origin may be used in the granting or denying of staff membership or clinical privileges.

v. Responsibilities of the Medical Staff Services Manager

1. The completed application shall be submitted to the Hospital's Medical Staff Services Manager who shall be responsible to

review the application for veracity. Initiation of the verification process of at least the following items will begin within a reasonable time after receipt of a completed application:

- a. Degree/certification/registration conferred when and the institution
- b. Completion of training programs specialty date of completion
- c. The granting of state licenses if applicable dates and history of adverse actions
- d. Querying the National Practitioner Data Bank and
- e. At least three references from persons who can provide adequate references pertaining to the Allied Health Professional's competence and ethical character.
- f. On completion of the verification the Medical Staff Services Manager will forward the application to the appropriate Departmental Chair.

vi. Responsibilities of Departmental Chair

The Departmental Chair or his/her designated representative to which the application is forwarded will review the application and within a reasonable time make a report to the Credentials Committee on the qualifications of the Allied Health Professional for admission to the Allied Health Professional staff as well as for specific privileges requested. In making this report the Departmental Chair or his/her designated representative shall examine evidence of the character professional competence qualifications health status and ethical standing of the Allied Health Professional and shall determine through information contained in the references given and from other sources available to him/her whether the Allied Health Professional has established and meets all of the necessary qualifications for the Allied Health Professional staff category and the clinical privileges requested by him/her.

vii. Responsibilities of the Credentials Committee

1. The Credentials Committee shall review the Allied Health Professional's application for Allied Health Professional staff

membership as well as for specific clinical privileges along with the report of the Departmental Chair or his/her representative at its first meeting following receipt of all these materials/ documents. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation in whole or in part or formulate its own written recommendation and transmit the recommendation to the Medical Executive Committee.

2. Following a review of the Allied Health Professional's application and report of the Department Chair or his/her designated representative the Credentials Committee shall make a recommendation with respect to the Allied Health Professional's appointment or clinical privileges. If favorable it will be submitted together with all supporting documentation to the Medical Executive Committee for review and comment then to the Governing Board for final action.

viii. Adverse Recommendation of the Credentials Committee

When the recommendation of the Credentials Committee is adverse to the Allied Health Professional either in respect to appointment or clinical privileges the Medical Executive Committee shall be so advised and the Chief Executive Officer shall promptly notify the Allied Health Professional by certified mail return receipt requested. No such adverse recommendation may be forwarded to the Governing Board until after the Allied Health Professional has exercised or has been deemed to have waived his/her rights as provided by Article 4 of these Bylaws.

ix. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee along with comments from the Medical Executive Committee the Governing Board shall act in the matter. If the Governing Board's decision is adverse to the Allied Health Professional in respect to either appointment or clinical privileges the Medical Staff Services Manager shall promptly notify him/her of such adverse decision by certified mail return receipt requested and such adverse decision shall be held in abeyance until the Allied Health Professional has exercised or has been deemed to have waived his/her rights under Article 4 of the Bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer privileges where none existed before.

□ Responsibilities of the □overning □oard

1. □t its ne□ regular meeting after all of the □llied Health Professional□ rights under □rticle □ of the □ylaws have □een exhausted or waived□the □overning □oard or its duly authorized committee shall act in the matter. □he □overning □oard□ decision shall □e conclusive □cept that the □overning □oard may defer final determination □y referring the matter □ac□ to the Credentials Committee for further reconsideration. □ny such referral □ac□ shall state the reasons□therefore□shall set a time limit within which a su□se□uent recommendation to the □overning □oard shall □e made□and may include a directive that additional information is o□tained to clarify issues□which are in dou□t. □t its ne□ regular meeting after receipt of such su□se□uent recommendation any new evidence in the matter□if any□the □overning □oard shall ma□e a decision either to provisionally appoint the □llied Health Professional to the □llied Health Professional staff or to re□ect him/her for □llied Health Professional staff mem□ership.
2. □ henever the □overning □oard□ decision will □e contrary to the recommendation of the Credentials Committee□the □overning □oard shall su□mit the matter to the □oint Conference Committee for review and recommendation and shall consider such recommendation □efore ma□ing its decision final.
3. □ hen the □overning □oard□ decision is final□it shall send notice of such decision through the Chief □□ecutive Officer to the Secretary of the Medical Staff□the Chair of the Medical □□ecutive Committee□the Chair of the Credentials Committee and the Chair of the department concerned□and □y certified mail□return receipt re□uested to the □llied Health Professional.

d. □llied Health Professional Reappointment

i. Reappointment □pplication

□ach application for reappointment to the □llied Health Professional staff shall □e signed □y the □pplicant and include a statement □y a sponsoring Physician who is currently on the MHSC Medical Staff. Said sponsorship shall remain ade□uate□regardless of the status of the sponsor□until the expiration of the □pplicant□s term, and shall be submitted on a form prescribed □y the □overning □oard after consultation with the Medical □□ecutive Committee.

ii. Responsibilities of the Medical Staff Services Manager

The reappointment process shall begin ninety (90) days prior to the termination of current appointment and privileges. Requests for additional privileges shall be made to the Medical Staff Services Manager at this time with accompanying documentation of further training and/or clinical experience. The Medical Staff Services Manager shall gather all pertinent information relating to the Allied Health Professional's competence and clinical judgment in the treatment of patients as determined by ongoing peer review and quality assurance activities, his/her mental and physical condition, ethics, conduct, compliance with Hospital and Medical Staff bylaws, Rules and Regulations, cooperation with Hospital personnel and shall check all new information for veracity. The Allied Health Professional shall report the circumstances and outcome of any malpractice judgment(s) delivered against him/her during the previous appointment period as well as any malpractice actions pending against him/her. The Medical Staff Services Manager shall deliver that information to the appropriate Departmental Chair or his/her designated representative for review.

iii. Responsibilities of Departmental Chair

The Departmental Chair or his/her designated representative to which the application is forwarded will review the application within 30 days and make a report regarding the qualifications of the Allied Health Professional to the Credentials Committee. In making his/her report the Departmental Chair or his/her designated representative shall examine the evidence of the character, professional competence, qualifications, health status and ethical standing of the Allied Health Professional and shall determine through information provided by the Medical Staff Services Manager whether the Allied Health Professional has established and meets all of the necessary qualifications for the Allied Health Professional staff membership and the clinical privileges requested by him/her. Any requested change in clinical privileges requested by the Allied Health Professional will be supported by evidence of further training and/or clinical competence provided by the Allied Health Professional.

iv. Reappointment Process

Hereafter, the procedure provided for in Section c.i. paragraphs 7-10 of these bylaws relating to the initial appointment shall be followed.

## Section C. REQUESTS FOR CLINICAL PRIVILEGES

Requests for clinical privileges will be considered only when made on the prescribed form and only when all information specified in the Hospital's description of threshold requirements for clinical privileges is provided. In the event all requested information is not provided, the request for clinical privileges will be considered incomplete and will not be processed. The potential applicant will be notified of the nature of incompleteness.

## Section D. RECOMMENDATIONS FOR PRIVILEGES

### 1. Clinical Privileges:

- a. The clinical privileges of a Practitioner applicant recommended to the governing board shall be based upon the following: the applicant's education, training, experience, demonstrated current competence and judgment, references, utilization patterns, health status, and any and all other professional criteria used in evaluating an Applicant's qualifications for Medical Staff appointment;
- b. Availability of qualified Physicians or other appropriate appointees to provide medical coverage for the applicant in case of the applicant's illness or unavailability;
- c. Adequate levels of professional liability insurance coverage as determined by the governing board with respect to the clinical privileges requested;
- d. The Hospital's available resources and personnel;
- e. Any previously successful or currently pending challenges to any licensure or registration or the voluntary relinquishment of such licensure or registration, information concerning any voluntary or involuntary termination or Medical Staff appointment or voluntary or involuntary limitation, reduction or loss of clinical privileges at another Hospital; and
- f. Other relevant information including a written report and findings by the Chair of each of the clinical departments in which such privileges are sought.

### 2. Threshold Requirements

- a. All requests for clinical privileges will be judged on the basis of established threshold requirements consisting of baseline criteria specifying the minimum amount of education, training, experience, and evidence of competency required.
- b. Recommended threshold requirements will be generated by the Credentials Committee in consultation with the appropriate department Chair.

Recommended threshold requirements will then be submitted to the Medical Executive Committee for comments as well as to the Governing Board. Following the review of the Credentials Committee recommendations as well as comments of the Medical Executive Committee, the Governing Board will then take action to establish final threshold requirements.

- c. All applicants will be provided with the currently approved description of threshold requirements for particular clinical privileges requested.
- d. Any request for clinical privileges for which there are no existing approved threshold requirements will be tabled for a period not to exceed ninety (90) calendar days. During this time, the Credentials Committee shall generate and submit recommended requirements to the M&C and Governing Board. Processing of the request will resume when the requirements are approved by the Governing Board.

### 3. Burden of Proof

The applicant shall have the burden of establishing his/her qualifications for competence to exercise the clinical privileges requested.

### 4. Emergency Privileges

In the case of an emergency, any Physician, to the degree permitted by his/her license and regardless of service or staff status or location of it, shall be permitted and assisted to do everything possible to save the life of a patient, using every facility of the Hospital necessary, including the calling for any consultation necessary or desirable. When an emergency situation no longer exists, such Practitioner must request his/her privileges necessary to continue to treat the patient. In the event privileges are denied or he/she does not desire to request privileges, the patient shall be assigned to an appropriate member of the Medical Staff. For the purpose of this section, an emergency is defined as a condition in which serious, permanent harm would result to a patient or in which the life of a patient is in immediate danger and any delay in administering treatment would add to that danger.

### 5. Disaster Privileges

Disaster privileges may be granted when the emergency management plan has been activated and the Hospital is unable to handle the immediate patients' needs. Such disaster privileges will be granted in accordance with the Medical Staff Policy for granting disaster privileges.

## 6. Temporary Appointments

Temporary appointments constitute temporary permissions to attend patients at the Hospital. Temporary appointments are distinguished from the privileges of the Hospital in that they are not based upon a complete review of credentials and are granted or revoked by the President of the Medical Staff, Chief Executive Officer, and Department Chair. Temporary Privileges may be revoked or withdrawn at any time with or without cause. Temporary Privileges may be granted only for a specific period of time and shall automatically expire at the end of the specified period without recourse by the Practitioner under the Medical Staff bylaws. Temporary Privileges are granted only under the following circumstances and subject to the following conditions.

- a. Circumstances for Granting Temporary Privileges. Upon the written concurrent of the Chair of the department where the privilege will be exercised and the President, the Chief Executive Officer may grant a Temporary Appointment in the following circumstances:
  - i. After receipt of an application for Medical Staff appointment, an appropriately licensed applicant may be granted a Temporary Appointment for an initial period of sixty (60) days with subsequent renewal not to exceed the pendency of the application. The Temporary Appointment in such case cannot exceed the regular privileges applied for by the applicant. In exercising such privileges, the applicant shall act under the supervision of the Chair of the department to which he or she is assigned or is appointed.
  - ii. Upon receipt of a written request, an appropriately licensed applicant may be granted a Temporary Appointment for the care of one or more specific patients. Such Temporary Appointments will be based upon a complete review of the application, credentials, and licensure in compliance with the bylaws, the Rules and Regulations, and the Policies.

## 7. Telemedicine Privileges

Practitioners who are responsible for the patient's care, treatment, and services via a telemedicine line shall be credentialed and privileged to do so by the Hospital in accordance with the bylaws, accreditation requirements, and applicable law. If the Hospital has a pressing clinical need and the Practitioner can supply that service through a telemedicine line, the Practitioner may be evaluated for Temporary Privileges in accordance with the procedures set forth in Section 6. Practitioners providing telemedicine services to Hospital patients shall be credentialed and privileged to do so through one of the following mechanisms:

- a. The Practitioner shall be credentialed and privileged by the Hospital in accordance with the applicable procedure set forth in these bylaws.
- b. The Practitioner shall be credentialed and privileged by the Hospital in accordance with the applicable procedure set forth in these bylaws with the exception that the credentialing information and/or privileging decision from the distant site may be relied upon by the Medical Staff and the Governing Board in making its recommendations/decision, provided that the Hospital has entered into a written agreement with the distant site and all of the following requirements are met:
  - i. The distant site is a Medicare-certified Hospital or a facility that qualifies as a “distant site telemedicine entity.” A “distant site telemedicine entity” is defined as an entity that (i) provides telemedicine services (ii) is not a Medicare-certified Hospital and (iii) provides contracted services in a manner that enables Hospitals using its services to meet all applicable conditions of participation particularly those requirements related to the credentialing and privileging of Practitioners providing telemedicine services to the patients of the Hospital
  - ii. When the distant site is a Medicare-certified Hospital the written agreement shall specify that it is the responsibility of the distant site Hospital to meet the credentialing requirements of 42 C.F.R. 45.616 (c)(1)(i)(c)(vii) as that provision may be amended from time to time with regard to the distant site Hospital Practitioners providing telemedicine services and
  - iii. When the distant site is a “distant site telemedicine entity” the written agreement shall specify that the distant site telemedicine entity is a contractor of services to the Hospital and as such furnishes the contracted services in a manner that permits the Hospital to comply with all applicable conditions of participation for the contracted services including but not limited to 42 C.F.R. 45.616 (c)(1)(i)(c)(vii) with regard to the distant site telemedicine entity Practitioners providing telemedicine services. The written agreement shall further specify that the distant site telemedicine entity’s medical staff credentialing and privileging process and standards will at minimum meet the standards at 42 C.F.R. 45.616 (c)(1)(i)(c)(vii) as that provision may be amended from time to time.
- c. The individual distant site Practitioner is privileged at the distant site for those services to be provided to Hospital patients via telemedicine link and the Hospital is provided with a current list of his/her privileges at the distant site.

- d. The individual distant site Practitioner holds an appropriate license issued by the State of Wyoming by the appropriate licensing entity.
- e. The Hospital maintains documentation of its internal review of the performance of each distant site Practitioner and sends the distant site such performance information for use in the distant site's periodic appraisal of the distant site Practitioner. At a minimum this information must include:
  - i. All adverse events that result from the telemedicine services provided by the distant site Practitioner to Hospital patients and
  - ii. All complaints the Hospital receives about the distant site Practitioner.

#### Board Certification

Applicants for appointment or reappointment to the Medical Staff are required to adhere to the following requirements relative to board certification:

- a. Board certification or the active pursuit of board certification in the specialty in which the applicant seeks privileges conferred by the American Board of Medical Specialties or the American Osteopathic Association is required.
- b. In the absence of board certification an applicant must have successfully completed a residency training program in conjunction with the specialty in which the applicant seeks privileges that are approved by the Accreditation Council for Graduate Medical Education or the American Osteopathic Association or from another recognized accredited training program approved by the governing board and must be qualified to pursue and receive board certification.
- c. Any physician granted clinical privileges who does not attain board certification by their individual certifying board's deadline will be determined to not meet threshold criteria.
- d. If a physician does not meet threshold criteria for their specialty their medical staff membership and clinical privileges will be revoked. As this revocation is based solely on the failure of the physician to meet threshold criteria this will not be reportable and the Physician will not be entitled to a fair hearing.
- e. Physician's eligibility for board certification (board eligible period) expires on a date determined by their individual certifying board. On appointment applications Physicians will be required to indicate the date that their board certification or board eligibility if not certified expires. The Medical Staff Office will track these expiration dates.

- f. When a Physician's board eligibility lapses and certification has not been achieved, the physician must immediately notify the Medical Staff Office. If their certifying board allows them to reestablish board eligibility, the candidate must complete all requirements set by their board and must provide documentation of such proving that they are once again board eligible or board certified.

## **Section E. AGREEMENT OF APPLICANTS**

1. Physicians and Licensed Independent Practitioners seeking appointment or reappointment agree that if an adverse ruling or other decision which is unfavorable to the applicant is made with respect to Medical Staff membership status and/or clinical privileges, the applicant must resort to the administrative remedies afforded by these bylaws in Article III before seeking to pursue to any formal legal action.
2. Allied Health Professionals are not members of the Medical Staff and accordingly shall have no recourse to the procedural rights set forth in these bylaws in Article III but may file a grievance with the Medical Executive Committee pursuant to Article IV of these bylaws.

## **Section F. LEAVE OF ABSENCE**

1. A Medical Staff appointee may obtain a voluntary leave of absence for good cause for a period not to exceed one (1) year by submitting a written request to the Medical Executive Committee and the Chief Executive Officer. Good cause shall include but shall not be necessarily be limited to personal illness, death in the family, or significant personal problems or hardships. Reasonable notice must be given for a request of leave, and there is a reasonable expectation that the cause will be resolved in the time requested. The decision as to whether to recommend a leave of absence resides in the discretion of the Medical Executive Committee and must be approved by the governing board.
2. Upon proper written request to the Medical Executive Committee prior to the expiration of the first period, a Medical Staff appointee on leave of absence may request an extension of his/her leave for one (1) additional period not to exceed one (1) year.
3. At least thirty (30) days prior to the termination of the leave or at an earlier time, the Medical Staff Member may request reinstatement of his or her clinical privileges by submitting a written notice to that effect to the Chief Executive Officer for transmittal to the Medical Executive Committee. The Medical Staff appointee shall submit a written summary of his or her relevant activities during the leave if the Medical Executive Committee requests. Hereafter, the procedure provided in Section III of the Medical Staff Rules and Regulations shall be followed.
4. The Medical Staff appointee may request reinstatement or reappointment as determined by the Medical Executive Committee. Based on the information provided, the Medical

Executive Committee will determine whether the Medical Staff appointee will be reinstated or need to apply for reappointment or go through the initial appointment process.

5. Failure without good cause to request reinstatement or to provide a requested summary of activities as provided above shall be deemed a voluntary resignation from the Medical Staff and shall result in automatic termination of Medical Staff membership and clinical privileges. A Practitioner whose Medical Staff membership is so terminated shall be entitled to the procedural rights provided in Article \_\_\_\_\_ of the Medical Staff bylaws for the sole purpose of determining the issue of good cause. A request for Medical Staff membership subsequently received from a former Staff member so terminated shall be submitted and processed in the manner specified for applications for initial appointments.

## **ARTICLE VII OFFICERS**

### **Section A. OFFICERS OF THE MEDICAL STAFF**

The Officers of the Medical Staff shall be:

1. President
2. Vice President
3. Secretary

### **Section B. QUALIFICATIONS OF OFFICERS**

Officers must be members of the Active Physician Staff with active status at the time of nomination and election and must remain members in good standing during their term of office. Failure to maintain such status shall loss of licensure or privileges shall immediately create a vacancy in the office involved.

### **Section C. NOMINATION AND ELECTION OF OFFICERS**

1. Nomination of Officers
  - a. At least one candidate for each office shall be nominated by the Nominating Committee.
  - b. Nominations may also be made from the floor at the time of the annual meeting of the Medical Staff.
  - c. All nominations can be made only with the consent of the nominated individual.

## 2. Election of Officers

Officers shall be elected at the annual meeting of the Medical Staff. Voting shall be by secret written ballots provided however if requested Medical Staff members may use absentee ballots and may vote by phone email or by U.S. mail. Where there are three or more candidates and no candidate receives a majority there shall be successive balloting such that the name of the candidate receiving the fewest votes is omitted from each successive slate until a majority vote is obtained by one candidate.

### Section D. TERM OF OFFICE

All Officers shall serve a one year term or until resignation or removal and shall take office on the first day of the Medical Staff year January 1. If elected an Officer may succeed himself/herself for one consecutive additional one year term. In the event that an officer vacates his or her office prior to the completion of the term such vacancy shall be filled in accordance with Section

### Section E. VACANCIES OF OFFICE

Vacancies in office prior to the completion of the term except for the President and Vice President shall be filled by the Medical Executive Committee. If there is a vacancy in the office of the President the Vice President shall serve out the remaining term. If there is a vacancy in the office of the Vice President the Nominating Committee shall nominate candidates to fill the office and a special election will be held. Such nomination and a special election will be held within thirty days of the vacancy.

### Section F. DUTIES OF OFFICERS

#### 1. President

The President shall serve as the Chief Administrative Officer of the Medical Staff. The President's duties include:

- a. Act in coordination and cooperation with the Chief Executive Officer in all matters of mutual concern within the Hospital
- b. Call preside at and be responsible for the agenda of all general meetings of the Medical Staff
- c. Serve as Chair of the Medical Executive Committee
- d. Serve as an ex officio member of all other Medical Staff committees and other departments without vote

- e. Be responsible for the enforcement of Medical Staff Bylaws, Rules, and Regulations for implementation of sanctions where these are indicated and for the Medical Staff's compliance with the procedural safeguards in all instances where corrective action has been requested against a Practitioner or Allied Health Professional.
- f. Appoint committee members to all standing, special and multi-disciplinary Medical Staff committees and subcommittees except the Medical Executive Committee and interdepartmental committees.
- g. Represent the views, policies, needs, and grievances of the Medical Staff and report to the Governing Board and to the Chief Executive Officer.
- h. Receive and interpret the Policies of the Governing Board to the Medical Staff and report to the Governing Board on the performance and maintenance of quality with respect to the Medical Staff's delegated responsibility to provide medical care.
- i. Be responsible for the educational activities of the Medical Staff.
- j. Be the spokesperson for the Medical Staff in its external professional and public relations.
- k. Attend all regular Governing Board meetings.

## 2. Vice President

In the absence of the President, the Vice President shall assume all the duties and have the authority of the President. He/she shall automatically succeed the President when the latter fails to serve for any reason. He/she may attend all regular Hospital Board meetings and shall serve as a member of the Medical Executive Committee.

## 3. Secretary

The Secretary shall be responsible for giving proper notice of all Medical Staff meetings, maintaining accurate and complete minutes of all Medical Staff meetings, call Medical Staff meetings on order of the President, and perform such other duties as ordinarily pertain to his/her office. The Secretary shall attend to all routine and special correspondence. Special Correspondence involving or pertaining to the activities of the Hospital will be referred to the Governing Board through the President. Where there are funds to be accounted for, the Secretary shall also act as treasurer and account for all such funds. The Secretary shall serve as a member of the Medical Executive Committee.

## **Section G. REMOVAL FROM OFFICE**

1. Officers must remain members of the Active Physician Staff in good standing at all times during their term of office. Resignation from the Medical Staff, failure to maintain Active status, loss of license, or privileges shall immediately create a vacancy in the office involved.
2. Removal of an officer during his/her term of office may be initiated for or without cause by a two-thirds (2/3) majority vote of the Medical Staff present at any annual or special meeting at which a quorum is present, but no such removal shall be effective unless and until it has been ratified by the governing board. Cause for such removal may be for reasons unrelated to professional capabilities or the exercise of clinical privileges and may include failing to perform the duties of the position or exhibiting conduct detrimental to the interests of the Hospital. Without further action pursuant to these bylaws, removal from office does not affect the Medical Staff appointment or clinical privileges of the Physician or Licensed Independent Practitioner so removed.

## **ARTICLE VIII CLINICAL DEPARTMENTS**

### **Section A. ORGANIZATION OF CLINICAL DEPARTMENTS**

Each department shall be organized as a separate part of the Medical Staff and shall have a Chair and a Vice-Chair. The Chair shall be responsible for the overall supervision of the clinical work within the department. In the absence of the Chair, the Vice-Chair shall assume all the duties and have the authority of the Chair. The Medical Staff of Memorial Hospital of Sweetwater County shall be organized into the following departments:

#### **1. Surgery Department**

The Surgery Department shall include those Practitioners primarily engaged in surgical care.

#### **2. Medicine Department**

The Medicine Department shall include those Practitioners primarily engaged in non-surgical medical care.

## **Section B. FUNCTIONS OF DEPARTMENTS**

### **1. Responsibilities**

Each clinical department shall:

- a. Through the Departmental Chair recommend to the Credentials Committee written criteria for the assignment of clinical privileges that are consistent with and subject to the Bylaws, Policies, Rules and Regulations of the Medical Staff and Hospital. Those criteria shall include levels of demonstrated current competence, training and experience required for granting privileges within the specialties covered by the department.
- b. Monitor and evaluate medical care provided by members of the department on a retrospective, concurrent and prospective basis, which monitoring and evaluation must at least include:
  - i. The routine collection of information about important aspects of patient care provided in the department and about the clinical performance of its members, and
  - ii. The periodic assessment of this information to identify opportunities to improve care and to identify important problems in patient care, and
  - iii. Will routinely review all mortalities, morbidity, and any significant patient complications, and
- c. Recommend, subject to approval and adoption by the Medical Executive Committee and Governing Board, objective criteria that reflect current knowledge and clinical experience to be used in the monitoring and evaluation of patient care.
- d. Each department shall meet at least three (3) times a year, ideally quarterly. All meetings shall be held on such day and at such hour as the Chair of the department designates in the call and notice of the meeting.

## **Section C. QUALIFICATIONS, SELECTION AND TENURE OF DEPARTMENT CHAIR AND VICE-CHAIR**

### **1. Qualifications**

Each Departmental Chair and Vice-Chair shall be a member of the Active Staff and be certified by an appropriate specialty board or through the privilege delineation process, be established to possess comparable competence.

## 2. Selection

Each Departmental Chair and Vice-Chair shall be elected by the Medical Staff members of their respective clinical departments prior to the end of the Medical Staff year.

## 3. Roles and Responsibilities. Each Department Chair and Vice-Chair shall be responsible and shall perform each of the following:

- a. Clinically related activities of the department
- b. Administratively oversee related activities of the department unless otherwise provided by the Hospital
- c. Continuing surveillance of the professional performance of all individuals in the department who have delineated clinical privileges
- d. Recommending to the Medical Staff the criteria for clinical privileges that are relevant to the care provided in the department
- e. Recommending clinical privileges for each member of the department
- f. Assessing and recommending to the relevant Hospital authority off-site sources for needed patient care, treatment and services not provided by the department or the Hospital
- g. Integration of the department or service into the primary functions of the organization
- h. The coordination and integration of interdepartmental and intradepartmental services
- i. The development and implementation of policies and procedures that guide and support the provision of care, treatment and services
- j. The recommendations for a sufficient number of qualified and competent persons to provide care, treatment and services
- k. Determination of the qualifications and competence of department or services personnel who are not Licensed Independent Practitioners and who provide patient care, treatment and services
- l. The continuous assessment and improvement of the quality of care, treatment and services

- m. The maintenance of quality control programs as appropriate
- n. The orientation and continuing education of all persons in the department or service and
- o. Recommending space and other resources needed by the department or service.

#### 4. Tenure

- a. Each Departmental Chair and Vice-Chair shall serve for a one (1) year term effective the first day of the Medical Staff year January 1 or until resignation or a vacancy is created pursuant to Section 5. If elected a Department Chair and/or Vice-Chair may succeed himself/herself for one (1) consecutive additional one (1) year term subject to the approval of the governing board.
- b. If there is a vacancy in the office of the Chair the Vice-Chair shall serve out the remaining term. If there is a vacancy in the office of the Vice-Chair a special election will be held within thirty (30) days of the vacancy to elect a successor to serve for the remainder of the term.

#### 5. Removal

- a. Department Chairs and Vice-Chairs must remain members of the Active Physician Staff in good standing at all times during their term of office. Resignation from the Medical Staff failure to maintain active status loss of license or privileges shall immediately create a vacancy in the office of Chair or Vice-Chair involved.
- b. Each Departmental Chair and/or Vice-Chair may be removed from his or her office with or without cause when initiated by a two-thirds (2/3) majority vote of all Active Physician Staff members of the department but no such removal shall be effective unless and until it has been ratified by the governing board. Cause for such removal may be for reasons unrelated to professional capabilities or the exercise of clinical privileges and may include failing to perform the duties of the position or exhibiting conduct detrimental to the interests of the Hospital. Without further action pursuant to these bylaws removal from office does not affect the Medical Staff appointment or clinical privileges of the Physician so removed.

## **Section D. ASSIGNMENT TO DEPARTMENTS**

Applicants for appointment and reappointment will request departmental assignments at the time of application. If any departmental Chair feels that the applicant's choice is not appropriate the Medical Executive Committee will determine the final departmental assignment.

# **ARTICLE IX COMMITTEES OF THE MEDICAL STAFF**

## **Section A. COMPOSITION**

Medical Staff committees established to perform one or more of the staff functions required by these Bylaws Rules and Regulations shall consist of appointees to the Active and Associate Physician Staff categories and may include where appropriate licensed Independent Practitioners Allied Health Professionals and representatives from Hospital management nursing medical records pharmacy or social services and such other departments as are appropriate to the function to be discharged.

## **Section B. APPOINTMENT AND TERM**

Except as otherwise provided members of each committee shall be appointed yearly by the President of the Medical Staff in consultation with the Chief Executive Officer. The Chief Executive Officer and the President of the Medical Staff or their respective designees shall be members ex officio without a vote of all committees. There is no limit to the number of one year terms committee members may serve.

## **Section C. CHAIRS**

All committee Chairs unless otherwise provided for in these Bylaws will be appointed by the President of the Medical Staff. All such appointments will be subject to final approval by the governing board.

### **1. Term**

Initial appointments of the committee Chair unless otherwise provided for in these Bylaws shall be for a period of one (1) year after which a Chair may be reappointed for unlimited one (1) year terms.

## **Section D. REMOVALS AND VACANCIES**

All appointed members and Chair may be removed and vacancies filled at the discretion of the President of the Medical Staff unless otherwise provided for in these Bylaws.

## **Section E. MEDICAL EXECUTIVE COMMITTEE (MEC)**

### **1. Composition:**

- a. The Medical Executive Committee shall be composed of the officers of the Medical Staff, the Chair of each clinical department and the Immediate Past President of the Medical Staff if he or she continues to be a member of the Active Medical Staff.
- b. The President of the Medical Staff shall be Chair of the MEC.
- c. The Chief Executive Officer shall be an ex officio member of the Medical Executive Committee but without a vote and shall be present at all meetings of the Medical Executive Committee. Members of the Governing Board and the Chief Nursing Officer may attend meetings of the Medical Executive Committee and participate in its discussions but without a vote.

### **2. Duties:**

The duties of the Medical Executive Committee shall be:

- a. To represent and to act on behalf of the Medical Staff in all matters without the requirement of subsequent approval by the staff, subject only to any limitations imposed by these Bylaws, Rules, Regulations, and Policies.
- b. To coordinate the activities and general policies of the various departments.
- c. To receive and to act upon the committee and departmental reports as specified in these Bylaws and to make recommendations concerning them to the Medical Staff, Chief Executive Officer, and the Governing Board.
- d. To implement policies of the Hospital that affect the Medical Staff and those policies of the Medical Staff not otherwise the responsibility of the departments.
- e. To provide liaison among the Medical Staff, the Chief Executive Officer, and the Governing Board.
- f. To keep the Medical Staff abreast of applicable accreditation and regulatory requirements affecting the Hospital.
- g. To enforce Hospital and Medical Staff rules in the best interest of patient care and of the Hospital with regard to all persons who hold an appointment to the Medical Staff.

- h. To resolve situations involving questions of the clinical competency, patient care, and treatment, case management, or inappropriate behavior of any Medical Staff appointee.
- i. To be responsible to the governing board for the implementation of the Hospital's quality assessment plan as it affects the Medical Staff.
- j. To review the bylaws, Policies, Rules and Regulations and associated documents of the Medical Staff at least once a year and to recommend such changes as may be necessary or desirable.
- k. To act for the organized Medical Staff between meetings of the organized Medical Staff.
- l. To review clinical pertinence, accuracy and timely completion of medical records on a quarterly basis.
- m. To review the appropriateness of admissions and stays at the Hospital.
- n. To review processes related to medication use.
- o. To make recommendations to the President and Chief Executive Officer on matters of medico-administrative nature.
- p. To make recommendations on Hospital management matters to the Medical Staff, the governing board, the President, and the Chief Executive Officer.
- q. To fulfill the Medical Staff's accountability to the Governing Board for the medical care rendered to patients in the Hospital.
- r. To review the recommendations of the Credentials Committee concerning all applications and to make written comment to the governing board on the recommendations from the Credentials Committee regarding the appointment, assignments to services, and delineation of clinical privileges.
- s. To review periodically all information of Medical Staff appointees and other Practitioners with clinical privileges, including but not limited to Peer Review information and Credentialing data, and as a result of such reviews, make recommendations for reappointments and renewal or changes to clinical privileges.

t. To take all reasonable steps to ensure professional ethical conduct and competent clinical performance on the part of all appointees of the Medical Staff—including the initiation of and/or participation in staff corrective or review measures when warranted—and

u. To report at each general Medical Staff meeting.

3. Meetings:

The Medical Executive Committee shall meet at least ten (10) times per year—ideally monthly. The Secretary will be responsible for maintaining reports of all meetings—which shall include the minutes of the various committees and departments of the staff. Copies of all Medical Executive Committee minutes and reports shall be transmitted to the Chief Executive Officer and the Departmental Chair routinely as prepared.

4. Reports and Recommendations:

Recommendations of the Medical Executive Committee shall be transmitted to the governing board with a copy to the Chief Executive Officer. The Chair of the Medical Executive Committee shall be available to meet with the board or its applicable committee on all recommendations of the Medical Executive Committee. The minutes of all Medical Executive Committee meetings will be reviewed by each Department Chair at his/her departmental meetings.

## **Section F. CREDENTIALS COMMITTEE**

1. Composition:

The Credentials Committee shall consist of the three (3) most recent Past Presidents of the Medical Staff who are still appointees to the Active Staff category. The Chair shall be the member who has the most recent consecutive years of service on the committee. If the functions of the committee are threatened by the inability or unwillingness of any of the Past Presidents to serve—as determined by the Medical Executive Committee—the President of the Medical Staff shall appoint members to the committee to fulfill those terms.

2. Duties:

The duties of the Credentials Committee shall be to:

a. Review the credentials of all applicants for Medical Staff appointments—reappointments—and clinical privileges—to make investigations of—and interview—such applicants as may be necessary—and to submit a written report of its findings and recommendations—

- b. Review the credentials of all applicants who request to practice at the Hospital as Allied Health Professionals to make investigations of and interview such applicants as may be necessary and to submit a report of its findings and recommendations
- c. Annually review and recommend amendments to the policies on appointments, reappointments and clinical privileges as outlined in these Bylaws, Rules and Regulations and
- d. Generate threshold requirements and other criteria for granting of clinical privileges in consultation with the appropriate Departmental Chair.

### 3. Meetings:

The Credentials Committee shall meet at least ten (10) times per year, ideally monthly, unless there is no business to be transacted and shall maintain a permanent record of its proceedings and actions.

### 4. Reports and Recommendations:

The Credentials Committee shall report its recommendations to the Medical Executive Committee, the Chief Executive Officer and the Governing Board. The Chair of the Credentials Committee shall be available to meet with the Governing Board or its applicable committee on all recommendations that the Credentials Committee may make.

### 5. Recusal:

Whenever an Applicant's or Medical Staff Appointee's practice is in direct economic competition with the practice of a member of the Credentials Committee, such member of the Credentials Committee who is in direct economic competition with the Applicant or Medical Staff Appointee shall abstain from voting during proceedings involving the Applicant or Medical Staff Appointee. Such abstention shall be recorded in the minutes of the meeting.

## Section G. JOINT CONFERENCE COMMITTEE

### 1. Composition:

The Joint Conference Committee shall be a standing committee composed of the President, Vice President and Secretary of the Medical Staff, two (2) members of the Governing Board and the Chief Executive Officer, who shall serve as an ex officio member. The Chair ship shall be alternated between the Governing Board Chair and the President of the Medical Staff every two (2) years.

## 2. Duties:

The Joint Conference Committee shall provide for medico-administrative liaison with the Governing Board and the Chief Executive Officer relative to matters of Hospital policy and practice. Its primary function shall be to serve as a forum for discussion of matters pertaining to efficient and effective patient care, credentialing, and identifying those skills and values necessary for the future leadership of the Hospital and the Medical Staff. The Joint Conference Committee shall further endeavor to formulate and enact the mission, core values, and goals of the Hospital and the Medical Staff, as well as perform those functions assigned to it by these bylaws, the Rules and Regulations, the Policies, or the Governing Board from time to time. Such duties include:

- a. To serve as a forum for education and discussion of issues of mutual concern related to patient care, medical policies, staffing and resources, and the relationship between the Hospital and members of the Medical Staff.
- b. To serve as a forum for education and discussion on all matters related to the quality of care, patient safety, customer service, and organizational culture.
- c. To serve as a forum for discussion of issues related to new service lines.
- d. To address troublesome issues before they burgeon into conflicts.
- e. To make recommendations to the Governing Board and the Medical Executive Committee, respectively.

## 3. Meetings:

The Joint Conference Committee shall meet at least annually.

## 4. Reporting to:

The Joint Conference Committee shall transmit written of its activities to the Governing Board and the Medical Executive Committee.

## Section H. NOMINATING COMMITTEE

### 1. Composition:

The Nominating Committee shall be composed of one representative from each Medical Staff department. Each Medical Staff department will elect its representative. The term of each member will be for one (1) Medical Staff year.

2. Duties:

The Nominating Committee shall nominate Medical Staff officers to be presented to the Medical Staff at the annual meeting. The officers shall be the President, Vice President and Secretary.

3. Meetings:

The Nominating Committee shall meet as determined by the committee but at least once a year at least 60 days prior to the annual meeting.

4. Reporting to:

The Nominating Committee shall transmit their nominations in writing to all members of the Medical Staff at least thirty (30) days prior to the annual Medical Staff meeting.

## **Section I. SPECIAL COMMITTEES**

The President of the Medical Staff may appoint special committees as the need arises to carry out a specified task. At such time when such special committee has concluded its assigned duty that is upon acceptance of its final report to the Medical Executive Committee such committee shall be terminated.

## **Section J. REMOVAL**

1. Committee members who are appointees must remain members of the Medical Staff in good standing at all times. Committee members who are Allied Health Professionals must similarly remain in good standing as Allied Health Professional members in good standing. Resignation from the Medical Staff, failure to maintain such Medical Staff status, loss of license or privileges shall immediately create a vacancy in the committee.
2. Officers and Chair shall be subject to automatic removal from a committee upon their resignation or removal from office in accordance with Article III, Section 4 and Article III, Section C 4 and 5 respectively. All other committee members who are appointees of the Medical Staff and Allied Health Professionals may be removed upon the determination of the Medical Executive Committee with or without cause but no such removal shall be effective unless and until it has been ratified by the governing board. Cause for such removal may be for reasons unrelated to professional capabilities or the exercise of clinical privileges and may include failing to perform the duties of the position or exhibiting conduct detrimental to the interests of the Hospital. Without further action pursuant to these bylaws removal from office does not affect the Medical Staff appointment or clinical privileges of an appointee or Allied Health Professional so removed.

## **ARTICLE X MEDICAL STAFF MEETINGS**

### **Section A. STAFF MEETINGS**

#### **1. Regular Meetings of the Medical Staff**

- a. Medical Staff meetings shall be held at least annually. Elections of Medical Staff Officers will be held at the annual meeting. The agenda of such meetings shall include reports of review and evaluation of the work done in the clinical departments and the performance of the required Medical Staff functions.
- b. The Medical Executive Committee may provide any resolution for the holding of additional regular meetings of the Medical Staff for transacting such business as may come before the meeting. All meetings shall be held on such day and at such hour as the President of the Medical Staff shall designate in the call and notice of the meeting.

#### **2. Special Meetings of the Medical Staff**

- a. The President of the Medical Staff, the governing board, the Medical Executive Committee, the Chief Executive Officer, or not less than one-third (1/3) of the members of the active and associate Physician staff may at any time file a written request with the President of the Medical Staff that within seven (7) days of the filing of such request a special meeting of the Medical Staff shall be called.
- b. The Medical Executive Committee shall designate the time and place of any such special meeting.
- c. Written or printed notice stating the place, day and hour of any special meeting of the Medical Staff shall be delivered either personally, via e-mail, in Physicians' Hospital mailboxes or by placing in the United States mail to each member of the active and associate Staff members not less than three (3) working days before the date of such meeting, by or at the direction of the President of the Medical Staff or other persons authorized to call the meeting. If mailed, the notice of the meeting shall be deemed delivered when deposited postage prepaid in the United States mail addressed to each staff member at the address as it appears on the records of the Hospital. Notice may also be sent to members or other Medical Staff groups who have so requested. The attendance of a member of the Medical Staff at a meeting shall constitute a waiver of a notice of such meeting. No business shall be transacted at any special meeting except that stated in the motion calling the meeting.

3. Quorum

Quorum will consist of those Physicians appointees present at the Medical Staff meeting.

## **ARTICLE XI COMMITTEE AND DEPARTMENT MEETINGS**

### **Section A. REGULAR MEETINGS**

Committees and departments shall provide the time for holding meetings with prior written notice.

### **Section B. SPECIAL MEETINGS**

A special meeting of any committee or department may be called by the Chair thereof by the President of the Medical Staff Chief Executive Officer or by one-third (1/3) of the group's membership but not less than two (2) members.

### **Section C. NOTICE OF MEETINGS**

Written or oral notice stating the place day and hour of any special meeting or of any regular meeting not held pursuant to resolution shall be given to each member of the committee or department either personally via email placing in the Physicians' Hospital mailboxes or by placing in the United States mail at least three (3) days prior to the meeting. If mailed the notice of the meeting shall be deemed delivered when deposited in the United States mail addressed to the member at his/her address as it appears on the records of the Hospital with postage thereon prepaid. The attendance of a member at a meeting shall constitute a waiver of notice of such meeting to such member.

### **Section D. ATTENDANCE REQUIREMENTS**

1. Active and Associate Staff Members

Each member of the Active and Associate Physician Staff and Licensed Independent Practitioners are strongly encouraged to attend the following meetings to contribute and to make their voice heard:

- a. Clinical departments
- b. Committees and
- c. Administrative and special committees.

## **Section E. QUORUM**

□ Quorum will consist of those Physicians with voting privileges present at the Medical Staff meeting.

## **Section F. MANNER OF ACTION**

### **1. Formal Action:**

□ The action of a majority of the members present at a meeting at which a quorum is present shall be the action of a committee or department.

### **2. Informal Action:**

□ No action of a committee or department shall be valid unless taken at a meeting at which a quorum is present except that any actions may be taken without a meeting if a unanimous consent in writing setting forth the action so taken shall be signed by each member entitled to vote thereat.

## **Section G. RIGHTS OF EX-OFFICIO MEMBERS**

Persons serving under these bylaws as ex-officio members of a committee or department shall have all rights and privileges of regular members except they shall not be counted in determining the existence of a quorum. They shall be deemed non-voting members of the committee or department unless specified to the contrary in the individual committee or department sections of these bylaws, Rules and Regulations or Policies.

## **Section H. MINUTES**

Minutes of each meeting and special meeting of a committee or department shall be prepared and shall include a record of the attendance of members and the result of the vote taken on each matter. The minutes shall be signed by the presiding officer and read for approval at the next meeting and after such approval is obtained forwarded to the Medical Executive Committee or as otherwise specified by these bylaws, Rules and Regulations and Policies. Each committee and department shall maintain a permanent file of the minutes of each meeting in an accessible central location in the Hospital approved by the Medical Executive Committee.

## **Section I. REQUIREMENTS FOR MANDATORY MEETING ATTENDANCE**

### **1. Requirements and Notice**

□ Practitioner whose patient's clinical course is scheduled for discussion at a committee or departmental meeting may be required by the committee or department Chair to attend

such meeting. The Secretary of the Medical Staff will be notified of the attendance request and then shall give the Practitioner advance written notice of the time and place of the meeting at which his/her attendance is expected. Whenever apparent or suspected deviation from standard clinical practice is involved the notice to the Practitioner shall so state shall be given by certified mail return receipt requested and shall include a statement that his/her attendance at the meeting at which the alleged deviation is to be discussed is mandatory.

## 2. Failure to Attend

Failure by a Practitioner to attend any meeting with respect to which he/she was given notice that attendance was mandatory unless excused by the Medical Executive Committee upon a showing of good cause shall result in automatic initiation of a request for corrective action by the committee or Departmental Chair or his/her designee as outlined by Article III. In all other cases if the Practitioner shall make a timely request for postponement supported by an adequate showing that his/her absence will be unavoidable such presentation may be postponed by the Chair of the involved committee or department or by the Medical Executive Committee if the Chair is the Practitioner involved until not later than the next regular departmental or committee meeting otherwise the pertinent clinical information shall be presented and discussed as scheduled, and Practitioner's absence will result in an automatic initiation of a request for corrective action.

## ARTICLE XII CORRECTIVE ACTION

### Section A. CORRECTIVE ACTION

#### 4. Grounds:

Corrective action may be initiated against a member of the Medical Staff whenever there is probable cause that the Practitioner or Allied Health Professional is or was engaged in any of the following:

- a. The use of any false fraudulent or forged statement or document or any fraudulent or deceitful practice in the connection with the process of obtaining an appointment or clinical privileges
- b. The possession of any physical or mental impairment which renders the exercise of their privileges a material risk to patients

- c. the performance of any dishonest, fraudulent, slanderous, libelous, unethical or unprofessional conduct likely to deceive, defraud or harm the public, the Medical Staff or the Hospital;
- d. the habitual use of a drug or intoxicant to such degree as to render one unsafe or unfit to exercise his/her privileges;
- e. the aiding or abetting of the exercise of privileges in the Hospital by a person not appointed to the Medical Staff by the governing board pursuant to these bylaws;
- f. the manifest incapacity to exercise privileges;
- g. unprofessional or dishonorable conduct which includes, but is not limited to, the following:
  - i. any conduct or practice contrary to recognized standards or ethics of the medical profession or any conduct or practice which does or might constitute a danger to the health or safety of a patient, Hospital personnel or the public or any conduct, practice or condition which does or might impair a Practitioner's or Allied Health Professional's ability to safely and skillfully practice his/her profession;
  - ii. willful and consistent utilization of medical service or treatment which is inappropriate or unnecessary; and/or
  - iii. gross negligence, gross malpractice or repeated malpractice;
- h. inadequate or substandard clinical performance;
- i. disruptive behavior as defined in Article III of the Medical Staff Code of Conduct; and/or
- j. failure or refusal to abide by the terms of the current bylaws or the Rules and Regulations and Policies of the Medical Staff and the Hospital.
- k. no restriction, limitation or prohibition of any sort is placed on a Medical Staff appointee's or Allied Health Professional's license by any licensing or certifying agency or authority unless such action has resulted in automatic termination of the appointment of the Medical Staff appointee or Allied Health Professional subject to Section C below.

5. Initial Submission of Corrective Action and Initiation of Investigation:

- a. Corrective action against a Practitioner or Allied Health Professional may be requested by a member of the Medical Staff, the President, the Chief Executive Officer, or any member of the Medical Executive Committee or Governing Board.
- b. Requests for corrective action shall be made in writing and shall be supported by reference to the specific activities or conduct which constitutes the grounds for the request. Requests for corrective action shall be submitted to the Medical Executive Committee.
- c. The President shall promptly notify the Chief Executive Officer of all requests for corrective action received by himself/herself or the Medical Executive Committee and shall continue to keep the Chief Executive Officer fully informed of all activities in connection therewith.
- d. The President shall consult with the Medical Executive Committee to determine whether such a request for corrective action should be investigated. In the event the Medical Executive Committee determines that the request for corrective action should be investigated, the President shall promptly notify the accused individual(s) that an investigation has begun, unless, under extraordinary circumstances, in the Medical Executive Committee's and Chief Executive Officer's judgment, informing the individual would compromise the investigation or disrupt the operation of the Hospital or Medical Staff.
- e. The initiation of an investigation hereunder shall not preclude the imposition of summary suspension under Section B below or automatic termination under Section C below at any time.

6. Investigation:

- a. If a determination is made to investigate formally the necessity or advisability of corrective action against a particular Medical Staff appointee or Allied Health Professional, as the result of an informal investigation or otherwise, the investigation shall be deemed to be conducted by a body conducting Professional Review activities and subject to the limitation from liability provided in Section B of Article III below.
- b. The Medical Executive Committee shall conduct such investigation itself or at its option, appoint an Investigation Committee to undertake the investigation.
  - i. If the Medical Executive Committee elects to appoint an Investigative Committee, the Investigation Committee shall consist of the President,

two (2) Medical Staff appointees appointed by the President and two (2) Medical Staff appointees appointed by the Chief Executive Officer. A designee of the Chair of the department to which the affected Medical Staff appointee is assigned shall serve as a consultant to the Investigation Committee. The President shall serve as Chair of the Investigation Committee.

- ii. If an Investigative Committee undertakes the investigation, a written report of the investigation shall be forwarded to the Medical Executive Committee as soon as practicable after the conclusion of the investigation.
- c. The Medical Executive Committee or the Investigation Committee, as the case may be, shall have no voting members who are in direct economic competition with the Medical Staff appointee who is the subject of the investigation. In the event there are not a sufficient number of Medical Staff appointees who meet such criteria, the President along with the Medical Executive Committee may appoint Physicians who are not affiliated with the Hospital who meet such criteria.
- d. The Medical Staff appointee or Allied Health Professional shall be advised of the names of the members of the Medical Executive Committee or if applicable, the names of the members of the appointed Investigation Committee within ten (10) days of appointment. If the Medical Staff appointee or Allied Health Professional who is the subject of the investigation advises the President that he or she believes a member of the Medical Executive Committee or the Investigation Committee should be recused as being in direct economic competition with such appointee, the President shall determine the merit of such contention and if the contention is found to be correct, shall appoint a substitute to serve therein.
- e. An investigation shall be considered an administrative matter and not an adversarial proceeding. A Medical Staff appointee or Allied Health Professional who is the subject of an investigation shall not be entitled to have legal counsel present during any meetings or discussions conducted pursuant to the investigation. The Medical Staff appointee shall have the opportunity to interview with the Medical Executive Committee before the decision is made on whether or not to recommend corrective action.
- f. At any time in the Medical Executive Committee's discretion, but in any event, within twenty (20) working days after the receipt of the request for corrective action, unless such time is extended upon the written consent of the affected appointee, the Medical Executive Committee shall determine whether or not to recommend corrective action. The recommendation of the Medical Executive Committee may include, without limitation, the following:

- i. Recommending refection of the request for corrective action
- ii. Recommending a warning, a letter of admonition or a letter of reprimand
- iii. Recommending terms of probation or individual requirements of consultation
- iv. Recommending reduction, suspension or revocation of clinical privileges
- v. Recommending a reduction of staff category or limitation of any staff prerogative directly related to the Practitioner's or Allied Health professional's delivery of patient care or
- vi. Recommending suspension or revocation of staff membership.

## 7. Procedural Rights:

- a. If the Medical Executive Committee has made a proposal to recommend an action for which the Medical Staff appointee has the right to request a hearing pursuant to these bylaws, then notice shall be sent to the Medical Staff appointee by the Medical Executive Committee by certified mail, return receipt requested. Such notice shall advise the Medical Staff appointee of his/her procedural rights pursuant to Article 1, Section C.
- b. If the Medical Executive Committee proposes to recommend an action for which the Medical Staff appointee has the right to request a hearing pursuant to these bylaws, he/she may waive his or her right to a hearing at any time by notifying the Medical Executive Committee in writing. Upon receipt of a waiver of rights to a hearing or alternatively, upon the expiration of the 30 day period within which the appointee may appeal the proposed recommendation but fails to do so, then the Medical Executive Committee shall submit the report and its recommendation together with all supporting documentation to the governing board in writing for final action. In instances in which the Medical Staff appointee affirmatively waives his or her right to a hearing, the appointee shall be afforded with an opportunity to interview with the governing board before it acts upon the recommendation of the Medical Executive Committee. The Medical Staff appointee shall promptly be notified of the final action adopted by the governing board by certified mail, return receipt requested.
- c. If the Medical Executive Committee proposes to recommend an action for which a right to a hearing is not required pursuant to these bylaws (such as, for instance, with respect to any recommended action with respect to an Allied Health Professional or alternatively, proposes to reject the request for corrective action

then the report and its recommendation shall together with all supporting documentation shall be forwarded to the governing board in writing for final action. If the governing board determines to adopt such Medical Executive Committee recommendation then the Chief Executive Officer shall provide notice of such final action in writing to the Medical Executive Committee. The Medical Staff appointee or Allied Health Professional shall promptly be notified of the final action by certified mail return receipt requested. If the governing board proposes to recommend an action that would modify the Medical Executive Committee's recommendation in a manner that would provide a Medical Staff appointee with the right to request a hearing pursuant to these bylaws then the Chief Executive Officer shall promptly notify the Medical Executive Committee in writing of the Governing Board's proposed determination. Notice shall be sent to the Medical Staff appointee by the Medical Executive Committee by certified mail return receipt requested advising the Medical Staff appointee of the proposed action. Such notice shall advise the Medical Staff appointee of his/her procedural rights pursuant to Article 10000 Section C.

- d. Allied Health Professionals do not have procedural rights pursuant to Article 10000 of these bylaws but may pursue the grievance procedures outlined in Article 10000 Section C of these bylaws.

## Section B. SUMMARY SUSPENSION

### 1. Criteria for initiation:

- a. Whenever a Practitioner or Allied Health Professional conduct requires that immediate action be taken to protect the life of any patient or to reduce the substantial likelihood of immediate injury or damage to the health or safety of any patient, employee or other person present in the Hospital either the Chair of the Medical Executive Committee, the Department Chair of any department with respect to appointees in that department, the Executive Director or his/her designated representative or the Executive Committee of the staff or governing board shall have the authority to summarily suspend the Medical Staff membership status of all or any portion of such clinical privileges of such Practitioner or Allied Health Professional for a period of time not to exceed fourteen (14) days. Such summary suspension shall become effective immediately upon imposition and the Chief Executive Officer shall promptly give special notice by certified mail return receipt requested or hand delivered with a signed receipt of the suspension to the Practitioner or Allied Health Professional.
- b. In the event of any such suspension the Practitioner's patients then in the Hospital whose treatment by such Practitioner is terminated by the summary suspension shall be assigned to another Practitioner by the Departmental Chair or

the President of the Medical Staff. The wishes of the patient shall be considered where feasible in choosing a substitute Practitioner.

2. Medical Executive Committee Action:

As soon as possible after such summary suspension a meeting of the Medical Executive Committee shall be convened to review and consider the action taken. The Medical Executive Committee may modify, continue or terminate the terms of the summary suspension.

3. Procedural Rights:

Unless the Medical Executive Committee immediately terminates the suspension and ceases all further corrective action and the governing board upholds the Medical Executive Committee's recommendation the Practitioner or Allied Health Professional shall be entitled to the procedural rights as provided in Article \_\_\_\_\_

Allied Health Professionals do not have procedural rights pursuant to Article \_\_\_\_\_ of these bylaws but may pursue the grievance procedures outlined in Article \_\_\_\_ Section C of these bylaws.

4. Other Action

If the Medical Executive Committee's action is to terminate the suspension and to cease all further corrective action such action shall be transmitted immediately together with all supporting documentation to the governing board. The terms of the summary suspension as originally imposed shall remain in effect pending a final decision by the governing board which shall be reviewed within seven (7) calendar days of the date the Medical Executive Committee provides its recommendation to the governing board.

## Section C. AUTOMATIC SUSPENSION OR TERMINATION

1. Termination Events. An appointment to the Medical Staff as well as all clinical privileges shall be automatically terminated upon the occurrence of any of the following events:

- a. If Medical Staff appointee or Allied Health Professional loses his/her license to practice his/her profession or a restriction or condition of any sort shall be placed upon such license provided however that the placing of an appointee or Allied Health Professional on probation by the applicable licensing authority shall not be the basis for automatic termination alone without the imposition of restrictions or conditions which in some way restrict the appointee's or Allied Health Professional license or ability to practice medicine or to treat patients

- Failure to report to the Hospital any restriction or condition imposed on or protection with respect to his/her license by the applicable licensing authority within thirty (30) days of the imposition of such restriction or condition or protection
- c. □ revocation or suspension of the right to prescribe or administer any controlled substances or to prescribe medications in any manner or revocation or termination of the appointee's Drug Enforcement Administration Number;
- d. □ Medical Staff appointee or Allied Health Professional who has been requested to appear at a meeting of any committee of the Medical Staff or Hospital in order to discuss proposed corrective action shall fail to appear
- e. Revocation or suspension of the right to bill Medicare or Medicaid or any other federal or state healthcare program or
- f. □clusion from billing Medicare or Medicaid or any other federal or state healthcare program.
- g. □ Medical Staff appointee or Allied Health Professional who after the imposition of six (6) prior suspensions for failure to complete medical records during any Medical Staff year fails to complete medical records in a timely fashion pursuant to the Rules and Regulations and/or Policies of the Medical Staff
- h. Failure to maintain the minimum professional liability insurance coverage as required by the bylaws the Rules and Regulations and/or the Policies unless the Medical Staff appointee or Allied Health Professional has timely requested a waiver or reduction of such coverage and is awaiting final action on such request
- i. Failure to comply with the geographic proximity requirement set forth in required by the bylaws the Rules and Regulations and/or the Policies or
- Failure to meet any certification or other qualification to maintain his/her appointment to the Medical Staff pursuant to the bylaws the Rules and Regulations and/or the Policies.

## 2. Automatic Suspension Events.

□n appointment to the Medical Staff as well as all clinical privileges shall be automatically suspended upon the occurrence of any of the following events:

- a. Failure to complete medical records in a timely fashion pursuant to the Rules and Regulations and/or Policies of the Medical Staff except with respect to his/her

patients already in the Hospital and for emergency admissions for forty-eight (48) hours following suspension. His/her rights to admit patients and to consult with respect to patients and his/her voting rights and office holding prerogatives shall, after 24 hours written warning of delinquency, be automatically suspended until medical records are completed.

- b. When an appointee's or Allied Health Professional's license, certification or other legal credentials are limited or restricted by the applicable authority in a manner that does restrict the appointee's or Allied Health Professional's license or ability to practice medicine or to treat patients, then those clinical privileges or specified services that are within the scope of the limitation or restriction shall be immediately and automatically suspended for at least the term of such limitation or restriction.
- c. When an appointee's or Allied Health Professional's license, certification or other legal credentials are placed on probation by an applicable authority, and such probation does not restrict the appointee's license or ability to practice medicine or to treat patients, the appointee's voting and office holding rights pursuant to these bylaws shall be automatically suspended for at least the term of the probation.

### 3. Reinstatement

Reinstatement of a staff member or Allied Health Professional whose membership has been terminated pursuant to Article III, Section C(1)(g) or suspended in accordance with Article III, Sections C(2)(iii) and C(3)(b) because of incomplete medical records as outlined in Article III, Section B, and Article III, Section D, shall be made only upon application, and all such applications shall be processed in the same manner as applications for original appointment.

## ARTICLE XIII HEARING PROCEDURE

### Section A. LIMITATION

No applicant or Medical Staff appointee shall be entitled as a matter of right to more than one (1) hearing with respect to the subject matter of any proposed adverse recommendation or action giving rise to a hearing right. Allied Health Professionals do not have procedural rights pursuant to Article III of these bylaws but may pursue the grievance procedures outlined in Article III, Section C of these bylaws.

## Section B. APPLICABILITY

### 1. General

This article shall apply to all hearings required by law or these bylaws with respect to the rights, duties, and privileges of any Practitioner or Allied Health Professional. The following Administrative Procedures Act applies to all proceedings conducted under these bylaws and Rules and Regulations, but only to the extent the following Administrative Procedures Act is not consistent with these bylaws and Rules and Regulations.

### 2. Specific Rights.

Unless waived, an applicant or appointee shall be entitled to a hearing if any professional review body proposes *i* to make a recommendation that any of the following adverse actions be taken with respect to him or her for reasons other than failure to meet minimum objective criteria specified in the Medical Staff bylaws, the Rules and Regulations, and/or the Policies, or *ii* to take any of the following adverse actions without a prior adverse recommendation of any professional review body for reasons other than failure to meet minimum objective criteria specified in the Medical Staff bylaws, the Rules and Regulations, and/or the Policies:

- a. Denial of a completed application for initial appointment or reappointment to the Medical Staff for any reason except where: *i* the application does not meet the minimum objective requirements set forth in the Medical Staff bylaws, or *ii* the applicant is requesting clinical privileges in a department, sub-specialty or service in which the number of Medical Staff appointees has been limited in accordance with the Medical Staff bylaws, the Rules and Regulations, and/or the Policies
- b. Summary suspension or termination from the Medical Staff in accordance with the Medical Staff bylaws
- c. Revocation or termination of appointment to the Medical Staff except where continued appointment to the Medical Staff was contingent upon the continuance of a contractual relationship with the Hospital
- d. Denial of requested advancement or requested change in Medical Staff category except for any denial resulting from failure to meet the minimum objective criteria for the requested category
- e. Denial of requested advancement or requested change in Medical Staff category except for any denial resulting from a failure to meet the minimum objective criteria for the requested category

- f. Reduction in Medical Staff privileges other than i a change from Active Physician Staff for failure to meet the patient care requirements set forth in the Bylaws the Rules and Regulations and/or the Policies ii or iii any other change in category resulting from a failure to meet the minimum objective criteria for a particular Medical Staff category
- g. Denial of requested clinical privileges or requested change in clinical privileges except where i the applicant or appointee is requesting clinical privileges in a department in which the number of Medical Staff appointees has been limited by the Bylaws the Rules and Regulations and/or the Policies or ii the applicant or appointee fails to meet the minimum objective criteria for such privileges
- h. Reduction in restriction of or failure to renew clinical privileges other than i a temporary restriction in accordance with the Bylaws the Rules and Regulations and/or the Policies or ii where such Staff appointee no longer meets the minimum objective criteria for such privileges
- i. Revocation or suspension summary or otherwise of clinical privileges other than i a temporary suspension as provided by the Bylaws the Rules and Regulations and/or the Policies or ii where such appointee no longer meets the minimum objective criteria for such privileges and/or
- j. Any other action or recommendation adversely affecting as such term is defined in Section 431 of the Health Care Quality Improvement Act of 196 any applicant or appointee.

### 3. Actions Not Giving Rise to Hearing Rights.

A hearing right shall not have arisen in any of the following circumstances:

- a. The commencement of an investigation by the Medical Executive Committee or the appointment of an Investigation Committee and the commencement of an investigation by such Committee
- b. The conduct of an investigation into any matter
- c. The restriction or summary suspension of an appointee's clinical privileges for a period of no longer than fourteen (14) days while an investigation is pending
- d. The formulation and presentation of any preliminary report of the Medical Executive Committee to the Chief Executive Officer or to the officers of the Medical Staff or alternatively the formulation and presentation of any preliminary report of any Investigation Committee to the Medical Executive Committee the Chief Executive Officer or to the officers of the Medical Staff

- e. The making of a request or issuance of a directive to an applicant or appointee to appear at an interview or conference before the Credentials Committee, the Medical Executive Committee, any Investigation Committee, the President or Chief Executive Officer, the governing board or any other body in connection with any investigation prior to a proposed adverse recommendation or action.
- f. The denial of or refusal to accept an application for initial appointment or reappointment to the Medical Staff
  - i. where the application is incomplete;
  - ii. where the application reflects that the applicant does not meet the minimum objective requirements for appointment or reappointment; or
  - iii. where the applicant is requesting clinical privileges in a department, subspecialty or service in which the number of Medical Staff appointees has been limited in accordance with the bylaws, the Rules and Regulations, and/or the Policies.
- g. The denial or revocation of temporary privileges in accordance with the bylaws.
- h. The appointment of a newly appointed appointee to the Associate Physician Staff.
- i. Automatic termination or suspension of privileges as provided by Article \_\_\_\_\_ Section C of the bylaws.
- j. The imposition of supervision or observation on an appointee which supervision or observation does not restrict the clinical privileges of the appointee or the delivery of professional services to patients.
- k. The issuance of a letter of warning, admonition or reprimand.
- l. Corrective counseling.
- m. A recommendation that an appointee be directed to obtain retraining, additional training, or continuing education.
- n. The denial of a request for a waiver or reduction of the required minimum liability insurance coverage as provided in the bylaws, the Rules and Regulations, and/or the Policies.
- o. Any change in Medical Staff category resulting from the failure of an appointee to meet the minimum objective criteria for a specific category, or

- p. Any recommendation or action not adversely affecting [as such term is defined in Section 431 of the Health Care Quality Improvement Act of 196] any applicant or appointee or which is not based upon a substantive determination of the professional competence or conduct of the applicant or Medical Staff appointee.

## Section C. NOTICE

### 1. Notification to Practitioners and Applicants and Appointees.

Prior to sending a recommendation for corrective action to the governing board pursuant to Article III Section 3 of the constitution and vi or recommending or taking an adverse action against an applicant or appointee pursuant to Section 11a of the constitution the applicant or appointee shall be notified in writing by the Medical Executive Committee of the following:

- a. That adverse action has been proposed to be taken against the applicant or appointee
- b. The reasons for the proposed action
- c. That the applicant or appointee has the right to request a hearing on the proposed action by notifying the Medical Executive Committee in writing via certified mail return receipt requested of such intent within thirty (30) days of receipt of the notice and
- d. The rights and procedures to be applied at any such hearing.

### 2. Notice of Hearing

If a timely request for a hearing is received the Practitioner or Allied Health Professional shall be given written notice stating the following:

- a. The place, time and date of the hearing which date shall not be less than thirty (30) days nor more than forty-five (45) days after the date of receipt of the notice of appeal from the applicant or appointee unless otherwise mutually agreed by the applicant or appointee and the Hospital
- b. A list of witnesses if any expected to testify on behalf of the governing board or decision making entity and
- c. The applicant or appointee's rights at the hearing.

### 3. Waiver of Hearing

- a. The Practitioner or Allied Health Professional may waive a hearing at any time by notifying the Medical Executive Committee in writing.
- b. If a request for a hearing is not received within 30 days or upon receipt of a written notice of waiver, the applicant or appointee shall be deemed to have waived all rights to a hearing.

The waiver of a hearing right as to an adverse recommendation also waives a hearing right for the adverse action recommended. In the case of waiver of a hearing right as to a proposed adverse recommendation by the Credentials Committee, the Medical Executive Committee or an Investigation Committee pursuant to a request for corrective action or with respect to any other Medical Staff body, the governing board shall be notified that the proposed recommendation is a final recommendation and the governing board shall take final action on the recommendation. Such report and recommendation, together with all supporting documentation, shall be submitted to the governing board in writing for final action. In instances in which a Medical Staff appointee affirmatively waives his or her right to a hearing arising from a recommendation for corrective action, the appointee shall be afforded with an opportunity to interview with the governing board before it acts upon the recommendation of the Medical Executive Committee. The applicant or appointee shall promptly be notified of the final action adopted by the governing board by certified mail, return receipt requested.
- c. The Practitioner shall have an opportunity to interview with the governing board before they act on the recommendation of the Medical Executive Committee.

## Section D. CONDUCT OF HEARING

### 1. Hearing Authority

Any hearing held pursuant to this article shall be held before either of the following: at the election of the involved applicant or appointee, which body shall be deemed a body conducting Professional Review activities and subject to the limitation from liability provided in Section 4 of Article 11 below, or at the election of the involved Practitioner(s).

- a. Hearing Officer appointed by the governing board and approved by the Medical Executive Committee, who is not in direct economic competition with the applicant or appointee involved, or



party believes the information or documents would have shown if it had been provided as directed by the hearing officer. Such statement, if any, shall be made in writing and included as part of the record. Additionally, if the information or documents requested and directed by the hearing officer to be provided are accessible by alternative means, the hearing officer may in his/her discretion direct that the party refusing to provide such information or documents pay the cost of obtaining the information by such alternative means.

#### 4. Order of Procedure

To the extent practicable, the hearing shall be conducted in accordance with the following order of procedure:

- a. The Medical Executive Committee shall make an opening statement explaining its position and the evidence it proposes to offer in support of its position.
- b. The applicant or appointee shall make an opening statement briefly explaining their Professional position and the evidence that he or she proposes to offer in support of his/her position.
- c. The Medical Executive Committee shall present its evidence, including witnesses and exhibits. The applicant or appointee shall be entitled to cross-examine the witnesses.
- d. The applicant or appointee shall present his/her evidence, including witnesses and exhibits. The Medical Executive Committee shall be entitled to cross-examine the witnesses.
- e. The Medical Executive Committee may present rebuttal evidence.
- f. The applicant or appointee may present rebuttal evidence.
- g. The Hearing Authority may allow the taking of evidence out of order.
- h. Oral closing statements may be made in the same sequences as the presentation of evidence and the parties shall be afforded the right to present a written statement at the close of the hearing.

#### 5. Sequence of Presentation of evidence in Appointment, Reappointment or Advancement Cases

Notwithstanding Article III, Section 3, whenever a hearing relates solely to (i) a denial of appointment or reappointment to the Medical Staff, (ii) requested clinical privileges or (iii) requested advancement in Medical Staff category or privileges, the applicant or

Appointee shall present his or her evidence first. After the first party to present evidence has completed the other party shall present his/her evidence. The initial party shall then have the opportunity to rebut the evidence presented by the opposing party. The hearing officer may in its discretion request or allow opening statements which if made will be presented by the parties in the same sequence as provided for presentation of evidence.

## 6. Administration of Oath

All persons testifying at any hearing shall be administered the following oath or affirmation by a person lawfully entitled to administer oaths to wit:

Do you swear or affirm to tell the truth the whole truth and nothing but the truth in the matter now here pending

## 7. Admissibility of Evidence

a. The applicant or appointee shall be permitted to present evidence determined to be relevant by the hearing authority regardless of its admissibility in a court of law. The hearing authority shall permit the admission of any evidence which possesses probative value commonly accepted by reasonably prudent persons in the conduct of their affairs. The hearing authority shall have broad discretion in determining whether evidence proposed to be introduced is merely cumulative in nature and does not possess probative value in addition to the evidence already admitted and shall exclude any such cumulative evidence. The hearing authority shall give effect to the rules of privilege recognized by law to the same extent recognized in judicial proceedings communications made or documents prepared in anticipation of the hearing provided for in these bylaws. Objections to evidentiary offers may be made and shall be noted in the record. Subject to these requirements when a hearing will be expedited and the interests of the parties will not be prejudiced substantially any part of the evidence may be received in written form.

b. Documentary evidence may be received in the form of originals or copies. Excerpts of documents may also be received in the discretion of the hearing officer. Upon request parties shall be given an opportunity to compare a copy with the original. Each party shall be responsible for properly identifying any exhibit sought to be introduced into evidence. If authenticity is challenged by the opposing party such party shall also be responsible for proving the authenticity of the exhibit. The identification or authenticity of any exhibit shall be a matter for determination by the Hearing Officer.

c. The Hearing Officer may in the course of the proceedings indicate that it will take official notice of any matters as to which it believes there can be no reasonable dispute. Official notice may also be taken of generally recognized

technical or scientific facts within the Hearing Officer's specialized knowledge. Upon challenge of the propriety of taking such official notice the Hearing Officer shall set forth in writing and provide the participants to the hearing a brief statement of the basis for such official notice of technical or scientific facts. Any party to the hearing is entitled upon a request made within a reasonable time thereafter to be heard as to the propriety of taking official notice.

#### ☐ Record of Proceedings

☐ In all hearings the proceeding including all testimony shall be reported verbatim by stenographic, electronic or other appropriate means as determined by the governing board or hearing authority.

### 9. Standard of Proof

a. The Medical Executive Committee shall have the initial obligation to present evidence in support of the proposed adverse recommendation or action giving rise to the hearing but the applicant or appointee shall thereafter have the burden of proving by clear and convincing evidence that the adverse recommendation or action lacks any factual basis or that such basis or the conclusions drawn therefrom are arbitrary, unreasonable or capricious.

☐ Notwithstanding section 9(a) whenever a hearing relates solely to a proposed denial of ☐ appointment or reappointment to the Medical Staff ☐ requested clinical privileges or ☐ requested advancement in Medical Staff category or privileges the applicant or appointee who requested the hearing shall have the burden of proving by clear and convincing evidence ☐ that he or she meets the standards for appointment or reappointment to the Medical Staff or for the granting of the clinical privileges or Medical Staff privileges or category requested and ☐ that the denial of appointment or reappointment requested clinical privileges or requested advancement would be arbitrary, unreasonable and capricious.

### 10. Recommendations

Upon completion of the hearing or within a reasonable time thereafter not exceeding fourteen (14) days the hearing authority shall submit a written recommendation including a statement of the basis for that recommendation to be forwarded to the Medical Executive Committee and the applicant or appointee or each party's attorney of record as applicable via certified mail return receipt requested. In addition a copy of the written recommendation together with the entire record shall be promptly forwarded to the governing board by the hearing authority.

## 11. Request for Appellate Review

- a. Any party to an original hearing may request an appellate review of the recommendations of the hearing authority to the governing board. Requests for an appellate review must be made in writing by certified mail return receipt requested to the governing board with copies to the other parties involved in the hearing within seven (7) days of receipt of the recommendation from the hearing authority.
- b. The failure of any party to request an appellate review in a timely manner shall constitute a waiver of the right to appellate review and such written recommendation shall be submitted by the hearing authority to the governing board for a review pursuant to Section 12 of these bylaws.

## 12. Appeal to the governing board decision

- a. Upon receipt of a written notice of appeal the governing board shall review and consider the hearing authority's recommendation and findings and the whole record or any portion stipulated to by the parties presented during the hearing. The governing board shall afford all parties an opportunity to file written exceptions to and/or support for the written recommendation shall permit all parties to file a brief. At the determination of the governing board the parties may be permitted to present oral arguments to the governing board.
- b. The governing board shall within thirty (30) days after receipt of the request for an appeal of the recommendation of the hearing authority make and enter a written decision upholding, modifying, or rejecting the hearing authority's recommendation. Such written decision shall include findings of fact and conclusions of law based upon the evidence adduced from the hearing. The parties shall be notified in writing of the decision and a copy of the final decision findings of fact and conclusions of law shall be delivered forthwith to each party or the party's attorney of record by certified mail return receipt requested.

## 13. Governing Board Action When the Hearing Authority's Decision is not Subject to Appeal.

Where the parties do not provide notice of appeal of the Hearing Authority's recommendation the governing board shall within thirty (30) days after receipt of the recommendation of the hearing authority review and consider the Hearing Authority's recommendation and findings the whole record and shall thereafter make and enter a written decision upholding modifying or rejecting the Hearing Authority's recommendation. Such written decision shall include findings of fact and conclusions of law based upon the evidence adduced from the hearing. The parties shall be notified in

writing of the final decision and a copy of the decision findings of fact and conclusions of law shall be delivered forthwith to each party or the party's attorney of record by certified mail return receipt requested.

#### 14. Reports to the National Practitioner Data Bank

The Hospital or its authorized representative shall report adverse actions as that term is defined in the Healthcare Quality Improvement Act of 1986 as amended from time to time to the National Practitioner Data Bank as required by law.

## ARTICLE XIV IMMUNITY

### Section A. IMMUNITY FROM LIABILITY

#### 1. Persons Protected.

By applying for and/or accepting appointment to the Medical Staff and by applying for accepting and/or exercising clinical privileges within the Hospital each applicant and Medical Staff appointee extends absolute immunity to and releases from all claims damages and liability whatsoever:

- a. The Hospital and any representative thereof for any action taken or statement or recommendation made by any Hospital representative within the scope of his/her duties as a representative of the Hospital in compliance with the bylaws Rules and Regulations or Policies including disclosures made to other healthcare entities pursuant to the bylaws.
- b. Any third party for releasing or disclosing information including otherwise privileged or confidential information to any representative of the Hospital concerning any former or current applicant or Medical Staff appointee unless such information is false and the third party providing it knew it was false.

#### 2. Acts Covered.

The immunity provided by the bylaws shall apply to all acts communications reports recommendations or disclosures performed or made in connection with the Hospital's activities, including, but not limited to:

- a. Applications for appointment and/or clinical privileges
- b. Periodic reappraisals for reappointment or for changes in clinical privileges

- c. corrective action
- d. Hearings and appellate reviews
- e. Patient care audits
- f. Medical care evaluations
- g. Utilization reviews
- h. Other Hospital staff department service committee and subcommittee activities related to monitoring and maintaining quality patient care and appropriate professional conduct
- i. Matters or inquiries concerning the credentials or request for credentials of any or Medical Staff appointee or applicant
- Matters directly or indirectly affecting patient care or the efficient operation of the Hospital and
- Reports to the National Practitioner Data Bank

## **Section B. FOR ACTION TAKEN**

In addition to the foregoing, no representative of the Hospital or the Medical Staff shall be liable to a Practitioner or Allied Health Professional for damages or other relief for any action taken or statement or recommendation made within the scope of his/her duties as a representative of the Hospital or of the Medical Staff if such representative acts in good faith and without malice in the reasonable belief that such acts are in the furtherance of quality health care and after a reasonable effort under the circumstances to ascertain the truthfulness of the facts and in the reasonable belief that the action, statement or recommendation is warranted by such facts. Truth shall be an absolute defense in all circumstances.

## **Section C. FOR PROVIDING INFORMATION**

In addition to the foregoing, no representative of the Hospital or Medical Staff and no third party shall be liable to a Practitioner or Allied Health Professional for damages or other relief by reason of providing information, including otherwise privileged or confidential information, to a representative of the Hospital or Medical Staff or to any other healthcare facility or organization of health professionals concerning a Practitioner or Allied Health Professional who is or has been an applicant to or a member of the Medical Staff or who did or does exercise clinical privileges or provide specified services at the Hospital provided that such representative or third

party acts in good faith and without malice and provided further that such information is related to the performance of the duties and functions of the recipient and is reported in a factual manner.

## **Section D. REVIEW ACTIVITY IMMUNITIES**

The governing board, any committees of the Medical Staff and/or of the governing board, the President, an Investigating Committee, Hearing Officer, or any other person, entity, or body who conducts Professional Review activities and any individuals within the Hospital authorized to conduct Professional Review activities, hereby constitute themselves as Professional Review bodies as defined in the Health Care Quality Improvement Act of 1986 as amended from time to time and as defined pursuant to Wyoming law. Each Professional Review body hereby claims all privileges and immunities afforded to it by said federal and state statutes. Any action taken by a Professional Review body pursuant to these bylaws or the Rules and Regulations and the Policies shall be in the reasonable belief that it is in furtherance of quality healthcare including the provision of care in a manner that is not disruptive to the delivery of quality medical care at the Hospital, only after a reasonable effort has been made to obtain the true facts of the matter, after adequate notice and hearing procedures are afforded to any applicant or Medical Staff appointee, and only in the reasonable belief that the action is warranted by the facts shown after a reasonable effort has been made to obtain the facts.

## **ARTICLE XVIII AMENDMENTS TO THE BYLAWS**

### **Section A. AMENDMENT UPON INITIATION OF THE MEDICAL STAFF**

A proposed amendment to these bylaws may be made by an active or associate Medical Staff appointee. Any such proposed amendment shall be referred to the bylaws Committee, which shall report on it at the next regular meeting of the Medical Executive Committee or at a special meeting called for such purpose. In addition to the process set forth above, the Medical Staff may directly consider a proposed amendment to these bylaws upon the written request of at least twenty-five (25%) of the Medical Staff. Prior to a vote on any proposed amendment, it will be communicated to the Medical Executive Committee for consideration. Amendments so adopted shall be effective when approved by the governing board. The proposed amendment shall be mailed to the Medical Staff at least twenty (20) calendar days prior to the Medical Staff meeting at which it is to be voted upon. To be adopted, an amendment shall require a two-thirds (2/3) vote of the active and associate Physician staff physically present. Amendments so made shall be effective when approved by the governing board. If an amendment is initiated by the Medical Executive Committee, they shall be required to follow the same process as above.

## **Section B. AMENDMENT UPON INITIATION BY GOVERNING BOARD OR CHIEF EXECUTIVE OFFICER**

These bylaws may be amended by the governing board at any regular or special meeting of the governing board. A copy of each proposed amendment to these Medical Staff bylaws shall be distributed to each Medical Staff Member at least thirty (30) days in advance of the meeting at which the governing board proposes to take final action thereon. Any amendments approved by the governing board also shall require approval by the Medical Staff as provided herein. The governing board and Chief Executive Officer shall also have the right to propose amendments to the Medical Staff bylaws; they shall be required to follow the same process above and are subject to approval by both the Medical Executive Committee and/or the Medical Staff as set forth above and the governing board.

## **ARTICLE XV RULES, AND REGULATIONS AND POLICIES**

### **Section A. CREATION OF RULES, REGULATIONS, AND POLICIES**

1. The Medical Staff shall from time to time adopt or assure the adoption of such Rules and Regulations and/or Policies as may be necessary to implement more specifically the general principles found within these bylaws subject to the approval of the governing board. Such Rules and Regulations and Policies shall relate to the proper conduct of Medical Staff activities as well as embody the level of practice that is to be required of each Medical Staff appointee in the Hospital. Such Rules and Regulations and Policies shall be incorporated and made a part of these bylaws herein as amended.
2. The Medical Staff hereby delegates to the Medical Executive Committee the authority to propose and adopt Rules and Regulations of the Medical Staff subject to the limitations set forth herein. The Medical Executive Committee will furnish to all members of the Medical Staff for review and comment a written copy of any proposed Rule or Regulation or any amendment thereto at least ten (10) days prior to the meeting at which such matter will be considered provided however in the event there is a documented need for an urgent amendment to a Rule or Regulation to comply with law or regulation the Medical Executive Committee may provisionally adopt and the governing board may provisionally approve such urgent amendment without prior notification to the Medical Staff. In such cases the Medical Staff will be immediately notified by the Medical Executive Committee and the Medical Staff shall have the opportunity for retrospective review of and comment on the provisional amendment.
3. The Medical Staff hereby delegates to the Medical Executive Committee the authority to propose and adopt Policies for the Medical Staff subject to the limitations set forth

herein. The Medical Executive Committee shall notify the Medical Staff of its approval of a Policy or any amendment thereto.

## **Section B. APPROVAL OF RULES, REGULATIONS, AND POLICIES**

1. The approval of any Rule and Regulation or Policy shall be submitted to a vote of the Medical Staff at the written request of at least twenty-five percent (25%) of the Medical Staff received within thirty (30) days following approval of such Rule and Regulation or Policy or any amendment thereto by the Medical Executive Committee. Such matter shall be considered at a special meeting of the Medical Staff.
2. Notwithstanding and in addition to the foregoing the Medical Staff may directly adopt a Rule and Regulation or Policy or any amendment thereto at any annual or special meeting to the extent such action is requested in writing by at least twenty-five percent (25%) of the Medical Staff. Notice of such proposed Medical Staff action shall be given to the Medical Executive Committee by the President at least ten (10) days prior to the meeting at which such matter will be considered. Such changes shall become effective when approved by the governing board.
3. The governing board shall also have the right to propose changes to such Rules and Regulations or Policies subject to approval by both the Medical Executive Committee and/or the Medical Staff as set forth above and the governing board.

## **BYLAWS**

These bylaws together with the appended Rules and Regulations shall be adopted at any regular or special meeting of the active and associate Physician staff shall replace any previous bylaws, Rules and Regulations and shall become effective when approved by the governing board of the Hospital.

## **ARTICLE XVI DISPUTE RESOLUTION PROCEDURES BETWEEN THE MEDICAL STAFF AND THE MEDICAL EXECUTIVE COMMITTEE**

To the extent a conflict arises between at least 25% of the active Medical Staff and the Medical Executive Committee on issues including but not limited to proposed adoption of or amendments to these bylaws, Rules, Regulations or Policies the following dispute resolution process shall be followed as determined by the President and Vice President before either the Medical Executive Committee or the Medical Staff takes an action contrary to an action proposed action or position of the other group:

1. The President shall appoint at least two Medical Executive Committee members to represent the Medical Executive Committee. The Medical Staff shall select two at large active Medical Staff members to represent the Medical Staff in connection with the dispute.
2. Such appointed representatives shall meet in good faith to attempt to resolve the dispute.
3. In the event the dispute has not been resolved after at least two meetings of the representatives over at least thirty (30) days the dispute resolution process will terminate and the Medical Executive Committee and the Medical Staff may proceed to take such actions as are otherwise authorized by these Bylaws, Rules, Regulations and Policies.

## ARTICLE XVII MEDICAL STAFF CODE OF CONDUCT

### **PURPOSE**

Memorial Hospital of Sweetwater County's (MHSC) vision is to improve the health of its patients and the well-being of the community by building relationships, exceeding expectations and enhancing human lives. This vision may be achieved by setting high standards for safety and quality of patient care. The MHSC Medical Staff recognizes that safety and quality of patient care depend on teamwork, communication and collaboration. The Medical Staff further recognizes that certain behaviors tend to undermine the culture of patient safety and quality that MHSC is committed to, specifically intimidating and disruptive behaviors by members of the health care team that could potentially contribute to medical errors, poor patient satisfaction, preventable adverse outcomes and increased costs.

This Code of Conduct is intended to:

- Define personal and professional standards of conduct and acceptable behavior for all staff while engaged in business or service with MHSC
- Prohibit intimidating and disruptive behaviors that can foster medical errors, contribute to poor patient care, preventable adverse outcomes and increase costs and
- Encourage and promote teamwork, communication and a collaborative work environment.

In furtherance of this purpose, acts of retaliation or consequence to any Medical Staff member or employee who carries out the standards of or reports violations of this Code of Conduct will not be tolerated. Making knowingly frivolous, false or malicious allegations of violations of the Code of Conduct, however, has the potential to undermine trust and morale in the workplace.

Disciplinary action under the relevant MHSC policy, bylaws or Code of Conduct may be taken against anyone found to have made allegations of violations that are knowingly frivolous, false or malicious.

## **STANDARDS OF CONDUCT AND PROFESSIONALISM**

### **I. APPROPRIATE BEHAVIOR.**

All Medical Staff are expected and required to engage in appropriate behaviors that foster collegial and collaborative relationships, support a health care and workplace environment that improves patient quality care, fosters a safety culture, and be professional, courteous and respectful to all individuals. **Appropriate Behavior is a condition of membership, credentialing and privileging of the Medical Staff.**

Below is a list of appropriate behaviors, however, this list is not intended to be all-inclusive:

- Treat all persons, including patients, families, visitors, employees, trainees, students, volunteers, trustees, and healthcare professionals with respect, courtesy, caring, dignity and a sense of fairness.
- Communicate openly, respectfully and directly with team members, referring providers, patients, and families in order to promote mutual trust and understanding and optimize health services.
- Encourage, support and respect the right and responsibility of all individuals to assert themselves to enhance patient safety and the quality of care.
- Resolve conflicts in a respectful, non-threatening, constructive and private manner. Wait until emotions have cooled.
- Demonstrate sensitivity and acceptance of diverse backgrounds (e.g., gender, race, age, disability, nationality, sexual orientation, religion, etc.).
- Adhere to high ethical standards in patient care, teaching, and conducting research.
- Respect the privacy and confidentiality of all individuals.
- Promptly report adverse events and potential safety hazards and encourage colleagues to do the same.
- Willingly participate in, cooperate with and contribute to briefings, debriefings, and investigations of adverse events.
- Uphold the Policies of MHSC and the Medical Staff.

- Utilize all MHSC facilities, equipment and property responsibly and appropriately.
- Be fit for duty during work time including on-call responsibilities.

## II. DISRUPTIVE BEHAVIOR.

Medical Staff are expected not to engage in disruptive behavior. Disruptive behavior is unacceptable and will not be tolerated.

Disruptive behavior is a style of interaction with Physicians, Hospital personnel, patients, family members or others that interfere with patient care, causes distress among other staff, and affects the overall morale and the work environment.

Disruptive behavior can be either verbal or physical (e.g., personally directed verbal outbursts, profanity, condescending attitude, refusal to participate in assigned patient care activities, physical threats, flaming / name-calling or throwing objects, etc.) and is accompanied by strong emotion. **It includes actions that are detrimental to the quality of patient care, disruptive to departmental or facility operations, or in violation of established standards, policies, Bylaws, federal or state law, or local ordinances.**

Examples of disruptive behavior include but are not limited to:

- Threatening or abusive language directed at patients, visitors, nurses, Physicians, Hospital personnel, leadership or trustees (e.g., belittling, berating and/or non-constructive criticism that intimidates, undermines confidence or implies incompetence without justification).
- Verbal tirades with or without obscene/abusive language.
- Use of profanity or other offensive language directed at an individual.
- Degradating or demeaning comments regarding patients, families, nurses, Physicians, Hospital personnel, the quality of care provided by the Hospital or MHSC leadership or trustees.
- Inappropriate use of cell phones, computers, music players or other electronic devices in a manner that could be detrimental to patient care.
- Inappropriate physical contact or actions that are threatening or intimidating to another individual with or without injury (e.g., throwing equipment or supplies at or near others).
- Making or posting derogatory or abusive signs, posters, cartoons or drawings.
- Disorderly conduct disrupting the performance of assigned functions or department operations.

- Discrimination based on any status protected by law or MHSC policy (e.g., race, color, national origin, sex, age, religion, disability, status as a protected veteran, sexual orientation, gender identity/gender expression, etc.).
- Harassment of any type including sexual harassment which is defined as verbal and/or physical conduct of a sexual nature that is unwelcome and offensive to those individuals who are subjected to it or who witness it.
- Mental / Physical Impairment (e.g., alcohol/drug use, mental impairment that prevents successful completion of job duties, etc.).
- Disruption of Hospital performance review functions (e.g., peer review, committee meetings, event reporting, privileging determinations).
- Intentional and overt disruption of Hospital meetings.

## **VIOLATIONS OF THE CODE OF CONDUCT**

All members of the Medical Staff are expected to adhere to this Code of Conduct, to hold others to the same standards, and appropriately address concerns. Disruptive, intimidating, inappropriate, or unacceptable behaviors shall be reported to the appropriate departmental, administrative, or human resources representative pursuant to MHSC policies and Medical Staff bylaws. All reports of disruptive behavior will be addressed.

In evaluating disruptive behavior, consideration will be given to whether the behavior was a “Disruptive Episode” or the behavior of a truly “Disruptive Practitioner”. Disruptive Episodes are evidenced by infrequent occurrences and behavior out of character for the Practitioner. Typically, the Practitioner recognizes and takes responsibility for his or her unacceptable behavior. A Practitioner who is found to engage in a disruptive episode and has not displayed disruptive behavior previously should not be treated in the same manner as a Physician who is known to have frequent or multiple disruptive episodes. Disruptive episodes will be addressed by the President of the Medical Staff, who will discuss the incident with the staff member in a non-threatening manner. The discussion will be followed up and documented with a letter summarizing the conversation. MEC will be responsible for determining if formal corrective action will be pursued for a disruptive episode.

A Disruptive Practitioner is a more serious matter and is evidenced after the inception of this document by frequent occurrences and behavior that is typical for the Practitioner based on repeat documentation of summary letters and as determined by MEC. There will be “zero tolerance” for Disruptive Practitioners who direct disruptive, intimidating, inappropriate, or unacceptable behavior at any specific individual associated with MHSC (i.e., patients, family members, Physicians, nurses, staff, volunteers, managers, executives, trustees or anyone else).

Any report of disruptive behavior will be sufficient grounds for immediate action by the President of the Medical Staff, the Medical Executive Committee or the Chief Executive Officer, as specified in the Medical Staff bylaws or other applicable policies. A progressive process of

rehabilitation/discipline is recommended for most situations. However, it is not required if it is believed that more immediate action is needed based upon the severity of a particular incident. In addressing concerns or reports of a violation, the corrective actions outlined in MHSC policies and Medical Staff bylaws will be followed. Generally, the following process is suggested but not required:

1. The President of the Medical Staff will discuss the incident with the staff member in a non-threatening manner. The discussion will be followed up and documented with a letter summarizing the conversation. MHC will be responsible for determining if formal corrective action will be pursued for a disruptive episode.
2. Should the staff member continue to engage in disruptive behavior, the staff member would be required to meet with the Medical Executive Committee and to sign an agreement specifically defining the disruptive behavior and outlining the ramifications of future disruptive behavior. The discussion will be followed up and documented with a letter summarizing the conversation and agreement.
3. Should disruptive behavior continue, any member of the Medical Staff, the Chief Executive Officer of the Hospital, or any member of the Governing Board may make a request for corrective action to the Medical Executive Committee to intervene with possible action, which may include, without limitation, further investigation, limitation, suspension, or termination of privileges according to the provisions of Article III of the Memorial Hospital of Sweetwater County Medical Staff bylaws.

### **AGREEMENT**

Every member of the MHSC Medical Staff must sign and abide by this Code of Conduct. Refusal or failure to comply with the Code of Conduct may result in the immediate and indefinite suspension of privileges at MHSC as per the Medical Staff bylaws.

### **MEDICAL STAFF CODE OF CONDUCT AGREEMENT FORM**

The Memorial Hospital of Sweetwater County (MHSC) Medical Staff has adopted a Code of Conduct, a copy of which is attached. The purpose of the policy is to identify unacceptable behavior and the consequences of participating in unacceptable behavior. I understand that my refusal or failure to comply with the Code of Conduct may result in the immediate and indefinite suspension of my privileges at MHSC.

**I understand that by failing to sign this Agreement Form indicating my acceptance and agreement to abide by the Code of Conduct, I am choosing to immediately relinquish my clinical privileges at MHSC.**

I understand my obligations under the MHSC Medical Staff Code of Conduct and hereby agree to abide by the same during my appointment to the MHSC Medical Staff.

**ARTICLE XX**  
**PARLIAMENTARY PROCEDURE**

Except where it may conflict with the procedure stated within these bylaws all meetings of the Medical Staff its departments sections and committees shall be governed in its procedures by the most recent edition of Robert's Rules of Order as Revised.

**ARTICLE XXI**  
**GOVERNING LAW**

These bylaws shall be governed by and construed in accordance with the Health Care Quality Improvement Act of 1986 as amended from time to time and the laws of the State of Wyoming.

## ADOPTION AND APPROVAL

Approved and adopted by the Medical Staff of Memorial Hospital of Sweetwater County on this 25<sup>th</sup> day of June 2019.

---

Lawrence Lauridsen MD  
President of the Medical Staff

---

Israel Stewart MD  
Secretary of the Medical Staff

Approved by the Board of Trustees of Memorial Hospital of Sweetwater County on this 7th day of August 2019.

---

Naylor Jones  
President MHSC Board of Trustees

---

Ed Cardoni  
Secretary MHSC Board of Trustees

# MEMORIAL HOSPITAL OF SWEETWATER COUNTY MEDICAL STAFF RULES & REGULATIONS

## Section I. INTRODUCTION

### I. Rules and Regulations

#### 1. Establishment and Amendment:

Rules and Regulations shall be established to control the conduct of work of the medical staff as a whole. Authority for establishing and changing rules/regulations or any standing orders is stated in the bylaws.

#### 2. Purpose:

Rules shall be established which refer to the medical/administrative conduct of staff work in general as well as to specific areas of medical service or clinical activity. These may be recommended by any department or committee of the medical staff and shall require approval by the Medical Executive Committee before approval of the governing body.

#### 3. Approval:

No regulations/rules or orders which in any way limit or conflict with anything in the Hospital or medical staff bylaws or which are in conflict with any known law or regulation thereof may be approved.

## Section II. PROCEDURE FOR APPOINTMENT/REAPPOINTMENT

### I. Medical Staff Appointment

#### 1. Application:

Each application for appointment to the medical staff shall be signed by the applicant and shall be submitted on a form prescribed by the governing body after consultation with the Medical Executive Committee. The application shall require detailed information concerning the applicant's professional qualifications including:

- a. The school and date of degree
- b. All postdoctoral training programs with dates of successful completion
- c. All special training programs with dates of successful completion
- d. The granting of state licenses, their dates, and history of adverse actions
- e. The granting of staff membership and privileges at other institutions

- f. ☐ statement specifying any circumstances and judgments and/or settlements of any previous or pending malpractice actions involving the Practitioner
- g. ☐ the names of three medical or healthcare professionals who have personal knowledge of the applicant's current clinical abilities, ethical character, health status and ability to work cooperatively with others and who will provide specific written comments on these matters. The named individuals must have acquired the requisite knowledge through recent observation of professional practice over a reasonable period of time and preferably have a current affiliation with an acute care institution and at least one must be from a colleague in the applicant's specialty. The references may not be relatives or have any recently initiated or impending professional partnership/financial associations with the applicant.
- h. ☐ statement that the Practitioner has received or been given access to and read the bylaws Rules and Regulations of the Medical Staff and that he/she agrees to be bound by the terms thereof if he/she is granted membership and/or clinical privileges and to be bound by the terms thereof without regard to whether or not he/she is granted membership and/or privileges in all matters relating to consideration of his/her application
- i. Information as to whether any of the following has ever been or are in the process of being denied revoked suspended reduced not renewed or voluntarily relinquished:
  - 1 ☐ Staff membership status or privileges at any other Hospital or healthcare institution
  - 2 ☐ Membership/fellowship in local state or national professional organizations
  - 3 ☐ Specialty board certification
  - 4 ☐ license to practice any profession in any jurisdiction
  - 5 ☐ drug enforcement agency or other controlled substances registration
- ☐ statement of experience during the most recent five (5) years including a consent to the release of information by his/her present and past malpractice insurance carrier
- ☐ statement whereby the Practitioner agrees that when an adverse ruling is made with respect to his/her staff membership staff status and/or privileges he/she will resort to the administrative remedies afforded by the medical staff bylaws rules or regulation before resorting to formal legal action

- l. Evidence of current adequate professional liability insurance as determined by the governing body and
  - m. A statement regarding physical/mental health status including alcohol abuse and/or drug dependency.
  - n. Satisfactory completion of such continuing education requirements as may be imposed by law, this Hospital or applicable accreditation agencies and as required by the Wyoming Board of Medicine to maintain licensure.
2. Responsibility of the Applicant
- The Practitioner shall have the burden of producing adequate information for a proper evaluation of his/her competence, character, ethics, health status and other qualifications and for resolving any doubts about such qualifications. Any material misrepresentation in or omission from the application and related documents shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.
3. Applicant Authorization and Consent
- By applying for appointment to the medical staff, each Practitioner thereby signifies:
- a. His/her willingness to appear for interviews in regard to his/her application
  - b. His/her authorization for the Hospital to consult with members of medical staffs of other Hospitals with which the Practitioner has been associated and with others who may have information bearing on his/her competence, character, health status and ethical qualifications
  - c. His/her consent to the Hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for medical staff membership
  - d. His/her release from any liability of all representatives of the Hospital and its medical staff for their acts performed in good faith and without malice in connection with evaluating the Practitioner and his/her credentials and
  - e. His/her release from any liability all individuals and organizations who provide information to the Hospital in good faith and without malice concerning the Practitioner's competence, ethics, character, health status and other qualifications for medical staff appointment and clinical privileges including otherwise privileged or confidential information.

4. Discrimination

No considerations of sex, race, creed and/or national origin may be used in the granting or denying of medical staff membership or clinical privileges.

5. Responsibilities of the Medical Staff Services Manager

a. The completed application shall be submitted to the Hospital's Medical Staff Services Manager. The Medical Staff Services Manager shall be responsible to review the application for veracity. The credentialing process requires that the Hospital verifies in writing and from the primary source whenever feasible the items listed below. Initiation of the verification process of at least the following items will begin within five (5) working days of receipt of a completed application:

1 Degree conferred when and the institution

2 Completion of training programs, specialty, date of completion

3 The granting of state licenses, dates, and history of adverse action

4 The granting of staff membership and privileges at other institutions and adverse actions

5 Specialty board certification

6 Querying the National Practitioner Data Bank

7 At least three references from persons who can provide adequate references pertaining to the Practitioner's professional competence and ethical character and

8 Satisfactory completion of such continuing education requirements as may be imposed by law, this Hospital, or applicable accreditation agencies.

b. Upon completion of the verification, the Executive Director will forward the application to the appropriate staff departmental chairman.

6. Responsibilities of Departmental Chairman

The departmental chairman or his/her designated representative to which the application is forwarded will review the application and within ten (10) working days make a written report to the Credentials Committee on the qualifications of the Practitioner for admission to the medical staff as well as for specific privileges requested. In making this report, the departmental chairman or his/her designated representative shall examine evidence of the character, professional competence, qualifications, health status and

ethical standing of the Practitioner and shall determine through information contained in the references given and from other sources available to him/her whether the Practitioner has established and meets all of the necessary qualifications for the medical staff category and the clinical privileges requested by him/her.

7. Responsibilities of the Credentials Committee

a. The Credentials Committee shall review the Practitioner's application for staff membership as well as for specific clinical privileges along with the report of the departmental chairman or his/her representative at its first meeting following receipt of all these materials/ documents.

b. Following the review of the Practitioner's application and report of the department chairman or his/her designated representative the Credentials Committee shall make a recommendation with respect to the Practitioner's appointment and/or clinical privileges. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation, in whole or in part or formulate its own written recommendation and transmit the recommendation to the Medical Executive Committee. The Medical Executive Committee will review and comment and then forward the credentials file to the governing body for final action.

c. Adverse Recommendation of the Credentials Committee

When the recommendation of the Credentials Committee is adverse to the Practitioner either in respect to the appointment or clinical privileges the Medical Executive Committee shall be so advised and the Executive Director shall promptly notify the applicant by certified mail return receipt requested. No such adverse recommendation may be forwarded to the governing body until after the applicant has exercised or has been deemed to have waived his/her rights to a hearing as provided by Article VIII of the Bylaws.

9. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee along with comments from the Medical Executive Committee the governing body shall act in the matter. If the governing body's decision is adverse to the Practitioner in respect to either appointment or clinical privileges the Executive Director shall promptly notify him/her of such adverse decision by certified mail return receipt requested and such adverse decision shall be held in abeyance until the applicant has exercised or has been deemed to have waived his/her rights under Article VIII of the Bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer clinical privileges where none existed before.

10. Responsibilities of the Governing Body

- a. If its next regular meeting after all of the Practitioner's rights under Article \_\_\_\_\_ of the Bylaws have been exhausted or waived, the governing body or its duly authorized committee shall act in the matter. The governing body's decision shall be conclusive except that the governing body may defer final determination by referring the matter back to the Credentials Committee for further reconsideration. Any such referral back shall state the reasons, therefore, shall set a time limit within which a subsequent recommendation to the governing body shall be made, and may include a directive that an additional hearing is conducted to clarify issues which are in doubt. At its next regular meeting after receipt of such subsequent recommendation, and any new evidence in the matter, if any, the governing body shall make a decision either to provisionally appoint the Practitioner to the medical staff or to reject him/her for medical staff membership.
- b. Whenever the governing body's decision will be contrary to the recommendation of the Credentials Committee, the governing body shall submit the matter to the Joint Conference Committee for review and recommendation and shall consider such recommendation before making its decision final.
- c. When the governing body's decision is final, it shall send notice of such decision through the Executive Director to the Secretary of the Medical Staff, the Chairman of the Medical Executive Committee, the Chairman of the Credentials Committee and the chairman of the department concerned, and by certified mail, return receipt requested to the Practitioner.

11. Medical Staff Reappointment

1. Reappointment Application

Each application for reappointment to the medical staff shall be signed by the applicant and shall be submitted on a form prescribed by the governing body after consultation with the Medical Executive Committee.

2. Responsibilities of Executive Director

The reappointment process shall begin at least ninety (90) days prior to the termination of current appointment and privileges. Requests for additional privileges or for change in a staff category shall be made to the Executive Director at this time with accompanying documentation of further training and/or clinical experience. The Executive Director shall gather all pertinent information relating to the staff member's professional competence and clinical judgment in the treatment of patients as determined by ongoing peer review and quality assurance activities, his/her mental and physical condition, ethics, conduct, compliance with Hospital and medical staff Bylaws, Rules and Regulations, cooperation with Hospital personnel, and shall check all new information for veracity. The applicant shall report the circumstances and outcome of any malpractice judgment(s) delivered against him/her during the previous appointment.

period as well as the circumstances of any pending malpractice action against him/her. The Executive Director shall deliver that information to the appropriate departmental chairman or his/her designated representative for review within ten (10) working days.

### 3. Responsibilities of Departmental Chairman

The departmental chairman or his/her designated representative to which the application is forwarded will review the application within 10 working days and make a written report regarding the qualifications of the Practitioner to the Credentials Committee. In making his/her report the departmental chairman or his/her designated representative shall examine the evidence of the character, professional competence, qualifications, health status and ethical standing of the applicant and shall determine through information provided by the Executive Director whether the Practitioner has established and meets all of the necessary qualifications for staff membership and the clinical privileges requested by him/her. Any requested change in the staff category and/or clinical privileges requested by the Practitioner will be supported by evidence of further training and/or clinical competence provided by the Practitioner.

### 4. Reappointment Process

Hereafter the procedure provided for in Section 11.04, paragraphs 7-10 of these Rules and Regulations relating to the initial appointment shall be followed.

## C. Allied Health Professional Appointment

### 1. Application

Each application for appointment to the allied health professional staff shall be signed by the applicant and include a statement by a sponsoring Physician who is currently on the MHSC medical staff. Said sponsorship shall remain adequate regardless of the status of the sponsor, until the expiration of the applicant's term, and shall be submitted on a form prescribed by the governing body after consultation with the Medical Executive Committee. The application shall require detailed information concerning the applicant's professional qualifications including:

- a. The school and date of degree/registration/ certification
- b. All special training programs with dates of successful completion
- c. The granting of state licenses if applicable, their dates and history of adverse actions
- d. The granting of staff membership and privileges at other institutions

- e. ☐ statement specifying any circumstances and judgments and/or settlements of any previous malpractice actions as well as the circumstances of any pending malpractice actions involving the allied health professional
- f. ☐ the names of at least three persons who have had extensive recent experience in observing and working with the allied health professional and who can provide adequate references pertaining to the allied health professional's professional competence and ethical character health status and ability to work cooperatively with others and who will provide specific written comments on these matters. The named individuals must have acquired the requisite knowledge through recent observation of professional practice over a reasonable period of time and preferably have a current affiliation with an acute care institution and at least one must be from a colleague in the applicant's specialty. The references may not be relatives or have any recently initiated or impending professional partnership/financial associations with the applicant
- g. ☐ statement that the allied health professional has received or been given access to and read the bylaws Rules and Regulations of the medical staff and that he/she agrees to be bound by the terms thereof if he/she is granted membership and/or clinical privileges and to be bound by the terms thereof without regard to whether or not he/ she is granted membership and/or privileges in all matters relating to consideration of his/ her application
- h. Information as to whether any of the following has ever been or are in the process of being denied revoked suspended reduced not renewed or voluntarily relinquished:
  - 1 ☐ Staff membership status or privileges at any other Hospital or healthcare institution
  - 2 ☐ Membership/fellowship in local state or national professional organizations and
  - 3 ☐ License to practice any profession in any jurisdiction.
- i. ☐ statement of experience during the most recent five (5) years including a consent to the release of information by his/her present and past malpractice insurance carrier(s)
- ☐ statement whereby the allied health professional agrees that when an adverse ruling is made with respect to his/her staff membership staff status and/or privileges he/she will resort to the administrative remedies afforded by the medical staff bylaws rules regulations before resorting to formal legal action

- Evidence of current adequate professional liability insurance as determined by the governing body and
  - l. □ statement regarding physical/mental health status including alcohol abuse and/or drug dependency
  - m. Satisfactory completion of such continuing education requirements as may be imposed by law this Hospital or applicable accreditation agencies.
- 2. Responsibilities of the Allied Health Professional
 

The allied health professional shall have the burden of producing adequate information for a proper evaluation of his/her competence character ethics and other qualifications and for resolving any doubts about such qualifications. Any material misrepresentation in or omission from the application and related documents shall be grounds for denial of privileges or corrective action regardless of when the misrepresentation or omission is discovered.
- 3. Appearance Authorization and Consent
 

By applying for appointment to the allied health professional staff each allied health professional thereby signifies:

  - a. His/her willingness to appear for interviews in regard to his/her application
  - His/her authorization for the Hospital to consult with members of medical staffs of other Hospitals with which the allied health professional has been associated and with others who may have information bearing on his/her competence character health status and ethical qualifications
  - c. His/her consent to the Hospital's inspection of all records and documents that may be material to an evaluation of his/her professional qualifications and competence to carry out the clinical privileges he/she requests as well as his/her moral and ethical qualifications for allied health professional staff membership
  - d. His/her release from any liability of all representatives of the Hospital and its medical staff for their acts performed in good faith and without malice in connection with evaluating the allied health professional and his/her credentials and
  - e. His/her release from any liability all individuals and organizations who provide information to the Hospital in good faith and without malice concerning the allied health professional's competence ethics character health status and other qualifications for allied health professional staff appointment and clinical privileges including otherwise privileged or confidential information.

4. Discrimination

No considerations of sex, race, creed and/or national origin may be used in the granting or denying of staff membership or clinical privileges.

5. Responsibilities of Executive Director

a. The completed application shall be submitted to the Hospital's Executive Director who shall be responsible to review the application for veracity. Initiation of the verification process of at least the following items will begin within fifteen (15) working days of receipt of a completed application:

1. Degree/certification/registration conferred when and the institution
2. Completion of training programs, specialty, date of completion
3. The granting of state licenses, if applicable, dates and history of adverse actions
4. Querying the National Practitioner Data Bank and
5. At least three references from persons who can provide adequate references pertaining to the allied health professional's competence and ethical character.
6. On completion of the verification, the Executive Director will forward the application to the appropriate departmental chairman.

6. Responsibilities of Departmental Chairman

The departmental chairman or his/her designated representative to which the application is forwarded will review the application and within fifteen (15) working days make a report to the Credentials Committee on the qualifications of the allied health professional for admission to the allied health professional staff as well as for specific privileges requested. In making this report, the departmental chairman or his/her designated representative shall examine evidence of the character, professional competence, qualifications, health status and ethical standing of the allied health professional and shall determine, through information contained in the references given and from other sources available to him/her whether the allied health professional has established and meets all of the necessary qualifications for the allied health professional staff category and the clinical privileges requested by him/her.

7. Responsibilities of the Credentials Committee

a. The Credentials Committee shall review the allied health professional's application for allied health professional staff membership as well as for specific clinical privileges along with the report of the departmental chairman or his/her representative at its first meeting following receipt of all these materials/documents.

b. Following the review of the Practitioner's application and report of the Department Chairman or his/her designated representative, the Credentials Committee shall make a recommendation with respect to the Practitioner's appointment and/or clinical privileges. The Credentials Committee shall review the Chair's recommendation, and either approve and adopt the Chair's recommendation in whole or in part or formulate its own written recommendation and transmit the recommendation to the Medical Executive Committee. The Medical Executive Committee will review and comment and then forward the credentials file to the governing body for final action.

c. Adverse Recommendation of the Credentials Committee

When the recommendation of the Credentials Committee is adverse to the allied health professional, either in respect to the appointment or clinical privileges, the Medical Executive Committee shall be so advised and the chief executive officer shall promptly notify the allied health professional by certified mail, return receipt requested. No such adverse recommendation may be forwarded to the governing body until after the allied health professional has exercised or has been deemed to have waived his/her rights to a hearing as provided by Article VIII of these bylaws.

9. Favorable Recommendation of Credentials Committee

At its next regular meeting after receipt of a favorable recommendation by the Credentials Committee, along with comments from the Medical Executive Committee, the governing body shall act in the matter. If the governing body's decision is adverse to the allied health professional in respect to either appointment or clinical privileges, the Executive Director shall promptly notify him/her of such adverse decision by certified mail, return receipt requested, and such adverse decision shall be held in abeyance until the allied health professional has exercised or has been deemed to have waived his/her rights under Article VIII of the bylaws. The fact that the adverse decision is held in abeyance shall not be deemed to confer privileges where none existed before.

## 10. Responsibilities of the Governing Body

- a. At its next regular meeting after all of the allied health professional's rights under Article \_\_\_\_\_ of the Bylaws have been exhausted or waived the governing body or its duly authorized committee shall act in the matter. The governing body's decision shall be conclusive except that the governing body may defer final determination by referring the matter back to the Credentials Committee for further reconsideration. Any such referral back shall state the reasons therefore and shall set a time limit within which a subsequent recommendation to the governing body shall be made and may include a directive that an additional hearing is conducted to clarify issues which are in doubt. At its next regular meeting after receipt of such subsequent recommendation any new evidence in the matter if any the governing body shall make a decision either to provisionally appoint the allied health professional to the allied health professional staff or to reject him/her for allied health professional staff membership.
- b. Whenever the governing body's decision will be contrary to the recommendation of the Credentials Committee the governing body shall submit the matter to the Joint Conference Committee for review and recommendation and shall consider such recommendation before making its decision final.
- c. When the governing body's decision is final it shall send notice of such decision through the Executive Director to the Secretary of the Medical Staff the Chairman of the Medical Executive Committee the Chairman of the Credentials Committee and the chairman of the department concerned and by certified mail return receipt requested to the allied health professional.

## b. Allied Health Professional Reappointment

### 1. Reappointment Application

Each application for reappointment to the allied health professional staff shall be signed by the applicant and include a statement by a sponsoring Physician who is currently on the MHSC medical staff. Said sponsorship shall remain adequate regardless of the status of the sponsor, until the expiration of the applicant's term, and shall be submitted on a form prescribed by the governing body after consultation with the Medical Executive Committee.

### 2. Responsibilities of Executive Director

The reappointment process shall begin ninety (90) days prior to the termination of current appointment and privileges. Requests for additional privileges shall be made to the Executive Director at this time with accompanying documentation of further training

and/or clinical experience. The Executive Director shall gather all pertinent information relating to the allied health professional's competence and clinical judgment in the treatment of patients as determined by ongoing peer review and quality assurance activities his/her mental and physical condition ethics conduct compliance with Hospital and medical staff bylaws Rules and Regulations cooperation with Hospital personnel and shall check all new information for veracity. The allied health professional shall report the circumstances and outcome of any malpractice judgment delivered against him/her during the previous appointment period as well as any malpractice actions pending against him/her. The Executive Director shall deliver that information to the appropriate departmental chairman or his/her designated representative for review.

### 3. Responsibilities of Departmental Chairman

The departmental chairman or his/her designated representative to which the application is forwarded will review the application within 30 days and make a report regarding the qualifications of the allied health professional to the Credentials Committee. In making his/her report the departmental chairman or his/her designated representative shall examine the evidence of the character professional competence qualifications health status and ethical standing of the allied health professional and shall determine through information provided by the Executive Director whether the allied health professional has established and meets all of the necessary qualifications for the allied health professional staff membership and the clinical privileges requested by him/her. Any requested change in clinical privileges requested by the allied health professional will be supported by evidence of further training and/or clinical competence provided by the allied health professional.

### 4. Reappointment Process

Hereafter the procedure provided for in Section III.C. paragraphs 7-10 of these Rules and Regulations relating to the initial appointment shall be followed.

## Section III. PROFESSIONAL PRACTICE EVALUATION

### A. Evaluation of Practitioner's Performance

1. The Medical Staff will monitor and evaluate a Practitioner's professional performance in an objective and evidence-based manner by collecting verifying and evaluating data relevant to a Practitioner's professional performance. This may be done in two ways:
  - Focused professional practice evaluation
  - Ongoing professional practice evaluation

2. Focused professional practice evaluation is a time-limited evaluation of a Practitioner's clinical competence that may be done when:

- a. An initial request for privileges is made effective January 2000
- b. Practitioner does not have documented evidence of performing a requested privilege
- c. A question arises regarding a Practitioner's ability to provide safe, high-quality patient care
- d. Examples of triggers for focused professional practice evaluation include but are not limited to:
  - 1 Low volume procedures
  - 2 Sentinel event
  - 3 Complaint
  - 4 Variance from acceptable practice patterns
  - 5 Variance from comparative peer performance data

3. Ongoing professional practice evaluation is factored into the decision to maintain, revise, limit or revoke existing privileges. The following general competencies are included in the ongoing professional practice evaluation:

- Patient care: Practitioners are expected to provide patient care that is compassionate, appropriate and effective for the promotion of health, prevention of illness, treatment of disease, and care at the end of life
- Medical/Clinical Knowledge: Practitioners are expected to demonstrate knowledge of established and evolving biomedical, clinical and social sciences, and the application of their knowledge to patient care and the education of others.
- Practice-based Learning and Improvement: Practitioners are expected to be able to use scientific evidence and methods to investigate, evaluate and improve patient care practices.
- Interpersonal and Communication Skills: Practitioners are expected to demonstrate interpersonal and communication skills that enable them to establish and maintain professional relationships with patients, families and other members of healthcare teams.
- Professionalism: Practitioners are expected to demonstrate behaviors that reflect a commitment to continuous professional development, ethical practice, an understanding and sensitivity to diversity and a responsible attitude toward their patients, profession, and society.

- **Systems-Based Practice:** Practitioners are expected to demonstrate both an understanding of the contexts and systems in which healthcare is provided and the ability to apply this knowledge to improve and optimize healthcare.

### 3. Focused Professional Practice Evaluation

- a. When a focused evaluation is triggered, an evaluation by an external or internal source may be required. The data supporting the trigger is reviewed and analyzed by the Physician member of the Quality Steering committee.
- b. The Physician member of the Quality Steering committee meets with the Practitioner to discuss the identified issues and obtain his/her input on the issues.
- c. The Physician member of the Quality Steering committee meets with the Medical Executive Committee (MEC) to review the results of the data analysis and input from the Practitioner.
- d. If the MEC determines that monitoring is indicated, it will direct the department chair to develop a monitoring plan in conjunction with the Practitioner and with the approval of the MEC. The plan will contain at a minimum:
  1. The type of monitoring, which may include but is not limited to one or more of the following:
    - Chart review
    - Direct observation
    - Discussion with other individuals involved in a patient's care
    - Monitoring of diagnostic and treatment techniques
    - Simulation
    - Proctoring
  2. The individual responsible for overseeing the plan
  3. The specific criteria that will be monitored
  4. The measures of success
  5. The timeframe for the plan, usually 3-12 months, depending on practice volumes and current performance
  6. Parameters for extending the plan
  7. Actions that may be taken if the performance is not satisfactory
  8. Frequency of progress reports to MEC and the Practitioner

- e. Upon completion the department chair will report to MOC who will notify the Practitioner of the results.
- f. Correspondence with the Practitioner regarding the monitoring plan progress reports and the final report will be included in the Practitioner's peer review file, which is reviewed by Credentials Committee as a part of the appointment/reappointment process.

#### **Section IV. PROFESSIONAL ASSISTANCE PROGRAM**

This policy has been developed to establish a mechanism for education referral investigation and intervention of health issues specific to Physicians and other licensed independent Practitioners and to inform Practitioners and staff members about the Wyoming Professional Assistance Program.

Memorial Hospital of Sweetwater County recognizes that often health professionals ignore their own physical and emotional needs while dedicating their lives to the needs of their patients. They are often reluctant to admit that they need help or that they are experiencing difficulties in coping with potentially impairing conditions.

Memorial Hospital of Sweetwater County has contracted with the Wyoming Professional Assistance Program (PPAP) to assure that Practitioners suffering from illness or impairment are offered assistance to help resolve these problems.

The Wyoming Professional Assistance Program (PPAP) was established in 1997 to provide resources and support to include the identification referral and ongoing monitoring of impaired Wyoming health professionals in order to preserve the personal health and professional talents of the individual and to maintain the economic viability of the Wyoming health care system.

##### **1. Eligibility**

All Practitioners with current privileges at Memorial Hospital of Sweetwater County are eligible to use the Wyoming Professional Assistance Program. All Practitioners staff members and contract employees are eligible to make referrals to the PPAP or other MOC approved program.

##### **2. Referral Self-Referral Evaluation and Treatment**

1. PPAP provides education through informational brochures and in-services to all contracting Hospitals. This education addresses how to recognize signs of impairment how to make a referral self-referrals evaluation and intervention.
2. Anyone may call PPAP or other MOC approved program to discuss concerns about a health professional: MHSC staff members colleagues friends family members supervisors employees or any concerned individuals.

3. Health professionals may also call ☐ P☐P ☐or other M☐C approved program☐to ma☐e a self☐ referral.
4. ☐ach call to ☐ P☐P will ☐e handled promptly. ☐nformation will ☐e gathered with discretion and confidentiality. ☐he identity of the caller is ☐ept confidential to the ma☐imum e☐tent possi☐le.
5. ☐f concerns of impairment are validated in telephone or on☐site interviews☐arrangements will ☐e made for an informal meeting with the professional who is the o☐ject of concern.
6. Recommendations for a referral to evaluate ☐and treat☐if needed☐are most often accepted at the informal level☐if the professional accepts evaluation and treatment recommendations☐his or her identity remains completely anonymous to the licensing ☐oard.
7. ☐ll communications with ☐ P☐P ☐or other M☐C approved program☐are protected and confidential. ☐ P☐P assures confidentiality for participants and immunity for all reporting entities and/or individuals in accordance with ☐ yoming statute.
- ☐ ☐ P☐P provides for early intervention☐avoidance of emergency suspensions☐assurance that healthcare professionals have met the terms for a safe return to employment☐ and esta☐lishment of an ongoing monitoring system.
9. ☐ P☐P can ☐e contacted at:
 

☐ yoming Professional ☐ssistance Program  
 Post Office ☐o☐1496  
 Casper☐☐ ☐ 2602  
 307☐472☐1222  
 ☐a☐ 307☐472☐1221  
 ☐☐mail: wpapro☐ ☐west.net
10. ☐or individuals that have ☐een referred to ☐ P☐P☐or other M☐C approved program☐failure to participate in the program or complete the recommended reha☐ilitation may result in further action under section ☐☐of the medical staff ☐ylaws.

## **Section V. ADMISSION AND DISCHARGE OF PATIENTS**

### **☐. Admision Policy**

☐he Hospital shall accept all patients for care and treatment.

#### **1. General**

- a. ☐ patient may ☐e admitted to Memorial Hospital of Sweetwater County ☐y Physician mem☐bers of its medical staff or other ☐ualified licensed individuals. ☐ll Practitioners shall ☐e governed ☐y the official admitting policy of the Hospital.

- The management and coordination of each patient's care, treatment, and services is the responsibility of a Practitioner with appropriate privileges. Such Practitioner shall be responsible for the medical care and treatment, for the prompt completeness and accuracy of the medical record, for necessary special instructions, and for transmitting reports on the condition of the patient to the referring Physician and to relatives of the patient. Whenever these responsibilities are transferred to another Practitioner a note covering the transfer of responsibility shall be entered on the order sheet of the medical record and the transferring Practitioner shall personally notify the receiving Practitioner.

2. Admission of Patients of Independent Limited Practitioners

When a patient's care involves the above listed Independent Limited Practitioner the following will apply:

a. Responsibilities of Independent Limited Practitioner

- 1 □ Detailed history (specific) justifying Hospital admission
- 2 □ Detailed description of the examination (specific) and a preoperative diagnosis where applicable
- 3 □ Complete operative/procedural report where applicable describing the findings and technique. All tissues (including teeth and fragments) shall be sent to the Hospital pathologist for examination. In cases of extraction of teeth, a dentist shall clearly state the number of teeth and fragments removed.
- 4 □ Progress notes as are pertinent to the patient's condition and
- 5 □ Clinical summary statement.

□ Responsibilities of Physician:

- 1 □ Supervision of the patient's general health status while Hospitalized.
- 2 □ The discharge of the patient will be on a written or verbal order of the Physician member of the medical staff.

3. Emergency Admissions

- a. Except in an emergency, no patient shall be admitted to the Hospital until a provisional diagnosis or valid reason for admission has been stated. In the case of an emergency, such statement shall be recorded as soon as possible.

- In the case of an emergency admission□patients who do not have a private Physician may request any □nown Physician in the department or service to which he/she needs to be admitted□or be assigned to the on□call Physician member of the active or associate staff on duty in the department or service to which the illness of the patient indicates assignment in accordance with Section □□□□□ of these Rules and Regulations. The chairman of each department shall provide an assignment schedule for attendance to such patients.

#### 4. Physician Coverage

Each member of the medical staff shall provide assurance of immediacy of adequate professional care for his/her patients in the Hospital by being available or having available□within a reasonable period of time□an eligible alternate Practitioner with whom prior arrangements have been made. The alternate must be a member of the medical staff. Failure of the attending Practitioner to meet the above requirements may result in loss of medical staff privileges. Staff members who will be unavailable should indicate in writing□on the order sheets of the patient's chart□the name of the Practitioner who will be assuming the responsibility for the care of those patients during his/her absence.

#### 5. Patient Placement

No patient's attending Physician or location will be changed without such transfer being approved by all Practitioners involved. Change of bed location within one care unit does not apply. Approval for transfer need not be obtained from the responsible Practitioner if the patient's location change is felt to be necessary to control nosocomial infection risk by the Chairman of the Infection Control Committee and the appropriate department chairman or the President of the Medical Staff if a disagreement between the above two parties occurs or if one is absent.

#### 6. Involuntary Retention

The admitting Physician shall be held responsible for taking appropriate measures and for giving such information as may be necessary to assure the protection of the patient from self-harm and to assure the protection of others whenever his/her patients might be a source of danger from any cause whatever. All patients admitted or detained under involuntary detention statutes will be admitted to special lockup rooms unless there are overriding reasons to do otherwise.

#### 7. Length of Stay

The attending Physician is required to document the need for continued Hospitalization when requested by the Utilization Management Committee and/or the Medical Executive Committee after specific periods of stay and is required to abide by the Utilization Management Plan which will be approved by the Medical Executive Committee and the governing body.

□. Discharges

Patients may be discharged on a written or oral order of the attending Physician. Should a patient leave the Hospital against the advice of the attending Physician or without proper discharge a notation of the incident shall be made in the patient's medical record by the nursing staff and the Physician and if possible a signed release obtained from the patient or his/her representative.

C. Deaths and Autopsies

1. Deaths

In the event of a Hospital death the deceased shall be pronounced dead by a Physician member of the medical staff or house officer as designated within a reasonable time. In the case of a DNR patient, the patient may be pronounced dead by Two R.N.'s following the nursing protocol and the date and time will be entered in the medical record. The body shall not be released until a written pronouncement of death entry has been made in the medical record of the deceased.

2. Autopsies

a. The Hospital will attempt to secure autopsies in all cases of unusual deaths and cases with medical, legal, and education interest and will inform the medical staff specifically the attending Physician of autopsies that the Hospital intends to perform. Which include but not limited to the following:

- 1 □ Anticipated death □
- 2 □ Death during treatment with a new therapeutic trial regime □
- 3 □ Intraoperative or intra procedural death □
- 4 □ Death occurring within 4 □ hours after surgery or an invasive diagnostic procedure □
- 5 □ Death incident to pregnancy or within seven days following delivery □
- 6 □ Deaths where the cause is sufficiently obscure to delay completion of the death certificate □
- 7 □ Deaths in infants and children.

□ An autopsy may be performed on all patients whose death does not come under the coroner's jurisdiction only with a written consent signed in accordance with state law. All autopsies shall be performed by the Hospital pathologist the coroner or by a Physician delegated this responsibility. When an autopsy is

performed provisional anatomic diagnoses shall be recorded in the medical record within three days and the complete protocol shall be made part of the record within thirty (30) days unless exceptions for special studies are established by the medical staff.

## **Section VI. MEDICAL RECORDS**

### **B. Practitioner Responsibilities**

1. The attending Physician shall be responsible for the preparation of a complete and legible medical record for each patient. This record shall at a minimum include a complete admission H&P, all special reports such as consultations and pathology findings, clinical laboratory results, interpretations of studies performed by Medical Imaging, operative reports, progress notes, autopsy report when performed, and a discharge summary.
2. Completion of medical records by locum tenens Physicians will be according to policies and procedures developed by the Medical Records Committee and approved by the Medical Executive Committee.
3. All Physician Assistant and Nurse Midwife inpatient medical record entries shall be countersigned by the appropriate Practitioner's authorized, supervising Physician within 4 hours.

### **B. History and Physical Examination**

A complete admission history and physical examination shall be performed and recorded within twenty-four (24) hours of admission. This report should include identifying data, chief complaint, history of present illness, significant past medical and surgical history, relevant family history, social history, a review of all systems of the body, physical examination, significant laboratory results, provisional diagnosis and treatment plan. If a complete history has been recorded and a physical examination performed within one week prior to the patient's admission to the Hospital, a reasonably durable legible copy of these reports may be used in the patient's Hospital medical record in lieu of the admission history and report of the physical examination, provided these reports were recorded by a member of the medical staff. In such instances, an interval admission note that includes all additions to the history and any subsequent changes in the physical findings must always be recorded.

### **C. Readmissions**

When a patient is readmitted within thirty (30) days, a brief interval history and physical may be recorded in lieu of a full exam, provided a copy of the most recent Hospitalization H&P and discharge summary are placed in the current chart.

□. Surgery

An adequate history and physical shall be recorded within the chart of each patient within 24 hours prior to surgery unless any delay for recording the history and physical would be detrimental to the patient.

□. Outpatients

Each outpatient admission will have a note/report adequately describing the medical circumstances surrounding that visit.

□. Twenty Three and One Half Hour Outpatient Stays

1. Surgical procedures involving anesthesia done in the OR Suite require a complete H&P, operative report and a dictated or written discharge note.
2. Medical outpatient admissions require an H&P to include chief complaint, pertinent history and pertinent physical findings and a dictated or written discharge note. A full H&P will be required if the patient is admitted.
3. Obstetrical outpatient admissions require a prenatal H&P, results, order for discharge and nursing discharge instructions.
4. Chemo or other cycle patients require an initial H&P with the plan of therapy which will be valid for one year. An interval note will be required if there is any change in condition or if treatment is stopped and started again.
5. Observation patients will be treated in accordance with the Observation/Surgical Outpatient Admissions Policy.
6. In all cases in this section if the patient becomes an inpatient, all requirements for inpatient charting must be observed.

□. Progress Notes

Pertinent progress notes shall be recorded at the time of observation sufficient to permit continuity of care and transferability. Whenever possible each of the patient's clinical problems should be clearly identified in the progress notes and correlated with specific orders as well as results of tests and treatment. Progress notes shall be written at least daily on critically ill patients and those where there is difficulty in diagnosis or management of the clinical problem. All other patients will have progress notes recorded at least every other Hospital day.

## H. Operative Reports

A written operative note for both inpatients and outpatients will be entered in the chart immediately following surgery. That note will include pre and postoperative diagnosis, the operation performed, surgeons involved, anesthesia type and other information pertinent to the immediate postop care of the patient. In addition, a comprehensive operative report shall be dictated or written at the conclusion of the procedure which includes findings found at surgery, details of surgical technique, specimen(s) removed, pre and postoperative diagnosis, surgeon(s) and assistant(s) and type of anesthetic used. Dentists shall record the number of teeth and/or fragments removed on the operative report. Reports shall be promptly signed by the surgeon and made a part of the patient's current medical record.

## I. Consents

All procedures listed below require written consent from the patient or parent/guardian/next of kin in the case of a minor and adequate documentation of the procedure or transfer recorded in the chart or dictated within twenty-four (24) hours except for transfers to another acute care facility (see 3., a. below). In those situations wherein the patient's life is in jeopardy and suitable signatures cannot be obtained, these circumstances should be fully explained on the patient's medical record.

### 1. General Anesthesia

All procedures with general anesthesia, regional anesthesia or Bier block

### 2. Other

Other procedures not using general anesthesia including but not limited to:

- Amniocentesis
- Arteriography
- Arthrography
- Aspiration of hematomas or other body fluid collections, cysts, purulent accumulations, etc.
- Biopsies of all types (liver, lung, skin, etc.)
- Bone marrow aspiration/biopsy
- Bronchography
- Chest tube insertion
- Circumcision
- Closed reduction of fractures
- Cebridement, major lacerations and wounds
- Curettage and dilation
- Elective ECG cardioversion
- Endoscopic procedures (esophagogastroduodenoscopy, Sigmoidoscopy, colonoscopy, bronchoscopy, cystoscopy, etc.)
- Excision, removal or destruction of skin or subcutaneous tissues
- Hysterosalpingography

- Invasive vascular line placements • central venous lines • Swan • catheters • arterial lines • external jugular lines • pacemakers • etc. •
- Marshner wire insertion
- Myelography
- Paracentesis
- Placement of posterior nasal packs
- Removal of external fixation devices
- Spinal taps
- Steinman pin insertion
- Suction curettage
- thoracentesis
- femoral artery catheterization
- mastectomy
- venous cutdown
- Moderate sedation/analgesia

### 3. Special Consents

Special consents are required for the following:

- transfusion of blood or blood products
- autopsy
- therapeutic abortion
- all experimental treatments and medications
- Sterilization procedures
- Rubella vaccine
- transfer to another acute care facility

a. Whenever a patient is transferred to another acute care facility, the attending Physician must explain the benefits versus risks of the transfer with the patient and/or parent/guardian/next of kin in the case of a minor, and sign a certification that he/she has discussed the benefits versus risks of a transfer. In the event the Physician is unavailable at the time of transfer, the certification may be signed by the case manager or house supervisor in consultation with the attending Physician. If the certification is signed by anyone other than the Physician, the Physician must countersign the certification within twenty-four (24) hours of the transfer.

### • Consultations

Consultations shall show evidence of a review of the patient's record by the consultant, pertinent findings on examination of the patient, the consultant's opinion and recommendations. This report shall be made a part of the patient's record. A limited statement such as "I concur" does not constitute an acceptable report of the consultation. Except in an emergency, so verified on the record, when operative procedures are involved the consultation note shall be recorded prior to operation. See • of these Rules • Regulations •

Q. Obstetrical Records

The current obstetrical record shall include a complete prenatal record. This may be a legible copy of the attending Physician's office record transferred to the Hospital before admission. In such instances an interval admission note must be recorded that includes pertinent additions to the history and any subsequent changes in physical findings.

R. Authentication

All clinical entries in the patient's medical record shall be accurately dated and authenticated. Authenticated means to prove authorship—for example, by written signature or identifiable initials.

M. Symbols and Abbreviations

Symbols and abbreviations may be used only in accordance with the Abbreviation Usage Policy.

S. Discharge Summary

A discharge clinical summary shall be recorded within seven (7) days of the date of discharge on all medical records of patients Hospitalized. The discharge summary shall accurately reflect the patient's reason for admission, clinical course, all operations and procedures performed, findings of various investigations, response to treatment, condition at discharge, recommended activity and diet, medications on discharge, follow-up instructions and final diagnoses.

O. Release of Medical Records

The written consent of the patient or guardian is required for release of medical information.

P. Removal of Medical Records

Records may be removed from the Hospital's jurisdiction and safekeeping only in accordance with a court order, subpoena or statute. All records are the property of the Hospital and shall not otherwise be taken away without the permission of the Executive Director. All records shall be available for the use of all involved Practitioners.

T. Access to Medical Records

Free access to all medical records of all patients shall be afforded to members of the medical staff for bona fide study and research consistent with preserving the confidentiality of personal information concerning the individual patients. All such projects shall be approved by the Medical Executive Committee before records can be studied. Former members of the medical staff shall be permitted access to information from the medical records of their patients covering all periods during which they attended such patients in the Hospital.

R. Filing of Medical Records

□ medical record shall not be permanently filed until it is completed by the responsible Practitioner or is ordered filed by the Medical Record Committee.

S. Completion of Medical Records

□ll records shall be completed within thirty (30) days following the discharge of the patient.

□. Incomplete Medical Records

1. Emergency Admissions

□n cases where a member of the medical staff has had his/her privileges suspended by virtue of incomplete medical records □n accordance with □R□□C□□ □□□□Section C. 4. of the □ylaws□and has a patient who requires admission to the Hospital□the following will be applied:

a. □he attending Physician must contact the Hospital admitting office and declare the admission to be an emergency. Such declarations may be made verbally over the phone to the Hospital admitting personnel□if necessary□but must be set forth in writing on the patient's chart on admission. □his initial progress note will also contain sufficient medical information to justify and support the declared emergency.

□ □he Hospital admitting office□when in receipt of a declared and written emergency□will expedite such admissions without delay. □hey will then report the following information to the □xecutive □irector's office:

1□ □ame of admitting Physician□

2□ Patient's name□Hospital and room number□

3□ □ate and time Physician declared the emergency admission□

4□ □ate and time admitted□

5□ Service to which patient was admitted□and

6□ □dmitting diagnosis□

c. □dministration will forward information pertaining to each emergency admission to the President of the Medical Staff and to the chairman of the department appropriate by the medical nature of the admission.

- d. Administration will cause to be mailed a letter to the admitting Practitioner informing him/her that:
  - 1 He/she is under suspension for incomplete medical records
  - 2 He/she had admitted an emergency patient under Rules & Regulations Section III.S.
  - 3 Unless his/her records are completed within forty-eight (48) hours of the initial emergency admission he/she will not be allowed to admit even emergency cases and
  - 4 He/she is responsible upon expiration of the forty-eight (48) hours for making arrangements with another Practitioner to handle such cases or he/she could be exposing himself/ herself as well as the Hospital to subsequent liability.
- e. The chairman of the department will review and report the declared emergency admission at the next meeting of the Medical Executive Committee.
- f. The President of the Medical Staff shall cause to have investigated any cases which appear to be improper declarations of an emergency for subsequent disciplinary action as deemed appropriate by the Medical Executive Committee consistent with the existing staff bylaws.

## Section VII. GENERAL CONDUCT OF CARE

### A. Consent Forms

Procedural consent forms for treatment and/or transfer to another facility shall be prepared by the Hospital taking into account all special procedures. These are to be adopted by the medical staff and governing body.

### B. Orders

All orders for treatment both inpatient and outpatient shall be in writing typed or dictated by an authorized Practitioner to an appropriate person. Appropriate persons shall include Registered Nurses (R.N.s) for patient care orders, Medical Imaging Department employees for Medical Imaging orders, clinical lab employees for Clinical Laboratory orders, Certified Respiratory Therapy Technologists (C.R.T.s) and Registered Respiratory Therapists (R.R.T.s) for Respiratory Care orders, Registered Physical Therapists (R.P.T.s) for Physical Therapy orders, Registered Pharmacists or Pharmacy Interns verified by a Registered Pharmacist for

Pharmacy orders any Materials Management Personnel for Central Supply orders and Registered Dietitians (R.D.S.) for dietary orders. All verbal orders shall be signed by the ordering Practitioner or the Physician responsible for the patient within forty-eight (48) hours with the exception of restraint and seclusion orders which must be signed in accordance with SPP 120 and attached protocols approved July 1, 2001.

1. Outpatient Orders by Non-Hospital Staff Members

- a. Any utilization of the Hospital's outpatient diagnostic services assumes eligibility for Wyoming State licensure and Memorial Hospital of Sweetwater County staff membership and must be within the scope of practice ordinarily associated with the Practitioner's specialty or his/her allied health professional's specialty or practice scope. Written documentation of eligibility may be required.
- b. Any utilization of the Hospital's outpatient therapeutic services requires Memorial Hospital of Sweetwater County staff membership or acceptance of an order by a staff Physician.

2. Illegible Orders

The Practitioner's order must be written clearly, legibly and completely. Orders which are illegible or improperly written will not be carried out until rewritten or understood by the nurse. The use of Renew, Repeat and Continue Orders are not acceptable.

3. Routine and Standing Orders

Routine and standing orders may be formulated by any member of the staff. These shall be approved by the Forms Committee and the Medical Executive Committee before becoming effective.

4. Cancellation of Orders

All previous orders are canceled when patients undergo surgery which involves administration of medications by an anesthesiologist or anesthetist, except when a "do not resuscitate" (DNR) Code patient is to have surgery, a "do not resuscitate" (DNR) order may be carried out in surgery by consensual agreement between the patient/agent/family, the attending Physician and/or surgeon and the anesthesiologist. This agreement will be documented in the medical record prior to the patient having the planned surgery.

## 5. Medication Orders

All drugs and medications administered to patients shall be those listed in the latest edition of United States Pharmacopeia, National Formulary, American Hospital Formulary Service or MDrug Evaluations.

- a. Drugs brought into the Hospital by patients shall not be administered unless the drugs have been identified and there is a written order from the responsible Practitioner to administer the drugs. If the drugs are not to be used during the patient's Hospitalization they should be packaged and sealed and either given to the patient's designee or stored and returned to the patient at the time of discharge provided such action is approved by the responsible Practitioner.
- b. Narcotics, sedatives and anticoagulant drugs that are ordered shall automatically be discontinued after ninety (90) hours. All antibiotics, anti-arterial drugs and corticosteroids that are ordered shall automatically be discontinued after ninety (90) hours unless a specific termination date is indicated by the Physician. Drugs should not be discontinued without notifying the Physician. If the order expires during the night, medications should be continued until the automatic expiration is called to the attention of the Physician the following morning.

## 6. Respiratory Therapy Orders

- a. Respiratory therapy orders including ventilators prescribed without time limitation shall be automatically discontinued after three (3) days unless the Physician renews the order. Standby respiratory equipment shall be automatically discontinued after seventy-two (72) hours unless the Physician renews the order. Stop order notification stickers shall be placed on the Physician order form in the patient's chart twenty-four (24) hours before the automatic stop order is effective.

## C. Restraints/Seclusion

Restraints/seclusion is the standard practice of medical immobilization and reserving of patients with altered mental status or who are at risk for falls will be implemented in accordance with the Restraint and Seclusion Policy.

### b. Anticipated Outcomes of Treatment

All Practitioners are required to inform the patient (or the patient's family) when treatment outcomes vary considerably from the anticipated results. This information shall be documented in the patient's medical record.

B. Abortions

Elective or demand abortions are not permitted on the premises of the Hospital. Therapeutic abortions may be performed only for the therapeutic purpose of saving the life of the mother and require written consultation from at least two disinterested qualified Physician consultants.

## Section VIII. CONSULTATIONS

A. Responsibilities of Practitioners

The good conduct of medical practice includes the proper and timely use of consultation. Judgment as to the serious nature of the illness and the question of doubt as to the diagnosis and treatment rests with the Practitioner who has responsibility for the care of the patient. On the other hand it is the duty of the organized medical staff through its departmental chairmen and the Medical Executive Committee to see that those with clinical privileges do not fail in the matter of consultants as needed.

B. Qualifications for Consultants

Any qualified Practitioner with clinical privileges in this Hospital can be called for consultation within his/her area of expertise. Consulting Physicians will provide documentation for the Hospital's EMR. This documentation shall be entered directly scanned in or dictated.

C. Requests for Consultation

1. Recommendations for Consultation

Except in an emergency consultation is recommended in the following situations:

- a. When the patient is not a good risk for operation or treatment
- b. Where the diagnosis is obscure after ordinary diagnostic procedures have been completed
- c. Where there is a doubt as to the choice of therapeutic measures to be utilized
- d. In unusually complicated situations where specific skills of other Practitioners may be needed
- e. When requested by the family and
- f. For therapeutic abortions.

□. Responsibilities of Attending Practitioner

The attending Practitioner is primarily responsible for requesting consultation when indicated and for calling a qualified consultant. He/she will provide written authorization to permit another attending Practitioner to attend or examine his/her patient except in an emergency.

□. Responsibilities of Nursing and Chain of Command

If a nurse has any reason to doubt or question the care provided to any patient or feels that appropriate consultation is needed and has not been obtained he/she shall call this to the attention of the attending Physician. If the nurse still has doubt or questions he/she shall call this to the attention of his/her supervisor who in turn may refer the matter to the Assistant Executive Director Nursing. If warranted the Assistant Executive Director Nursing will bring the matter to the attention of the chairman of the department wherein the Practitioner has clinical privileges or the President of the Medical Staff. In these circumstances are such as to justify such action the departmental chairman or the President of the Medical staff may request a consultation.

## Section IX. GENERAL RULES REGARDING SURGICAL CARE

□. Responsibilities of Surgery Department

The Surgery Department shall establish policies Rules and Regulations for the surgical suite.

1. Policies Rules and Regulations

Policies Rules and Regulations shall be established regarding but not limited to the following:

a. Scheduling operations

1. Priority:

a. Definition of priority time

1. First priority

2. Second priority

2. Scheduling periods

3. Assignment of priority

4. Loss of priority

- Reservations for operations□
  - c. □nformation re□uired to ma□e reservations□
  - d. Change of schedules□
  - e. □mergency operations□
  - f. Re□uirements prior to anesthesia and operation:
    - 1□ □dentification of the patient□
    - 2□ Preoperative evaluation and documentation:
      - a□ Medical record content□including diagnosis□
      - □a□oratory procedures□
      - c□ □nformed consent□
    - 3□ □ime of admission□
    - 4□ □ime out protocol
  - g. Starting time of operations□
  - h. Outpatient operations re□uiring general anesthesia□
  - i. Care and transport of patients:
    - 1□ □o the surgical suite□
    - 2□ □ ithin the surgical suite□
    - 3□ □o the recovery room□
  - □fficient utili□ation of operating rooms□
  - Contaminated cases□and
- c. Conductivity and environmental control.

B. Consents

Written signed informed surgical/procedural consent shall be obtained prior to the operative procedure except in those situations wherein the patient's life is in jeopardy and suitable signatures cannot be obtained due to the condition of the patient. In emergencies involving a minor or unconscious patient in which consent for surgery cannot be immediately obtained from parents/guardian or next of kin these circumstances should be fully explained on the patient's medical record.

C. Anesthesia

The anesthetist shall maintain a complete anesthesia record to include evidence of preanesthetic evaluation and postanesthetic follow-up of the patient's condition. The preanesthesia evaluation is completed and documented by an individual qualified to administer anesthesia within 4 hours prior to surgery or a procedure requiring anesthesia. The postanesthesia evaluation will be completed no later than 4 hours after a surgery or procedure requiring anesthesia services.

D. Requirements for Patients Coming to the Operating Room

1. Inpatients

- a. All patients shall have been admitted through proper channels and have an identification bracelet.
- b. Except in a life-threatening emergency all patients shall have as part of their records:
  1. history and physical examination
  2. Required consultation performed and on the chart prior to surgery
  3. Indicated laboratory procedures
  4. preanesthesia evaluation performed by the anesthesiologist
  5. properly completed signed dated and witnessed permission for operation and
  6. Preoperative medication and time given.

## 2. Outpatients

- a. Surgical procedures on outpatients shall be limited to such procedures and patients in which it is deemed that the surgical procedure, anesthesia, and medication will in no way be harmful to the patient by his/her immediate return to an uncontrolled environment.
- b. All outpatients shall be properly admitted to the operating room and identified.
- c. The outpatient record shall include a description of the pathology, diagnosis, evidence of preanesthesia evaluation, operative procedure and condition at discharge.

## Section X. EMERGENCY SERVICES

### 1. Medical Coverage in the Emergency Department

The medical staff shall adopt a method of providing medical coverage in the emergency services area. This shall be in accordance with the Hospital's basic plan for the delivery of such services, including the delineation of clinical privileges for all Physicians who render emergency care.

### 2. Emergency Room Medical Record

An appropriate medical record shall be kept for every patient receiving emergency medical service.

#### 1. Contents of Medical Record

The medical record shall include:

- a. Adequate patient identification
- b. Information concerning the time of the patient's arrival, means of arrival and by whom transported
- c. Pertinent history of the injury or illness including details relative to first aid or emergency care given the patient prior to this arrival at the Hospital
- d. Description of significant clinical, laboratory, and roentgenology findings
- e. Diagnosis and treatment given
- f. The condition of the patient on discharge or transfer and

- g. Final disposition including instructions given to the patient and/or his/her family relative to necessary follow-up care.

C. Emergency Medicine Physician's Responsibility

Each patient's emergency medical record shall be signed by the Practitioner in attendance who is responsible for its clinical accuracy.

D. Hospital's Responsibility

The Hospital shall contract with an independent group of Physicians to provide twenty-four (24) hours per day, seven (7) days per week primary Physician coverage of the Emergency Room.

E. Emergency Services

1. Treatment of Patients in the Emergency Department

All patients presenting to the ER will be evaluated by the ER Physician on duty and or the HPP in accordance with current Wyoming Statutes unless specific arrangements have been made with their private Physician.

2. Admitting and Inpatients

- a. The Emergency Medicine Physicians shall not admit patients to the Hospital on their own and are not permitted to treat inpatients at the Hospital except in acute emergency situations when neither the patient's Physician nor any other qualified member of the medical staff is available within the time limits dictated necessary by good medical judgment.

- b. The Emergency Medicine Physician on duty will respond to all Code Blues and he/she may pronounce inpatients dead if requested by the attending Physician.

- c. The Emergency Medicine Physician on duty may assist attending Physicians with the renewal of orders and evaluations of restraint/seclusion patients as defined by and in accordance with the Restraint and Seclusion Policy.

3. Referrals

- a. All patients having been initially treated by the Emergency Medicine Physician shall be referred for admission and inpatient care or for subsequent outpatient care to their private Physician or the appropriate on-call Physician. For patients not requiring admission but requiring outpatient follow-up each Department of the Medical Staff (Medicine, Surgery and General Services) shall formulate a written policy for appropriate and timely follow-up specific to their respective departments and the subspecialties represented therein. If necessary, follow-up arrangements may be made with the Emergency Room.

- All individual department policies for □R outpatient referral shall □e approved □y the □mergency Services Committee and the Medical □ecutive Committee □efore □eing adopted.

#### 4. □On□Call□ists

- a. □ach clinical department will □e responsi□le for generating □on□call□lists for the various specialties contained within that department□and e□uita□le participation in the □on□call□list will □e re□uired of all Practitioners on the medical staff. □he □on□call□lists will □e distri□uted to all nursing units□the □mergency □epartment□ and all medical staff mem□ers on a monthly □asis □y Medical Staff Services.

□epartments may e□cuse individual Practitioners from emergency room call for good cause su□ect to the approval of the Medical □ecutive Committee.

- Senior active staff Physicians may□at their option□choose to not ta□e call□ provided they have reached a score of 72 or more □scoring is □ased on a com□ination of age and years of service at MHSC.□ □n order to e□ercise this clause□ Physicians must give at least a one□year notice to the Hospital administration.

#### □ Policies and Procedures

□he □mergency Services Committee shall esta□lish policies□procedures□Rules and Regulations for □mergency Services not covered □y the a□ove Section □□□.

### Section XI. MEDICAL STAFF COMMITTEES

#### □ Intensive Care □nit Committee

##### 1. Composition:

□he Intensive Care □nit Committee shall □e composed of a representative of each medical staff department who admits to the Intensive Care □nit□in addition to the head nurse of the Intensive Care □nit. □ representative from □dministration may also serve on the committee.

##### 2. □uties:

□he duties of the Intensive Care □nit Committee shall □e to monitor and evaluate the □uality of care in the Intensive Care □nit.

3. Meetings:

The Intensive Care Unit Committee shall meet at least three (3) times per year, ideally quarterly, and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Intensive Care Unit Committee shall report to the Department of Medicine and the Department of Surgery.

C. Infection Control Committee

1. Composition:

The Infection Control Committee shall be composed of a representative from each of the medical staff departments, a representative from Nursing Services, the Infection Control Coordinator, a representative from Administration and a representative from the clinical laboratory as ex officio without a vote.

2. Duties:

The Infection Control Committee shall:

- a. Develop a Hospital-wide Infection Control Program and maintain surveillance over the program.
- b. Develop a system for reporting, identifying and analyzing the incidence and cause of nosocomial infections, including assignment of responsibility for the ongoing collection and analytic review of such data and follow-up activities.
- c. Develop and implement a preventive and corrective program designed to minimize infection hazards, including establishing, reviewing and evaluating aseptic, isolation and sanitation techniques.
- d. Develop written policies defining special indications for isolation requirements.
- e. Act upon recommendations related to infection control received from the President of the Medical Staff, the Medical Executive Committee, departments and other committees.
- f. Review sensitivities of organisms specific to the facility and disseminate biannually summaries to the medical staff.

3. Meetings:

The Infection Control Committee shall meet at least three (3) times per year, ideally quarterly, and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Infection Control Committee shall report to the Medical Executive Committee.

C. Pharmacy & Therapeutics Committee (PTC)

1. Composition:

The Pharmacy & Therapeutics Committee shall be composed of a representative from each of the medical staff departments as well as a representative from nursing and a representative of the pharmacy service. A representative of administration may also serve on the committee.

2. Duties:

The Pharmacy & Therapeutics Committee shall:

a. be responsible for the development and surveillance of all drug utilization policies and practices within the Hospital in order to assure appropriate clinical results and minimum potential for hazard

b. formulate broad professional policies regarding the evaluation, appraisal, selection, procurement, storage, distribution, use safety procedures and all other matters relating to drugs in the Hospital and

c. develop and review annually a formulary or drug list for use in the Hospital.

3. Meetings:

The Pharmacy & Therapeutics Committee shall meet at least three (3) times per year, ideally quarterly, and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Pharmacy & Therapeutics Committee shall report to the Medical Executive Committee.

□. Medical Records Committee

1. Composition:

□he Medical Records Committee shall □e composed of one representative from each of the medical staff departments□a representative from nursing services and a representative from Medical Records. □ representative of □dministration may also serve on the committee.

2. Duties:

□he Medical Records Committee shall:

- a. □e responsible for assuring that all medical records meet the standards for patient care usefulness and □e of historical validity□
- Conduct a □uarterly review of currently maintained inpatient and outpatient medical records to assure that they properly descri□e the condition and progress of the patient□the therapy provided□the results thereof□and the identification of responsibility for all actions ta□en□and that they are sufficiently complete at all times so as to meet the criterion of medical comprehension of the case in the event of transfer of Physician responsibility for patient care of the patient□
- c. Review patient records to determine the promptness□pertinence□ade□uacy□and completeness thereof□and
- d. Ma□e recommendations to □dministration on the inclusion of forms□and their content□for medical records.

3. Meetings:

□he Medical Records Committee shall meet at least once per year or as needed□and shall maintain a permanent record of its proceedings and activities.

4. Reports □o:

□he Medical Records Committee shall report to the Medical □xecutive Committee.

□. □issue □ □lood Committee □□□□

1. Composition:

□he □issue □ □lood Committee shall □e composed of a representative of each medical staff department and a representative from Pathology □who may also represent the □eneral Services □epartment□ □ representative from □dministration may also serve on the committee.

2. □uties:

□he □issue □ □lood □□□□□Committee shall:

- a. □evelop policies and procedures for the ordering□distri□ution□handling□use□and administration of □lood and □lood components□
- □evelop screening mechanisms to identify pro□lems in □lood usage for more intensive evaluation□
- c. Review transfusions of □lood and its components or su□stitutes throughout the Hospital for appropriate use□
- d. □ducate the medical staff on the appropriate use of □lood and its components or su□stitutes□
- e. Review all confirmed □lood transfusion reactions□
- f. □evelop policy for handling of all specimens removed during surgery□which specimens can be submitted for "gross examination only," and which specimens do not need to □e su□mitted to the pathologist□
- g. □evelop screening mechanisms □ased on predetermined criteria for identifying surgical cases for more intensive review□
- h. Perform surgical case review on all procedures□ □oth tissue and nontissue producing□monthly for surgical indications and □uality of individual surgical procedures performed □y individual Practitioners □review of a representative sample of cases is ade□uate□□and

3. Meetings:

□he □issue □ □lood Committee shall meet at least once per year or as needed□and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Blood Committee shall report to the Utilization Management Committee.

Perinatal Committee

1. Composition:

The Perinatal Committee shall be composed of a pediatrician, an obstetrician, and a representative of the nursing staff of OB/nursery. A representative from administration and a family Practitioner may also serve on the committee.

2. Duties:

The Perinatal Committee shall:

- a. Review records of obstetric and newborn patients in meeting the requirements of maintaining the quality standards of patient care
- b. Conduct chart review in the manner of an audit of patient care to determine if the current practice of care and policies are in line with current valid standards of medical practice and
- c. Review all protocols for obstetrics/nursery nursing units prior to presentation to other committees or departments.

3. Meetings:

The Perinatal Committee shall meet at least three (3) times per year, ideally quarterly, and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Perinatal Committee shall report to the Department of Medicine and the Department of Surgery.

Trauma Committee

1. Composition:

The Trauma Committee shall be composed of the Trauma Program Manager, the Emergency Medical Director, the Trauma Medical Director, the ER Nurse Manager, the Director of Nursing, the Director of Quality and Accreditation, the OR Nurse Manager, and representatives from local ambulance services. A representative from administration

Medical Imaging, the Clinical Lab and local clergy members may also serve on the committee. Anesthesiologists and other Surgery Department members are also encouraged to attend. The Trauma Committee may be chaired by an MD Physician or a general surgeon.

2. Duties

The Trauma Committee shall:

- a. Be responsible for establishing guidelines for Trauma Team activation
- b. Ensure that the Hospital meets the necessary requirements for trauma designation
- c. Ensure that the Hospital participates in the State Trauma Registry
- d. Participate in quality improvement evaluation including the development of the standard of care and ongoing chart review.

3. Meetings:

The Trauma Committee shall meet at least three (3) times per year, ideally quarterly, and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Trauma Committee shall report to the General Services Department.

H. Radiation Safety Committee

1. Composition:

The Radiation Safety Committee shall be composed of the Radiation Safety Officer, a Physician representative of Medical Imaging and representatives from Administration and Nursing Services. The chairman shall be the Medical Imaging Physician representative. Another representative from administration may also serve as *ex-officio* without a vote.

2. Duties:

The Radiation Safety Committee shall:

- a. Be familiar with all pertinent Nuclear Regulatory Commission (NRC) regulations and the terms of the license and its amendments and
- b. Take necessary action to maintain compliance with pertinent NRC regulations.

3. Meetings:

The Radiation Safety Committee shall meet annually or semi-annually and shall maintain a permanent record of its proceedings and activities.

4. Reports to:

The Radiation Safety Committee shall report to the Department of General Services.

Utilization Management Committee

1. Composition:

Physician Members

- a. Physician members will be appointed annually by the President of the Medical Staff
- b. Committee will consist of at least two Physicians
- c. One Physician member must be present at each meeting
- d. The President of the Medical Staff will appoint the Physician Chair

Non-Physician members may include but are not limited to:

- e. Administration
- f. Health Information Management
- g. Nursing
- h. Quality
- i. Case Management
- j. Clinical Documentation Improvement
- k. Patient Financial Services
- l. Other healthcare Practitioners and professionals as necessary
- m. Case Management

2. Duties: Please reference the Utilization Management plan per current CMS guidelines.
3. Meetings:  
The Utilization Management Committee shall meet at least three times per year ideally quarterly and shall maintain a permanent record of its proceedings and activities.
4. Reports to:  
The Utilization Management Committee shall report to the Medical Executive Committee.

□ **Bylaws Committee**

1. Composition:  
The Bylaws Committee shall be composed of a representative of each medical staff department. □ representative from Administration may serve as ex officio without a vote.
2. Duties:  
The Bylaws Committee shall:
  - a. Conduct an annual review of Medical Staff Bylaws Rules and Regulations
  - Submit recommendations to the Medical Executive Committee for changes in these documents as necessary to reflect current medical staff practice and
  - c. Receive and evaluate for recommendation to the Medical Executive Committee suggestions for modification of the items specified in a. above.
3. Meetings:  
The Bylaws Committee shall meet as often as necessary at the call of its Chairman but at least annually and shall maintain a permanent record of its proceedings and activities.
4. Reports to:  
The Bylaws Committee shall report to the Medical Executive Committee.

## **Section XII. NON MEDICAL STAFF COMMITTEES**

In the interest of quality patient care and enhanced communication between the medical staff and the Hospital it shall be the prerogative of the President of the Medical Staff or his/her designee in his/her capacity as chief medical officer of the Hospital to attend as ex officio without vote any and all Hospital assemblies including but not limited to Hospital/staff committees councils team meetings group meetings department meetings etc.

## **Section XIII. ITINERANT SURGERY**

Itinerant surgery as defined by the American College of Surgeons is prohibited.

## **Section XIV. HEALTH POLICIES**

All medical staff and allied health professionals shall make every reasonable effort to minimize the possibility of a communicable disease being passed to the Hospital staff patients visitors or other medical staff and allied health professional members.

## ADOPTION AND APPROVAL

Approved and adopted by the Medical Staff of Memorial Hospital of Sweetwater County on this 25<sup>th</sup> day of June 2019.

---

Lawrence Lauridsen MD  
President of the Medical Staff

---

Israel Stewart MD  
Secretary of the Medical Staff

Approved by the Board of Trustees of Memorial Hospital of Sweetwater County on this 7th day of August 2019.

---

Gaylor Jones  
President MHSC Board of Trustees

---

Ed Cardoni  
Secretary MHSC Board of Trustees



Approved: N/A  
Review Due: N/A  
Document Area: *Corporate Compliance*  
Reg. Standard:

## Code of Conduct

### STATEMENT OF PURPOSE

It is the policy of Memorial Hospital of Sweetwater County (MHSC) that all of the business be conducted according to high ethical standards, including compliance with applicable laws, rules, and regulations. This Code of Conduct (henceforth referred to as Code) is integral to the MHSC Compliance Plan and the provision of care and services that is consistent with the mission and vision of MHSC. This Code applies to any and all members of the workforce operating for or within MHSC. This includes employees, providers, volunteers and contractors.

### TEXT

#### I. General

- A. The underlying principles of these standards are based on common sense, courtesy, ethical and legal conduct that are essential to govern the business of MHSC.
- B. It is important that the entire workforce understand these standards and abide by them daily.

#### II. PRINCIPLE 1 - Legal Compliance: We will strive to ensure all activity by or on behalf of the organization is in compliance with applicable laws.

- A. Employees and subcontractors are expected to follow these guidelines for compliance with applicable laws. Knowledge (first or second hand) or suspicion of any violation of any law, regulation or rule must be reported to the Compliance Hotline (307 ~ 362 ~ 5291) or other appropriate staff.  
MHSC employees:
  - 1. Will not solicit, receive or offer to give anything of value to anyone in exchange for referral of patients.
  - 2. Will not accept bribes or kickbacks of any kind intended to induce referrals.
  - 3. Will not make false statements or representations to any person or entity in order to gain or retain participation in a federal program or to obtain payment for any service.
  - 4. Will submit claims for reimbursement accurately and only for services rendered.
  - 5. Will not enter into any agreements with competitors to share or fix prices.
  - 6. Will maintain complete and accurate medical records to support all medical decisions.
  - 7. Will collect all applicable co-payments and deductibles in accordance with acceptable business practices.

8. Will store, dispense and transport all drugs and biologicals in accordance with accepted guidelines.
9. Will adhere to sound environmental and safety practices, including the proper handling of medical or hazardous waste.
10. Will respect our obligations as individuals and as health care providers, and neither express nor imply a promise of performance which we cannot reasonably expect to fulfill.
11. Will assure that all practices of write-offs, discounts, or forgiveness of debt are based solely on justifiable business practices and conform to federal and state statutes.

**III. PRINCIPLE 2 - Quality of Care: We are committed to providing the highest quality of care and delivering services in an ethical manner. MHSC employees:**

- A. Will treat patients with dignity, respect, and compassion at all times.
- B. Will provide high quality care to patients without regard to race, creed, age, gender, religion, national origin, or disability.
- C. Will honor the rights afforded to patients, advocates and family to receive education in a manner that is understandable and to provide informed consent for care.
- D. Will honor the right of patients, or their legal designees, to participate in decision making regarding their care, including refusing treatment to the extent permitted by law and being informed of the consequences of such action.

**IV. PRINCIPLE 3 - Confidentiality: We shall strive to maintain the confidentiality of patient and other confidential information in accordance with applicable legal and ethical standards. MHSC employees:**

- A. Will protect the confidentiality of patient information in accordance with all applicable laws and regulations. (Such as HIPAA)
- B. Will refrain from revealing any personal or confidential information concerning patients or members unless supported by legitimate business or patient care purposes.
- C. Information pertaining to our competitive position or business strategies, payment and reimbursement information, and information relating to negotiations with the workforce or third parties should be protected and shared only with those having a need to know such information in order to perform their job responsibilities.
- D. Will hold all investigatory information, data, and reports collected and/or made in connection with compliance issues in the highest confidence and not disclose such information outside of the confines of the activities of the Compliance Work Team or Compliance Committee of the Board of Trustees, except as is otherwise required by applicable law.
- E. Will ensure that information received in confidence is not used for personal gain and divulge no such information with the intent of giving or receiving an unfair advantage in a personal business transaction.

**V. PRINCIPLE 4 - Valuing The MHSC Workforce: We value our workforce and are committed to their protection and success.**

- A. MHSC shall afford all people equal employment and advancement opportunities without regard to age, gender, race, creed, national origin, religion, or disability.
- B. No form of harassment or discrimination will be permitted.

- C. We shall treat each other with respect, dignity, and fairness.
- D. Sexual harassment, sexual advances, request for sexual favors or other verbal or physical conduct of a sexual nature that would create a hostile working environment are absolutely prohibited.
- E. We shall exhibit acceptable behaviors that enhance the quality with which we meet the mission of MHSC. Such behaviors include but are not limited to, those that help to promote quality in the work place, integrity, innovation, diversity in the work place and teamwork.
- F. We shall refrain from displaying inappropriate behaviors in the work place. Inappropriate behaviors are those that are disruptive to the work environment and interpersonal relationships and surroundings.

**VI. PRINCIPLE 5 - Conflicts of Interest: We shall avoid conflicts or the appearance of conflicts of interest between our private interest and the fulfillment of our duties.**

- A. No employee may represent MHSC in any transaction in which he or she or a member of their immediate family has a personal interest.
- B. We shall not disclose or use confidential, special or inside information of or about MHSC for personal profit or advantage.
- C. MHSC workforce shall disclose all potentially conflicting activities in the annual Conflict of Interest disclosure statement.
- D. We shall avoid any real or potential conflicts of interest and disclose, to the fullest extent possible, any significant proprietary or financial interest in any organization with which MHSC does business.

**VII. PRINCIPLE 6 - Business Relationships: Business relationships with third parties shall be free from offers or solicitation of gifts or other inducements in exchange for influence or business.**

- A. We will not *solicit* tips, personal gratuities or gifts from patients or vendors.
- B. No gifts of any kind that are offered by contractors, vendors, suppliers, potential employees, potential contractors, vendors or suppliers, or any other individual or organization, no matter the value, may be accepted by any employee at any time, on or off the work premises. This no-gift policy includes any business courtesy offered such as a product discount or any other benefit if the benefit is not extended to all employees.
  - 1. Exempted from this policy are:
    - a. Gifts given at conferences, etc. that are offered equally to all attendees.
    - b. Food and beverages provided at conferences, etc. funded by conference or event supporter.
    - c. Occasional food items provided to a hospital department where all departmental employees may partake, even if addressed to a singular employee, provided it is of a nominal value.
- C. Gifts to, and from, referring physicians must follow Stark monetary guidelines.
- D. MHSC will not provide gifts to patients with the intent to induce business or referrals. All gifts provided to patients will follow the Social Security Act provisions.
- E. Any questions regarding gifts, and their appropriateness, are to be directed to the Compliance Department.

**VIII. PRINCIPLE 7 - Protection of Assets/Research: All employees will strive to preserve and protect**

**the organization's assets by making prudent and effective use of MHSC resources and properly and accurately reporting its financial condition.**

- A. MHSC has established control standards and procedures to ensure that assets are protected and properly used and that financial records and reports are accurate and reliable.
- B. All financial reports, accounting records, research reports, expense accounts, time sheets and other documents must accurately and clearly represent the relevant facts or the true nature of a transaction.
- C. All employees are expected to refrain from converting assets of the organization to personal use.
- D. All property and business of the organization shall be conducted in the manner designed to further the organization's interest rather than the personal interest of an individual.
- E. Employees are prohibited from the unauthorized use or taking of equipment, supplies, materials or services.
- F. We shall collect and report scientific research validly and accurately, consistent with the Belmont report provisions.

**IX. Responsibility and Enforcement**

- A. All employees must abide by the principles set forth in this Code.
- B. Failure to abide by the principles set forth in this Code may lead to corrective action.
- C. Any suspected violation of this Code must be reported to the Compliance Officer, the Compliance Hotline, or other authorized reporting mechanism without the fear of retaliation.
- D. Reports of suspected violations may be made anonymously.
- E. All employees must understand that actions will be taken to uphold and enforce these standards.
- F. This standards set for in this Code are integral to the facility compliance program.
- G. This Code will be read and acknowledged in writing upon hire and annually.
- H. Employee acknowledgements shall be maintained in the employee file housed in Human Resource Department.

## **REFERENCES**

### **Attachments:**

No Attachments

Quality Committee  
Consent Agenda Summary  
June and July 2019

Our Priority/Focus Areas **Bolded** in Summary below

1. Patient Flow
2. HC/HPS/Patient Experience
3. Sepsis
4. Hand Off

1 Star Rating

- a. There are seven categories within the Star Rating and they are as follows: mortality, readmission, safety of care, efficient use of medical imaging, timeliness of care, patient experience (see next bullet) and effectiveness of care. Each of these seven categories contain several data metrics. Data within the following categories continues to trend in right direction: mortality, readmissions, safety of care. Efficient use of medical imaging has mixed results. MHSC received our annual facility specific report from CMS for efficient use of Medical Imaging Claims Based Measures for OP – MR, Lumbar Spine for Low Back Pain measure and OP10: Endovenous Use of Contrast Material. We are performing a deep dive into data with medical imaging department and HIM director to identify potential opportunities for improvement. For OP10 we are projected to continue improvement towards the national average of 7.00. Within the Timeliness of Care category, **Ed-2b: ED Median Admit Decision Time to ED Departure Time** is seeing fluctuation however the last few months have been trending down with 9 minutes in May 2019 being the lowest time since we've began this journey in June 2017. We have completed two Lean projects for Patient Flow and have one Lean project still in progress. Please see separate Lean Summary on following page for more information. Within the Effectiveness of Care category we have fluctuations with the data for **Core Sep1 – Early Management Bundle, Severe Sepsis/Septic Shock**, and have a Lean project and medical staff plan to improve this data metric. We also have fluctuation in data for Core Op 29 Colonoscopy follow up for average risk patients and we are working with physician related to this measure.
- b. **Patient Experience-HCAHPS:** The “Overall Inpatient HC/HPS Dashboard” is the survey data that affects our Star Rating and Value Based Purchasing reimbursement program. This survey includes OAC and Med/Surg. Within this survey we saw a steady decrease in our scores within all questions from Q3 2017 to Q1 2019. With Q2 2019 the scores are improving again and each department is working on improvements to keep this momentum going.
  - i. Our plan with the new fiscal year is to focus on the “Overall Quality of Care” questions score at the HCAHPS Committee level. Our vendor for HC/HPS provides a statistical analysis of our HC/HPS and targets the three questions known as Key Drivers within the HCAHPS that will improve our “Overall Quality of

Care” Score. Research has shown that if our patients perceive our “Overall Quality of Care” as excellent, they are more likely to rate us better in all HC/HPS questions. Each department has been provided with 3 key drivers specific to their department and are asked to pick a key driver to focus on and incorporate into a quality improvement project already occurring in the department. The Medical Staff have also received the key drivers pertaining to their departments and we are providing simple suggestions for improvement. The Quality Department is also rounding on the floors to assist in educating staff on HC/HPS. This direction for targeting HC/HPS improvement efforts is quite new—we are in the process of educating staff as well as setting goals and target completion dates. Please see the “Priorities Work Plan” document for further information on interventions.

ii. Data for Overall Quality of Care by Department

1. OB: Goal 42.2 Q2 2019 44.4 Highest result since July 2016.
2. CC: Goal 59 Q2 2019 60 Highest results since July 2016
3. Med/Surg: Goal 60.6 Q2 2019 65.1 Noted improvements in each of last three quarters
4. OI: Goal 71.9 Q2 2019 64 Improvement since last quarter
5. Surgery: Goal 73.1 Q2 2019 77.6 Exceeded goal for quarter

iii. Q2 2019 data not yet complete

2 Risk/Safety

- a. Please see separate report/summary.

3 Patient Standards

- a. Our Patient Standards within the dashboard include data metrics defined by Centers for Medicare and Medicaid Services (CMS) and the Joint Commission (JCI) as well as priorities identified by MHSC on the Quality Assessment Performance Improvement (QAPI) plan. Data is trending in right direction on all metrics except Maternal deliveries with labor induction. We have completed a lean project surrounding the scheduling of inductions and our physicians and OB department are working together to ensure we are providing safe care.

4 Accreditation

- a. Please see separate report/summary.



**Quality Committee Meeting  
Memorial Hospital of Sweetwater County  
July 1, 2019**

Present: Cindy Nelson, Dr. Banu Symington, Kara Jackson, Tami Love, Dr. Kristy Nielson, Leslie Taylor, Kari Quickenden, Jodi Corley, Dr. Cielette Karn, Clayton Radakovich, Marty Kelsey, Suzan Campbell, Dr. Barbara Sowada, Irene Richardson,

Visitor: Richard Mathey

Absent/Excused:

Chair: Dr. Barbara Sowada

**Approval of Agenda & Minutes**

Dr. Sowada called the meeting to order at 8:15 am. Dr. Sowada present the Agenda for approval, with correction to "III. Approval of November 20, 2013 Minutes" to Old Business. Motion to approve by Mr. Radakovich and seconded by Ms. Richardson. Minutes for May 15, 2019 were presented, motion to approve by Mr. Radakovich, seconded by Dr. Symington. Motions approved.

**New Business**

Ms. Jackson gave updates on the OPPE. Working on the process and currently waiting for feedback before taking to MEC. A few specialties have already responded and they are working to build those in MIDAS. For those specialties that don't respond, they will be using national standards. We are limited with outside specialties that don't document in our in-house EMR it does not communicate with MIDAS. They are working with Rich Tyler, Director IT and Leslie Taylor, MOB Manager to find ways to pull this information. We will revisit in November.

LEAN project update by Dr. Nielson, 9 of the 11 projects are completed.

Ms. Jackson reminded that the Hospital Compare data is 8-9 months old when it is published. They did an update last month and we are officially listed as a 4-Star facility. Biggest opportunities for improvement is our HCHAPS and MI measures. We have identified and started some improvement projects for MI as of last year. A deep dive of statistics is being reviewed, with plans for provider education. We will review again next month.

Dr. Nielson announced that we have no reportable infections for last month. Additionally, Dr. Nielson announced we have a new locum Infection Preventionist that started this month that will help us to reorganize our Infection Control Department and will also assist with the hiring of a new Infection Preventionist.

Ms. Corley reported the MIPS results, we received a positive 1.57 adjustment.

Ms. Nelson reported that the Planetree Steering Committee met yesterday. There are 5 workgroups each working on different goals. One of the work groups is the Person Centered Care training, we have currently had 112 staff members complete this program. Another group is working to improve patient communication by updating the information in patient rooms that

reminds and advises them on how to “speak up” during morning rounds with the care staff. The team has also, with the help of Housekeeping staff, begun placing small “speak up” notepads in patient rooms, to help patients to record their questions and thoughts.

Ms. Richardson reported on Patient & Family Advisory Council, they have had their third meeting. Typically the agenda starts out with a patient story, both positive and not so positive, and some are from years past. Council advised what they want to see is a focus on the patient. Cleanliness was addressed and one simple change was to increase size of trash cans that appear “full” with just a few items. They are looking into feasibility of upgrading. Comfort of visitor chairs was also addressed, with some samples for testing. The council toured the Med/Surg floor and gave feedback on the whiteboards. They will meet again on August 19<sup>th</sup> where we will address “what have you heard about us in the community?”.

Mr. Radakovich reviewed the CMS Final Rule. Currently our systems don't all communicate, QuadraMed is working to upgrade, but if we had to there are free systems we could access. A work group is forming to evaluate our Quadramed system.

Could it happen here? Dr. Sowada provided “Ten Insights on Reducing Care Variation”. Discussion ensued upon the topics. Ms. Jackson stated #”Set the pace based on your capacity to implement, rather than define, standards” spoke to her. We see so many projects starting and follow up or closure is not always there. We are working on circling back and following up, to complete and close loops. Hardwiring those processes is key. Dr. Karn noted #3 “Stop working around pockets of change-resistant physicians” and #4 “Minimize physician involvement in designing standards for routine care” both spoke to her. Involving providers when needed is essential, but not “abusing” their time for areas that they don't affect is important.

### **Consent Agenda**

Dr. Sowada requested any pullout from Consent Agenda? Dr. Sowada questioned the “Data for Overall Quality of Care”. Ms. Jackson referred her to the dashboard for the breakdown of statistics.

Ms. Jackson noted we are currently using PRC for our HCHAP scores, but we are assessing other companies (NRC and Press Ganey) to determine if we would be better served with a vendor change. Our contract with PRC ends June 2020 and we need to notify of a change 120 days prior. If we decide to move forward we would be bringing it to the Board by November.

In closing, Ms. Richardson commended our staff for all their hard work. You can see the upward trending in quality within the many statistics we evaluate. Additionally, Ms. Jackson announced that for the third year in a row we have won the “Excellence in Quality” award from Mountain Pacific Quality Health.

### **Meeting Adjourned**

The meeting adjourned at 9:45 am

### **Next Meeting**

August 21, 2019 at 08:15 am, CR 1 & 2

Respectfully Submitted,

---

Robin Fife, Recording Secretary

## HR Chair Report to the Board for July 2019

The Turnover and Open Positions Reports were reviewed and may be found in the Board Packet.

### **Code of Conduct**

The Board at the May meeting voted to send a provision of the existing code of conduct to the HR committee for review. Specifically Section 6 Principle 6 Item C. The stated section covers the acceptance of vendor gifts by hospital personnel. The HR Committee has completed the assigned review of that section. The committee by majority vote has sent the revised language to the Board with a do pass recommendation. The new section is included in the Board packet. The HR committee also suggests that the Board may want to consider a vote at the August Board meeting. The change involves only the paragraphs in Principle 6. The entire policy has previously been reviewed by the Board.

### **Telecommuting Agreement**

The Chief Legal Officer and the Human Resources Director reviewed a webinar on telecommuting policy. Based on what was learned the Chief Legal Officer drafted a list of requirements that our telecommuting agreement must meet. The committee by majority vote approved the document as the guiding principle for development of the policy. We will now start on drafting of the policy.

**Human Resources Committee Meeting**  
**Monday, July 15<sup>th</sup>, 2019**  
**3:00 PM – MOB Conference Room**  
**AGENDA**

**Old Business**

- I. Code of Conduct Discussion – Clay Radakovich
- II. Turnover Report - Amber
- III. Open Positions –Amy
- IV. Telecommuting Process Outline – For discussion/comments (sent 7/9)

**New Business**

- I. Committee member reports, other discussion(s) – as needed
- II. Determination of Next Meeting Date



Approved: N/A  
Review Due: N/A  
Document Area: Corporate Compliance  
Reg. Standard:

## Code of Conduct

### STATEMENT OF PURPOSE

It is the policy of Memorial Hospital of Sweetwater County (MHSC) that all of the business be conducted according to high ethical standards, including compliance with applicable laws, rules, and regulations. This Code of Conduct (henceforth referred to as Code) is integral to the MHSC Compliance Plan and the provision of care and services that is consistent with the mission and vision of MHSC. This Code applies to any and all members of the workforce operating for or within MHSC. This includes employees, providers, volunteers and contractors.

### TEXT

#### I. General

- A. The underlying principles of these standards are based on common sense, courtesy, ethical and legal conduct that are essential to govern the business of MHSC.
- B. It is important that the entire workforce understand these standards and abide by them daily.

#### II. PRINCIPLE 1 - Legal Compliance: We will strive to ensure all activity by or on behalf of the organization is in compliance with applicable laws.

- A. Employees and subcontractors are expected to follow these guidelines for compliance with applicable laws. Knowledge (first or second hand) or suspicion of any violation of any law, regulation or rule must be reported to the Compliance Hotline (307 ~ 362 ~ 5291) or other appropriate staff. MHSC employees:
  - 1. Will not solicit, receive or offer to give anything of value to anyone in exchange for referral of patients.
  - 2. Will not accept bribes or kickbacks of any kind intended to induce referrals.
  - 3. Will not make false statements or representations to any person or entity in order to gain or retain participation in a federal program or to obtain payment for any service.
  - 4. Will submit claims for reimbursement accurately and only for services rendered.
  - 5. Will not enter into any agreements with competitors to share or fix prices.
  - 6. Will maintain complete and accurate medical records to support all medical decisions.
  - 7. Will collect all applicable co-payments and deductibles in accordance with acceptable business practices.

8. Will store, dispense and transport all drugs and biologicals in accordance with accepted guidelines.
9. Will adhere to sound environmental and safety practices, including the proper handling of medical or hazardous waste.
10. Will respect our obligations as individuals and as health care providers, and neither express nor imply a promise of performance which we cannot reasonably expect to fulfill.
11. Will assure that all practices of write-offs, discounts, or forgiveness of debt are based solely on justifiable business practices and conform to federal and state statutes.

**III. PRINCIPLE 2 - Quality of Care: We are committed to providing the highest quality of care and delivering services in an ethical manner. MHSC employees:**

- A. Will treat patients with dignity, respect, and compassion at all times.
- B. Will provide high quality care to patients without regard to race, creed, age, gender, religion, national origin, or disability.
- C. Will honor the rights afforded to patients, advocates and family to receive education in a manner that is understandable and to provide informed consent for care.
- D. Will honor the right of patients, or their legal designees, to participate in decision making regarding their care, including refusing treatment to the extent permitted by law and being informed of the consequences of such action.

**IV. PRINCIPLE 3 - Confidentiality: We shall strive to maintain the confidentiality of patient and other confidential information in accordance with applicable legal and ethical standards. MHSC employees:**

- A. Will protect the confidentiality of patient information in accordance with all applicable laws and regulations. (Such as HIPAA)
- B. Will refrain from revealing any personal or confidential information concerning patients or members unless supported by legitimate business or patient care purposes.
- C. Information pertaining to our competitive position or business strategies, payment and reimbursement information, and information relating to negotiations with the workforce or third parties should be protected and shared only with those having a need to know such information in order to perform their job responsibilities.
- D. Will hold all investigatory information, data, and reports collected and/or made in connection with compliance issues in the highest confidence and not disclose such information outside of the confines of the activities of the Compliance Work Team or Compliance Committee of the Board of Trustees, except as is otherwise required by applicable law.
- E. Will ensure that information received in confidence is not used for personal gain and divulge no such information with the intent of giving or receiving an unfair advantage in a personal business transaction.

**V. PRINCIPLE 4 - Valuing The MHSC Workforce: We value our workforce and are committed to their protection and success.**

- A. MHSC shall afford all people equal employment and advancement opportunities without regard to age, gender, race, creed, national origin, religion, or disability.
- B. No form of harassment or discrimination will be permitted.

- C. We shall treat each other with respect, dignity, and fairness.
- D. Sexual harassment, sexual advances, request for sexual favors or other verbal or physical conduct of a sexual nature that would create a hostile working environment are absolutely prohibited.
- E. We shall exhibit acceptable behaviors that enhance the quality with which we meet the mission of MHSC. Such behaviors include but are not limited to, those that help to promote quality in the work place, integrity, innovation, diversity in the work place and teamwork.
- F. We shall refrain from displaying inappropriate behaviors in the work place. Inappropriate behaviors are those that are disruptive to the work environment and interpersonal relationships and surroundings.

**VI. PRINCIPLE 5 - Conflicts of Interest: We shall avoid conflicts or the appearance of conflicts of interest between our private interest and the fulfillment of our duties.**

- A. No employee may represent MHSC in any transaction in which he or she or a member of their immediate family has a personal interest.
- B. We shall not disclose or use confidential, special or inside information of or about MHSC for personal profit or advantage.
- C. MHSC workforce shall disclose all potentially conflicting activities in the annual Conflict of Interest disclosure statement.
- D. We shall avoid any real or potential conflicts of interest and disclose, to the fullest extent possible, any significant proprietary or financial interest in any organization with which MHSC does business.

**VII. PRINCIPLE 6 - Business Relationships: Business relationships with third parties shall be free from offers or solicitation of gifts or other inducements in exchange for influence or business.**

- A. We will not *solicit* tips, personal gratuities or gifts from patients or vendors.
- B. Gifts of no more than nominal value may be accepted from vendors, provided they are not intended to influence decision-making of MHSC. Gifts of this nature will be required to follow Anti-Kickback Statute provisions.
- C. Gifts to, and from, referring physicians must follow Stark monetary guidelines.
- D. MHSC will not provide gifts to patients with the intent to induce business or referrals. All gifts provided to patients will follow the Social Security Act provisions.
- E. Any questions regarding gifts, and their appropriateness, are to be directed to the Compliance Department.

**VIII. PRINCIPLE 7 - Protection of Assets/Research: All employees will strive to preserve and protect the organization's assets by making prudent and effective use of MHSC resources and properly and accurately reporting its financial condition.**

- A. MHSC has established control standards and procedures to ensure that assets are protected and properly used and that financial records and reports are accurate and reliable.
- B. All financial reports, accounting records, research reports, expense accounts, time sheets and other documents must accurately and clearly represent the relevant facts or the true nature of a transaction.
- C. All employees are expected to refrain from converting assets of the organization to personal use.
- D. All property and business of the organization shall be conducted in the manner designed to further

the organization's interest rather than the personal interest of an individual.

- E. Employees are prohibited from the unauthorized use or taking of equipment, supplies, materials or services.
- F. We shall collect and report scientific research validly and accurately, consistent with the Belmont report provisions.

**IX. Responsibility and Enforcement**

- A. All employees must abide by the principles set forth in this Code.
- B. Failure to abide by the principles set forth in this Code may lead to corrective action.
- C. Any suspected violation of this Code must be reported to the Compliance Officer, the Compliance Hotline, or other authorized reporting mechanism without the fear of retaliation.
- D. Reports of suspected violations may be made anonymously.
- E. All employees must understand that actions will be taken to uphold and enforce these standards.
- F. This standards set for in this Code are integral to the facility compliance program.
- G. This Code will be read and acknowledged in writing upon hire and annually.
- H. Employee acknowledgements shall be maintained in the employee file housed in Human Resource Department.

## REFERENCES

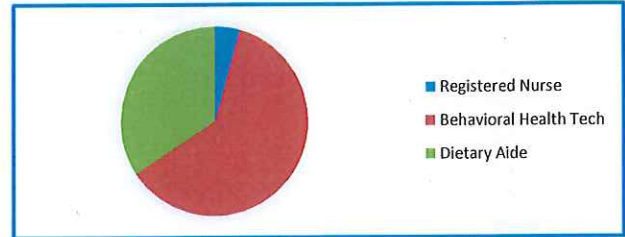
### Attachments:

No Attachments

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY**  
**2019 Overall Turnover Data (As of 06/30/2019)**

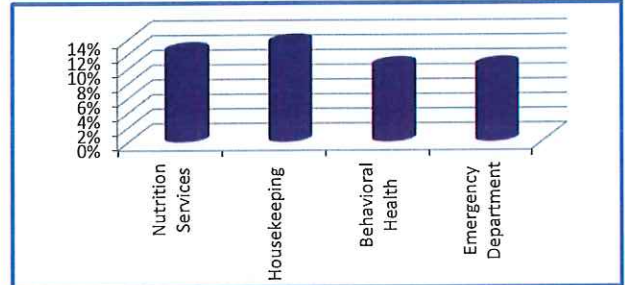
**Top Position(s) / Turnover**

	2019	%
Housekeeper	6	30%
Registered Nurse	6	5%
Behavioral Health Tech	5	71%
Dietary Aide	4	40%



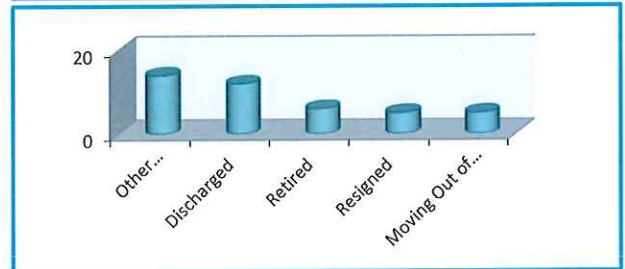
**Top Department(s) / Turnover**

	2019	%
Nutrition Services	6	12%
Housekeeping	6	13%
Behavioral Health	5	10%
Emergency Department	4	10%



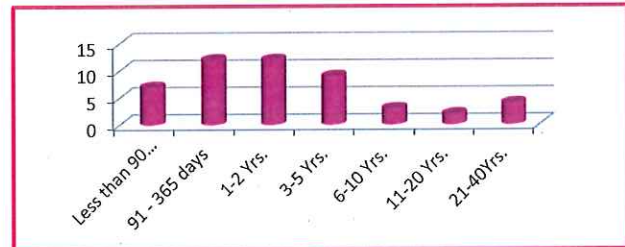
**Top Reasons / Turnover**

	2019	%
Other Employment	14	29%
Discharged	12	24%
Retired	6	12%
Resigned	5	10%
Moving Out of Area/Relocation	5	10%



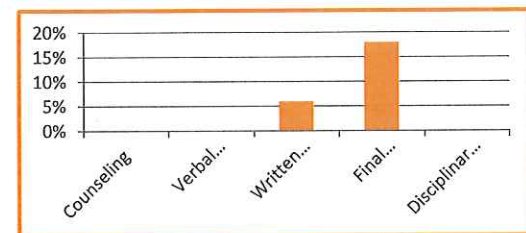
**Length of Service**

	2019	%
Less than 90 days	7	14%
91 - 365 days	12	24%
1-2 Yrs.	12	24%
3-5 Yrs.	9	18%
6-10 Yrs.	3	6%
11-20 Yrs.	2	4%
21-40Yrs.	4	8%
<b>Total</b>	<b>49</b>	



**Corrective Action**

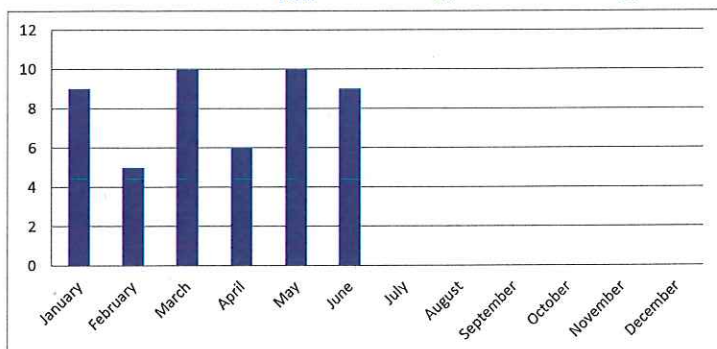
Counseling	
Verbal Warning	
Written Warning	6%
Final Written Warning	18%
Disciplinary Suspension	



## 2019 Separations - Hospital Wide

Total Employees

	Separations	New Employees	
			496
January	9	12	499
February	5	9	503
March	10	13	506
April	6	12	512
May	10	5	507
June	9	9	507
July			
August			
September			
October			
November			
December			10%
Total	49	60	



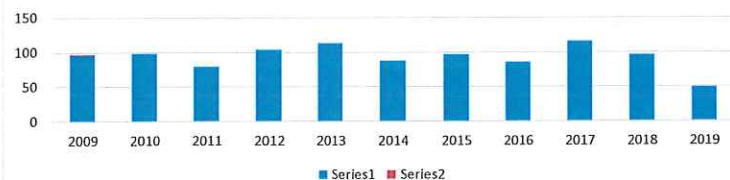
	Separations
Involuntary	10
Voluntary	39
Total	49

	Classifications
RN	6
Classified	43
Total	49

## Overall Turnover

2009	96
2010	98
2011	79
2012	104
2013	113
2014	88
2015	97
2016	86
2017	116
2018	96
2019	49

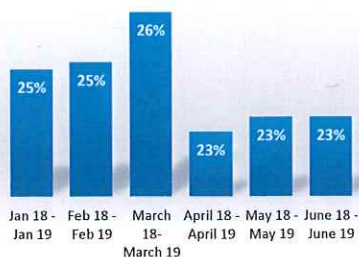
## Overall Turnover 2009 - 2019



## Rolling 12

	Separations	%
Jan 18 - Jan 19	123	25%
Feb 18 - Feb 19	125	25%
March 18 - March 19	133	26%
April 18 - April 19	117	23%
May 18 - May 19	118	23%
June 18 - June 19	118	23%

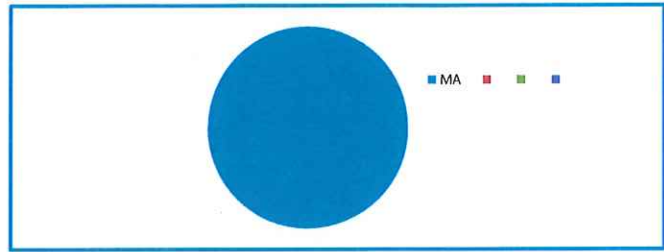
## 12 Month Turnover



**MEMORIAL HOSPITAL OF SWEETWATER COUNTY - CLINIC DATA**  
**2019 Clinic Turnover Data (as of 06/30/2019)**

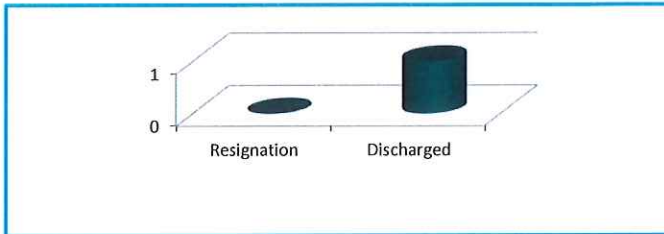
**Top Position(s) / Turnover**

	<b>2019</b>	<b>%</b>
MA	1	8%



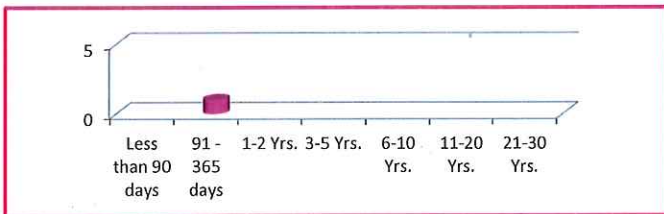
**Top Reason(s) / Turnover**

	<b>2019</b>	<b>%</b>
Resignation	0	
Discharged	1	



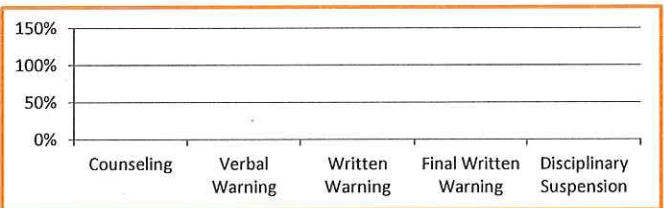
**Length of Service**

	<b>2019</b>	<b>%</b>
Less than 90 days		
91 - 365 days	1	
1-2 Yrs.		
3-5 Yrs.		
6-10 Yrs.		
11-20 Yrs.		
21-30 Yrs.		
<b>Total</b>	<b>1</b>	



**Corrective Action**

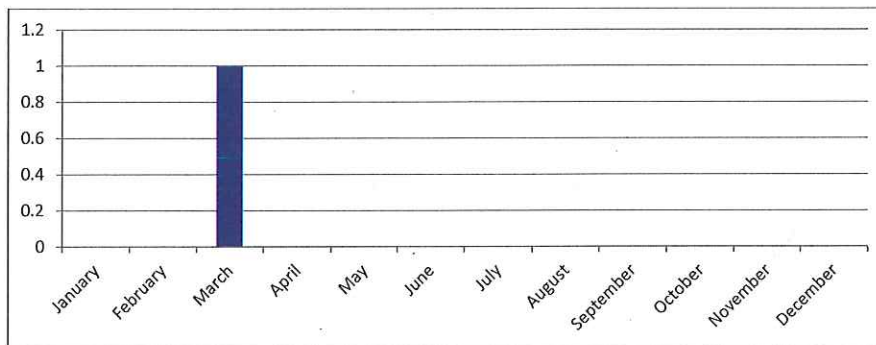
Counseling  
 Verbal Warning  
 Written Warning  
 Final Written Warning  
 Disciplinary Suspension



## 2019 Separations - Clinic

	Separations	New Employees	Total Employees
January	0	0	110
February	0	2	112
March	1	2	113
April	0	0	113
May	0	0	113
June	0	0	113
July			
August			
September			
October			
November			
December			
Total			

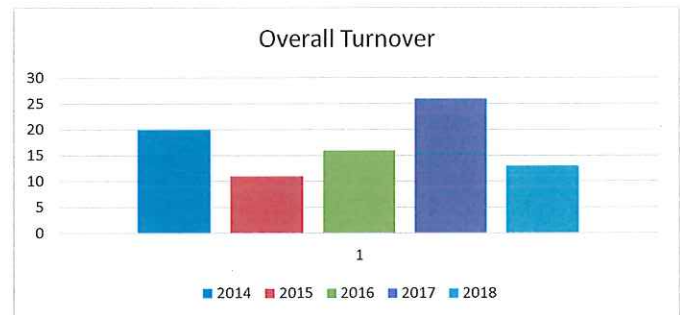
110



<u>Separations</u>	
Involuntary	1
Voluntary	0
Total	1

<u>Classifications</u>	
RN	0
Classified	0
Total	0

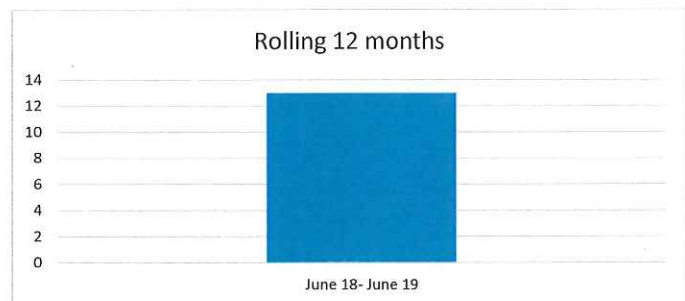
	<u>Overall Turnover</u>	
2014	20	26%
2015	11	18%
2016	16	14%
2017	26	23%
2018	13	12%



Overall turnover starting Sept  
June 18- June 19

13

12%





Job Postings as of 07/05/19



Position	Req #	Position Status	Shift: Days / Hours	Position Qualifications
<b><u>ADMITTING</u></b>				
Admitting Specialist	2311	PRN	Variable	High School diploma or equivalent required. <b>Typing test required, complete at Workforce Services</b>
Admitting Specialist	2312	PRN	Variable	High School diploma or equivalent required. <b>Typing test required, complete at Workforce Services</b>
Admitting Specialist	2276	PRN	Variable	High School diploma or equivalent required. <b>Typing test required, complete at Workforce Services</b>
<b><u>BEHAVIORAL HEALTH</u></b>				
BHT - TEMP	2277	TEMP FT	Variable	High School diploma or equivalent required.
<b><u>CANCER CENTER (MED/ONC)</u></b>				
Medical Assistant	2285	Regular Full-Time	Days	High School Diploma or equivalent required. Completion of a certified Medical Assistant Program preferred. BLS certification required within 30 days of hire.
<b><u>CARDIOPULMONARY</u></b>				
Respiratory Therapist	2303	Regular Full-Time	Variable	Completion of AMA approved School for Respiratory Therapy. NBRC (National Respiratory Care) license required. Wyoming Respiratory License required. Must have passed National Registry exams.
Respiratory Therapist/Sleep Tech	2289	Regular Full-Time	Nights	Completion of AMA approved School for Respiratory Therapy. NBRC (National Respiratory Care) license required. Wyoming Respiratory License required. Must have passed National Registry exams.
<b><u>COMMUNICATIONS</u></b>				
PBX/Operator	2301	Regular Full-Time	Variable	High School diploma or equivalent required. <b>Typing test required, complete at Workforce Services</b>
PBX/Operator	2317	Regular Full-Time	Variable	High School diploma or equivalent required. <b>Typing test required, complete at Workforce Services</b>
<b><u>Emergency</u></b>				
Nursing Unit Secretary	2259	Regular Full-Time	Variable	Current Wyoming Nursing License and hold a current BLS certification.
<b><u>HOUSEKEEPING</u></b>				
Housekeeper	2315	Regular Part-Time	Variable	High School diploma or equivalent preferred
Housekeeper	2316	Regular Full-Time	Variable	High School diploma or equivalent preferred
<b><u>ICU</u></b>				
Registered Nurse	2318	Regular Full-Time	Variable	Current Wyoming Nursing License and hold a current BLS certification.
<b><u>INFORMATION SERVICES</u></b>				
Help Desk Analyst	2310	Regular Full-Time	Days + Call	High school diploma or equivalent and requires an Associates of Science degree or related experience.
<b><u>MAINTENANCE</u></b>				
Maintenance Mechanic	2307	Regular Full-Time	Variable	Possession of a high school diploma or equivalent is required. One year experience in general maintenance functions or an associated building trade. Graduation from a trade or technical school specializing in facilities maintenance or a building trade may substitute for one year experience.
<b><u>MED/SURG</u></b>				
C.N.A.	2325	Regular Full-Time	Variable	Current Wyoming C.N.A. License and hold a current BLS certification.
<b><u>MEDICAL IMAGING</u></b>				
Radiology Technologist (Rad Tech I)	2319	PRN	Variable	Graduate of a recognized program in radiologic technology. Current licensure by the Wyoming Board of Radiologic Technologists and registration by ARRT required. Shall function independently in one (1) imaging modality. BLS certification required.
Radiology Technologist (Rad Tech I)	2320	PRN	Variable	Graduate of a recognized program in radiologic technology. Current licensure by the Wyoming Board of Radiologic Technologists and registration by ARRT required. Shall function independently in one (1) imaging modality. BLS certification required.
Ultrasonnd Tech	2273	Regular Full-Time	Variable	Must be registered by the ARDMS, RVT, RDCS, or any other accredited ultrasound registry. Must be registered by ARRT if required to work in the role of Radiologic Technologist or other specialized modality, multiple modalities preferred.
Ultrasonnd Tech	2322	Regular Full-Time	Variable	Must be registered by the ARDMS, RVT, RDCS, or any other accredited ultrasound registry. Must be registered by ARRT if required to work in the role of Radiologic Technologist or other specialized modality, multiple modalities preferred.
<b><u>NUTRITION SERVICES</u></b>				
Cook	2302	Regular Full-Time	Variable	High School diploma or equivalent required
Cook	2323	Regular Full-Time	Variable	High School diploma or equivalent required
Dietary Aide	2324	Regular Full-Time	Variable	High School diploma or equivalent preferred
<b><u>QUALITY</u></b>				
Quality Analyst Registered Nurse	2286	Regular Full-Time	Days	Current Wyoming Nursing License and hold a current BLS certification. One year as staff nurse required. A minimum of two years of hospital based nursing in any clinical area is required or ability to demonstrate clinical skills from other fields of nursing that may be applicable if related to current practice and clinically pertinent knowledge.

Position	Req #	Position Status	Shift: Days / Hours	Position Qualifications
<u>REHABILITATION</u>				
Speech Therapist	1447	PRN	Days	Masters Degree in Speech Pathology. Certificate of Clinical Competence from American Speech Language and Hearing Association or presently completing clinical fellowship year. Wyoming License in Speech Pathology. BLS certification.
Occupational Therapist	1997	PRN	Days	Minimum of Bachelor's degree in Occupational Therapy. Master's degree in Occupational Therapy preferred. State of Wyoming Occupational Therapist License required. BLS certification.
<u>SURGICAL SERVICES</u>				
Registered Nurse - PACU	2185	Regular Part-Time	Days + Call	Current Wyoming Nursing License and hold a current BLS certification.
Registered Nurse - Same Day	2321	Regular Full-Time	Days	Current Wyoming Nursing License and hold a current BLS certification.

## TELECOMMUTING PROCESS

In order to have an effective telecommuting plan and process at MHSC we will need to develop the following:

- 1) Process to ensure that any telecommuting request go through HR.
- 2) Application for telecommuting-needs to be drafted.
- 3) Telecommuting Policy that outlines:
  - Job-related criteria for eligibility for a telecommuting arrangement
  - Minimum amount of years of service with MHSC to be eligible for TC
  - Performance ratings at a certain level
  - May be discontinued at any time with or without advance notice in the employers sole discretion
  - Be very clear that the TC Agreement does not create a contract for employment and the employee is subject to MHSC Employee policies and corrective action.
  - Job duties/descriptions state whether the position is eligible for TC-not all positions or classifications are suitable for TC
  - FLSA requirements for recording worked hours
  - Requirements for maintenance of OSHA requirements for home-office provide TC employee with list of what OSHA home office requirements are.
  - Availability to come into hospital when needed for meetings
  - Confidentiality and security addressed-make sure our confidentiality policies cover TC employees and that TC employees are taking reasonable steps to protect MHSC confidential information
  - Privacy issues- should MHSC provide work computer and no personal use allowed on this computer-that way we can remotely check it, update it, secure it and employee is clear that it is MHSC computer subject to inspection with no expectation of privacy.
  - Differentiate between telecommuting and working from home
  - Need to be clear as to which position's can telecommute and which can't so we don't get a discrimination/unfair treatment claim
  - Telecommuting could be a reasonable accommodation under ADA
  - Workers Comp- add to policy and TC Agreement that injuries that occur while working have to be reported and investigated. Check with Wyoming Workers Comp on TC
  - Clock in and out?
- 4) Telecommuting Agreement- in draft form.

## Capital Request Summary

Capital Request #

FY20 - 3

Name of Capital Request:

Harris QCPR 6.3 upgrade with Linux server conversion

Requestor/Department:

Rich Tyler – IT

Sole Source Purchase: Yes or No

Reason: QCPR is our current patient medical record and this request is to upgrade to the latest version

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	Harris Healthcare	Herndon, VA	\$88,631.00
2.			
3.			

Recommendation:

Harris Healthcare - \$88,631.00

		# Assigned: FY -
<b>Capital Request</b>		
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.		
Department: IT	Submitted by: Rich Tyler	Date: 06/26/19
Provide a detailed description of the capital expenditure requested: QCPR electronic health record software update - version 6.3		
Preferred Vendor: Harris Healthcare		
Total estimated cost of project (Check all required components and list related expense)		
1. Renovation	\$	
2. Equipment	\$ 39,870.00	upgrade fees
3. Installation	\$ 23,000.00	server migration
4. Shipping	\$	
5. Accessories	\$	
6. Training	\$	
7. Travel costs	\$ 11,691.00	annual Linux licensing
8. Other e.g. interfaces	\$ 14,070.00	annual QCPR support
<b>Total Costs (add 1-8)</b>		<b>\$ 88,631.00</b>
<b>Does the requested item:</b>		
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Fit into existing space?	Explain:	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Attach to a new service?	Explain:	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Require physical plan modifications?	Electrical	\$
If yes, list to the right:	HVAC	\$
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Safety	\$
	Plumbing	\$
	Infrastructure (I/S cabling, software, etc.)	\$
<b>Annualized impact on operations (if applicable):</b>		<b>Budgeted Item:</b>
Increases/Decreases		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Projected Annual Procedures (NEW not existing)		
Revenue per procedure	\$	# of bids obtained? 0
Projected gross revenue	\$	
Projected net revenue	\$	
Projected Additional FTE's		<input type="checkbox"/> Copies and/or Summary attached.
Salaries	\$	<b>If no other bids obtained, reason:</b>
Benefits	\$	current EHR to be upgraded
Maintenance	\$	
Supplies	\$	
<b>Total Annual Expenses</b>	\$	
<b>Net Income/(loss) from new service</b>	\$	
<b>Review and Approvals</b>		
Submitted by: Rich Tyler	Verified enough Capital to purchase	
Department Leader	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Vice President of Operations	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Financial Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Executive Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Board of Trustees Representative	<input type="checkbox"/> YES <input type="checkbox"/> NO	

#### OTHER CONSIDERATIONS

This request is to upgrade our current Quadramed QCPR electronic health record software to the latest version of 6.3. We are currently on version 6.2 and it will stop being supported at the end of 2019. The upgrade project timeline is 15 weeks in duration.

We will also need to migrate our QCPR servers to Linux with this version upgrade. The annual licensing for Linux through Red Hat is \$11,691.

Capital upgrade - \$39,870.00  
Capital migration - \$23,000.00  
Licensing - \$11,691.00  
Support - \$14,070.00  
Total - \$88,631.00

\_\_\_\_\_  
Submitted by: Signature

\_\_\_\_\_  
Date



## Supplemental Service Form

Memorial Hospital of Sweetwater County  
1200 College Dr  
Rock Springs, WY 82901-5868

Case ID: CAS-280275-W8Y9R2

Client Contact: Rich Tyler

Product: Professional Services

Service: Full-Service Linux Migration

Client Phone: 307-352-8409

Harris Contact: Brian Wahlstrom

### STATEMENT OF WORK

Summary: Full-Service AIX to Linux Migration

Details: See attached SOW and steps from ATS Services

### COST

Fixed Fee: \$23,000

Estimated By: Brett Chambers

This quote will expire on: 8/31/2019

### CLIENT ADMINISTRATIVE APPROVAL

Print Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Title: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Email signed Supplemental Service Form to [SSFGroup@harriscomputer.com](mailto:SSFGroup@harriscomputer.com) or fax to 703-709-2490

This Supplemental Service Form (SSF) is governed by an existing contract between QuadraMed Affinity Corporation (herein referred to as "Licensor") and Client, except this form is specific. The limit of liability of Client and Licensor is the fee stated in this form. This signed SSF must be returned by the expiration date or the fee is subject to increase. For all services totaling less than \$10,000, not including Time and Materials (T&M), 100% of the SSF fee is due and payable upon execution of the SSF. For Services totaling \$10,000 or greater but less than \$100,000, 50% of the total fee is due and payable upon execution and the remaining 50% of the SSF is due and payable upon completion of the services. For Time and Materials, Licensor will bill Client monthly for services as incurred, unless otherwise specified. Licensor will begin work within sixty (60) days (the Commencement Date) of receipt of the execution payment and the work shall be deemed complete within one-hundred and twenty (120) days after the Commencement Date unless otherwise specified within description section of the SSF. Client will make its required resources available to Licensor on or before the Commencement Date. Any modifications or additions to specifications are subject to additional fees. Client is responsible for any and all fees associated with changes in travel arrangements due to the client's cancellation and/or rebooking of services.



**HARRIS**  
HEALTHCARE

## QCPR 6.3 Upgrade

Harris Healthcare Pricing Proposal

April 23, 2019



April 23, 2019

Rich Tyler  
Director of IT  
Memorial Hospital of Sweetwater County  
1200 College Drive  
Rock Springs, WY 82901 USA  
(307) 362-3711  
rtyler@sweetwatermemorial.com

**Subject: QCPR 6.3 Enhancement - Pricing Proposal**

Thank you for your interest in QCPR's software v. 6.3, which will become available in Q3-Q4, 2019. This proposal provides high-level information on the new functionality included in this release, an overview of the associated Professional Services as well as pricing.

Harris Healthcare is working with Wolters Kluwer to incorporate their latest drug database **Medi-Span Clinical APIs**, which will bring advanced functionality and enhanced content to QCPR.

**Medi-Span Clinical APIs** includes improved performance, zero downtime for monthly updates, and additional medication advisory screening alerts. Medi-Span's Route Contraindication, Dosing Ingredient (for Acetaminophen daily dose across medication orders), Duplicate Therapy screening is available from Order Entry and Department Order Review applications.

Below is a comparison table of the advisory alert screening available in the Medi-Span Drug Information Bridge API used until now by US clients and the new Medi-Span Clinical APIs go forward drug database. Medi-Span Clinical APIs offers multiple **new advisory screening capabilities**:

Advisory Screening	QCPR Order Entry	QCPR Order Entry and Novus Meds
	Medi-Span DIB (Drug Information Bridge) API	Medi-Span Clinical API's
Prior Adverse Reaction	✓	✓
Drug-Drug	✓	✓
Drug-Food	✓	✓
Drug-Alcohol	✓	✓
Drug-Disease	✓ (SNOMED CT, ICD-9)	✓ (SNOMED CT, ICD-9, ICD-10)
Drug PLAG (Pregnancy, Lactation, Age, Gender)	✓	✓
Dosing	✓ (Age, Weight, BSA, Renal)	✓ (Age, Weight, BSA, Renal)
Route Contraindication	--	✓
Dose Ingredient (Acetaminophen)	--	✓



IV Compatibility	✓	✓
Medication Leaflets, (IPE-ML) *	✓	✓
Duplicate Therapy by Class	--	✓
Latency Screening	--	✓

**\*Patient Education Medication Leaflets – Lexicomp:**

The Integrated Patient Education–Medication Leaflets (IPE-ML) provide Adult education leaflets in English, Spanish and French language and are available to QCPR customers at no extra cost with Medi-Span Clinical API's (6.3). QCPR clients interested in the full Lexicomp online full subscription can contact Mr. Ryan V. Smith, VP, EMR Partner Development and Clinical Effectiveness, at Wolters Kluwer via email: [ryan.v.smith@wolterskluwer.com](mailto:ryan.v.smith@wolterskluwer.com)

As indicated in the above table, Medi-Span Clinical APIs will provide enhanced advisory screening for all QCPR clients ensuring the right medication for the patient. It will also provide product information:

- Therapeutic Classification (Medi-Span TCS)
- Restriction Codes (Controlled Substances)
- Brand / Generic drug relationships
- Active Package Product indicators
- Display the RxNorm numbers

Furthermore, QCPR 6.3 will include key **Patient Demographic enhancements**:

**Gender and sex** are two, commonly used and **often interchanged**, terms for classifying males and females. The World Health Organization (WHO) defines sex as the biological characteristics that define humans as female or male. While the biological characteristics are not mutually exclusive, as there are individuals who possess both, they tend to differentiate humans as males or females. Gender, on the other hand, is described by the WHO as the socially constructed roles, behaviors, activities, and attributes that a given society considers appropriate for men and women. The distinction made between patient gender identity and patient birth sex helps to improve the quality of patient care.

In this release, the **Patient Sex data element has been renamed Patient Birth Sex** in the Registration Screen Sequence and QCPR has been enhanced to support additional birth sex options. In addition, the terms gender and sex have been streamlined throughout the application and the word Sex replaces the word Gender in QCPR fields, headers, and columns.

**A loop has been created and must be run to rename the Patient Sex data element on registration screens to Patient Birth Sex.** The loop ensures backward compatibility as the internal values of (M) Male, (F) Female and (U) Unknown continue to display as options when defining the Patient Birth Sex data element in the Registration Screen Sequence Table.

There is also a **new Patient Gender Identify data element** allowing the documentation of what gender a patient identifies with, independently of their Birth Sex. In addition, new Ethnicity and Race data elements, which both use the Controlled Medical Vocabulary data element for registration, have been added in v 6.3.



Furthermore, QCPR 6.3 will include several other enhancements listed here below. Information that is more detailed will be provided on these, as we get closer to the release date.

**Additional enhancements in 6.3:**

- **Interoperability** - New C-CDA version 2.1 with enhanced / new C-CDA sections and ability to translate
- **Novus ClinDoc** - Implementation of QCPR Document List within Novus ClinDoc including creation of the C-CDA
- **Novus ClinDoc** - Results Widget - Enhanced vitals, labs and radiology display of results, navigation and selection
- **Order Entry** - Compliance with regulatory requirement for advanced imaging ordering with Appropriate Use Criteria
- **Novus Meds** - Order Entry and Advisory Alert Enhancements
- **ePrescribing** - Upgrade of ePrescribing portal from Rcopia 3 to 4

**6.3 Pre-requisite**

A new Harris Intermediate Server Medi-Span Clinical (HISMC), middleware server cluster is required for the 6.3 /Medi-Span Clinical APIs upgrade. The HISMC server cluster will provide a High Availability (HA) environment and support zero downtime during "Monthly Updates". The HISMC recommended hardware specifications are found at the end of this document.

Novus Meds (Medication Order Entry + Medication Reconciliation) and Novus ClinDoc (Physician Documentation) both require the Harris Intermediate Server Medi-Span Clinical (HISMC). If you have already implemented either of these modules, the HISMC middleware server cluster discussed above is already in place.

The HISMC server cluster will provide a High Availability (HA) environment and support zero downtime during "Monthly Updates". The HISMC recommended hardware specifications are found at the end of this document.

The 6.3 development work is currently in progress and we will keep you apprised as the functionality is being finalized. Target availability is end of Q3-Q4, 2019. With the upgrade to Medi-Span Clinical API's, there will be a slight increase in your overall annual Medi-Span licensing fees. The Medi-Span fee shown in table is the total new fee, which will replace existing fees you are currently paying.

Please review the attached offering and do not hesitate to contact me if you have any further questions. I look forward to hearing back from you and to the collaborative work ahead.

Sincerely,

Brett A. Chambers

Client Development Leader

Harris Healthcare

☎ 800-393-0278 x74297 / ✉ [bchambers@harriscomputer.com](mailto:bchambers@harriscomputer.com)

HQ: Herndon, VA | <https://www.harrishealthcare.com/>

# Table of Contents

<b>QCPR 6.3 PRICING MEMORIAL HOSPITAL OF SWEETWATER COUNTY .....</b>	<b>4</b>
<b>PROFESSIONAL SERVICES DESCRIPTION QCPR 6.3 .....</b>	<b>6</b>
<b>Scope of Work – Implementation of QCPR 6.3 .....</b>	<b>6</b>
I. Scope Statement.....	6
II. Project Timeline.....	6
III. Pre-Requisites .....	6
IV. Deliverables .....	6
V. Items Out-of-Scope .....	6
VI. Risks .....	7
VII. Requirements of CLIENT Personnel – CLIENT Leadership .....	7
<b>PAYMENT TERMS .....</b>	<b>7</b>
<b>APPENDIX A .....</b>	<b>8</b>
Hardware and Software requirements for Harris Intermediate Medi-Span Clinical (HISMIC) HA server needed for Wolters-Kluwer Health® Medi-Span Clinical API.....	8

## QCPR 6.3 PRICING MEMORIAL HOSPITAL OF SWEETWATER COUNTY

Software Product / Service	Comment	Pricing	TOTAL
<b>QCPR 6.3 license software enhancement</b>	No software license fee	No extra cost	\$0.00
<b>Medi-Span Clinical API (3rd Party Wolters Kluwer)</b>  <b>Annual Fee</b>	Annual software maintenance fee for Wolters Kluwer license.  <i>*New fee is in lieu of current fee you are already paying, not in addition to it.</i>		\$14,070 / year
<b>Required</b>  <b>Professional Services/Installation Fees<sup>1,3</sup></b>  <b>for total QCPR 6.3 Base Package</b>  <b>One-time fee</b>	Includes Planning, Training, Configuration, Testing, End User Training, Go Live Support.  Includes ATS time to install HISMC on one Development and 2 Production servers	\$36,045 USD	\$36,045 USD
<b>Optional</b>  <b>Novus ClinDoc- Training for two enhancement content area</b>  <b>One-time fee</b>	Novus Document List Application - Novus ClinDoc to include creation of the C-CDA  ClinDoc Result Widget - Enhanced vitals, labs and radiology display of results, navigation and selection.	\$1,350 USD	
<b>Optional</b>  <b>Medi-Span Clinical US - Training of Medi-Span Clinical API/HISMC</b>  <b>One-time fee</b>	Training of Medi-Span Clinical API/HISMC replacing Medi-Span Bridge API for US clients only	\$675 USD	\$675 USD
<b>Optional</b>  <b>Novus Meds – Training on Novus Meds Enhancements</b>  <b>One-time fee</b>	Training on the enhanced Novus Meds module for Order Entry and Advisory Alert Enhancements - Onsite	\$5,400 USD	

<b>Optional</b> <b>Rcopia 3 to 4 Upgrade</b> <b>(US eRX Clients only)</b> <b>One-time fee</b>	Training for <b>current US eRX clients</b> - This is an upgrade to the portal from Rcopia 3 to 4. Onsite	\$1,800 USD	\$1,800 USD
<b>Optional</b> <b>Radiology AUC</b> <b>One-time fee</b>	Training on the configuration and use to enable compliance with the regulatory requirement for Advanced imaging ordering with Appropriate Use Criteria - Remote	\$1,350 USD	\$1,350 USD
<b>Year 1 Total</b>	Medi-Span Clinical API Annual fee year 1 + Professional Services		\$53,940
<b>Year 2 and beyond</b>	Annual Service fee	\$14,070/year	\$14,070/year

Notes:

<sup>1</sup> See description of Professional Services / Installation fees included below.

<sup>2</sup> Pricing expires **8.1.2019**

<sup>3</sup> Harris Healthcare employee travel and related expenses are billable

---

## PROFESSIONAL SERVICES DESCRIPTION QCPR 6.3

### Scope of Work – Implementation of QCPR 6.3

#### **I. SCOPE STATEMENT**

The purpose of this statement of work is to provide education, configuration assistance and support for the Canadian clients to move to 6.3 and from the Medi Span API to the Medi Span Clinical API application for use within QCPR.

#### **II. PROJECT TIMELINE**

This engagement will be 15 weeks in duration. If the CLIENT'S timeline extends or delays, additional services would be required under a separate Agreement.

#### **III. PRE-REQUISITES**

List any Pre-Requisites pertinent to this engagement

- Hardware for Harris Intermediate Medi-Span Clinical (HISMC) and servers installed
- QCPR version 6.3 in the client Development area
- Room/equipment to perform service offering
- Staff available for education, configuration, testing and go live support.

#### **IV. DELIVERABLES**

Harris Healthcare will:

- Provide remote project management support for resource scheduling, issues management, and project reporting.
- Install QCPR version 6.3 for the implementation.
- Conduct remote training for:
  - MS Clinical API
  - Database Configuration for QCPR version 6.3
- Remote support during the client configuration and testing to assist with configuration, issues and testing.
- Dedicated remote go live support during the version go live.

#### **V. ITEMS OUT-OF-SCOPE**

Harris Healthcare will not perform the following activities during this engagement:

- Perform, enter/result, or modify patient data or results in the Production environment
- Testing the system
- Report Development/Modification
- Data Conversions
- Interface Development/Modification
- Data Warehouse Development

If above services are requested, a separate Agreement or change control will be required

## VI. RISKS

Risk for this project may include:

- Failure of project scope to be clearly defined, understood, documented and agreed upon by all parties.
- Lack of adherence to escalation pathway
- Lack of resources with appropriate skills and/or empowered with decision making capabilities committed to the project and available for the duration of the project
- Conflicts with other projects

## VII. REQUIREMENTS OF CLIENT PERSONNEL – CLIENT LEADERSHIP

- Provide background information on organizations objectives
- Provide appropriate resources to implement application, workflow, process and database changes as necessary to support the project
- Provide appropriate resources to support thoroughly testing the system
- Provide appropriate resources to support Go-Live operations of features and functions

## PAYMENT TERMS

Upon Execution of the Agreement, Harris Healthcare shall invoice CLIENT based on the following schedule:

License (with install)	Not applicable for this upgrade
Installation, Services and Training	50% upon execution of this agreement 25% the earlier of completion of the Client training for MS Clinical or 6 weeks post execution. 25% the earlier of go live or 14 weeks post execution. Any services requested thereafter are available at Harris Healthcare's current rates
Annual Support	100% annually in advance upon Live
Third-Party Software	100% on Execution
Hardware Purchase through Harris	100% on Execution

*Notes: For the purposes of this document, the following definition shall apply: "Execution" means the date Client's representative, so duly authorized, signs this document, accepting the terms set forth.*

## APPENDIX A

### Hardware and Software requirements for Harris Intermediate Medi-Span Clinical (HISMIC) HA server needed for Wolters-Kluwer Health® Medi-Span Clinical API

The following two server frames require a High Availability Service Level for Production Environments and may be implemented using Hardware Assisted Virtual Machine Technology to emulate abstract platform-independent Operating System program execution. Virtualization is controlled through an administrative Hypervisor, using Red Hat Enterprise Virtualization (RHEV®), VMware ESXi 6.0®, or Microsoft Hyper-V 2016-CB® compliant with Microsoft Server 64 bit 2016-CB Edition.

Platform requirements for additional Harris Healthcare add on products may be combined across a larger set of server frames when CPU and Memory requirements are maintained in accordance with the design requirements and Service Levels.

Harris Healthcare will utilize the Drug Knowledge Vendor Microsoft SQL Server 2016 SP1 Express-Wolters Kluwer Health® Medispan Clinical® beginning with QCPR 6.2. The product is known as HISMIC.

A separate similarly configured server/VM is required for **Non-Production domains**.

<b>CPU</b>	• Dual-Core X86-64 3+ GHz or equivalent VM service level
<b>RAM</b>	• 32 GB or equivalent VM service level
<b>Internal Disk Adapters</b>	• (1) RAID1,5,6,10 controller with 4GB Battery Backup Write Cache
<b>OS Disk Space</b>	• 100 GB Equivalent SATA 10k RPM, Internal, Internal RAID1
<b>Fiber</b>	• (1) 8-Gigabit PCI dual-port fiber channel adapter / <b>Omit with Internal Disk</b>
<b>Application Software Disk Space</b>	• 100GB Equivalent SATA 10k RPM, Internal, Internal RAID1,5,6,10, or <b>Omit with SAN</b>
<b>OS</b>	• Microsoft Windows Server® 2016-CB 64-bit
<b>VM Partition</b>	• (1)
<b>Network</b>	• Gigabit Full Duplex Ethernet NIC or equivalent VMware service level
<b>Applications</b>	• Microsoft SQL Server 2016 SP1 Express or Microsoft SQL Server 2017 Express Advanced
	• Wolters Kluwer Health® Medi-Span® Services

---

	<ul style="list-style-type: none"><li>• .Net 3.5 SP and updates</li><li>• .Net 4.5 SP and updates</li></ul>
	<ul style="list-style-type: none"><li>• Microsoft Internet Information Server® (IIS) service</li></ul>
	<ul style="list-style-type: none"><li>• Microsoft WebPI (Web Platform Installer)</li></ul>
	<ul style="list-style-type: none"><li>• NET-SNMP Simple Network Management Protocol (SNMP)</li></ul>

.....

**NON-DISCLOSURE AND DISCLAIMER STATEMENT**

Any terms and conditions contained in the enclosed documents expire 90 days from the date that Harris Healthcare delivers these documents to the original recipient, unless they are extended or terminated earlier by written notice from Harris Healthcare to the original recipient.

The recipient of the enclosed documents acknowledges that any information provided by Harris Healthcare in the documents, including but not limited to any estimated, proposed or anticipated equipment, programs, features, services, pricing, work or billable hour amounts, and/or timing, is based on Harris Healthcare's understanding of the purposes for which Harris Healthcare is providing the documents as of the date the documents are provided. While Harris Healthcare believes such information to be reasonably accurate, no guarantees or warranties express or implied, are made at this time. In addition, if any purpose for which the documents are being furnished changes, or if Harris Healthcare ascertains new or additional information which modifies its understanding of any purpose, Harris Healthcare reserves the right to revise any part of the enclosed documents to reflect such change or new or additional information. In any event, no information provided by Harris Healthcare in the enclosed documents shall be binding on Harris Healthcare unless it is included in a final, definitive binding agreement that is formally negotiated and executed by Harris Healthcare and any relevant counterparties.

THIS PAGE AND THE ENCLOSED DOCUMENTS ARE PROTECTED BY COPYRIGHT LAW, AND MAY ALSO CONTAIN CONFIDENTIAL INFORMATION AND PROPRIETARY TRADE SECRETS BELONGING TO HARRIS HEALTHCARE. THIS PAGE AND THE ENCLOSED DOCUMENTS ARE BEING PROVIDED TO AND ACCEPTED BY THE RECIPIENT ON THE EXPRESS CONDITION THAT THEY SHALL NOT BE DUPLICATED OR DISCLOSED, IN WHOLE OR IN PART, AND THAT THEY SHALL BE USED SOLELY FOR THE PURPOSE FOR WHICH THEY ARE BEING PROVIDED BY HARRIS HEALTHCARE TO THE ORIGINAL RECIPIENT. THIS PAGE AND THE ENCLOSED DOCUMENTS MAY ONLY BE DISCLOSED TO EMPLOYEES OR AGENTS OF THE ORIGINAL RECIPIENT ON A "NEED TO KNOW" BASIS, AND THEN ONLY AFTER SUCH PERSONNEL HAVE BEEN APPRISED OF THE CONFIDENTIAL AND PROPRIETARY NATURE OF THE INFORMATION. THESE TERMS AND CONDITIONS MAY NOT BE MODIFIED WITHOUT THE PRIOR WRITTEN CONSENT OF HARRIS HEALTHCARE.

PROPRIETARY AND CONFIDENTIAL  
(c) Copyright 2018 Harris Healthcare  
ALL RIGHTS RESERVED

**RED HAT STORE****Bill to****Rich Tyler**

1200 College Drive

ROCK SPRINGS, WY 82901 US

3073528409

rtyler@sweetwatermemorial.com

[Edit your address](#)**Order summary**

<b>Subtotal:</b>	US\$11,691.00
Estimated tax:	US\$0.00
<b>Estimated total:</b>	<b>US\$11,691.00</b>

**Credit card information**

*Please enter the first and last name of the person on the card.  
Do not use the company name.*

**\* First name**

## Capital Request Summary

Capital Request #

FY20-5

Name of Capital Request:

GE Optima CT580 RT-16 – FMV lease buyout

Requestor/Department:

Tasha Harris – Radiation Oncology

Sole Source Purchase: Yes or No

Reason: FMV lease buyout of current CT equipment

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	GE HFS, LLC	Brookfield, WI	\$225,000.00
2.			
3.			

Recommendation:

GE HFS, LLC - \$225,000.00



		# Assigned: FY 20 - 5
<b>Capital Request</b>		
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.		
Department: Radiation Oncology	Submitted by: Tami Love	Date: 07/08/19
Provide a detailed description of the capital expenditure requested: GE Optima CT580 RT-16 - FMV lease buyout		
Preferred Vendor: GE Healthcare Financing Services		
Total estimated cost of project (Check all required components and list related expense)		
1. Renovation		\$
2. Equipment		\$ 225,000.00
3. Installation		\$
4. Shipping		\$
5. Accessories		\$
6. Training		\$
7. Travel costs		\$
8. Other e.g. interfaces		\$
Total Costs (add 1-8)		\$ 225,000.00
<b>Does the requested item:</b>		
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Fit into existing space?	Explain:	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Attach to a new service?	Explain:	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Require physical plan modifications?	Electrical	\$
If yes, list to the right:	HVAC	\$
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Safety	\$
	Plumbing	\$
	Infrastructure (I/S cabling, software, etc.)	\$
<b>Annualized impact on operations (if applicable):</b>		<b>Budgeted Item:</b>
Increases/Decreases		
Projected Annual Procedures (NEW not existing)		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Revenue per procedure	\$	# of bids obtained? 0  <input type="checkbox"/> Copies and/or Summary attached. <b>If no other bids obtained, reason:</b> FMV lease buyout of current equipment
Projected gross revenue	\$	
Projected net revenue	\$	
Projected Additional FTE's		
Salaries	\$	
Benefits	\$	
Maintenance	\$	
Supplies	\$	
Total Annual Expenses	\$	
Net Income/(loss) from new service	\$	
<b>Review and Approvals</b>		
Submitted by: Rich Tyler	Verified enough Capital to purchase	
Department Leader	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Vice President of Operations	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Financial Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Executive Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Board of Trustees Representative	<input type="checkbox"/> YES <input type="checkbox"/> NO	

#### OTHER CONSIDERATIONS

Original 60 month lease date was 04/22/2014. The equipment does not need to be replaced at this time due to limited usage of the machine and no immediate need for new technology. Options included the fair market value purchase of the equipment or the continued leasing on a month to month basis for \$8,622/month. Based on usage, we expect this piece of equipment to be useful for another 4-5 years.

Capital \$225,000.00

\_\_\_\_\_  
Submitted by: Signature

\_\_\_\_\_  
Date



Quote Number: 5120

Asset Management  
David Kelsey  
(214)483-1527

May 16, 2019

BOARD OF TRUSTEES OF THE MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
WATER COUNTY, P O BOX 1359  
ROCK SPRINGS, WY 82902

GE HFS, LLC ("GEHFS") is pleased to submit the following proposal:

Contract Description: True lease of equipment, account # 9752414001

Equipment Description: GE OPTIMA CT580 RT-16

End of Term Date: May 15, 2019

End of Lease Options: \_\_\_\_\_ 12 months at \$8,622.00 per month, plus applicable taxes.

\_\_\_\_\_ Purchase the equipment for \$225,000.00, plus applicable taxes.

\*\* FMV Renewal Options assume that the Lessee is liable for all rents and other charges for periods prior to and including the Amendment August 15, 2019 (the "Amendment Effective Date"), plus applicable taxes and any maintenance service charges, including, to the extent applicable, all rents payable in arrears which relate to any period prior to and including the Amendment Effective Date even if billed after the Amendment Effective Date. GE HFS, LLC shall have the option to withdraw this if all amounts owed by Lessee to GE HFS, LLC have not been received promptly when due. GE HFS, LLC and Lessee agree that a signature affixed to any one of the originals and delivered by facsimile shall be valid, binding and enforceable.

In addition to the above you may also return the equipment to GE HFS, LLC. Please refer to your master lease agreement for a complete description of the return requirements.

Terms and Conditions: All other terms and conditions of the referenced lease contract shall continue in effect.

Documentation Fee: A documentation fee of \$200.00 will be charged to Lessee to cover document preparation, document transmittal, credit write-ups, lien searches and lien filing fees. The documentation fee is due upon Lessee's acceptance of this proposal and is non refundable. This fee is based on execution of our standard documents substantially in the form submitted by us.

In the event significant revisions are made to our documents at your request or at the request of your legal counsel or your landlord or mortgagee or their counsel, the documentation fee will be adjusted accordingly to cover our additional costs and expenses.

Required Credit and Tax Information: 1. Year end audited/unaudited financial statements & comparative interim statements.  
2. If non taxable entity, a current tax exemption certificate is due upon receipt of accepted proposal

Proposal Expiration: This proposal and all of its terms shall expire on August 10, 2019 if GE HFS, LLC has not received Lessee's acceptance hereof by such date.

The summary of proposed terms and conditions set forth in this proposal is not intended to be all-inclusive. Any terms and conditions that are not specifically addressed herein would be subject to future negotiations. Moreover, by signing the proposal, the parties acknowledge that: (i) this proposal is not a binding commitment on the part of any person to provide or arrange for financing on the terms and conditions set forth herein or otherwise; (ii) any such commitment on the part of GE HFS, LLC would be in a separate written instrument signed by GE HFS, LLC following satisfactory completion of GE HFS, LLC' due diligence, internal review and approval process (which approvals have not yet been sought or obtained); (iii) this proposal supersedes any and all discussions and

understandings, written or oral between or among and any other person as to the subject matter hereof; and (iv) GE HFS, LLC may, at any level of its approval process, decline any further consideration of the proposed financing and terminate its credit review process. GE HFS, LLC's standard documents will be used.

Except as required by law, neither this proposal nor its contents will be disclosed publicly or privately except to those individuals who are your officers, employees or advisors who have a need to know as a result of being involved in the proposed transaction and then only on the condition that such matters may not be further disclosed. Notwithstanding the foregoing, there is no restriction (either express or implied) on any disclosure or dissemination of the tax structure or tax aspects of the transactions contemplated by this proposal. Further, GE HFS, LLC acknowledges that it has no proprietary rights to any tax matter or tax idea or to any element of the proposal's transaction structure.

You hereby authorize GE HFS, LLC to file in any jurisdiction as GE HFS, LLC deems necessary any initial uniform commercial code financing statements that identify the Equipment or any other assets subject to the proposed financing described herein. If for any reason the proposed transaction is not approved, upon your satisfaction in full of all obligations to GE HFS, LLC, will cause the termination of such financing statements. You acknowledge and agree that the execution of this proposal and the filing by GE HFS, LLC of such financing statements, in no way obligates GE HFS, LLC to provide the financing described herein.

We look forward to your early review and response. If there are any questions, we would appreciate the opportunity to discuss this proposal in more detail at your earliest convenience. Please do not hesitate to contact me directly at (214)483-1527.

Sincerely yours,

By: David Kelsey

Title: Senior Portfolio Manager

Acknowledged and Accepted:

\_\_\_\_\_  
(Legal Name)

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Fed. ID #: \_\_\_\_\_

#### NOTICE

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract), because all or part of the applicant's income derives from any public assistance program, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law is the Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580.




SAFE Transmission

Welcome Tami Love

## Upload Files

**Upload files**

 Your files have been successfully uploaded.

File Name	Batch ID	Product Folder	Status
1. ACK17.TXT	16BD7D1DC03	ACH	Uploaded

[Return to Upload Files](#) | [Print](#)

[Privacy, Security & Legal](#)

©1999 - 2019 Wells Fargo. All rights reserved.

## Capital Request Summary

Capital Request #

FY20-8

Name of Capital Request:

MD-Staff Credentialing & Provider Enrollment Software

Requestor/Department:

Kerry Downs – Medical Staff Services

Sole Source Purchase: Yes or No

Reason:

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	Applied Statistics & Management	Temecula, CA	\$41,400 software \$0 first year support included <u>\$3,500</u> implementation \$44,900 Total
2.	Verity	Louisville, CO	\$31,500 software <u>\$18,900</u> annual maintenance \$50,400 Total
3.	Cactus - Symplr	Berwyn, PA	\$62,035 software <u>\$28,330</u> annual maintenance \$90,865 Total

Recommendation:

Applied Statistics & Management – MD-Staff \$44,900.00



<b># Assigned: FY 20 - 8</b>	
<b>Capital Request</b>	
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.	
<b>Department:</b> Medical Staff Services	<b>Submitted by:</b> Kerry Downs <b>Date:</b> 07/22/2019
<b>Provide a detailed description of the capital expenditure requested:</b> MD-Staff credentialing and provider enrollment software.	
<b>Preferred Vendor:</b> Applied Statistics & Management	
<b>Total estimated cost of project</b> (Check all required components and list related expense)	
1. Renovation 2. Equipment 3. Installation 4. Shipping 5. Accessories 6. Training 7. Travel costs 8. Other e.g. interfaces	\$ 0 \$ 41,400 (software modules) \$ 3,500 (implementation services) \$ \$ \$ Included \$ 0 \$ <b>Total Costs (add 1-8)</b> \$ 44,900
<b>Does the requested item:</b>	
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Fit into existing space?	Explain:
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Attach to a new service?	Explain:
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Require physical plan modifications? If yes, list to the right:	Electrical \$ HVAC \$ Safety \$ Plumbing \$ Infrastructure (I/S cabling, software, etc.) \$
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
<b>Annualized impact on operations (if applicable):</b>	
<b>Increases/Decreases</b>	
<b>Budgeted Item:</b>	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Projected Annual Procedures (NEW not existing)	
Revenue per procedure	\$ 0
Projected gross revenue	\$ 0
Projected net revenue	\$ 0
Projected Additional FTE's	
Salaries	\$
Benefits	\$
Maintenance	\$ 14,900
Supplies	\$
<b>Total Annual Expenses</b>	\$ 14,900
<b>Net Income/(loss) from new service</b>	\$
<b>Review and Approvals</b>	
Submitted by:	Verified enough Capital to purchase
Department Leader	<input type="checkbox"/> YES <input type="checkbox"/> NO
Vice President of Operations	<input type="checkbox"/> YES <input type="checkbox"/> NO
Chief Financial Officer	<input type="checkbox"/> YES <input type="checkbox"/> NO
Chief Executive Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Board of Trustees Representative	<input type="checkbox"/> YES <input type="checkbox"/> NO

## OTHER CONSIDERATIONS

Our current credentialing software is Midas Seeker. Midas will end maintenance and product support of Midas+ Seeker as of December 31, 2021. We already have been experiencing problems with Seeker, and anticipate that those problems or glitches will only get worse.

Currently, we have over 180 providers on the medical staff. Credentialing software is essential to the Medical Staff Services office. It provides a way to screen, track, and access information for each of our providers. With automated software, we can continuously screen each provider for new malpractice claims and to make sure they don't have Medicaid/Medicare sanctions. These are Joint Commission requirements.

Our physician privileges are out-of-date, and need to be standardized. MD-Staff offers drag-and-drop privileging, which allows each specialty to select their requested privileges. They are then built into a standardized format.

The on-line application module would allow our providers to apply for privileges on-line. The program also includes "hard-stops," which means that if a provider left a required application field blank, they wouldn't be able to continue or to submit the application until they complete the field. This could help improve our turn-around time and prevent us from having to repeatedly ask for or hunt down required information.

When a provider comes up for reappointment (every two years), the application module would pre-populate their information. They would only need to add any new information, or make changes, sign, and then submit. This would help to alleviate the delay for providers returning their reappointment applications.

The payor enrollment module would pre-populate payor applications and speed up the process of enrolling providers with Medicare, Medicaid, and other commercial insurance companies. This module also helps to track application process and status.

We have to replace our current software. With this web-based system (MD-Staff), we would not only replace it, but we would greatly improve our efficiency and compliance with regulatory requirements; decrease the time it takes to enroll providers with payors; and increase the medical staffs' satisfaction as it pertains to the reappointment process.

MD-Staff is web based. Training will be on-line and the software is deployed through the cloud. So there are no additional shipping, travel, or training costs. They offer 1, 3, and 5 year contracts. After the first year we will be charged an annual cost of \$14,900.

Capital \$44,900

---

Submitted by: Signature

---

Date



## MD-Staff for the Web

Web-Based Credentialing System

Quote for:

### **Memorial Hospital of Sweetwater County**

March 8, 2019



Applied Statistics & Management, Inc.

32848 Wolf Store Road

Temecula, CA 92592, USA

### **Confidentiality Statement**

The information in this document is confidential to the person to whom it is addressed and should not be disclosed to any other person. It may not be reproduced in whole, or in part, nor may any of the information contained therein be disclosed without the prior consent of Applied Statistics & Management, Inc.

## Contents

---

Contents .....	2
Executive Summary .....	3
MD-Staff for the Web .....	3
ASM .....	3
Proposed Solutions.....	4-6

Quote #:	AS-2815
Expiration Date:	June 31, 2019
Please direct all inquiries regarding this quote to:	Nino Limatola nlimatola@mdstaff.com  D: (951) 553-7618 C: (951) 303-4922

## Executive Summary

---

### *MD-Staff for the Web*

MD-Staff for the Web is a comprehensive credentialing system that includes all of the modules needed to streamline and automate the credentialing process. The foundation for MD-Staff for the Web is an extensive, highly relational database that stores nearly every data element relating to a provider. All of the modules in MD-Staff for the Web are built upon this single powerful database, thus allowing them to work seamlessly with each other. Unlike other credentialing systems, all of the modules are included in MD-Staff for the Web thus drastically reducing overall cost while providing the maximum amount of features.

The web-based version of MD-Staff for the Web is a feature rich enterprise level credentialing system, yet it is still very user friendly and intuitive. Based on our highly successful Windows version of MD-Staff, the web-based version takes usability to a new level by utilizing the most advanced web-based technologies to make the application fast, responsive and easy to understand. Along with being easy to use, MD-Staff for the Web also automates many tedious credentialing processes, thus drastically reducing workloads while increasing accuracy.

MD-Staff for the Web interfaces with numerous online verification sources in order to automate many of the verification processes. Verification can be done directly from MD-Staff for the Web for a single provider or a group of providers, drastically reducing the amount of time spent on verifying provider information. In order to further reduce the workload, batch verifications can be scheduled to run automatically on a monthly or weekly basis. With the ability to schedule automatic verifications, a provider's record can be verified and updated with no user intervention.

### *ASM*

As the health care industry is forever evolving, the demand for advanced and innovative credentialing solutions is increasing. ASM is dedicated to creating software solutions that leverage the latest technologies and methodologies that help to improve the speed and accuracy of the credentialing process.

Customer service is an important component to any software product. ASM provides unparalleled support for all of its software products. Rather than simply providing technical support, ASM focuses on building relationships with its clients to provide the best possible service and support.

## Proposed Solutions

<i>Items</i>	<i>Initial Cost<sup>1</sup></i>	<i>Annual Cost<sup>1</sup></i>
<input checked="" type="checkbox"/> <b>MD-Staff for the Web</b> <ul style="list-style-type: none"> <li>• Web-based provider credentialing for One facility and 180 Providers.</li> <li>• Highly relational provider management database</li> <li>• Drag-and-drop privileging</li> <li>• Over 200 built-in reports, custom reports and ad hoc query writer</li> <li>• Online verifications: ABMS© Direct Connect Select, DEA, NPDB, OIG, EPLS/GSA, State Licensure Boards, NPI, etc.<sup>2</sup></li> <li>• Customizable workflow/alarm module</li> <li>• Pronto electronic questionnaires</li> <li>• Batch mail merges with Microsoft Word</li> <li>• CME, Meetings and Committee modules</li> <li>• Unlimited number of users</li> <li>• Data Warehouse</li> </ul>	\$18,900	\$6,900
<input checked="" type="checkbox"/> <b>E&gt;Priv (MD-Staff portal)</b> <ul style="list-style-type: none"> <li>• Provides house staff with live read-only access to the MD-Staff database</li> <li>• Displays provider data</li> <li>• Unlimited number of customizable E&gt;Priv displays</li> <li>• Unlimited number of users</li> <li>• Displays photos, scanned documents and signatures</li> </ul>	Included	Included
<input checked="" type="checkbox"/> <b>Payor Enrollment / Managed Care</b> <ul style="list-style-type: none"> <li>• Prepopulate PDF payor applications</li> <li>• Track application process/status</li> <li>• Separate Facility/View for Managed Care</li> <li>• Contracts</li> <li>• Sites</li> <li>• Networks</li> <li>• Entities</li> <li>• Fee Schedules</li> <li>• Library of Reports/Directories</li> </ul>	\$5,000	\$2,000

<input checked="" type="checkbox"/> <b>MD-App</b> <ul style="list-style-type: none"> <li>Paperless application</li> <li>Request / Renew Privileges</li> <li>Electronic Signatures via DocuSign* or AdobeSign* *Requires separate license and additional fees with DocuSign or AdobeSign</li> <li>Attestation Questions</li> <li>Initial and Reappointment Applications</li> <li>Collect all information needed at one time</li> <li>Integrates for import/export with MD-Staff</li> </ul>	<b>\$12,500</b>	<b>\$4,000</b>
<input checked="" type="checkbox"/> <b>Virtual Committee</b> <ul style="list-style-type: none"> <li>Committee members may review selected records</li> <li>Initial appointments or reappointments</li> <li>Accessible from any computer with an internet connection</li> <li>Committee members can review and comment on records when it is most convenient</li> </ul>	<b>\$5,000</b>	<b>\$2,000</b>
<input checked="" type="checkbox"/> <b>MD-Query</b> <ul style="list-style-type: none"> <li>Allows Medical Staff Professionals to quickly and economically create their own "online verification" system</li> <li>Customized website with your logo</li> <li>Customized affiliation letter</li> <li>Email notifications</li> <li>Employs the latest security protocols</li> <li>NAMSS-PASS Certified</li> </ul>	<b>Included</b>	<b>Included</b>
<input checked="" type="checkbox"/> <b>MD-Directory</b> <ul style="list-style-type: none"> <li>Real-time integration with provider database</li> <li>Public facing provider directory</li> <li>Cross-browser compatibility</li> </ul>	<b>Included</b>	<b>Included</b>
<input checked="" type="checkbox"/> <b>Direct Fax (\$0.10 per page)</b> <ul style="list-style-type: none"> <li>Fax merge letters directly from MD-Staff</li> <li>No additional hardware or fax server needed</li> <li>View the fax status directly in MD-Staff</li> </ul>	<b>\$0.10 per page</b>	<b>\$0.10 per page</b>

<div><input checked="" type="checkbox"/> <b>Implementation Services<sup>3</sup></b></div> <p>MD-Staff and E&gt;Priv</p> <ul style="list-style-type: none"> <li>• System Configuration</li> <li>• Setup merge templates (up to 20)</li> <li>• Creation of privilege forms (up to 20)</li> <li>• One time, two-phase, data conversion of existing data</li> </ul> <p>Payor Enrollment / Managed Care</p> <ul style="list-style-type: none"> <li>• Map up to 10 additional PDF application forms</li> </ul> <p>MD-App</p> <ul style="list-style-type: none"> <li>• System configuration/customization for one initial and one re-appointment application process. (Note: this does not include configuring any PDF applications to be generated by MD-App, MD-Staff or any other related modules).</li> <li>• Customized website with your logo</li> <li>• Mdapp.com setup</li> <li>• Additional applications, pages or complexity requires a price increase based on a rate of \$225 per hour</li> <li>• Hosting in ASM's secure data center</li> </ul> <p>Custom Reports</p> <ul style="list-style-type: none"> <li>• Additional reports/exports/imports requires a separate Statement of Work based on a rate of \$225 per hour</li> </ul>	\$3,500	N/A
<div><input checked="" type="checkbox"/> <b>Training</b></div> <ul style="list-style-type: none"> <li>• 10 hours of online training</li> </ul>	Included	N/A
<div><input checked="" type="checkbox"/> <b>Support</b></div> <ul style="list-style-type: none"> <li>• Toll-free Telephone and Email Support</li> <li>• Remote Assistance</li> </ul>	Included	Included
<b>Total Cost (with modules described above)</b>	<b>\$44,900</b>	<b>\$14,900</b>

1. The initial cost includes the first year of annual cost(s). The annual cost is due on the anniversary of the due date of the initial cost.
2. Some online verifications require an account with a third party (e.g. ABMS®, NPDB, etc). Therefore, queries performed within MD-Staff involving a third party may incur a cost which is billed by the third party. ASM is not responsible for these costs.

3. Although ASM will make every reasonable effort to migrate all of the data from the source database, ASM cannot guarantee that every data element will convert to the new database.

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY**

**NARRATIVE TO JUNE 2019 PROJECTED FINANCIAL STATEMENTS**

**THE BOTTOM LINE.** The bottom line from operations for June was a loss of \$755,071, compared to a gain of \$227,713 in the budget. This yields a -11.9% operating margin for the month compared to 3.0% in the budget. The YTD net operating gain is \$141,053, compared to a gain of \$1,709,309 in the budget. This represents a YTD operating margin of 0.16% compared with 1.89% in the budget. The total net gain YTD is \$1,068,160, compared to \$676,294 in the budget. This represents a YTD total profit margin of 1.23% compared to 0.75% in the budget.

**REVENUE.** Revenue for the month was \$13,069,675, under budget by \$707,325. Inpatient revenue was under budget by \$504,277, outpatient revenue was under budget by \$278,971 and the employed Provider Clinic was over budget by \$75,923. Year-to-date gross revenue was \$164,916,540 compared to \$164,984,757; under budget by \$68,217.

Net patient revenue for the month was \$6,149,721, under budget by \$1,161,988. YTD net patient revenue was \$93,600,184, under budget by \$3,957,079.

Other operating revenue for the year was \$3,173,482. This includes County routine maintenance funds, Foundation unrestricted income, cafeteria revenue, occupation medicine industry contracts and collection agency interest income.

Non-operating revenue for the year was \$927,106, over budget by \$1,960,121. This includes interest income and expense, special purpose taxes, rental income and County capital maintenance funds.

Days in AR were 58.8 combined; 51 in the Hospital and 58 in the Clinic.

**REDUCTION OF REVENUE.** Deductions from revenue were booked at 52.9% for June and 49.3% year-to-date. Reductions of revenue came in over budget \$454,663 for June and ended the year over budget \$3,957,079. As June is the last month of the fiscal year, we made the needed adjustment to reductions to increase our allowance estimate on the balance sheet. We had recognized in May that we would need to make this adjustment in June to make sure our AR is reserved adequately for year-end. The audit model for reduction of revenue and balance sheet allowance reserves for year-end calculates to 49.3% for reductions and 47.6% for balance sheet reserves, a difference of 1.7%. The auditors recommend we are within a 2-3% variance. The audit will include a detailed analysis of our reserves which may result in additional adjustments.

- The 3.45% increase in Medicare payor mix this fiscal year resulted in the following:
  - Medicare gross revenue increased \$7.4 million from FY18
  - Medicare write offs increased \$3.9 million from FY18
  - Medicare collections increased \$3.1 million from FY18
  - Medicare accounts receivable at year end increased \$824,131 from FY18
- The 4.45% decrease in Blue Cross and Commercial payor mix this fiscal year resulted in the following:
  - Gross revenue decreased \$3.9 million from FY18
  - Write offs decreased \$732,860 from FY18
  - Collections decreased \$4.1 million from FY18
  - Accounts receivable at year end increased \$410,512 due to the delayed payments from BCBS

While the combined outcome from the change in our top three payors was only \$1 million in cash, the net increase to reduction of revenue was \$3.2 million, which directly affected the bottom line. We budgeted FY19 reductions of revenue using FY18 actuals. Reductions were budgeted at 46.9% for FY19 as compared to actual of 46.5% in FY18.

**EXPENSES.** Total expenses for the month were \$7,120,832, under budget by \$230,244. YTD expenses came in under budget by \$2,055,419. The following are the year-end variances for expense categories in FY19:

**Salary & Wages** – This expense is under budget by \$658,558. Budgeted paid FTEs came in under budget by 7.87.

**Fringe Benefits** – This expense is under budget by \$316,931. Group health claims came in under budget by \$247,824. FICA, disability and unemployment also came in under budget while retirement expense was over budget for the year.

**Contract Labor** – This expense is over budget by \$206,643 for the year. Contract labor was used in Behavioral Health, OB, ICU, Surgery, Emergency Room, Laboratory, Ultrasound, Respiratory, Infection Control and BioMed.

**Physician Fees** – This expense ended the year under budget \$14,712.

**Other Purchased Services** – This expense came in under budget \$490,246. Most subcategories came in at or under budget including consulting, advertising, legal fees, bank fees and collection agency. Lab send out testing came in over budget for the year due to the increase in lab volumes.

**Supplies** – This expense came in under budget \$769,229 for the year. Over budget expenses include radioactive materials, lab supplies, blood, implants, med/surg supplies, maintenance and outdated supplies. Expenses under budget include patient chargeables, drugs, minor equipment, office supplies and non med/surg supplies.

**Utilities** – This expense came in under budget for the year \$43,065. All utilities were under budget except telephone and sewer expense.

**Repairs and Maintenance** – This expense is over budget by \$147,347 year to date. Reimbursement from the County maintenance fund of \$607,635 was

received during the fiscal year. These funds are reported under other operating revenue and not an offset to expenses.

**Insurance** – This expense is over budget \$13,186.

**Other Operating expenses** – This expense is under budget \$95,601 year to date. Postage, freight, memberships, software and employee recruitment were over budget. Education & travel and physician recruitment came in under budget for the fiscal year.

**Leases and Rentals** - This expense is over budget \$154,824 year to date.

Equipment rent lease came in over budget due to the end of term on two leases that are being paid monthly until a fair market value contract is approved.

**Depreciation** – This expense is under budget \$189,078. Capital purchases of \$2,662,860 were approved of the \$3 million budget. Additionally, the Foundation purchased \$179,154 in capital equipment and County funds of \$692,064 were used for capital projects.

Collections for the month of June were \$7,166,619 and \$81,332,164 year-to-date. The Days of Cash on Hand are at 135 in June, up 5 days from last month.

Annual Debt Service Coverage came in at 3.76.

**CLINIC.** The bottom line for the Provider Clinic for June was a loss of \$495,282, compared to a loss of \$452,523 in the budget. The YTD net operating loss is \$5,521,305, compared to a loss of \$5,432,073 in the budget and a loss of \$7,220,859 in the prior year.

**OUTLOOK FOR JULY.** Gross patient revenue is projecting to come in at \$14.6m, which is right at budget, net revenue is projecting to \$7.3m, which is under budget. Collections are projecting to come in around \$6.1m. With expenses expected to come in under budget at \$7.4m, we are projecting to a slight loss in the month of July.

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
FINANCE & AUDIT COMMITTEE AGENDA**

**Wednesday ~ July 31, 2019**

**4:00 p.m.**

**Classrooms 1 & 2**

**Voting Members:**

Marty Kelsey, Chairman  
Richard Mathey  
Irene Richardson  
Tami Love  
Jan Layne

**Non-Voting Members:**

Ron Cheese	Kristy Nielson
Angel Bennett	Kari Quickenden
Rich Tyler	Suzan Campbell
Dr. Augusto Jamias	Dr. Larry Lauridsen

**Guests:**

Jeff Smith, Commission  
Kerry Downs

Jim Horan  
Tasha Harris

Leslie Taylor

- |   |   |
|---|---|
| I. Call Meeting to Order  | Marty Kelsey  |
| II. <a href="#">Approve June 26, 2019 Meeting Minutes</a>   | Marty Kelsey  |
| III. <a href="#">Capital Requests FY 20</a>   | Marty Kelsey  |
| A. Central Plant Upgrade project  | Tami Love/Jim Horan                                       |
| IV. Financial Report  |   |
| A. <a href="#">FY2019 Year-End status</a>   | Tami Love   |
| B. FY2020 Reduction of Revenue  | Tami Love   |
| V. Old Business   |   |
| <input type="checkbox"/> . <input type="checkbox"/> C <input type="checkbox"/> S <input type="checkbox"/> pdates              | Ron Cheese  |
| VI. New Business  |   |
| <input type="checkbox"/> . <input type="checkbox"/> ndependent <input type="checkbox"/> nsurance Consultant                   | <input type="checkbox"/> ami <input type="checkbox"/> ove |
| <input type="checkbox"/> . <input type="checkbox"/> inancial <input type="checkbox"/> orum <input type="checkbox"/> iscussion | Marty <input type="checkbox"/> elsey                      |
| VII. Adjournment  | Marty Kelsey  |

# Finance and Audit Comm Minutes June 26 2019 Draft

MEMORANDUM FOR THE BOARD OF DIRECTORS  
Finance and Audit Committee Meeting  
June 26, 2019

Voting Members Present: Mr. Marty Wellesly *Trustee - Chair*  
Mr. Taylor Jones *Trustee*  
Ms. Irene Richardson *CEO*  
Ms. Kami Cove *CFO*  
Ms. Jan Payne *Controller*

Non-Voting Members Present: Mr. Ron Cheese *Director of Patient Financial Services*  
Mr. Kristy Nielson *CNO*  
Ms. Angel Bennett *Director of Materials*  
Mr. Barry Lauridsen

Non-Voting Members Present: Ms. Susan Campbell *Chief Legal Exec/General Counsel*  
Mr. Augusto Amias  
Mr. Rich Tyler *Director of Information Technology*  
Ms. Ari Quicken *CCO*

Guests: Ms. Leslie Taylor *Clinic Director*  
Ms. Mervin Davis *Director of Human Resources*  
Mr. Noah Newman *HR Assistant*  
Ms. Sue Sutton, *Director of Marketing & PR*

**Call Meeting to Order**

Mr. Wellesly called the meeting to order.

**Approve Meeting Minutes**

A motion to approve the meeting minutes of May 29, 2019 as presented was made by Mr. Jones second by Ms. Richardson. Motion carried.

**Capital Requests**

Ms. Sutton explained capital request #201 for the website redesign and host service. Our current internet is outdated and hard to work on. A patient friendly internet is needed to better serve our patients needs. Three quotes were obtained. The preferred vendor is Scorpion Digital. They offered more services and came in with the lowest overall price. Mr. Wellesly asked if Ms. Sutton had considered hiring a webmaster to be on our staff. Ms. Sutton thought that it was a good idea but that it would delay updating the internet even longer. Ms. Sutton explained that this contract is for 3 years. Mr. Wellesly asked if we had the option to opt out early. Ms. Sutton said that we would only have to give a 30 day notice to terminate the contract. The motion to approve the request to forward to the full board was made by Mr. Jones second by Ms. Richardson. Motion carried.

Ms. Davis presented #202 for a website design for an intranet upgrade. Ms. Davis explained that our current intranet is in need of an upgrade. It is very hard to administer and the support is very

costly and not very helpful. They have had several suggestions from staff leadership and board members on the need to update. The motion to approve the request to forward to the full board was made by Mr. Jones second by Ms. Payne. Motion carried.

Mr.elsey commented that he was very thankful for the new capital summary. It was very easy to read.

## Financial Report

### Monthly Finance Statements & Statistical Data

Ms. Love reviewed the narratives included in the meeting packet. Mr.elsey asked Ms. Love to give an explanation of the May financials. Ms. Love explained that we use a model given to us by the auditors to determine our amount of reduction of revenue. We were off \$900,000 in May and took \$400,000 of that. We will need to take more in June. Mr.elsey noted that the gross revenue is close to budget but the reduction of revenue is over \$1 million for the month. Ms. Love explained that the problems this year with collecting Medicare and Blue Cross Blue Shield made it difficult in determining our reduction level each month. We have also had a change with the Medicare payor mix increasing and the Commercial and C/S decreasing. Mr. Jones asked if we are going to have a \$700,000 loss every month. Ms. Love said that June will probably be about the same loss and she is not sure about July yet. Mr.elsey asked how confident Ms. Love was with the budgeted 47% reduction in revenue for 2020. Ms. Love said that she thinks it will run closer to 49%. Mr. Jones said we need to have a plan if this is the new norm. Ms. Taylor explained that they are currently working on an insurance optimization plan to help save money on drugs that the insurance does not cover. Mr. Jones asked how long before we see the savings. Ms. Taylor said they are just now deciding on what company they want to use.

Mr.elsey said that typically we do not have a Finance Meeting in July. He thinks we need to have one this year. He said that we have a hard time controlling our revenue and that our only control is through the expenses. Mr. Jones said that we have already whittled down our expenses. They would like to discuss a plan.

Ms. Richardson said that they are thinking about shifting the RCM program to include the revenue cycle. She mentioned that other hospitals have done this and it seems to be working for them.

Ms. Taylor mentioned that the clinic was down in revenue due to many providers being out on vacation. She also said that the clinic billing did a great job at bringing the days in AR from 72 to 56. Mr. Jones asked if monthly goals are set for the collectors. Mr. Cheese said that he has goals for his staff and that they meet monthly to discuss.

Mr.elsey asked if there was an update on the bad debt question from last month. Ms. Richardson said that she reached out to Wyoming Hospital Association and that we are not obligated to follow it. She said that board member Ed Cardoni asked if we would consider adding the number of accounts turned, the largest amount turned, the smallest amount turned, and the mean and median to our bad debt reports.

### Other Business

Mr. Cheese distributed the potential bad debt information for review.

Mr. Cheese gave an update on CQS. He said that we called them last Friday and asked if we could be paid by June 30<sup>th</sup>. CQS explained that they are working the old claims first. Mr. Cheese said that we still have \$1.6 million outstanding in old claims. Ms. Richardson said that P&S is working with CQS by showing them claims that should not be denied. Mr. Elsey suggested to call the Wyoming State Insurance Commission to see if they are aware of the problem. He thinks there is a need for regulatory oversight.

Mr. Elsey stated that the next meeting will be July 31<sup>st</sup>.

### **New Business**

### Financial Forum Discussion

With no further business the meeting adjourned at 5:30PM.

*Submitted by Jan Layne*

## Capital Requests FY 20

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
FINANCE & AUDIT COMMITTEE  
CAPITAL EXPENDITURE REQUESTS**

WEDNESDAY ~ July 31, 2019

		YTD CAPITAL APPROVED	GRANT OR DONATION REIMBURSED	2020 APPROVED BUDGET	REMAINING YTD BALANCE	
As of June 2019		54,475.00	-	3,000,000.00	2,945,525.00	

CAPITAL REQUEST #	REQUESTED ITEM/REQUESTOR	CAPITAL AMOUNT TO BE APPROVED	MAINTENANCE SUPPORT COSTS	FREIGHT COSTS	TOTAL AMOUNT	COMMENTS
FY20-3	Harris QCPR 6.3 Upgrade with Linux server conversion Rich Tyler	74,561.00	14,070.00		88,631.00	
FY20-5	GE Optima CT850 RT-16 - FMV lease buyout Tasha Harris	225,000.00			225,000.00	
FY20-8	MD-Staff Credentialing & Provider Enrollment Software Kerry Downs	44,900.00			44,900.00	
TOTAL AMOUNT REQUESTED		344,461.00	14,070.00	-	358,531.00	

## **FY20-3 QCPR upgrade 6.3**

## Capital Request Summary

Capital Request #

FY20 - 3

Name of Capital Request:

Harris QCPR 6.3 upgrade with Linux server conversion

Requestor/Department:

Rich Tyler – IT

Sole Source Purchase: ☒ Yes or ☐ No

Reason: QCPR is our current patient medical record and this request is to upgrade to the latest version

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	Harris Healthcare	Herndon, VA	\$88,631.00
2.			
3.			

Recommendation:

Harris Healthcare - \$88,631.00



		# Assigned: FY	-
<b>Capital Request</b>			
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.			
Department: IT	Submitted by: Rich Tyler	Date: 06/26/19	
Provide a detailed description of the capital expenditure requested: QCPR electronic health record software update - version 6.3			
Preferred Vendor: Harris Healthcare			
Total estimated cost of project (Check all required components and list related expense)			
1. Renovation		\$	
2. Equipment		\$	39,870.00 upgrade fees
3. Installation		\$	23,000.00 server migration
4. Shipping		\$	
5. Accessories		\$	
6. Training		\$	
7. Travel costs		\$	11,691.00 annual Linux licensing
8. Other e.g. interfaces		\$	14,070.00 annual QCPR support
<b>Total Costs (add 1-8)</b>		\$	88,631.00
<b>Does the requested item:</b>			
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Fit into existing space?	Explain:		
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Attach to a new service?	Explain:		
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Require physical plan modifications?	Electrical	\$	
If yes, list to the right:	HVAC	\$	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Safety	\$	
	Plumbing	\$	
	Infrastructure (I/S cabling, software, etc.)	\$	
<b>Annualized impact on operations (if applicable):</b>		<b>Budgeted Item:</b>	
Increases/Decreases			
Projected Annual Procedures (NEW not existing)		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Revenue per procedure	\$	# of bids obtained? 0	
Projected gross revenue	\$		
Projected net revenue	\$		
Projected Additional FTE's			
Salaries	\$	<input type="checkbox"/> Copies and/or Summary attached. <b>If no other bids obtained, reason:</b> current EHR to be upgraded	
Benefits	\$		
Maintenance	\$		
Supplies	\$		
	\$		
<b>Total Annual Expenses</b>	\$		
<b>Net Income/(loss) from new service</b>	\$		
<b>Review and Approvals</b>			
Submitted by: Rich Tyler	Verified enough Capital to purchase		
Department Leader	<input type="checkbox"/> YES <input type="checkbox"/> NO		
Vice President of Operations	<input type="checkbox"/> YES <input type="checkbox"/> NO		
Chief Financial Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Chief Executive Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Board of Trustees Representative	<input type="checkbox"/> YES <input type="checkbox"/> NO		

#### OTHER CONSIDERATIONS

This request is to upgrade our current Quadramed QCPR electronic health record software to the latest version of 6.3. We are currently on version 6.2 and it will stop being supported at the end of 2019. The upgrade project timeline is 15 weeks in duration.

We will also need to migrate our QCPR servers to Linux with this version upgrade. The annual licensing for Linux through Red Hat is \$11,691.

Capital upgrade - \$39,870.00  
Capital migration - \$23,000.00  
Licensing - \$11,691.00  
Support - \$14,070.00  
Total - \$88,631.00

\_\_\_\_\_  
Submitted by: Signature

\_\_\_\_\_  
Date



## Supplemental Service Form

Memorial Hospital of Sweetwater County  
1200 College Dr  
Rock Springs, WY 82901-5868

Case ID: CAS-280275-W8Y9R2

Client Contact: Rich Tyler

Product: Professional Services

Service: Full-Service Linux Migration

Client Phone: 307-352-8409

Harris Contact: Brian Wahlstrom

### STATEMENT OF WORK

Summary: Full-Service AIX to Linux Migration

Details: See attached SOW and steps from ATS Services

### COST

Fixed Fee: \$23,000

Estimated By: Brett Chambers

This quote will expire on: 8/31/2019

### CLIENT ADMINISTRATIVE APPROVAL

Print Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Title: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Email signed Supplemental Service Form to [SSFGroup@harriscomputer.com](mailto:SSFGroup@harriscomputer.com) or fax to 703-709-2490

This Supplemental Service Form (SSF) is governed by an existing contract between QuadraMed Affinity Corporation (herein referred to as "Licensor") and Client, except this form is specific. The limit of liability of Client and Licensor is the fee stated in this form. This signed SSF must be returned by the expiration date or the fee is subject to increase. For all services totaling less than \$10,000, not including Time and Materials (T&M), 100% of the SSF fee is due and payable upon execution of the SSF. For Services totaling \$10,000 or greater but less than \$100,000, 50% of the total fee is due and payable upon execution and the remaining 50% of the SSF is due and payable upon completion of the services. For Time and Materials, Licensor will bill Client monthly for services as incurred, unless otherwise specified. Licensor will begin work within sixty (60) days (the Commencement Date) of receipt of the execution payment and the work shall be deemed complete within one-hundred and twenty (120) days after the Commencement Date unless otherwise specified within description section of the SSF. Client will make its required resources available to Licensor on or before the Commencement Date. Any modifications or additions to specifications are subject to additional fees. Client is responsible for any and all fees associated with changes in travel arrangements due to the client's cancellation and/or rebooking of services.



**HARRIS**  
HEALTHCARE

## QCPR 6.3 Upgrade

Harris Healthcare Pricing Proposal

April 23, 2019



April 23, 2019

Rich Tyler  
 Director of IT  
 Memorial Hospital of Sweetwater County  
 1200 College Drive  
 Rock Springs, WY 82901 USA  
 (307) 362-3711  
 rtyler@sweetwatermemorial.com

**Subject: QCPR 6.3 Enhancement - Pricing Proposal**

Thank you for your interest in QCPR's software v. 6.3, which will become available in Q3-Q4, 2019. This proposal provides high-level information on the new functionality included in this release, an overview of the associated Professional Services as well as pricing.

Harris Healthcare is working with Wolters Kluwer to incorporate their latest drug database **Medi-Span Clinical APIs**, which will bring advanced functionality and enhanced content to QCPR.

**Medi-Span Clinical APIs** includes improved performance, zero downtime for monthly updates, and additional medication advisory screening alerts. Medi-Span's Route Contraindication, Dosing Ingredient (for Acetaminophen daily dose across medication orders), Duplicate Therapy screening is available from Order Entry and Department Order Review applications.

Below is a comparison table of the advisory alert screening available in the Medi-Span Drug Information Bridge API used until now by US clients and the new Medi-Span Clinical APIs go forward drug database. Medi-Span Clinical APIs offers multiple **new advisory screening capabilities**:

Advisory Screening	QCPR Order Entry Medi-Span DIB (Drug Information Bridge) API	QCPR Order Entry and Novus Meds Medi-Span Clinical API's
Prior Adverse Reaction	✓	✓
Drug-Drug	✓	✓
Drug-Food	✓	✓
Drug-Alcohol	✓	✓
Drug-Disease	✓ (SNOMED CT, ICD-9)	✓ (SNOMED CT, ICD-9, ICD-10)
Drug PLAG (Pregnancy, Lactation, Age, Gender)	✓	✓
Dosing	✓ (Age, Weight, BSA, Renal)	✓ (Age, Weight, BSA, Renal)
Route Contraindication	--	✓
Dose Ingredient (Acetaminophen)	--	✓



IV Compatibility	✓	✓
Medication Leaflets, (IPE-ML) *	✓	✓
Duplicate Therapy by Class	--	✓
Latency Screening	--	✓

**\*Patient Education Medication Leaflets – Lexicomp:**

The Integrated Patient Education–Medication Leaflets (IPE-ML) provide Adult education leaflets in English, Spanish and French language and are available to QCPR customers at no extra cost with Medi-Span Clinical API's (6.3). QCPR clients interested in the full Lexicomp online full subscription can contact Mr. Ryan V. Smith, VP, EMR Partner Development and Clinical Effectiveness, at Wolters Kluwer via email: [ryan.v.smith@wolterskluwer.com](mailto:ryan.v.smith@wolterskluwer.com)

As indicated in the above table, Medi-Span Clinical APIs will provide enhanced advisory screening for all QCPR clients ensuring the right medication for the patient. It will also provide product information:

- Therapeutic Classification (Medi-Span TCS)
- Restriction Codes (Controlled Substances)
- Brand / Generic drug relationships
- Active Package Product indicators
- Display the RxNorm numbers

Furthermore, QCPR 6.3 will include key **Patient Demographic enhancements**:

**Gender and sex** are two, commonly used and **often interchanged**, terms for classifying males and females. The World Health Organization (WHO) defines sex as the biological characteristics that define humans as female or male. While the biological characteristics are not mutually exclusive, as there are individuals who possess both, they tend to differentiate humans as males or females. Gender, on the other hand, is described by the WHO as the socially constructed roles, behaviors, activities, and attributes that a given society considers appropriate for men and women. The distinction made between patient gender identity and patient birth sex helps to improve the quality of patient care.

In this release, the **Patient Sex data element has been renamed Patient Birth Sex** in the Registration Screen Sequence and QCPR has been enhanced to support additional birth sex options. In addition, the terms gender and sex have been streamlined throughout the application and the word Sex replaces the word Gender in QCPR fields, headers, and columns.

**A loop has been created and must be run to rename the Patient Sex data element on registration screens to Patient Birth Sex.** The loop ensures backward compatibility as the internal values of (M) Male, (F) Female and (U) Unknown continue to display as options when defining the Patient Birth Sex data element in the Registration Screen Sequence Table.

There is also a **new Patient Gender Identify data element** allowing the documentation of what gender a patient identifies with, independently of their Birth Sex. In addition, new Ethnicity and Race data elements, which both use the Controlled Medical Vocabulary data element for registration, have been added in v 6.3.



Furthermore, QCPR 6.3 will include several other enhancements listed here below. Information that is more detailed will be provided on these, as we get closer to the release date.

**Additional enhancements in 6.3:**

- **Interoperability** - New C-CDA version 2.1 with enhanced / new C-CDA sections and ability to translate
- **Novus ClinDoc** - Implementation of QCPR Document List within Novus ClinDoc including creation of the C-CDA
- **Novus ClinDoc** - Results Widget - Enhanced vitals, labs and radiology display of results, navigation and selection
- **Order Entry** - Compliance with regulatory requirement for advanced imaging ordering with Appropriate Use Criteria
- **Novus Meds** - Order Entry and Advisory Alert Enhancements
- **ePrescribing** - Upgrade of ePrescribing portal from Rcopia 3 to 4

**6.3 Pre-requisite**

A new Harris Intermediate Server Medi-Span Clinical (HISMIC), middleware server cluster is required for the 6.3 /Medi-Span Clinical APIs upgrade. The HISMIC server cluster will provide a High Availability (HA) environment and support zero downtime during "Monthly Updates". The HISMIC recommended hardware specifications are found at the end of this document.

Novus Meds (Medication Order Entry + Medication Reconciliation) and Novus ClinDoc (Physician Documentation) both require the Harris Intermediate Server Medi-Span Clinical (HISMIC). If you have already implemented either of these modules, the HISMIC middleware server cluster discussed above is already in place.

The HISMIC server cluster will provide a High Availability (HA) environment and support zero downtime during "Monthly Updates". The HISMIC recommended hardware specifications are found at the end of this document.

The 6.3 development work is currently in progress and we will keep you apprised as the functionality is being finalized. Target availability is end of Q3-Q4, 2019. With the upgrade to Medi-Span Clinical API's, there will be a slight increase in your overall annual Medi-Span licensing fees. The Medi-Span fee shown in table is the total new fee, which will replace existing fees you are currently paying.

Please review the attached offering and do not hesitate to contact me if you have any further questions. I look forward to hearing back from you and to the collaborative work ahead.

Sincerely,

Brett A. Chambers

Client Development Leader

Harris Healthcare

☎ 800-393-0278 x74297 / ✉ [bchambers@harriscomputer.com](mailto:bchambers@harriscomputer.com)

HQ: Herndon, VA | <https://www.harrishealthcare.com/>

# Table of Contents

<b>QCPR 6.3 PRICING MEMORIAL HOSPITAL OF SWEETWATER COUNTY .....</b>	<b>4</b>
<b>PROFESSIONAL SERVICES DESCRIPTION QCPR 6.3 .....</b>	<b>6</b>
<b>Scope of Work – Implementation of QCPR 6.3 .....</b>	<b>6</b>
I. Scope Statement.....	6
II. Project Timeline.....	6
III. Pre-Requisites .....	6
IV. Deliverables.....	6
V. Items Out-of-Scope .....	6
VI. Risks .....	7
VII. Requirements of CLIENT Personnel – CLIENT Leadership.....	7
<b>PAYMENT TERMS .....</b>	<b>7</b>
<b>APPENDIX A .....</b>	<b>8</b>
Hardware and Software requirements for Harris Intermediate Medi-Span Clinical (HISMCI) HA server needed for Wolters-Kluwer Health® Medi-Span Clinical API.....	8

## QCPR 6.3 PRICING MEMORIAL HOSPITAL OF SWEETWATER COUNTY

Software Product / Service	Comment	Pricing	TOTAL
<b>QCPR 6.3 license software enhancement</b>	No software license fee	No extra cost	\$0.00
<b>Medi-Span Clinical API (3rd Party Wolters Kluwer)</b>  <b>Annual Fee</b>	Annual software maintenance fee for Wolters Kluwer license.  <i>*New fee is in lieu of current fee you are already paying, not in addition to it.</i>		\$14,070 / year
<b>Required</b>  <b>Professional Services/Installation Fees<sup>1,3</sup></b>  <b>for total QCPR 6.3 Base Package</b>  <b>One-time fee</b>	Includes Planning, Training, Configuration, Testing, End User Training, Go Live Support.  Includes ATS time to install HISMC on one Development and 2 Production servers	\$36,045 USD	\$36,045 USD
<b>Optional</b>  <b>Novus ClinDoc- Training for two enhancement content area</b>  <b>One-time fee</b>	Novus Document List Application - Novus ClinDoc to include creation of the C-CDA  ClinDoc Result Widget - Enhanced vitals, labs and radiology display of results, navigation and selection.	\$1,350 USD	
<b>Optional</b>  <b>Medi-Span Clinical US - Training of Medi-Span Clinical API/HISMC</b>  <b>One-time fee</b>	Training of Medi-Span Clinical API/HISMC replacing Medi-Span Bridge API for US clients only	\$675 USD	\$675 USD
<b>Optional</b>  <b>Novus Meds – Training on Novus Meds Enhancements</b> <b>One-time fee</b>	Training on the enhanced Novus Meds module for Order Entry and Advisory Alert Enhancements - Onsite	\$5,400 USD	

<b>Optional</b> <b>Rcopia 3 to 4 Upgrade</b> <b>(US eRX Clients only)</b> <b>One-time fee</b>	Training for <b>current US eRX clients</b> - This is an upgrade to the portal from Rcopia 3 to 4. Onsite	\$1,800 USD	\$1,800 USD
<b>Optional</b> <b>Radiology AUC</b> <b>One-time fee</b>	Training on the configuration and use to enable compliance with the regulatory requirement for Advanced imaging ordering with Appropriate Use Criteria - Remote	\$1,350 USD	\$1,350 USD
<b>Year 1 Total</b>	Medi-Span Clinical API Annual fee year 1 + Professional Services		\$53,940
<b>Year 2 and beyond</b>	Annual Service fee	\$14,070/year	\$14,070/year

Notes:

<sup>1</sup> See description of Professional Services / Installation fees included below.

<sup>2</sup> Pricing expires **8.1.2019**

<sup>3</sup> Harris Healthcare employee travel and related expenses are billable

---

## PROFESSIONAL SERVICES DESCRIPTION QCPR 6.3

### Scope of Work – Implementation of QCPR 6.3

#### **I. SCOPE STATEMENT**

The purpose of this statement of work is to provide education, configuration assistance and support for the Canadian clients to move to 6.3 and from the Medi Span API to the Medi Span Clinical API application for use within QCPR.

#### **II. PROJECT TIMELINE**

This engagement will be 15 weeks in duration. If the CLIENT'S timeline extends or delays, additional services would be required under a separate Agreement.

#### **III. PRE-REQUISITES**

List any Pre-Requisites pertinent to this engagement

- Hardware for Harris Intermediate Medi-Span Clinical (HISMC) and servers installed
- QCPR version 6.3 in the client Development area
- Room/equipment to perform service offering
- Staff available for education, configuration, testing and go live support.

#### **IV. DELIVERABLES**

Harris Healthcare will:

- Provide remote project management support for resource scheduling, issues management, and project reporting.
- Install QCPR version 6.3 for the implementation.
- Conduct remote training for:
  - MS Clinical API
  - Database Configuration for QCPR version 6.3
- Remote support during the client configuration and testing to assist with configuration, issues and testing.
- Dedicated remote go live support during the version go live.

#### **V. ITEMS OUT-OF-SCOPE**

Harris Healthcare will not perform the following activities during this engagement:

- Perform, enter/result, or modify patient data or results in the Production environment
- Testing the system
- Report Development/Modification
- Data Conversions
- Interface Development/Modification
- Data Warehouse Development

If above services are requested, a separate Agreement or change control will be required

## VI. RISKS

Risk for this project may include:

- Failure of project scope to be clearly defined, understood, documented and agreed upon by all parties.
- Lack of adherence to escalation pathway
- Lack of resources with appropriate skills and/or empowered with decision making capabilities committed to the project and available for the duration of the project
- Conflicts with other projects

## VII. REQUIREMENTS OF CLIENT PERSONNEL – CLIENT LEADERSHIP

- Provide background information on organizations objectives
- Provide appropriate resources to implement application, workflow, process and database changes as necessary to support the project
- Provide appropriate resources to support thoroughly testing the system
- Provide appropriate resources to support Go-Live operations of features and functions

## PAYMENT TERMS

Upon Execution of the Agreement, Harris Healthcare shall invoice CLIENT based on the following schedule:

License (with install)	Not applicable for this upgrade
Installation, Services and Training	50% upon execution of this agreement 25% the earlier of completion of the Client training for MS Clinical or 6 weeks post execution. 25% the earlier of go live or 14 weeks post execution. Any services requested thereafter are available at Harris Healthcare's current rates
Annual Support	100% annually in advance upon Live
Third-Party Software	100% on Execution
Hardware Purchase through Harris	100% on Execution

*Notes: For the purposes of this document, the following definition shall apply: "Execution" means the date Client's representative, so duly authorized, signs this document, accepting the terms set forth.*

## APPENDIX A

### Hardware and Software requirements for Harris Intermediate Medi-Span Clinical (HISMIC) HA server needed for Wolters-Kluwer Health® Medi-Span Clinical API

The following two server frames require a High Availability Service Level for Production Environments and may be implemented using Hardware Assisted Virtual Machine Technology to emulate abstract platform-independent Operating System program execution. Virtualization is controlled through an administrative Hypervisor, using Red Hat Enterprise Virtualization (RHEV®), VMware ESXi 6.0®, or Microsoft Hyper-V 2016-CB® compliant with Microsoft Server 64 bit 2016-CB Edition.

Platform requirements for additional Harris Healthcare add on products may be combined across a larger set of server frames when CPU and Memory requirements are maintained in accordance with the design requirements and Service Levels.

Harris Healthcare will utilize the Drug Knowledge Vendor Microsoft SQL Server 2016 SP1 Express-Wolters Kluwer Health® Medispan Clinical® beginning with QCPR 6.2. The product is known as HISMIC.

A separate similarly configured server/VM is required for **Non-Production domains**.

<b>CPU</b>	• Dual-Core X86-64 3+ GHz or equivalent VM service level
<b>RAM</b>	• 32 GB or equivalent VM service level
<b>Internal Disk Adapters</b>	• (1) RAID1,5,6,10 controller with 4GB Battery Backup Write Cache
<b>OS Disk Space</b>	• 100 GB Equivalent SATA 10k RPM, Internal, Internal RAID1
<b>Fiber</b>	• (1) 8-Gigabit PCI dual-port fiber channel adapter / Omit with Internal Disk
<b>Application Software Disk Space</b>	• 100GB Equivalent SATA 10k RPM, Internal, Internal RAID1,5,6,10, or Omit with SAN
<b>OS</b>	• Microsoft Windows Server® 2016-CB 64-bit
<b>VM Partition</b>	• (1)
<b>Network</b>	• Gigabit Full Duplex Ethernet NIC or equivalent VMware service level
<b>Applications</b>	• Microsoft SQL Server 2016 SP1 Express or Microsoft SQL Server 2017 Express Advanced
	• Wolters Kluwer Health® Medi-Span® Services

---

	<ul style="list-style-type: none"><li>• .Net 3.5 SP and updates</li><li>• .Net 4.5 SP and updates</li></ul>
	<ul style="list-style-type: none"><li>• Microsoft Internet Information Server® (IIS) service</li></ul>
	<ul style="list-style-type: none"><li>• Microsoft WebPI (Web Platform Installer)</li></ul>
	<ul style="list-style-type: none"><li>• NET-SNMP Simple Network Management Protocol (SNMP)</li></ul>

.....

**NON-DISCLOSURE AND DISCLAIMER STATEMENT**

Any terms and conditions contained in the enclosed documents expire 90 days from the date that Harris Healthcare delivers these documents to the original recipient, unless they are extended or terminated earlier by written notice from Harris Healthcare to the original recipient.

The recipient of the enclosed documents acknowledges that any information provided by Harris Healthcare in the documents, including but not limited to any estimated, proposed or anticipated equipment, programs, features, services, pricing, work or billable hour amounts, and/or timing, is based on Harris Healthcare's understanding of the purposes for which Harris Healthcare is providing the documents as of the date the documents are provided. While Harris Healthcare believes such information to be reasonably accurate, no guarantees or warranties express or implied, are made at this time. In addition, if any purpose for which the documents are being furnished changes, or if Harris Healthcare ascertains new or additional information which modifies its understanding of any purpose, Harris Healthcare reserves the right to revise any part of the enclosed documents to reflect such change or new or additional information. In any event, no information provided by Harris Healthcare in the enclosed documents shall be binding on Harris Healthcare unless it is included in a final, definitive binding agreement that is formally negotiated and executed by Harris Healthcare and any relevant counterparties.

THIS PAGE AND THE ENCLOSED DOCUMENTS ARE PROTECTED BY COPYRIGHT LAW, AND MAY ALSO CONTAIN CONFIDENTIAL INFORMATION AND PROPRIETARY TRADE SECRETS BELONGING TO HARRIS HEALTHCARE. THIS PAGE AND THE ENCLOSED DOCUMENTS ARE BEING PROVIDED TO AND ACCEPTED BY THE RECIPIENT ON THE EXPRESS CONDITION THAT THEY SHALL NOT BE DUPLICATED OR DISCLOSED, IN WHOLE OR IN PART, AND THAT THEY SHALL BE USED SOLELY FOR THE PURPOSE FOR WHICH THEY ARE BEING PROVIDED BY HARRIS HEALTHCARE TO THE ORIGINAL RECIPIENT. THIS PAGE AND THE ENCLOSED DOCUMENTS MAY ONLY BE DISCLOSED TO EMPLOYEES OR AGENTS OF THE ORIGINAL RECIPIENT ON A "NEED TO KNOW" BASIS, AND THEN ONLY AFTER SUCH PERSONNEL HAVE BEEN APPRISED OF THE CONFIDENTIAL AND PROPRIETARY NATURE OF THE INFORMATION. THESE TERMS AND CONDITIONS MAY NOT BE MODIFIED WITHOUT THE PRIOR WRITTEN CONSENT OF HARRIS HEALTHCARE.

PROPRIETARY AND CONFIDENTIAL  
(c) Copyright 2018 Harris Healthcare  
ALL RIGHTS RESERVED

RED HAT **STORE**

Bill to

Rich Tyler  
1200 College Drive  
ROCK SPRINGS, WY 82901 US  
  
3073528409  
rtyler@sweetwatermemorial.com

[Edit your address](#)

Order summary

Subtotal:	US\$11,691.00
Estimated tax:	US\$0.00
Estimated total:	US\$11,691.00

Credit card information

*Please enter the first and last name of the person on the card.  
Do not use the company name.*

\* First name

## **FY20-5 RadOnc CT FMV**

## Capital Request Summary

Capital Request #

FY20-5

Name of Capital Request:

GE Optima CT580 RT-16 – FMV lease buyout

Requestor/Department:

Tasha Harris – Radiation Oncology

Sole Source Purchase: Yes or No

Reason: FMV lease buyout of current CT equipment

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	GE HFS, LLC	Brookfield, WI	\$225,000.00
2.			
3.			

Recommendation:

GE HFS, LLC - \$225,000.00



<b># Assigned: FY 20 - 5</b>	
<b>Capital Request</b>	
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.	
<b>Department:</b> Radiation Oncology	<b>Submitted by:</b> Tami Love
<b>Date:</b> 07/08/19	
<b>Provide a detailed description of the capital expenditure requested:</b> GE Optima CT580 RT-16 - FMV lease buyout	
<b>Preferred Vendor:</b> GE Healthcare Financing Services	
<b>Total estimated cost of project</b> (Check all required components and list related expense)	
1. Renovation 2. Equipment 3. Installation 4. Shipping 5. Accessories 6. Training 7. Travel costs 8. Other e.g. interfaces	\$ \$ 225,000.00 \$ \$ \$ \$ \$ \$
<b>Total Costs (add 1-8)</b> \$ 225,000.00	
<b>Does the requested item:</b>	
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Fit into existing space? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Explain:
Attach to a new service? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Explain:
Require physical plan modifications? If yes, list to the right: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Electrical \$ HVAC \$ Safety \$ Plumbing \$ Infrastructure (I/S cabling, software, etc.) \$
<b>Annualized impact on operations (if applicable):</b>	
<b>Increases/Decreases</b>	
<b>Projected Annual Procedures (NEW not existing)</b>	
Revenue per procedure	\$
Projected gross revenue	\$
Projected net revenue	\$
Projected Additional FTE's	
Salaries	\$
Benefits	\$
Maintenance	\$
Supplies	\$
<b>Total Annual Expenses</b>	\$
<b>Net Income/(loss) from new service</b>	\$
<b>Budgeted Item:</b>	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
# of bids obtained? 0	
<input type="checkbox"/> Copies and/or Summary attached. <b>If no other bids obtained, reason:</b> FMV lease buyout of current equipment	
<b>Review and Approvals</b>	
<b>Submitted by:</b> Rich Tyler	<b>Verified enough Capital to purchase</b>
<b>Department Leader</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO
<b>Vice President of Operations</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO
<b>Chief Financial Officer</b>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<b>Chief Executive Officer</b>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<b>Board of Trustees Representative</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO

#### OTHER CONSIDERATIONS

Original 60 month lease date was 04/22/2014. The equipment does not need to be replaced at this time due to limited usage of the machine and no immediate need for new technology. Options included the fair market value purchase of the equipment or the continued leasing on a month to month basis for \$8,622/month. Based on usage, we expect this piece of equipment to be useful for another 4-5 years.

Capital \$225,000.00

\_\_\_\_\_  
Submitted by: Signature

\_\_\_\_\_  
Date



Quote Number: 5120

Asset Management  
David Kelsey  
(214)483-1527

May 16, 2019

BOARD OF TRUSTEES OF THE MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
WATER COUNTY, P O BOX 1359  
ROCK SPRINGS, WY 82902

GE HFS, LLC ("GEHFS") is pleased to submit the following proposal:

Contract Description: True lease of equipment, account # 9752414001

Equipment Description: GE OPTIMA CT580 RT-16

End of Term Date: May 15, 2019

End of Lease Options: \_\_\_\_\_ 12 months at \$8,622.00 per month, plus applicable taxes.

\_\_\_\_\_ Purchase the equipment for \$225,000.00, plus applicable taxes.

\*\* FMV Renewal Options assume that the Lessee is liable for all rents and other charges for periods prior to and including the Amendment August 15, 2019 (the "Amendment Effective Date"), plus applicable taxes and any maintenance service charges, including, to the extent applicable, all rents payable in arrears which relate to any period prior to and including the Amendment Effective Date even if billed after the Amendment Effective Date. GE HFS, LLC shall have the option to withdraw this if all amounts owed by Lessee to GE HFS, LLC have not been received promptly when due. GE HFS, LLC and Lessee agree that a signature affixed to any one of the originals and delivered by facsimile shall be valid, binding and enforceable.

In addition to the above you may also return the equipment to GE HFS, LLC. Please refer to your master lease agreement for a complete description of the return requirements.

Terms and Conditions: All other terms and conditions of the referenced lease contract shall continue in effect.

Documentation Fee: A documentation fee of \$200.00 will be charged to Lessee to cover document preparation, document transmittal, credit write-ups, lien searches and lien filing fees. The documentation fee is due upon Lessee's acceptance of this proposal and is non refundable. This fee is based on execution of our standard documents substantially in the form submitted by us.

In the event significant revisions are made to our documents at your request or at the request of your legal counsel or your landlord or mortgagee or their counsel, the documentation fee will be adjusted accordingly to cover our additional costs and expenses.

Required Credit and Tax Information: 1. Year end audited/unaudited financial statements & comparative interim statements.  
2. If non taxable entity, a current tax exemption certificate is due upon receipt of accepted proposal

Proposal Expiration: This proposal and all of its terms shall expire on August 10, 2019 if GE HFS, LLC has not received Lessee's acceptance hereof by such date.

The summary of proposed terms and conditions set forth in this proposal is not intended to be all-inclusive. Any terms and conditions that are not specifically addressed herein would be subject to future negotiations. Moreover, by signing the proposal, the parties acknowledge that: (i) this proposal is not a binding commitment on the part of any person to provide or arrange for financing on the terms and conditions set forth herein or otherwise; (ii) any such commitment on the part of GE HFS, LLC would be in a separate written instrument signed by GE HFS, LLC following satisfactory completion of GE HFS, LLC' due diligence, internal review and approval process (which approvals have not yet been sought or obtained); (iii) this proposal supersedes any and all discussions and

understandings, written or oral between or among and any other person as to the subject matter hereof; and (iv) GE HFS, LLC may, at any level of its approval process, decline any further consideration of the proposed financing and terminate its credit review process. GE HFS, LLC' standard documents will be used.

Except as required by law, neither this proposal nor its contents will be disclosed publicly or privately except to those individuals who are your officers, employees or advisors who have a need to know as a result of being involved in the proposed transaction and then only on the condition that such matters may not be further disclosed. Notwithstanding the foregoing, there is no restriction (either express or implied) on any disclosure or dissemination of the tax structure or tax aspects of the transactions contemplated by this proposal. Further, GE HFS, LLC acknowledges that it has no proprietary rights to any tax matter or tax idea or to any element of the proposal's transaction structure.

You hereby authorize GE HFS, LLC to file in any jurisdiction as GE HFS, LLC deems necessary any initial uniform commercial code financing statements that identify the Equipment or any other assets subject to the proposed financing described herein. If for any reason the proposed transaction is not approved, upon your satisfaction in full of all obligations to GE HFS, LLC, will cause the termination of such financing statements. You acknowledge and agree that the execution of this proposal and the filing by GE HFS, LLC of such financing statements, in no way obligates GE HFS, LLC to provide the financing described herein.

We look forward to your early review and response. If there are any questions, we would appreciate the opportunity to discuss this proposal in more detail at your earliest convenience. Please do not hesitate to contact me directly at (214)483-1527.

Sincerely yours,

By: David Kelsey

Title: Senior Portfolio Manager

Acknowledged and Accepted:

\_\_\_\_\_  
(Legal Name)

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Fed. ID #: \_\_\_\_\_

#### NOTICE

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract), because all or part of the applicant's income derives from any public assistance program, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law is the Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580.




SAFE Transmission

Welcome Tami Love

## Upload Files

**Upload files**

 Your files have been successfully uploaded.

File Name	Batch ID	Product Folder	Status
1. ACK17.TXT	16BD7D1DC03	ACH	Uploaded

[Return to Upload Files](#) | [Print](#)

[Privacy, Security & Legal](#)

©1999 - 2019 Wells Fargo. All rights reserved.

## **FY20-8 credentialing software**

## Capital Request Summary

Capital Request #

FY20-8

Name of Capital Request:

MD-Staff Credentialing & Provider Enrollment Software

Requestor/Department:

Kerry Downs – Medical Staff Services

Sole Source Purchase: Yes or No

Reason:

Quotes/Bids/ Proposals received:

	Vendor	City	Amount
1.	Applied Statistics & Management	Temecula, CA	\$41,400 software \$0 first year support included <u>\$3,500</u> implementation \$44,900 Total
2.	Verity	Louisville, CO	\$31,500 software <u>\$18,900</u> annual maintenance \$50,400 Total
3.	Cactus - Symplr	Berwyn, PA	\$62,035 software <u>\$28,330</u> annual maintenance \$90,865 Total

Recommendation:

Applied Statistics & Management – MD-Staff \$44,900.00



		<b># Assigned: FY 20 - 8</b>
<b>Capital Request</b>		
<b>Instructions:</b> YOU MUST USE THE TAB KEY to navigate around this form to maintain the form's integrity. <b>Note:</b> When appropriate, attach additional information such as justification, underlying assumptions, multi-year projections and anything else that will help support this expenditure. Print out form and attach quotes and supporting documentation.		
<b>Department:</b> Medical Staff Services	<b>Submitted by:</b> Kerry Downs	<b>Date:</b> 07/22/2019
<b>Provide a detailed description of the capital expenditure requested:</b> MD-Staff credentialing and provider enrollment software.		
<b>Preferred Vendor:</b> Applied Statistics & Management		
<b>Total estimated cost of project</b> (Check all required components and list related expense)		
1. Renovation		\$ 0
2. Equipment		\$ 41,400 (software modules)
3. Installation		\$ 3,500 (implementation services)
4. Shipping		\$
5. Accessories		\$
6. Training		\$ Included
7. Travel costs		\$ 0
8. Other e.g. interfaces		\$
<b>Total Costs (add 1-8)</b>		<b>\$ 44,900</b>
<b>Does the requested item:</b>		
Require annual contract renewal? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Fit into existing space?	Explain:	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Attach to a new service?	Explain:	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Require physical plan modifications?	Electrical	\$
If yes, list to the right:	HVAC	\$
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Safety	\$
	Plumbing	\$
	Infrastructure (I/S cabling, software, etc.)	\$
<b>Annualized impact on operations (if applicable):</b>		<b>Budgeted Item:</b>
<b>Increases/Decreases</b>		
Projected Annual Procedures (NEW not existing)		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Revenue per procedure	\$ 0	# of bids obtained? <u>3</u>
Projected gross revenue	\$ 0	
Projected net revenue	\$ 0	<input checked="" type="checkbox"/> Copies and/or Summary attached. <b>If no other bids obtained, reason:</b>
Projected Additional FTE's		
Salaries	\$	
Benefits	\$	
Maintenance	\$ 14,900	
Supplies	\$	
<b>Total Annual Expenses</b>	<b>\$ 14,900</b>	
<b>Net Income/(loss) from new service</b>	<b>\$</b>	
<b>Review and Approvals</b>		
Submitted by:	Verified enough Capital to purchase	
Department Leader	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Vice President of Operations	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Financial Officer	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Chief Executive Officer	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Board of Trustees Representative	<input type="checkbox"/> YES <input type="checkbox"/> NO	

## OTHER CONSIDERATIONS

Our current credentialing software is Midas Seeker. Midas will end maintenance and product support of Midas+ Seeker as of December 31, 2021. We already have been experiencing problems with Seeker, and anticipate that those problems or glitches will only get worse.

Currently, we have over 180 providers on the medical staff. Credentialing software is essential to the Medical Staff Services office. It provides a way to screen, track, and access information for each of our providers. With automated software, we can continuously screen each provider for new malpractice claims and to make sure they don't have Medicaid/Medicare sanctions. These are Joint Commission requirements.

Our physician privileges are out-of-date, and need to be standardized. MD-Staff offers drag-and-drop privileging, which allows each specialty to select their requested privileges. They are then built into a standardized format.

The on-line application module would allow our providers to apply for privileges on-line. The program also includes "hard-stops," which means that if a provider left a required application field blank, they wouldn't be able to continue or to submit the application until they complete the field. This could help improve our turn-around time and prevent us from having to repeatedly ask for or hunt down required information.

When a provider comes up for reappointment (every two years), the application module would pre-populate their information. They would only need to add any new information, or make changes, sign, and then submit. This would help to alleviate the delay for providers returning their reappointment applications.

The payor enrollment module would pre-populate payor applications and speed up the process of enrolling providers with Medicare, Medicaid, and other commercial insurance companies. This module also helps to track application process and status.

We have to replace our current software. With this web-based system (MD-Staff), we would not only replace it, but we would greatly improve our efficiency and compliance with regulatory requirements; decrease the time it takes to enroll providers with payors; and increase the medical staffs' satisfaction as it pertains to the reappointment process.

MD-Staff is web based. Training will be on-line and the software is deployed through the cloud. So there are no additional shipping, travel, or training costs. They offer 1, 3, and 5 year contracts. After the first year we will be charged an annual cost of \$14,900.

Capital \$44,900

---

Submitted by: Signature

---

Date



## MD-Staff for the Web

Web-Based Credentialing System

Quote for:

### **Memorial Hospital of Sweetwater County**

March 8, 2019



Applied Statistics & Management, Inc.

32848 Wolf Store Road

Temecula, CA 92592, USA

### **Confidentiality Statement**

The information in this document is confidential to the person to whom it is addressed and should not be disclosed to any other person. It may not be reproduced in whole, or in part, nor may any of the information contained therein be disclosed without the prior consent of Applied Statistics & Management, Inc.

## Contents

---

Contents .....	2
Executive Summary .....	3
MD-Staff for the Web .....	3
ASM .....	3
Proposed Solutions.....	4-6

Quote #:	AS-2815
Expiration Date:	June 31, 2019
Please direct all inquiries regarding this quote to:	Nino Limatola nlimatola@mdstaff.com  D: (951) 553-7618 C: (951) 303-4922

## Executive Summary

---

### *MD-Staff for the Web*

MD-Staff for the Web is a comprehensive credentialing system that includes all of the modules needed to streamline and automate the credentialing process. The foundation for MD-Staff for the Web is an extensive, highly relational database that stores nearly every data element relating to a provider. All of the modules in MD-Staff for the Web are built upon this single powerful database, thus allowing them to work seamlessly with each other. Unlike other credentialing systems, all of the modules are included in MD-Staff for the Web thus drastically reducing overall cost while providing the maximum amount of features.

The web-based version of MD-Staff for the Web is a feature rich enterprise level credentialing system, yet it is still very user friendly and intuitive. Based on our highly successful Windows version of MD-Staff, the web-based version takes usability to a new level by utilizing the most advanced web-based technologies to make the application fast, responsive and easy to understand. Along with being easy to use, MD-Staff for the Web also automates many tedious credentialing processes, thus drastically reducing workloads while increasing accuracy.

MD-Staff for the Web interfaces with numerous online verification sources in order to automate many of the verification processes. Verification can be done directly from MD-Staff for the Web for a single provider or a group of providers, drastically reducing the amount of time spent on verifying provider information. In order to further reduce the workload, batch verifications can be scheduled to run automatically on a monthly or weekly basis. With the ability to schedule automatic verifications, a provider's record can be verified and updated with no user intervention.

### *ASM*

As the health care industry is forever evolving, the demand for advanced and innovative credentialing solutions is increasing. ASM is dedicated to creating software solutions that leverage the latest technologies and methodologies that help to improve the speed and accuracy of the credentialing process.

Customer service is an important component to any software product. ASM provides unparalleled support for all of its software products. Rather than simply providing technical support, ASM focuses on building relationships with its clients to provide the best possible service and support.

## Proposed Solutions

<i>Items</i>	<i>Initial Cost<sup>1</sup></i>	<i>Annual Cost<sup>1</sup></i>
<input checked="" type="checkbox"/> <b>MD-Staff for the Web</b> <ul style="list-style-type: none"> <li>• Web-based provider credentialing for One facility and 180 Providers.</li> <li>• Highly relational provider management database</li> <li>• Drag-and-drop privileging</li> <li>• Over 200 built-in reports, custom reports and ad hoc query writer</li> <li>• Online verifications: ABMS® Direct Connect Select, DEA, NPDB, OIG, EPLS/GSA, State Licensure Boards, NPI, etc.<sup>2</sup></li> <li>• Customizable workflow/alarm module</li> <li>• Pronto electronic questionnaires</li> <li>• Batch mail merges with Microsoft Word</li> <li>• CME, Meetings and Committee modules</li> <li>• Unlimited number of users</li> <li>• Data Warehouse</li> </ul>	<b>\$18,900</b>	<b>\$6,900</b>
<input checked="" type="checkbox"/> <b>E&gt;Priv (MD-Staff portal)</b> <ul style="list-style-type: none"> <li>• Provides house staff with live read-only access to the MD-Staff database</li> <li>• Displays provider data</li> <li>• Unlimited number of customizable E&gt;Priv displays</li> <li>• Unlimited number of users</li> <li>• Displays photos, scanned documents and signatures</li> </ul>	<b>Included</b>	<b>Included</b>
<input checked="" type="checkbox"/> <b>Payor Enrollment / Managed Care</b> <ul style="list-style-type: none"> <li>• Prepopulate PDF payor applications</li> <li>• Track application process/status</li> <li>• Separate Facility/View for Managed Care</li> <li>• Contracts</li> <li>• Sites</li> <li>• Networks</li> <li>• Entities</li> <li>• Fee Schedules</li> <li>• Library of Reports/Directories</li> </ul>	<b>\$5,000</b>	<b>\$2,000</b>

<input checked="" type="checkbox"/> <b>MD-App</b> <ul style="list-style-type: none"> <li>• Paperless application</li> <li>• Request / Renew Privileges</li> <li>• Electronic Signatures via DocuSign* or AdobeSign* *Requires separate license and additional fees with DocuSign or AdobeSign</li> <li>• Attestation Questions</li> <li>• Initial and Reappointment Applications</li> <li>• Collect all information needed at one time</li> <li>• Integrates for import/export with MD-Staff</li> </ul>	\$12,500	\$4,000
<input checked="" type="checkbox"/> <b>Virtual Committee</b> <ul style="list-style-type: none"> <li>• Committee members may review selected records</li> <li>• Initial appointments or reappointments</li> <li>• Accessible from any computer with an internet connection</li> <li>• Committee members can review and comment on records when it is most convenient</li> </ul>	\$5,000	\$2,000
<input checked="" type="checkbox"/> <b>MD-Query</b> <ul style="list-style-type: none"> <li>• Allows Medical Staff Professionals to quickly and economically create their own "online verification" system</li> <li>• Customized website with your logo</li> <li>• Customized affiliation letter</li> <li>• Email notifications</li> <li>• Employs the latest security protocols</li> <li>• NAMSS-PASS Certified</li> </ul>	Included	Included
<input checked="" type="checkbox"/> <b>MD-Directory</b> <ul style="list-style-type: none"> <li>• Real-time integration with provider database</li> <li>• Public facing provider directory</li> <li>• Cross-browser compatibility</li> </ul>	Included	Included
<input checked="" type="checkbox"/> <b>Direct Fax (\$0.10 per page)</b> <ul style="list-style-type: none"> <li>• Fax merge letters directly from MD-Staff</li> <li>• No additional hardware or fax server needed</li> <li>• View the fax status directly in MD-Staff</li> </ul>	\$0.10 per page	\$0.10 per page

<input checked="" type="checkbox"/> <b>Implementation Services<sup>3</sup></b>  MD-Staff and E>Priv <ul style="list-style-type: none"> <li>• System Configuration</li> <li>• Setup merge templates (up to 20)</li> <li>• Creation of privilege forms (up to 20)</li> <li>• One time, two-phase, data conversion of existing data</li> </ul> Payor Enrollment / Managed Care <ul style="list-style-type: none"> <li>• Map up to 10 additional PDF application forms</li> </ul> MD-App <ul style="list-style-type: none"> <li>• System configuration/customization for one initial and one re-appointment application process. (Note: this does not include configuring any PDF applications to be generated by MD-App, MD-Staff or any other related modules).</li> <li>• Customized website with your logo</li> <li>• Mdapp.com setup</li> <li>• Additional applications, pages or complexity requires a price increase based on a rate of \$225 per hour</li> <li>• Hosting in ASM's secure data center</li> </ul> Custom Reports <ul style="list-style-type: none"> <li>• Additional reports/exports/imports requires a separate Statement of Work based on a rate of \$225 per hour</li> </ul>	\$3,500	N/A
<input checked="" type="checkbox"/> <b>Training</b>  <ul style="list-style-type: none"> <li>• 10 hours of online training</li> </ul>	Included	N/A
<input checked="" type="checkbox"/> <b>Support</b>  <ul style="list-style-type: none"> <li>• Toll-free Telephone and Email Support</li> <li>• Remote Assistance</li> </ul>	Included	Included
<b>Total Cost (with modules described above)</b>	<b>\$44,900</b>	<b>\$14,900</b>

1. The initial cost includes the first year of annual cost(s). The annual cost is due on the anniversary of the due date of the initial cost.
2. Some online verifications require an account with a third party (e.g. ABMS®, NPDB, etc). Therefore, queries performed within MD-Staff involving a third party may incur a cost which is billed by the third party. ASM is not responsible for these costs.

3. Although ASM will make every reasonable effort to migrate all of the data from the source database, ASM cannot guarantee that every data element will convert to the new database.

## **FY2019 Year-End status**

**MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY**

**NARRATIVE TO JUNE 2019 PROJECTED FINANCIAL STATEMENTS**

**THE BOTTOM LINE.** The bottom line from operations for June was a loss of \$755,071 compared to a gain of \$227,713 in the budget. This yields a 11.9% operating margin for the month compared to 3.0% in the budget. The net operating gain is \$141,053 compared to a gain of \$1,709,309 in the budget. This represents a net operating margin of 0.16% compared with 1.9% in the budget. The total net gain is \$106,160 compared to \$676,294 in the budget. This represents a total profit margin of 1.23% compared to 0.75% in the budget.

**REVENUE.** Revenue for the month was \$13,069,675 under budget by \$707,325. Inpatient revenue was under budget by \$504,277 outpatient revenue was under budget by \$27,971 and the employed Provider Clinic was over budget by \$75,923. Year-to-date gross revenue was \$164,916,540 compared to \$164,947,571 under budget by \$6,217.

Net patient revenue for the month was \$6,149,721 under budget by \$1,161,900. Net patient revenue was \$93,600,114 under budget by \$3,957,079.

Other operating revenue for the year was \$3,173,442. This includes County routine maintenance funds, foundation unrestricted income, cafeteria revenue, occupation medicine industry contracts and collection agency interest income.

Nonoperating revenue for the year was \$927,106 over budget by \$1,960,121. This includes interest income and expense, special purpose taxes, rental income and County capital maintenance funds.

Days in AR were 50 combined 51 in the Hospital and 50 in the Clinic.

**REDUCTION OF REVENUE.** Reductions from revenue were booked at 52.9% for June and 49.3% year-to-date. Reductions of revenue came in over budget \$454,663 for June and ended the year over budget \$3,957,079. As June is the last month of the fiscal year, we made the needed adjustment to reductions to increase our allowance estimate on the balance sheet. We had recognized in May that we would need to make this adjustment in June to make sure our AR is reserved adequately for year-end. The audit model for reduction of revenue and balance sheet allowance reserves for year-end calculates to 49.3% for reductions and 47.6% for balance sheet reserves—a difference of 1.7%. The auditors recommend we are within a 2% variance. The audit will include a detailed analysis of our reserves which may result in additional adjustments.

- The 3.45% increase in Medicare payor mix this fiscal year resulted in the following:
  - Medicare gross revenue increased \$7.4 million from 2018
  - Medicare write offs increased \$3.9 million from 2018
  - Medicare collections increased \$3.1 million from 2018
  - Medicare accounts receivable at year end increased \$24,131 from 2018
- The 4.45% decrease in Blue Cross and Commercial payor mix this fiscal year resulted in the following:
  - Gross revenue decreased \$3.9 million from 2018
  - Write offs decreased \$732,660 from 2018
  - Collections decreased \$4.1 million from 2018
  - Accounts receivable at year end increased \$410,512 due to the delayed payments from C/S

While the combined outcome from the change in our top three payors was only \$1 million in cash, the net increase to reduction of revenue was \$3.2 million which directly affected the bottom line. The budgeted 2019 reductions of revenue using 2018 actuals. Reductions were budgeted at 46.9% for 2019 as compared to actual of 46.5% in 2018.

**EXPENSES.** Total expenses for the month were \$7,120,332 under budget by \$230,244. 2018 expenses came in under budget by \$2,055,419. The following are the year-end variances for expense categories in 2019:

**Salary & Wages** – This expense is under budget by \$65,555. Budgeted paid salaries came in under budget by 7.7%.

**Fringe Benefits** – This expense is under budget by \$316,931. Group health claims came in under budget by \$247,024. C/S disability and unemployment also came in under budget while retirement expense was over budget for the year.

**Contract Labor** – This expense is over budget by \$206,643 for the year. Contract labor was used in Behavioral Health, O/C, Surgery, Emergency Room, Laboratory, Ultrasound, Respiratory, Infection Control and BioMed.

**Physician Fees** – This expense ended the year under budget \$14,712.

**Other Purchased Services** – This expense came in under budget \$490,246. Most subcategories came in at or under budget including consulting, advertising, legal fees, janitorial fees and collection agency. Mail send out testing came in over budget for the year due to the increase in lab volumes.

**Supplies** – This expense came in under budget \$769,229 for the year. Over budget expenses include radioactive materials, lab supplies, blood implants, med/surg supplies, maintenance and outdated supplies. Expenses under budget include patient charges, drugs, minor equipment, office supplies and non med/surg supplies.

**Utilities** – This expense came in under budget for the year \$43,065. All utilities were under budget except telephone and sewer expense.

**Repairs and Maintenance** – This expense is over budget by \$147,347 year to date. Reimbursement from the County maintenance fund of \$607,635 was

received during the fiscal year. These funds are reported under other operating revenue and not an offset to expenses.

**Insurance** – This expense is over budget \$13,006.

**Other Operating expenses** – This expense is under budget \$95,601 year to date. Postage, freight, memberships, software and employee recruitment were over budget. Education, travel and physician recruitment came in under budget for the fiscal year.

**Leases and Rentals** - This expense is over budget \$154,024 year to date.

Equipment rent lease came in over budget due to the end of term on two leases that are being paid monthly until a fair market value contract is approved.

**Depreciation** – This expense is under budget \$19,070. Capital purchases of \$266,200 were approved of the \$3 million budget. Additionally, the Foundation purchased \$179,154 in capital equipment and County funds of \$692,064 were used for capital projects.

Collections for the month of June were \$7,166,619 and \$11,332,164 year to date. The Days of Cash on Hand are at 135 in June, up 5 days from last month.

Annual Debt Service Coverage came in at 3.76.

**CLINIC.** The bottom line for the Provider Clinic for June was a loss of \$495,202 compared to a loss of \$452,523 in the budget. The net operating loss is \$5,521,305 compared to a loss of \$5,432,073 in the budget and a loss of \$7,220,059 in the prior year.

**OUTLOOK FOR JULY.** Gross patient revenue is projecting to come in at \$14.6m which is right at budget, net revenue is projecting to \$7.3m which is under budget. Collections are projecting to come in around \$6.1m. With expenses expected to come in under budget at \$7.4m, we are projecting to a slight loss in the month of July.

# **MHSC Combined Financial Statements 063019**

## **Preliminary**



**MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY**

**Unaudited Financial Statements  
for  
Twelve months ended June 30, 2019**

**Certification Statement:**

To the best of my knowledge, I certify for the hospital that the attached financial statements do not contain any untrue statement of a material fact or omit to state a material fact that would make the financial statements misleading. I further certify that the financial statements present in all material respects the financial condition and results of operation of the hospital and all related organizations reported herein.

Certified by:

**Tami Love**

Chief Financial Officer

## Table of Contents

<b>MEMORIAL HOSPITAL OF SWEETWATER COUNTY</b>	<b>PAGE 1</b>
<b>ROCK SPRINGS, WY</b>	
<b>Twelve months ended June 30, 2019</b>	

## TABLE OF CONTENTS

EXECUTIVE SUMMARY	PAGE 2
FINANCIAL RATIOS AND BENCHMARKS	PAGE 3
BALANCE SHEET - ASSETS	PAGE 4
BALANCE SHEET - LIABILITIES AND NET ASSETS	PAGE 5
STATEMENT OF OPERATIONS - CURRENT MONTH	PAGE 6
STATEMENT OF OPERATIONS - YEAR-TO-DATE	PAGE 7
STATEMENT OF OPERATIONS - 13 MONTH TREND	PAGE 8
STATEMENT OF CASH FLOWS	PAGE 10
KEY OPERATING STATISTICS	PAGE 11
ACCOUNTS RECEIVABLE REPORT	PAGE 12
REVENUE AND EXPENSE VARIANCE ANALYSIS	PAGE 13
KEY FINANCIAL RATIOS - FORMULAS AND PURPOSE	PAGE S-A

# MEMORIAL HOSPITAL OF SWEETWATER COUNTY

## EXECUTIVE FINANCIAL SUMMARY

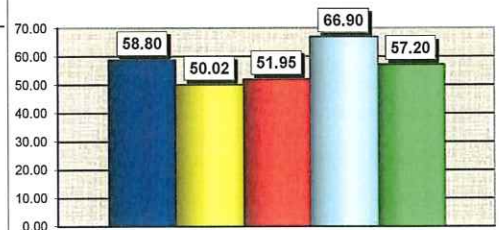
PAGE 2

Twelve months ended June 30, 2019

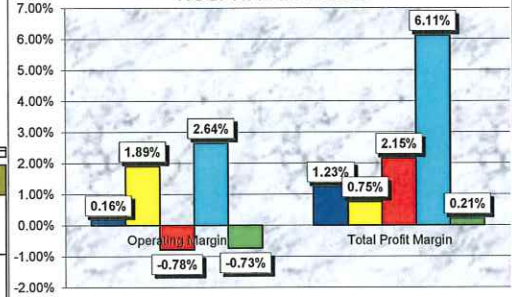
### BALANCE SHEET

	YTD 6/30/2019	Prior FYE 6/30/2018
<b>ASSETS</b>		
Current Assets	\$29,841,920	\$32,985,887
Assets Whose Use is Limited	22,466,542	16,103,800
Property, Plant & Equipment (Net)	63,726,102	68,224,600
Other Assets	234,709	247,062
<b>Total Unrestricted Assets</b>	<b>116,269,273</b>	<b>117,561,349</b>
Restricted Assets	256,963	426,203
<b>Total Assets</b>	<b>\$116,526,235</b>	<b>\$117,987,552</b>
<b>LIABILITIES AND NET ASSETS</b>		
Current Liabilities	\$7,491,981	\$9,791,188
Long-Term Debt	27,858,240	27,915,983
Other Long-Term Liabilities	747,408	1,070,720
<b>Total Liabilities</b>	<b>36,097,629</b>	<b>38,777,891</b>
Net Assets	80,428,606	79,209,661
<b>Total Liabilities and Net Assets</b>	<b>\$116,526,235</b>	<b>\$117,987,552</b>

### NET DAYS IN ACCOUNTS RECEIVABLE



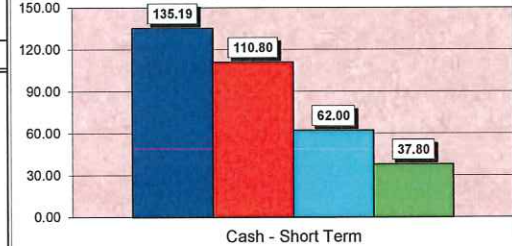
### HOSPITAL MARGINS



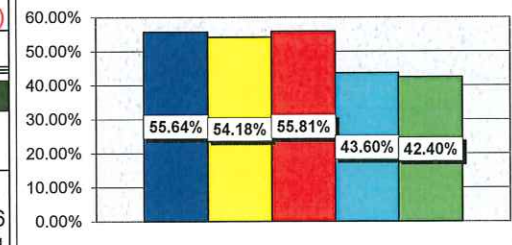
### STATEMENT OF REVENUE AND EXPENSES - YTD

	06/30/19 ACTUAL	06/30/19 BUDGET	YTD ACTUAL	YTD BUDGET
<b>Revenue:</b>				
Gross Patient Revenues	\$13,069,675	\$13,777,000	\$164,916,540	\$164,984,757
Deductions From Revenue	(6,919,954)	(6,465,290)	(81,316,356)	(77,427,494)
Net Patient Revenues	6,149,721	7,311,709	83,600,184	87,557,263
Other Operating Revenue	216,040	267,080	3,173,482	2,840,078
<b>Total Operating Revenues</b>	<b>6,365,762</b>	<b>7,578,789</b>	<b>86,773,666</b>	<b>90,397,341</b>
<b>Expenses:</b>				
Salaries, Benefits & Contract Labor	3,942,675	4,014,215	48,206,318	48,975,163
Purchased Serv. & Physician Fees	849,198	832,253	8,437,374	8,942,332
Supply Expenses	866,426	1,152,219	13,044,020	13,813,249
Other Operating Expenses	881,137	783,258	9,736,213	9,559,521
Bad Debt Expense	0	0	0	0
Depreciation & Interest Expense	581,397	569,130	7,208,688	7,397,767
<b>Total Expenses</b>	<b>7,120,832</b>	<b>7,351,076</b>	<b>86,632,613</b>	<b>88,688,032</b>
<b>NET OPERATING SURPLUS</b>	<b>(755,071)</b>	<b>227,713</b>	<b>141,053</b>	<b>1,709,309</b>
Non-Operating Revenue/(Exp.)	116,526	(17,336)	927,106	(1,033,015)
<b>TOTAL NET SURPLUS</b>	<b>(\$638,545)</b>	<b>\$210,377</b>	<b>\$1,068,160</b>	<b>\$676,294</b>

### DAYS CASH ON HAND



### SALARY AND BENEFITS AS A PERCENTAGE OF TOTAL EXPENSES



### KEY STATISTICS AND RATIOS

	06/30/19 ACTUAL	06/30/19 BUDGET	YTD ACTUAL	YTD BUDGET
Total Acute Patient Days	299	342	4,597	4,234
Average Acute Length of Stay	2.7	2.4	2.9	2.6
Total Emergency Room Visits	1,282	1,326	16,246	16,361
Outpatient Visits	7,363	6,370	87,445	76,842
Total Surgeries	156	151	1,935	2,081
Total Worked FTE's	405.91	427.27	414.01	427.27
Total Paid FTE's	462.19	464.23	456.36	464.23
Net Revenue Change from Prior Yr	-15.82%	0.22%	-0.39%	3.77%
EBIDA - 12 Month Rolling Average			8.20%	10.07%
Current Ratio			3.98	
Days Expense in Accounts Payable			26.30	

<b>MEMORIAL HOSPITAL OF SWEETWATER COUNTY</b>	
Budget	06/30/19
Prior Fiscal Year End	06/30/18
WYOMING	All Hospitals
< \$90M Net Rev.	Rural

<b>FINANCIAL STRENGTH INDEX -</b>	<b>0.73</b>
Excellent - Greater than 3.0	Good - 3.0 to 0.0
Fair - 0.0 to (2.0)	Poor - Less than (2.0)

# Key Financial Ratios

MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY

Twelve months ended June 30, 2019

PAGE 3

📉 📈 - DESIRED POSITION IN RELATION TO BENCHMARKS AND BUDGET

		Year to Date 6/30/2019	Budget 6/30/2019	BB+ Credit Rating	BBB- Credit Rating	Prior Fiscal Year End 06/30/18	WYOMING All Hospitals (See Note 1)	National Rural < \$90M Net Rev. (See Note 2)
<b>Profitability:</b>								
Operating Margin	📈	0.16%	1.90%	0.10%	0.30%	-0.78%	2.64%	-0.73%
Total Profit Margin	📈	1.23%	0.76%	0.80%	1.00%	2.15%	6.11%	0.21%
<b>Liquidity:</b>								
Days Cash, All Sources **	📈	135.19	129.76	91.30	129.00	110.80	62.00	37.80
Net Days in Accounts Receivable	📉	58.80	50.02	52.40	51.80	51.95	66.90	57.20
<b>Capital Structure:</b>								
Average Age of Plant (Annualized)	📉	12.38	12.58	15.10	11.20	10.19	9.50	12.40
Long Term Debt to Capitalization	📉	26.29%	25.75%	48.20%	41.60%	26.19%	16.80%	10.00%
Debt Service Coverage Ratio **	📈	3.76	3.97	1.80	2.30	3.15	N/A	2.64
<b>Productivity and Efficiency:</b>								
Paid FTE's per Adjusted Occupied Bed	📉	7.86	8.43			8.43	6.60	4.63
Salary Expense per Paid FTE		\$84,711	\$86,892			\$85,976	\$62,436	\$48,150
Salary and Benefits as a % of Total Operating Exp		55.64%	56.43%			55.81%	43.60%	42.40%

Note 1 - 2017 Ingenix report (2015 median data), for all hospitals within the state regardless of size.

Note 2 - 2017 Ingenix report (2015 median data), for all U. S. hospitals that match this type and size.

\*\*Bond Covenant ratio is 75 Days Cash on Hand and 1.25 Debt Service Coverage

# Balance Sheet - Assets

## MEMORIAL HOSPITAL OF SWEETWATER COUNTY

PAGE 4

### ROCK SPRINGS, WY

Twelve months ended June 30, 2019

	Current Month 6/30/2019	Prior Month 5/31/2019	ASSETS Positive/ (Negative) Variance	Percentage Variance	Prior Year End 6/30/2018
<b>Current Assets</b>					
Cash and Cash Equivalents	\$10,487,324	\$9,433,560	\$1,053,763	11.17%	\$14,404,653
Gross Patient Accounts Receivable	24,217,308	24,998,623	(781,315)	-3.13%	21,199,648
Less: Bad Debt and Allowance Reserves	(11,526,497)	(11,243,092)	(283,405)	-2.52%	(9,770,080)
Net Patient Accounts Receivable	12,690,811	13,755,531	(1,064,720)	-7.74%	11,429,568
Interest Receivable	0	0	0	0.00%	0
Other Receivables	1,461,609	1,676,567	(214,958)	-12.82%	1,957,332
Inventories	2,917,250	2,797,819	119,431	4.27%	2,829,223
Prepaid Expenses	2,284,926	2,149,646	135,280	6.29%	2,365,112
Due From Third Party Payers	0	0	0	0.00%	0
Due From Affiliates/Related Organizations	0	0	0	0.00%	0
Other Current Assets	0	0	0	0.00%	0
<b>Total Current Assets</b>	<b>29,841,920</b>	<b>29,813,123</b>	<b>28,797</b>	<b>0.10%</b>	<b>32,985,887</b>
<b>Assets Whose Use is Limited</b>					
Cash	19,800	9,472	10,328	109.04%	12,573
Investments	0	0	0	0.00%	0
Bond Reserve/Debt Retirement Fund	0	0	0	0.00%	0
Trustee Held Funds - Project	3,059,212	2,946,177	113,035	3.84%	3,034,341
Trustee Held Funds - SPT	168	0	168	0.00%	3,452,951
Board Designated Funds	4,752,127	4,736,425	15,702	0.33%	1,300,000
Other Limited Use Assets	14,635,235	14,566,338	68,897	0.47%	8,303,935
<b>Total Limited Use Assets</b>	<b>22,466,542</b>	<b>22,258,412</b>	<b>208,130</b>	<b>0.94%</b>	<b>16,103,800</b>
<b>Property, Plant, and Equipment</b>					
Land and Land Improvements	2,957,673	2,957,673	0	0.00%	2,928,057
Building and Building Improvements	38,215,213	38,215,213	0	0.00%	38,041,246
Equipment	110,985,975	110,760,277	225,699	0.20%	108,303,077
Construction In Progress	762,258	754,256	8,002	1.06%	1,010,882
Capitalized Interest	0	0	0	0.00%	0
Gross Property, Plant, and Equipment	152,921,119	152,687,418	233,701	0.15%	150,283,261
Less: Accumulated Depreciation	(89,195,017)	(88,613,620)	(581,397)	-0.66%	(82,058,661)
<b>Net Property, Plant, and Equipment</b>	<b>63,726,102</b>	<b>64,073,798</b>	<b>(347,696)</b>	<b>-0.54%</b>	<b>68,224,600</b>
<b>Other Assets</b>					
Unamortized Loan Costs	234,709	235,738	(1,029)	-0.44%	247,062
Other	0	0	0	0.00%	0
<b>Total Other Assets</b>	<b>234,709</b>	<b>235,738</b>	<b>(1,029)</b>	<b>-0.44%</b>	<b>247,062</b>
<b>TOTAL UNRESTRICTED ASSETS</b>	<b>116,269,273</b>	<b>116,381,071</b>	<b>(111,798)</b>	<b>-0.10%</b>	<b>117,561,349</b>
<b>Restricted Assets</b>	<b>256,963</b>	<b>256,837</b>	<b>125</b>	<b>0.05%</b>	<b>426,203</b>
<b>TOTAL ASSETS</b>	<b>\$116,526,235</b>	<b>\$116,637,908</b>	<b>(\$111,673)</b>	<b>-0.10%</b>	<b>\$117,987,552</b>

# Balance Sheet - Liabilities and Net Assets

## MEMORIAL HOSPITAL OF SWEETWATER COUNTY

PAGE 5

### ROCK SPRINGS, WY

Twelve months ended June 30, 2019

	LIABILITIES AND FUND BALANCE				Prior Year End 6/30/2018
	Current Month 6/30/2019	Prior Month 5/31/2019	Positive/ (Negative) Variance	Percentage Variance	
Current Liabilities					
Accounts Payable	\$3,176,158	\$3,242,791	\$66,633	2.05%	\$4,934,966
Notes and Loans Payable	0	0	0	0.00%	0
Accrued Payroll	1,481,176	897,025	(584,151)	-65.12%	910,902
Accrued Payroll Taxes	0	0	0	0.00%	0
Accrued Benefits	2,114,225	2,194,990	80,765	3.68%	1,702,057
Accrued Pension Expense (Current Portion)	0	0	0	0.00%	0
Other Accrued Expenses	0	0	0	0.00%	0
Patient Refunds Payable	0	0	0	0.00%	0
Property Tax Payable	0	0	0	0.00%	0
Due to Third Party Payers	0	0	0	0.00%	0
Advances From Third Party Payers	0	0	0	0.00%	0
Current Portion of LTD (Bonds/Mortgages)	323,414	313,097	(10,317)	-3.30%	1,810,631
Current Portion of LTD (Leases)	0	0	0	0.00%	0
Other Current Liabilities	397,008	288,798	(108,211)	-37.47%	432,632
<b>Total Current Liabilities</b>	<b>7,491,981</b>	<b>6,936,701</b>	<b>(555,281)</b>	<b>-8.00%</b>	<b>9,791,188</b>
Long Term Debt					
Bonds/Mortgages Payable	28,181,654	28,176,149	(5,505)	-0.02%	29,726,614
Leases Payable	0	0	0	0.00%	0
Less: Current Portion Of Long Term Debt	323,414	313,097	(10,317)	-3.30%	1,810,631
<b>Total Long Term Debt (Net of Current)</b>	<b>27,858,240</b>	<b>27,863,052</b>	<b>4,812</b>	<b>0.02%</b>	<b>27,915,983</b>
Other Long Term Liabilities					
Deferred Revenue	0	0	0	0.00%	0
Accrued Pension Expense (Net of Current)	0	0	0	0.00%	0
Other	747,408	812,389	64,981	8.00%	1,070,720
<b>Total Other Long Term Liabilities</b>	<b>747,408</b>	<b>812,389</b>	<b>64,981</b>	<b>8.00%</b>	<b>1,070,720</b>
<b>TOTAL LIABILITIES</b>	<b>36,097,629</b>	<b>35,612,142</b>	<b>(485,487)</b>	<b>-1.36%</b>	<b>38,777,891</b>
Net Assets:					
Unrestricted Fund Balance	77,035,006	76,993,747	(41,259)	-0.05%	74,388,532
Temporarily Restricted Fund Balance	1,959,119	1,959,119	0	0.00%	1,959,119
Restricted Fund Balance	366,321	366,195	(125)	-0.03%	465,216
Net Revenue/(Expenses)	1,068,160	1,706,705	N/A	N/A	2,396,794
<b>TOTAL NET ASSETS</b>	<b>80,428,606</b>	<b>81,025,766</b>	<b>597,161</b>	<b>0.74%</b>	<b>79,209,661</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$116,526,235</b>	<b>\$116,637,908</b>	<b>\$111,673</b>	<b>0.10%</b>	<b>\$117,987,552</b>

# Statement of Revenue and Expense

MEMORIAL HOSPITAL OF SWEETWATER COUNTY

ROCK SPRINGS, WY

Twelve months ended June 30, 2019

PAGE 6

	CURRENT MONTH				Prior Year 06/30/18
	Actual 06/30/19	Budget 06/30/19	Positive (Negative) Variance	Percentage Variance	
Gross Patient Revenue					
Inpatient Revenue	\$2,440,090	\$2,944,366	(\$504,277)	-17.13%	\$2,691,073
Outpatient Revenue	9,137,727	9,416,699	(278,971)	-2.96%	8,882,234
Clinic Revenue	1,351,020	1,224,976	126,045	10.29%	1,252,867
Specialty Clinic Revenue	140,838	190,959	(50,122)	-26.25%	179,865
Total Gross Patient Revenue	13,069,675	13,777,000	(707,325)	-5.13%	13,006,039
Deductions From Revenue					
Discounts and Allowances	(5,748,563)	(5,582,034)	(166,530)	-2.98%	(4,273,304)
Bad Debt Expense (Governmental Providers Only)	(1,035,734)	(712,436)	(323,297)	-45.38%	(1,232,693)
Medical Assistance	(135,657)	(170,821)	35,163	20.59%	(419,740)
Total Deductions From Revenue	(6,919,954)	(6,465,290)	(454,663)	-7.03%	(5,925,738)
Net Patient Revenue	6,149,721	7,311,709	(1,161,988)	-15.89%	7,080,301
Other Operating Revenue	216,040	267,080	(51,039)	-19.11%	482,048
Total Operating Revenue	6,365,762	7,578,789	(1,213,027)	-16.01%	7,562,349
Operating Expenses					
Salaries and Wages	3,046,743	3,169,867	123,124	3.88%	2,975,968
Fringe Benefits	767,821	800,311	32,490	4.06%	694,860
Contract Labor	128,111	44,037	(84,074)	-190.92%	46,590
Physicians Fees	450,449	366,038	(84,412)	-23.06%	443,327
Purchased Services	398,748	466,216	67,468	14.47%	439,285
Supply Expense	866,426	1,152,219	285,793	24.80%	1,010,111
Utilities	95,714	94,217	(1,497)	-1.59%	98,439
Repairs and Maintenance	425,390	389,533	(35,857)	-9.21%	369,736
Insurance Expense	40,019	61,649	21,631	35.09%	61,525
All Other Operating Expenses	232,721	165,749	(66,971)	-40.41%	270,617
Bad Debt Expense (Non-Governmental Providers)	0	0	0	0.00%	0
Leases and Rentals	87,293	72,110	(15,183)	-21.06%	100,598
Depreciation and Amortization	581,397	569,130	(12,267)	-2.16%	952,632
Interest Expense (Non-Governmental Providers)	0	0	0	0.00%	0
Total Operating Expenses	7,120,832	7,351,076	230,244	3.13%	7,463,688
Net Operating Surplus/(Loss)	(755,071)	227,713	(982,783)	-431.59%	98,660
Non-Operating Revenue:					
Contributions	0	0	0	0.00%	0
Investment Income	58,715	78,984	(20,269)	-25.66%	18,869
Tax Subsidies (Except for GO Bond Subsidies)	168	0	168	0.00%	51,516
Tax Subsidies for GO Bonds	0	0	0	0.00%	0
Interest Expense (Governmental Providers Only)	(109,246)	(113,824)	(4,578)	4.02%	(197,203)
Other Non-Operating Revenue/(Expenses)	166,888	17,504	149,384	853.43%	12,052
Total Non Operating Revenue/(Expense)	116,526	(17,336)	133,861	-772.18%	(114,766)
Total Net Surplus/(Loss)	(\$638,545)	\$210,377	(\$848,922)	-403.52%	(\$16,106)
Change in Unrealized Gains/(Losses) on Investments	41,259	(55,000)	96,259	-175.02%	0
Increase/(Decrease in Unrestricted Net Assets	(\$597,286)	\$155,377	(\$752,663)	-484.41%	(\$16,106)
Operating Margin	-11.86%	3.00%			1.30%
Total Profit Margin	-10.03%	2.78%			-0.21%
EBIDA	268,621	10.51%			14.48%

# Statement of Revenue and Expense

MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY

Twelve months ended June 30, 2019

PAGE 7

	YEAR-TO-DATE				Prior Year 06/30/18
	Actual 06/30/19	Budget 06/30/19	Positive (Negative) Variance	Percentage Variance	
Gross Patient Revenue					
Inpatient Revenue	\$35,773,430	\$35,312,721	\$460,709	1.30%	\$34,175,110
Outpatient Revenue	112,470,048	112,826,906	(356,858)	-0.32%	107,307,650
Clinic Revenue	14,651,051	14,488,014	163,036	1.13%	13,972,715
Specialty Clinic Revenue	2,022,011	2,357,116	(335,105)	-14.22%	2,293,788
Total Gross Patient Revenue	164,916,540	164,984,757	(68,217)	-0.04%	157,749,263
Deductions From Revenue					
Discounts and Allowances	(67,828,387)	(66,828,411)	(999,976)	-1.50%	(62,156,442)
Bad Debt Expense (Governmental Providers Only)	(11,253,830)	(8,549,236)	(2,704,594)	-31.64%	(9,004,156)
Medical Assistance	(2,234,140)	(2,049,847)	(184,293)	-8.99%	(2,218,712)
Total Deductions From Revenue	(81,316,356)	(77,427,494)	(3,888,862)	-5.02%	(73,379,310)
Net Patient Revenue	83,600,184	87,557,263	(3,957,079)	-4.52%	84,369,953
Other Operating Revenue	3,173,482	2,840,078	333,404	11.74%	2,739,634
Total Operating Revenue	86,773,666	90,397,341	(3,623,675)	-4.01%	87,109,587
Operating Expenses					
Salaries and Wages	37,637,273	38,295,831	658,558	1.72%	37,359,892
Fringe Benefits	9,547,767	9,864,697	316,931	3.21%	9,875,453
Contract Labor	1,021,278	814,634	(206,643)	-25.37%	1,432,609
Physicians Fees	4,011,304	4,026,017	14,713	0.37%	3,084,279
Purchased Services	4,426,070	4,916,315	490,245	9.97%	5,154,203
Supply Expense	13,044,020	13,813,249	769,229	5.57%	12,811,145
Utilities	1,094,313	1,137,378	43,065	3.79%	1,119,148
Repairs and Maintenance	4,787,481	4,640,135	(147,347)	-3.18%	4,421,777
Insurance Expense	750,289	737,102	(13,187)	-1.79%	738,768
All Other Operating Expenses	2,083,327	2,178,928	95,601	4.39%	2,297,931
Bad Debt Expense (Non-Governmental Providers)	0	0	0	0.00%	0
Leases and Rentals	1,020,803	865,979	(154,824)	-17.88%	837,070
Depreciation and Amortization	7,208,688	7,397,767	189,079	2.56%	8,064,970
Interest Expense (Non-Governmental Providers)	0	0	0	0.00%	0
Total Operating Expenses	86,632,613	88,688,032	2,055,419	2.32%	87,197,246
Net Operating Surplus/(Loss)	141,053	1,709,309	(1,568,256)	-91.75%	(87,659)
Non-Operating Revenue:					
Contributions	0	0	0	0.00%	0
Investment Income	293,052	122,819	170,233	138.60%	162,873
Tax Subsidies (Except for GO Bond Subsidies)	193,149	0	193,149	0.00%	3,614,005
Tax Subsidies for GO Bonds	0	0	0	0.00%	0
Interest Expense (Governmental Providers Only)	(1,285,361)	(1,365,882)	80,521	-5.90%	(1,501,858)
Other Non-Operating Revenue/(Expense)	1,726,266	210,048	1,516,218	721.84%	209,434
Total Non Operating Revenue/(Expense)	927,106	(1,033,015)	1,960,121	-189.75%	2,484,453
Total Net Surplus/(Loss)	\$1,068,160	\$676,294	\$391,866	57.94%	\$2,396,794
Change in Unrealized Gains/(Losses) on Investments	215,748	(55,000)	270,748	-492.27%	0
Increase/(Decrease) in Unrestricted Net Assets	\$1,283,908	\$621,294	\$662,614	106.65%	\$2,396,794
Operating Margin	0.16%	1.89%			-0.10%
Total Profit Margin	1.23%	0.75%			2.75%
EBIDA	8.67%	10.07%			12.78%

# Statement of Revenue and Expense - 13 Month Trend

## MEMORIAL HOSPITAL OF SWEETWATER COUNTY ROCK SPRINGS, WY

PAGE 8

	Actual 6/30/2019	Actual 5/31/2019	Actual 4/30/2019	Actual 3/31/2019	Actual 2/28/2019	Actual 1/31/2019
Gross Patient Revenue						
Inpatient Revenue	\$2,440,090	\$2,841,644	\$2,956,480	\$3,361,712	\$3,219,822	\$3,505,789
Inpatient Psych/Rehab Revenue						
Outpatient Revenue	\$9,137,727	\$9,721,418	\$9,778,210	\$10,025,117	\$9,455,323	\$9,655,343
Clinic Revenue	\$1,351,020	\$1,229,230	\$1,411,951	\$1,460,747	\$1,009,031	\$1,069,404
Specialty Clinic Revenue	\$140,838	\$170,624	\$169,268	\$175,633	\$127,930	\$207,546
Total Gross Patient Revenue	\$13,069,675	\$13,962,917	\$14,315,908	\$15,023,209	\$13,812,107	\$14,438,082
Deductions From Revenue						
Discounts and Allowances	\$5,748,563	\$6,036,217	\$5,968,334	\$6,429,282	\$5,729,959	\$5,973,406
Bad Debt Expense (Governmental Providers Only)	\$1,035,734	\$1,106,128	\$1,112,048	\$925,904	\$861,776	\$1,068,211
Charity Care	\$135,657	\$410,835	\$154,144	\$75,643	\$39,094	\$9,144
Total Deductions From Revenue	6,919,954	7,553,180	7,234,527	7,430,829	6,630,829	7,050,760
Net Patient Revenue	\$6,149,721	\$6,409,737	\$7,081,381	\$7,592,380	\$7,181,278	\$7,387,322
Other Operating Revenue	216,040	445,830	339,098	152,004	120,379	263,747
Total Operating Revenue	6,365,762	6,855,566	7,420,479	7,744,384	7,301,657	7,651,070
Operating Expenses						
Salaries and Wages	\$3,046,743	\$3,155,561	\$2,977,715	\$3,305,068	\$3,088,986	\$3,186,722
Fringe Benefits	\$767,821	\$1,000,635	\$933,863	\$988,234	\$665,091	\$865,517
Contract Labor	\$128,111	\$64,948	\$98,792	\$97,501	\$74,652	\$69,678
Physicians Fees	\$450,449	\$418,232	\$350,665	\$341,727	\$356,528	\$385,122
Purchased Services	\$398,748	\$375,159	\$413,790	\$381,623	\$317,228	\$389,034
Supply Expense	\$866,426	\$1,064,799	\$1,078,865	\$1,123,055	\$1,129,337	\$1,157,310
Utilities	\$95,714	\$86,783	\$83,836	\$90,794	\$82,401	\$104,011
Repairs and Maintenance	\$425,390	\$513,170	\$428,617	\$417,236	\$375,266	\$415,540
Insurance Expense	\$40,019	\$37,934	\$68,473	\$67,452	\$67,452	\$68,029
All Other Operating Expenses	\$232,721	\$190,218	\$98,643	\$84,278	\$158,971	\$175,580
Bad Debt Expense (Non-Governmental Providers)						
Leases and Rentals	\$87,293	\$112,094	\$79,258	\$84,907	\$83,369	\$94,749
Depreciation and Amortization	\$581,397	\$575,850	\$596,566	\$592,419	\$593,713	\$604,188
Interest Expense (Non-Governmental Providers)						
Total Operating Expenses	\$7,120,832	\$7,595,383	\$7,209,082	\$7,574,294	\$6,992,995	\$7,515,479
Net Operating Surplus/(Loss)	(\$755,071)	(\$739,816)	\$211,397	\$170,090	\$308,662	\$135,591
Non-Operating Revenue:						
Contributions						
Investment Income	58,715	143,065	10,344	20,255	13,010	3,652
Tax Subsidies (Except for GO Bond Subsidies)						
Tax Subsidies for GO Bonds	168	274	828	4,161	1,627	2,132
Interest Expense (Governmental Providers Only)	(109,246)	(100,442)	(99,953)	(111,832)	(100,799)	(101,257)
Other Non-Operating Revenue/(Expenses)	166,888	59,675	29,196	327,170	9,719	1,027,547
Total Non Operating Revenue/(Expense)	\$116,526	\$102,572	(\$59,584)	\$239,753	(\$76,443)	\$932,074
Total Net Surplus/(Loss)	(\$638,545)	(\$637,244)	\$151,812	\$409,844	\$232,219	\$1,067,665
Change in Unrealized Gains/(Losses) on Investments	41,259	174,489				
Increase/(Decrease in Unrestricted Net Assets	(\$597,286)	(\$462,755)	\$151,812	\$409,844	\$232,219	\$1,067,665
Operating Margin	-11.86%	-10.79%	2.85%	2.20%	4.23%	1.77%
Total Profit Margin	-10.03%	-9.30%	2.05%	5.29%	3.18%	13.95%
EBIDA	-2.73%	-2.39%	10.89%	9.85%	12.36%	9.67%

Actual 12/31/2018	Actual 11/30/2018	Actual 10/31/2018	Actual 9/30/2018	Actual 8/31/2018	Actual 7/31/2018	Actual 6/30/2018
\$2,955,935	\$3,151,638	\$3,043,704	\$2,499,813	\$2,459,161	\$3,337,641	\$2,691,073
\$9,010,217	\$8,820,378	\$9,273,432	\$8,246,354	\$9,927,413	\$9,424,838	\$8,882,234
\$1,254,113	\$1,134,169	\$1,361,778	\$1,076,083	\$1,193,552	\$1,094,250	\$1,252,867
\$180,950	\$104,902	\$116,899	\$146,133	\$215,242	\$266,047	\$179,865
\$13,401,215	\$13,211,087	\$13,795,813	\$11,968,383	\$13,795,368	\$14,122,776	\$13,006,039
\$5,230,019	\$5,351,709	\$5,646,755	\$4,581,170	\$5,240,990	\$5,891,982	\$4,273,304
\$557,421	\$986,087	\$706,393	\$1,072,535	\$972,129	\$849,465	\$1,232,693
\$653,219	\$60,045	\$273,186	\$135,091	\$202,867	\$85,215	\$419,740
6,440,659	6,397,840	6,626,333	5,788,796	6,415,986	6,826,662	5,925,738
\$6,960,556	\$6,813,247	\$7,169,480	\$6,179,587	\$7,379,382	\$7,296,114	\$7,080,302
220,308	254,511	173,401	678,067	159,188	150,909	482,048
7,180,863	7,067,758	7,342,881	6,857,654	7,538,570	7,447,023	7,562,349
\$3,269,823	\$2,935,437	\$3,318,255	\$3,014,576	\$3,132,114	\$3,206,273	\$2,975,968
\$717,581	\$746,950	\$702,719	\$648,010	\$825,597	\$685,749	\$694,860
\$65,504	\$74,832	\$80,488	\$45,634	\$87,004	\$134,135	\$46,590
\$388,350	\$342,975	\$268,744	\$239,881	\$211,428	\$257,203	\$443,327
\$360,563	\$350,678	\$354,072	\$342,090	\$366,075	\$377,009	\$439,285
\$1,032,789	\$1,097,604	\$1,103,598	\$1,060,199	\$1,133,975	\$1,196,063	\$1,010,111
\$88,476	\$96,033	\$88,710	\$90,628	\$104,407	\$82,521	\$98,439
\$320,266	\$415,236	\$348,112	\$351,939	\$417,795	\$358,916	\$369,736
\$68,606	\$68,606	\$67,412	\$66,217	\$66,217	\$63,871	\$61,525
\$140,791	\$250,438	\$225,179	\$138,767	\$193,415	\$194,326	\$270,617
\$75,445	\$87,400	\$86,440	\$85,136	\$72,008	\$72,703	\$100,598
\$619,201	\$597,556	\$599,007	\$604,823	\$621,957	\$622,012	\$952,632
\$7,147,397	\$7,063,744	\$7,242,736	\$6,687,899	\$7,231,993	\$7,250,778	\$7,463,688
\$33,467	\$4,014	\$100,145	\$169,755	\$306,577	\$196,245	\$98,661
5,279	3,333	10,560	4,652	14,772	5,416	18,869
183,959						51,516
(116,158)	(101,983)	(102,369)	(127,030)	(102,944)	(111,348)	(197,203)
13,517	23,880	15,965	16,934	14,644	20,631	12,052
\$86,597	(\$74,770)	(\$75,844)	(\$105,445)	(\$73,528)	(\$85,301)	(\$114,766)
\$120,063	(\$70,756)	\$24,301	\$64,310	\$233,049	\$110,943	(\$16,105)
\$120,063	(\$70,756)	\$24,301	\$64,310	\$233,049	\$110,943	(\$16,105)
0.47%	0.06%	1.36%	2.48%	4.07%	2.64%	1.30%
1.67%	-1.00%	0.33%	0.94%	3.09%	1.49%	-0.21%
9.09%	8.51%	9.52%	11.30%	12.32%	10.99%	13.90%

## Statement of Cash Flows

MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
ROCK SPRINGS, WY

PAGE 10

Twelve months ended June 30, 2019

	CASH FLOW	
	Current Month 6/30/2019	Current Year-To-Date 6/30/2019
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Net Income (Loss)	(\$638,545)	\$1,068,160
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities:		
Depreciation	581,397	7,208,688
(Increase)/Decrease in Net Patient Accounts Receivable	1,064,720	(1,261,243)
(Increase)/Decrease in Other Receivables	214,958	495,723
(Increase)/Decrease in Inventories	(119,431)	(88,028)
(Increase)/Decrease in Pre-Paid Expenses	(135,280)	80,186
(Increase)/Decrease in Other Current Assets	0	0
Increase/(Decrease) in Accounts Payable	(66,633)	(1,758,808)
Increase/(Decrease) in Notes and Loans Payable	0	0
Increase/(Decrease) in Accrued Payroll and Benefits	503,386	982,442
Increase/(Decrease) in Accrued Expenses	0	0
Increase/(Decrease) in Patient Refunds Payable	0	0
Increase/(Decrease) in Third Party Advances/Liabilities	0	0
Increase/(Decrease) in Other Current Liabilities	108,211	(35,623)
<b>Net Cash Provided by Operating Activities:</b>	<b>1,512,782</b>	<b>6,691,496</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Purchase of Property, Plant and Equipment	(233,701)	(2,710,189)
(Increase)/Decrease in Limited Use Cash and Investments	(197,802)	(6,355,516)
(Increase)/Decrease in Other Limited Use Assets	(10,328)	(7,227)
(Increase)/Decrease in Other Assets	1,029	12,353
<b>Net Cash Used by Investing Activities</b>	<b>(440,802)</b>	<b>(9,060,578)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Increase/(Decrease) in Bond/Mortgage Debt	5,505	(1,544,960)
Increase/(Decrease) in Capital Lease Debt	0	0
Increase/(Decrease) in Other Long Term Liabilities	(64,981)	(323,312)
<b>Net Cash Used for Financing Activities</b>	<b>(59,476)</b>	<b>(1,868,272)</b>
<b>(INCREASE)/DECREASE IN RESTRICTED ASSETS</b>	<b>41,259</b>	<b>320,025</b>
<b>Net Increase/(Decrease) in Cash</b>	<b>1,053,763</b>	<b>(3,917,329)</b>
Cash, Beginning of Period	9,433,560	14,404,653
<b>Cash, End of Period</b>	<b>\$10,487,324</b>	<b>\$10,487,324</b>

# Patient Statistics

MEMORIAL HOSPITAL OF SWEETWATER COUNTY  
 ROCK SPRINGS, WY  
 Twelve months ended June 30, 2019

PAGE 11

Current Month					Year-To-Date			
Actual 06/30/19	Budget 06/30/19	Positive/ (Negative) Variance	Prior Year 06/30/18	STATISTICS	Actual 06/30/19	Budget 06/30/19	Positive/ (Negative) Variance	Prior Year 06/30/18
Discharges								
111	142	(31)	123	Acute	1,593	1,605	(12)	1,964
111	142	(31)	123	Total Adult Discharges	1,593	1,605	(12)	1,964
27	35	(8)	37	Newborn	435	481	(46)	678
138	177	(39)	160	Total Discharges	2,028	2,086	(58)	2,642
Patient Days:								
299	342	(43)	346	Acute	4,597	4,234	363	5,992
299	342	(43)	346	Total Adult Patient Days	4,597	4,234	363	5,992
37	50	(13)	58	Newborn	696	833	(137)	827
336	392	(56)	404	Total Patient Days	5,293	5,067	226	6,819
Average Length of Stay (ALOS)								
2.7	2.4	0.3	2.8	Acute	2.9	2.6	0.2	3.1
2.7	2.4	0.3	2.8	Total Adult ALOS	2.9	2.6	0.2	3.1
1.4	1.4	(0.1)	1.6	Newborn ALOS	1.6	1.7	(0.1)	1.2
Average Daily Census (ADC)								
10.0	11.4	(1.4)	11.5	Acute	12.6	11.6	1.0	16.4
10.0	11.4	(1.4)	11.5	Total Adult ADC	12.6	11.6	1.0	16.4
1.2	1.7	(0.4)	1.9	Newborn	1.9	2.3	(0.4)	2.3
Emergency Room Statistics								
134	152	(18)	128	ER Visits - Admitted	1,729	1,669	60	1,798
1,148	1,174	(26)	1,291	ER Visits - Discharged	14,517	14,692	(175)	14,716
1,282	1,326	(44)	1,419	Total ER Visits	16,246	16,361	(115)	16,514
10.45%	11.46%		9.02%	% of ER Visits Admitted	10.64%	10.20%		10.89%
120.72%	107.04%		104.07%	ER Admissions as a % of Total	108.54%	103.99%		91.55%
Outpatient Statistics:								
7,363	6,370	993	6,405	Total Outpatients Visits	87,445	76,842	10,603	82,276
135	111	24	94	Observation Bed Days	1,466	1,313	153	1,239
3,865	4,143	(278)	4,104	Clinic Visits - Primary Care	49,633	49,064	569	52,397
425	412	13	546	Clinic Visits - Specialty Clinics	4,864	5,069	(205)	6,877
15	27	(12)	30	IP Surgeries	292	351	(59)	416
141	124	17	133	OP Surgeries	1,643	1,730	(87)	1,819
Productivity Statistics:								
405.91	427.27	(21.36)	396.00	FTE's - Worked	414.01	427.27	(13.26)	407.02
462.19	464.23	(2.04)	443.35	FTE's - Paid	456.36	464.23	(7.87)	451.20
1.2466	1.2409	0.01	1.4521	Case Mix Index -Medicare	1.2963	16.2814	(14.99)	1.1562
0.7701	0.8591	(0.09)	0.8282	Case Mix Index - All payers	0.7574	10.5813	(9.82)	0.8739

## Accounts Receivable Tracking Report

MEMORIAL HOSPITAL OF SWEETWATER COUNTY

PAGE 12

ROCK SPRINGS, WY

06/30/19

	<b><u>Current Month Actual</u></b>	<b><u>Current Month Target</u></b>
Gross Days in Accounts Receivable - All Services	53.30	50.05
Net Days in Accounts Receivable	58.80	51.95
Number of Gross Days in Unbilled Revenue	3.74	3.0 or <
Number of Days Gross Revenue in Credit Balances	0.00	< 1.0
Self Pay as a Percentage of Total Receivables	30.51%	N/A
Charity Care as a % of Gross Patient Revenue - Current Month	1.04%	1.24%
Charity Care as a % of Gross Patient Revenue - Year-To-Date	1.35%	1.24%
Bad Debts as a % of Gross Patient Revenue - Current Month	7.92%	5.17%
Bad Debts as a % of Gross Patient Revenue - Year-To-Date	6.82%	5.18%
Collections as a Percentage of Net Revenue - Current Month	116.54%	100% or >
Collections as a Percentage of Net Revenue - Year-To-Date	97.29%	100% or >
Percentage of Blue Cross Receivable > 90 Days	28.72%	< 10%
Percentage of Insurance Receivable > 90 Days	15.85%	< 15%
Percentage of Medicaid Receivable > 90 Days	36.43%	< 20%
Percentage of Medicare Receivable > 60 Days	14.76%	< 6%

## Variance Analysis

### MEMORIAL HOSPITAL OF SWEETWATER COUNTY ROCK SPRINGS, WYOMING Twelve months ended June 30, 2019

PAGE 13

Monthly Variances in excess of \$10,000 as well as in excess of 10% explained below.

Year-To-Date Variances in excess of \$30,000 as well as in excess of 5% explained below.

	Current Month		Year-to-Date	
	Amount	%	Amount	%
Gross Patient Revenue	(707,325)	-5.13%	(68,217)	-0.04%
Gross patient revenue is under budget for the month and under budget year to date. Patient statistics under budget include Discharges, ER visits and Clinic visits. Average Daily Census is 10.0 in June which is under budget				
Deductions from Revenue	(454,663)	-7.03%	(3,888,862)	-5.02%
Deductions from revenue are over budget for June and over budget year to date. They are currently booked at 53% for June and 49% year to date. This number is monitored closely each month and fluctuates based on historical write-offs and current collection percentages.				
Bad Debt Expense	(323,297)	-45.38%	(2,704,594)	-31.64%
Bad debt expense is booked at 8% for June and 7% year to date.				
Charity Care	35,163	20.59%	(184,293)	-8.99%
Charity care yields a high degree of variability month over month and is dependent on patient needs. Patient Financial Services evaluates accounts consistently to determine when charity adjustments are appropriate in accordance with our Charity Care Policy.				
Other Operating Revenue	(51,039)	-19.11%	333,404	11.74%
Other Operating Revenue is under budget for the month and is over budget year to date.				
Salaries and Wages	123,124	3.88%	658,558	1.72%
Salary and Wages are under budget and remain under budget year to date.  Paid FTEs are under budget by 2.04 FTEs for the month and under 7.87 FTEs year to date.				
Fringe Benefits	32,490	4.06%	316,931	3.21%
Fringe benefits are under budget in June and remain under budget year to date.				
Contract Labor	(84,074)	-190.92%	(206,643)	-25.37%
Contract labor is over budget for June and over budget year to date. Behavioral Health, ICU, Central Sterile, ER, Infection Control, Cardio and Ultrasound are over budget for the month.				

## Variance Analysis

### MEMORIAL HOSPITAL OF SWEETWATER COUNTY ROCK SPRINGS, WYOMING Twelve months ended June 30, 2019

PAGE 14

Monthly Variances in excess of \$10,000 as well as in excess of 10% explained below.

Year-To-Date Variances in excess of \$30,000 as well as in excess of 5% explained below.

	Current Month		Year-to-Date	
	Amount	%	Amount	%
Physician Fees	(84,412)	-23.06%	14,713	0.37%
Physician fees are over budget in June and remain under budget year to date. ER, Radiation Oncology, Hospitalists, Locums and Locum Radiology are over budget in June.				
Purchased Services	67,468	14.47%	490,245	9.97%
Purchased services are over budget for June and under budget year to date. Services over budget Behavioral health, OR, Lab, Pet Scan, Pharmacy and Dr. Liu.				
Supply Expense	285,793	24.80%	769,229	5.57%
Supplies are under budget for June and remain under budget year to date. Line items over budget include Oxygen, Radioactive materials, Lab supplies, Blood, Other Med Supplies, Contrast and Outdated supplies .				
Repairs & Maintenance	(35,857)	-9.21%	(147,347)	-3.18%
Repairs and Maintenance are over budget for June and over budget year to date.				
All Other Operating Expenses	(66,971)	-40.41%	95,601	4.39%
This expense is over budget in June and under budget year to date. Other expenses over budget are Postage, Education & Travel, Pharmacy Floor Direct and Foundation Other.				
Leases and Rentals	(15,183)	-21.06%	(154,824)	-17.88%
This expense is over budget for June and remains over budget year to date.				
Depreciation and Amortization	(12,267)	-2.16%	189,079	2.56%
Depreciation is under budget for June and remains under budget year to date.				
<b>BALANCE SHEET</b>				
Cash and Cash Equivalents	\$1,053,763	11.17%		
Cash increased in June. Cash collections for June were \$7.2 million. Days Cash on Hand increased to 135 days.				
Gross Patient Accounts Receivable	(\$781,315)	-3.13%		
This receivable decreased in June.				

## Variance Analysis

### MEMORIAL HOSPITAL OF SWEETWATER COUNTY ROCK SPRINGS, WYOMING Twelve months ended June 30, 2019

PAGE 15

Monthly Variances in excess of \$10,000 as well as in excess of 10% explained below.

Year-To-Date Variances in excess of \$30,000 as well as in excess of 5% explained below.

	Current Month Amount	%	Year-to-Date Amount	%
<b>Bad Debt and Allowance Reserves</b>	(283,405)	-2.52%		
Bad Debt and Allowances increased.				
<b>Other Receivables</b>	(214,958)	-12.82%		
Other Receivables decreased in June due to payment from the county				
<b>Prepaid Expenses</b>	135,280	6.29%		
Prepaid expenses increased due to the normal activity in this account.				
<b>Limited Use Assets</b>	208,130	0.94%		
These assets increased due to the payment on the bonds				
<b>Plant Property and Equipment</b>	(347,696)	-0.54%		
The decrease in these assets is due to the increase in Capital equipment and the normal increase in accumulated depreciation.				
<b>Accounts Payable</b>	66,633	2.05%		
This liability decreased due to the normal activity in this account.				
<b>Accrued Payroll</b>	(584,151)	-65.12%		
This liability increased in June. The payroll accrual for June was 7 days.				
<b>Accrued Benefits</b>	80,765	3.68%		
This liability decreased in June with the normal accrual and usage of PTO .				
<b>Other Current Liabilities</b>	(108,211)	-37.47%		
This liability increased due to the monthly interest payment on the bonds.				
<b>Other Long Term Liabilities</b>	64,981	8.00%		
This liability decreased due to the normal monthly lease payments.				
<b>Total Net Assets</b>	597,161	0.74%		

The net loss from operations for June is \$755,070

## **BIG Chair Report to the Board for July 2019**

The BIG Committee meeting was held July 11<sup>th</sup> earlier than normal to allow members to meet with the engineering group handling the Central Plant Upgrade Project.

### **Retaining Wall Project**

This project has been completed.

### **Central Plant Upgrade Project**

Committee members met with the engineers and reviewed the mechanical status of the project.

We are at the stage where the project will go out to bid. It is appropriate to consider if there are cost savings that may be realized. The following actions were approved by the committee:

1. Equipment quality is to be preserved. The intent of a 30 year project life stands. Savings related to lower quality equipment were discussed but such actions would result in a 15 year project life.
2. The committee agreed that we should identify two to three items, in the construction bid package, as optional additions to the base bid. Jim Horan was directed to work with the engineers to define what those would be. Two possibilities are connection of the chillers to emergency power and extended grading of the area around the Central Plant Building. Both of these items are worth doing and are related to function of the Central Plant. However we have operated without them and they were not detailed as part of the original project scope.

### **Next BIG Committee Meeting**

The next meeting will be held on August 20, 2019.

Board Compliance Committee

Minutes

July 24, 2019

Present: Ed Tardoni, Irene Richardson, Clayton Radakovich, Suzan Campbell

Excused: Barbara Sowada

Guest: Richard Mathey

Ed called the meeting to order.

Minutes and agenda were approved as written.

The following items were discussed:

1. Old Business

- a. Risk Assessment Update: Clayton said the report in the packet reflects half of the risk assessment. The facility's vulnerability involves what do we have in place to monitor. We can turn the assessment into a compliance plan. We were incredibly optimistic about completing the risk assessment in a couple of months. Irene said the compliance work team invites input from numerous departments. Clayton said there are three sections left to complete. The arbitrary numbers are meant to point you in the right direction. Irene said the higher the score, the higher the risk.
- b. Fair Warning Update: Clayton said this is the last time he will report at this committee meeting because we went live with QuadraMed and the information will be reported elsewhere. Our electronic medical records flag when an unauthorized user enters the chart. We have been operating on suspected user access. Fair Warning puts a watchdog on all systems. We will see a spike and then hopefully a decrease when people see evidence we are doing what we said we would do. The intent is to target inappropriate access. HIPAA privacy violations usually follow breaches. Fair Warning is inappropriate access.

2. New Business

- a. June Compliance Report: Clayton reported the 2019 investigations are complete and have been reviewed with the work team. When we receive notice of a breach, Human Resources is notified and they complete the process. Clayton does not update the report to show completion until he receives notification that action is complete. We did not receive any compliance hotline calls in May or June. The routine credentialing process audit is underway. We do not see any issues. We are looking at the process before information is submitted to the Credentials Committee. The audit is listed in the Credentials Committee Charter to review annually. We set up a control mechanism and audit that mechanism.
- b. Code of Conduct Follow-Up: Clayton said that, following approval, we are ready to adjust our education and signature sheets.

Ed asked Richard for his observations. Richard said he is impressed with the progress that has been made and thinks we are headed in the right way. Ed asked Clayton to give the work group the message that what they have done is good and appreciated. Ed thanked Clayton, also.

Next Meeting: Wednesday – August 28, 2019 at 3:00 pm

Meeting was adjourned.

*Submitted by Cindy Nelson*

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **AMENDMENT TO AFFILIATION AGREEMENT WITH U OF U**
2. Purpose of contract, including scope and description: **this amendment was given to us last year. Our board approved it and, as far as I can tell, it went to the commissioners for their approval but we never received a signed copy back from them so I am starting the approval process over. Affiliation agreement amendment 1-- adds a new without cause termination section to allow for 90 days without notice (original affiliation agreement only had for cause) 2-- adds governmental immunity language for MHSC.**
3. Effective Date: **When signed by Board and County commissioners**
4. Expiration Date: **original affiliation agreement term is for 5 years**
5. Termination provisions: **with this amendment will have a without cause termination provision with 90-day's notice** Is this auto-renew? **No**
6. Monetary cost of the contract: **None** Budgeted? **NA**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **Not in amendment**
8. Any confidentiality provisions? **Not in amendment**
9. Indemnification clause present? **Not in amendment**
10. Is this contract appropriate for other bids? **NA**

11. Is County Attorney review required? **Yes John DeLeon has this amendment and the original affiliation agreement.**

## AMENDMENT TO AFFILIATION AGREEMENT

This Amendment to Affiliation Agreement (the "Amendment") is made and entered into as of the 12 day of September 2018, by and between the University of Utah, a body politic and corporate of the State of Utah, on behalf of its University of Utah Health ("UUH"), and Memorial Hospital of Sweetwater County ("Affiliate").

### RECITALS

- A. UUH and Affiliate entered into that certain Affiliation Agreement dated November 21, 2017 (the "Agreement"); and
- B. University and Affiliate wish to amend the Agreement with respect to the frequency of Operations and Quality Council meetings, term and termination, and certain other matters.

### AGREEMENT

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

1. The fourth sentence of Section 2.1 of the Agreement (Governance) is deleted in its entirety and replaced with the following:

The members of the Operations and Quality Council shall meet as needed.

2. Section 5.4 of the Agreement (Effect of Termination on SOWs) is renumbered as Section 5.5.

3. A new Section 5.4 (Termination – Without Cause) is added, which shall read as follows:

Termination — Without Cause. Either party may terminate this Agreement, without cause, upon not less than ninety (90) days advance written notice to the other.

4. Section 11 is replaced with the following language:

Each party to the agreement shall assume the risk of any liability arising from its own conduct. No party agrees to indemnify any other party. MHSC is a governmental entity and hereby expressly reserves its governmental immunity, pursuant to W.S. 1-39-101 et. seq. University is a governmental entity and hereby expressly reserves its governmental immunity, pursuant to Utah Code Ann., Section 63G-7-101 et seq. (the "Act"). Nothing in this Agreement shall be construed as a waiver by the University of any protections, rights, or defenses applicable to the University under the Act, including without limitation, the provisions of Section 63G-7-

604 regarding limitation of judgments. It is not the intent of either party to incur by contract any liability for the operations, acts, or omissions of the other party or any third party and nothing in this Agreement shall be so interpreted or construed.

5. This Amendment shall not be deemed to amend or modify the Agreement in any manner except as specifically provided for herein. Each of the definitions set forth in the Agreement shall apply to the defined terms used in this Amendment. The Agreement, as amended by this Amendment, shall be and remain in full force and effect, and enforceable in accordance with its terms.

[Signatures on following page.]

IN WITNESS WHEREOF, the parties have caused this Amendment to be executed by their duly authorized representatives effective as of the day and year first written above.

UNIVERSITY OF UTAH  
("UUH")

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

MEMORIAL HOSPITAL OF  
SWEETWATER COUNTY  
("Affiliate")

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

This Agreement must be presented to the Sweetwater County Commission for approval as is required by W.S. 8-8-301. Such approval is required prior to this Agreement being effective.

SWEETWATER COUNTY COMMISSIONERS

By: \_\_\_\_\_

Reid West, Chairman

ATTEST:

\_\_\_\_\_  
Dale Davis, Clerk

## **AFFILIATION AGREEMENT**

This **AFFILIATION AGREEMENT** (the "Agreement") is made and entered into effective as of ~~November 21~~, 2017 (the "Effective Date"), by and between the University of Utah, a body politic and corporate of the State of Utah, on behalf of its University of Utah Health ("UUH") and Memorial Hospital of Sweetwater County ("Affiliate"). The above parties shall individually be referred to as a "Party" and collectively as "Parties." This Agreement must be presented to the Sweetwater County Commission for approval as is required by W.S. 18-8-201 and/or 18-8-301. Such approval is required prior to this Agreement being effective.

WHEREAS, UUH is a research, academic, and patient care organization that integrates clinical and hospital care with research and education, and has deep tertiary clinical resources and a reputation as a recognized leader in the provision of quality healthcare services; and

WHEREAS, Affiliate operates a general acute care hospital and other health care facilities and services; and

WHEREAS, UUH desires to make available to the patients of Affiliate advanced clinical care and research, multi-disciplinary approaches to patient care, and various educational opportunities for Affiliates' physicians and staff; and

WHEREAS, the Parties desire to enter into this Agreement to enhance the quality and breadth of patient care provided in the region, to achieve both clinical and operational efficiencies through a seamless and accountable network for patient care, and to improve patient, physician and staff access to the unique services of UUH through an affiliation (the "Affiliation"); and

WHEREAS, the Parties desire that this Agreement may lead to the establishment of other related agreements between the Parties in the future and in furtherance of their respective missions.

NOW, THEREFORE, in consideration of the foregoing premises, and the mutual covenants and promises contained herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows:

### **1. SERVICES**

During the term of this Agreement, the Parties may enter into statements of work ("SOWs") covering specific services, programs and other arrangements ("Projects") to be provided by the Parties in furtherance of the Affiliation. Each SOW shall be identified as addenda to this Agreement, signed by the appropriate Parties, and shall be attached hereto and be deemed and treated for all purposes as part of and subject to the terms of this Agreement unless otherwise provided in the SOW.

### **2. OPERATIONS AND QUALITY COUNCIL**

2.1 Governance. UUH and Affiliate shall establish an Operations and-Quality Council that will be co-chaired by administrative representatives from UUH and

Affiliate. UUH and Affiliate shall each appoint one (1) physician from its respective medical staff to serve as a member of the Operations and Quality Council. The Operations and Quality Council shall be responsible for oversight and guidance of the overall relationship and development of the Affiliation, developing SOWs, monitoring the various activities and Projects, providing regular communication channels between UUH and Affiliate, vetting future opportunities, and handling disputes that may arise, as outlined in Section 13.4 below. The members of the Operations and Quality Council shall meet at least quarterly. Meetings may be convened in person, telephonically, or electronically.

2.2 Projects and SOWs. With respect to the Projects, the Operations and Quality Council will: (i) review all SOWs for each Project, including any amendments and modifications, and submit them for the appropriate approval of the Parties; (ii) have access to and review records relating to the progress of the Projects; and (iii) have access to all reports, recommendations and other materials produced as a result of the Projects.

2.3 Communications. The Operations and Quality Council will facilitate and oversee regular communications between various counterparts of the Parties (i.e. the CEOs, clinical managers, media relations teams, legal, finance departments, etc.).

2.4 Future Opportunities. In furtherance of the Affiliation, each Party will endeavor to present opportunities for discussion and consideration. The Operations and Quality Council will review all potential joint opportunities and present them to the CEOs of each Party, when warranted.

### 3. FINANCIAL RESPONSIBILITIES

The financial responsibilities for the Projects shall be specified in the financial terms of each SOW.

### 4. FIRST RIGHT OF REFUSAL

The Parties recognize the clinical value and efficiencies in providing services on a collaborative basis as an integral part of furthering the Affiliation. To that end, during the term of this Agreement, Affiliate shall offer UUH first right of refusal for services not provided by Affiliate. If Affiliate wishes to outsource any such services to any entity or person other than UUH, Affiliate shall first notify UUH of Affiliate's intent to outsource these services and provide to UUH a copy of the third party offer to perform the services, including without limitation the scope of services, price and other material terms and conditions thereof. UUH may exercise the right to perform those services at the price and upon the terms of the offer by providing Affiliate with written notice of such election within sixty (60) days after UUH's receipt of the offer. These restrictions shall not apply to any agreements, which were entered into prior to the Effective Date.

In the event the Parties wish to negotiate additional exclusivity provisions specific to a particular Project, those terms must be included in the respective SOW and approved by the Parties.

## 5. TERM AND TERMINATION

5.1 Initial Term. The initial term of this Agreement shall commence on the Effective Date and continue for an initial term of five (5) years (the "Initial Term"), unless sooner terminated as hereinafter provided. The term of any individual SOW shall be as set forth in the SOW. One year prior to expiration of the Initial Term, the Parties shall review the Projects that have been performed, the development of the Affiliation and the appropriate renewal term of this Agreement.

5.2 Termination — for Cause. Either party may terminate this Agreement for cause, in the event the other party breaches any material term of this Agreement and fails to cure such breach within thirty (30) days of receiving written notice of breach

5.3 Termination — Immediate. This Agreement may be terminated immediately by any Party by providing written notice to the other Party, upon the occurrence of an event involving the other Party that is likely to have a material adverse effect in the aggregate upon the noticing Party's operations, reputation, perception in the marketplace, or financial well-being.

5.4 Effect of Termination on SOWs. The expiration or earlier termination of this Agreement shall not result automatically in the termination of the SOWs, except to the extent that any such SOW specifically provides therein for automatic termination upon the expiration or termination of this Agreement. Unless specified in the SOW, the Parties shall agree upon appropriate wind-down procedures and timelines for the termination of each Project.

## 6. INTELLECTUAL PROPERTY

6.1 Deliverables. The Project final reports and other deliverables delineated in the SOWs (the "Deliverables") shall be owned by the Party performing the services in developing the Deliverables, or if jointly developed, shall be jointly owned based upon each Party's relative contribution. Each Party hereby grants to the other Party, a non-exclusive, irrevocable, paid-up license to use all Deliverables developed by the developing Party under any SOW. The Party performing the services shall retain sole ownership of all other intellectual property it creates, including rights to all standard operating procedures, methods, software programs, source codes, object codes, templates, methodologies, ideas, techniques, and know how that were previously developed, conceived, or reduced to practice by or on behalf of the Party performing the services and utilized in the course of providing the services under this Agreement and any SOW. In the event the Parties wish to grant any additional assignment of ownership of intellectual property by any Party in the course of a Project, those terms must be included in the respective SOW and approved by the Parties.

6.2 Trademarks; Use of Brand. The Parties agree to work cooperatively to develop a communications plan to communicate this Affiliation. Such plan shall address each Party's use of the other Party's trademarks and brand names. No Party will use another Party's names or marks without advance written approval. The Parties agree that

use of each other's names and marks shall be permitted only so long as this Agreement remains in effect.

## **7. REPRESENTATIONS AND WARRANTIES OF THE PARTIES**

7.1 UUH. UUH is a duly organized and validly existing entity in good standing under the laws of the State of Utah. The execution, delivery, and performance of this Agreement by UUH and all other agreements referenced herein, or ancillary hereto, and the consummation of the transactions contemplated herein by UUH are within its powers, are not in contravention of law or of the terms of its organizational documents, have been duly authorized by all appropriate corporate action, and will neither conflict with, nor result in any breach or contravention of, any contract, agreement, instrument or understanding to which it is a party or by which it is bound.

7.2 Affiliate. Affiliate is a duly organized and validly existing entity in good standing under the laws of the State of Wyoming. The execution, delivery, and performance of this Agreement by Affiliate and all other agreements referenced herein, or ancillary hereto, and the consummation of the transactions contemplated herein by Affiliate is within its powers, are not in contravention of law or of the terms of its organizational documents, have been duly authorized by all appropriate action, and will neither conflict with, nor result in any breach or contravention of, any contract, agreement, instrument or understanding to which it is a party or by which it is bound.

## **8. COMPLIANCE**

By entering into this Agreement, the Parties specifically intend to comply with all applicable laws, rules, and regulations, including: (i) the Federal Anti-Kickback Statute (42 U.S.C. § 1320a-7(b)), (ii) the Physician Self-Referral law, also referred to as the "Stark Law" (42 U.S.C. §1395nn); and (iii) all applicable antitrust laws. Each Party shall ensure that it operates an effective compliance program. Accordingly, no part of any consideration paid hereunder is intended to be a prohibited payment for the recommending or arranging for the referral of business or the ordering of items or services; nor are the payments intended to induce illegal referrals of business. In the event that any part of this Agreement is determined to violate federal, state, or local laws, rules, or regulations, the Parties agree to negotiate in good faith revisions to the provision or provisions which are in violation. In the event the Parties are unable to agree to new or modified terms as required to bring the entire Agreement into compliance, any Party may terminate this Agreement on sixty (60) days written notice to the other Party.

## **9. TAX EXEMPT STATUS**

The Parties shall take no action pursuant to this Agreement, a SOW, or Project that will jeopardize the tax-exempt status or not be in keeping with the governmental status of it or the other parties, as the case may be. If any term or condition of this Agreement is determined to jeopardize the tax-exempt status of any Party or not be in keeping with its governmental status, as the case may be, the Parties shall negotiate in good faith revisions to the terms or conditions at issue. In the event that the Parties are unable to agree to new or modified terms as required

within thirty (30) days, then the affected Party shall have the right to terminate this Agreement immediately.

#### **10. INSURANCE**

Throughout the term of this Agreement, each of the Parties shall secure and maintain, where appropriate, commercial general liability insurance, professional liability insurance, property insurance, workers compensation insurance, and such other insurance coverage or properly reserved self insurance, in such forms and amounts as may be reasonable and appropriate in the performance of the obligations assumed hereunder. Upon request, each Party shall provide the other with certificates of proof of the insurance coverage required herein.

#### **11. INDEMNIFICATION**

Each Party shall be liable only for its own acts or omissions, or those of its authorized employees, officers, and agents while engaged in the performance of any obligations under this Agreement or any SOW, and neither Party shall have any liability whatsoever for the acts or omissions of the other Party, their employees, officers, or agents. UUH is a governmental entity under the Governmental Immunity Act of Utah, Utah Code Ann., Section 63G-7-101 et seq., as amended (the "Act"). The Parties agree that the Act shall apply with respect to this Agreement and any SOW, and nothing in this Agreement or any SOW shall be construed as a waiver by UUH of any protections, rights, or defenses applicable to UUH under the Act, including without limitation, the provisions of Section 63G-7-604 regarding limitation of judgments. It is not the intent of UUH to incur by contract any liability for the operations, acts, or omissions of the other Party or any third party and nothing in this Agreement shall be so interpreted or construed.

#### **12. MANAGED CARE CONTRACTING.**

Unless otherwise set forth in writing, each Party shall be responsible for its own managed care contracting. Affiliate shall use commercially reasonable efforts to facilitate the inclusion of UUH in all managed care networks in which it participates for the purpose of allowing for reimbursement of UUH services for the beneficiaries of those plans. In addition, each Party shall use commercially reasonable efforts to facilitate the inclusion of the other Party in the managed care plans in which it participates so as to facilitate seamless delivery of patient care for the communities it serves.

#### **13. MISCELLANEOUS.**

13.1 Access to Information and Disclosure of Information. To the extent permitted by law, the Parties may, from time to time, provide to one another information reasonably needed for their cooperative endeavors and for each Party's financial accounting and reporting, audit, reimbursement, administration, and prosecution and defense of claims. Each Party shall maintain the confidentiality of the other Party's Confidential Information. Without limiting the foregoing, all data and information that is not generally known to the public, furnished by any Party to any other Party in connection with the performance of each Party's duties and obligations under this Agreement, which is identified as confidential or which the receiving Party should reasonably know to be confidential and proprietary (collectively, "Confidential

Information") shall be kept confidential and shall remain and be deemed to be the exclusive property of the Party furnishing Confidential Information and shall not be used by the other Party for any purpose other than those set forth in this Agreement and any SOW. In the event that this Agreement terminates, each Party shall either destroy or return all Confidential Information in its possession, including all copies, extracts, summaries, and analyses thereof, to the Party furnishing Confidential Information, except to the extent that such Party is required to maintain any such Confidential Information pursuant to any applicable laws, rules or regulations. The Party returning Confidential Information agrees that it shall continue to hold such Confidential Information in strict confidence and not use such Confidential Information for any purpose whatsoever following termination of this Agreement. Anything in this Agreement to the contrary notwithstanding, the Parties acknowledge that any information filed for public record shall not be considered to be Confidential Information hereunder. In the event that any Party becomes subject to any legal or regulatory process pursuant to which disclosure of Confidential Information is sought, such Party will give the other Party prompt notice thereof and provide such parties with a reasonable opportunity at its own expense to seek a protective order or other appropriate remedies with respect thereto and will disclose such Confidential Information in connection therewith only to the extent that such Confidential Information is legally required to be disclosed. Affiliate acknowledges that UUH is subject to the Utah Government Records Access and Management Act, Section 63G-2-101, *et. seq.*, Utah Code Ann. ("GRAMA"), as amended; that certain records in connection with this Agreement may be subject to public disclosure; and that UUH's confidentiality obligations shall be subject in all respects to compliance with GRAMA. Pursuant to Section 63G-2-309 of GRAMA, any confidential information (other than patient information) provided to UUH that Affiliate believes should be protected from disclosure must be accompanied by a written claim of confidentiality and a concise statement of reasons supporting such claim. This Section 13.1 shall survive the termination of this Agreement.

13.2 Public Announcements. The Parties will develop a media and marketing plan for the announcement of the Affiliation. No Party hereto shall release, publish, or otherwise make available to the public in any manner whatsoever any information or announcement regarding the transactions herein contemplated without the prior written consent of the Parties, except for information and filings reasonably necessary to be directed to governmental agencies to fully and lawfully effect the transactions herein contemplated or required in connection with securities and other laws. If there is such a disclosure to a government agency or otherwise required by law, the disclosing Party shall notify the other Party in advance and give the other Party the opportunity to comment on the disclosure.

13.3 Confidentiality of Terms. The terms of this Agreement and all SOWs, in particular any provisions regarding the compensation paid by any Party, shall remain confidential and shall not be disclosed by UUH or Affiliate, without the prior written consent of the other Party, except as necessary for the performance of this Agreement or any applicable SOW, or as required by law, including without limitation, GRAMA. If any Party becomes subject to compulsory process to disclose the terms of this Agreement, a SOW or the substance of any related negotiations, such Party shall resist

such disclosure and shall provide the other Party with immediate oral and written notice of such process. The obligations under this Section 13.3 shall survive termination of this Agreement. Nothing in this Agreement will negate the requirements of the Wyoming Statutes regarding public meetings (W.S. 16-6-401 et seq.)

13.4 Dispute Resolution. The Parties shall negotiate all matters of joint concern in good faith, with the intention of resolving issues between them in a mutually satisfactory manner. If a disagreement between the Parties cannot be resolved through informal discussions, or a Party believes that the relationship is not progressing in a mutually beneficial manner, the declaring Party shall present the dispute to the Operations and Quality Council, specifying the nature and cause of the dispute and the action that the declaring Party deems necessary to resolve the dispute. The Operations and Quality Council shall use good faith efforts to resolve the dispute. If a dispute is not resolved by the Operations and Quality Council within (30) days, the Operations and Quality Council shall present the dispute to each Party's Chief Executive Officer. The Chief Executive Officers shall engage in good faith discussions to further attempt to resolve the dispute. If a dispute is not resolved by the Chief Executive Officers within thirty (30) days, any Party may pursue all other available remedies. If other remedies are pursued by Affiliate, it must be with the knowledge and approval of Affiliate's Board of Trustees. The Parties agree that all aspects of the dispute resolution process shall be conducted in confidence.

13.5 Waiver of Breach. The waiver by any Party of a breach or violation of any provision of this Agreement shall not operate as, or be construed to constitute, a waiver of any subsequent breach of the same or any other provision hereof.

13.6 HIPAA Compliance. The Parties agree to reasonably cooperate with each other in order to ensure compliance by each of them with the federal Health Information Technology for Economic and Clinical Health Act of 2009 (the "HITECH Act"), the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and any current and future regulations promulgated under either the HITECH Act or HIPAA, including without limitation the federal privacy standards, the federal security standards, and the federal standards for electronic transactions, all as may be amended from time to time, and all collectively referred to herein as "Confidentiality Requirements." Each party agrees to enter into any further agreements as necessary to facilitate compliance with Confidentiality Requirements, including, if necessary, a Business Associate Agreement in a form substantially similar to the form attached hereto as Exhibit A.

13.7 Compliance with Laws. Each Party shall comply, at its own cost and expense, with the provisions of all applicable federal, state, county and municipal laws, ordinances and regulations pertaining to the performance and provision of its services under this Agreement as they exist now and as they may be amended from time to time ("Applicable Laws"). In the event of any notice of a violation of the Applicable Laws, or an investigation into an alleged violation, each Party will promptly notify the other Party in writing of such notice. Each Party shall take all measures necessary to promptly remedy any violations(s) of any Applicable Law.

13.8 Excluded Provider Representation and Warranty. Each Party represents and warrants that it: (i) is not currently excluded, debarred, or otherwise ineligible to participate in the Federal health care programs as defined in 42 U.S.C. § 1320A-7B-(f) (the "Federal health care programs"); and (ii) is not under investigation or otherwise aware of any circumstances which may result in it being excluded from participation in the Federal health care programs. This shall be an ongoing representation and warranty during the term of this Agreement. The Parties shall immediately notify one another of any change in the status of the representation and warranty set forth in this section.

13.9 Governing Law. This Agreement shall be governed by the laws of the State of Utah.

13.10 Amendments. This Agreement may be amended from time to time by mutual agreement of the Parties, but no such amendment shall be effective until it is incorporated into a formal written agreement, duly approved and executed by each of the Parties.

13.11 Independent Contractor Relationship. The Parties agree that they shall at all times be and act as independent contractors with respect to one another and that employees of a Party performing services under this Agreement are not and shall not be deemed to be employees of any other Party. No relationship of employer-employee, partner-partnership, principal-agent, or joint venturers is created by this Agreement.

13.12 Third Party Beneficiaries. This Agreement is not intended, and shall not be deemed or construed, to confer upon any person or entity, other than the Parties hereto, any right or interest, including, without limiting the generality of the foregoing, any third party beneficiary status or any right to enforce any provision of this Agreement.

13.13 Assignment; Change in Control. The Parties acknowledge that each is relying on the particular performance of the other to accomplish the unique goals and purposes of this Agreement. Because of this reliance and because this Agreement involves the close cooperation and continued involvement of the Parties, no assignment, pledge, encumbrance or transfer by any Party or successor to any Party to this Agreement of any interest, in whole or part, in this Agreement shall be valid or effective without the prior written consent of the other Party. In addition, upon a Change in Control of a Party, the continued participation of that Party in this Agreement shall be subject to the written consent of the other Parties. For the purposes of this Agreement, the term "Change in Control" means, whether accomplished in a single transaction or series of related transactions, (i) the acquisition by, or conveyance or other transfer to, a third party of more than fifty percent (50%) of the voting rights, stock, membership interest or similar ownership or control interest in a Party, (ii) the sale, transfer or other disposition of all or substantially all of the assets of a Party; or (iii) the merger, consolidation or other reorganization of a Party if, immediately following such merger, consolidation or reorganization, a controlling interest in the issued and outstanding voting securities or interests of the surviving, consolidated or reorganized entity are held by persons other than those holding voting rights, voting securities, membership interests or other interests of the Party, as of the Effective Date. Any consent required under this Section 13.13 may

be granted or denied at the sole and absolute discretion of the Party from whom such consent is requested.

13.14 Entire Agreement. This Agreement, together with all Exhibits and Schedules hereto, represents the entire agreement of the Parties with respect to the subject matter hereof, and supersedes any previous agreements between the Parties relating to the same subject matter.

13.15 Notices. Any notice, approval or consent required or permitted under the terms of this Agreement shall be in writing and sent by certified mail, postage prepaid, return receipt requested, or by nationally recognized overnight delivery service, addressed to each Party, or to such other address as either may designate by written notice to the other, as follows:

To Affiliate: Memorial Hospital of Sweetwater County  
1200 College Drive  
Rock Springs, WY 82901  
Attn: CEO

To UUH: University of Utah Hospitals and Clinics  
Hospital Administration  
50 North Medical Drive, RM W1200  
Salt Lake City, Utah 84132  
Attn: CEO

Notices are effective upon written receipt if delivered by hand or by overnight delivery, or three (3) days after the date of postmark if sent by certified mail.

13.16 Severability. In the event any provision of this Agreement is held to be invalid, illegal or unenforceable for any reason and in any respect, such invalidity, illegality, or unenforceability shall in no event affect, prejudice, or disturb the validity of the remainder of this Agreement, which shall be and remain in full force and effect, enforceable in accordance with its terms.

13.17 Counterparts. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute one and the same document.

[Signatures on following page.]

IN WITNESS WHEREOF, the duly authorized representatives of the Parties hereto have executed this Agreement as of the Effective Date.

**UNIVERSITY OF UTAH  
UNIVERSITY OF UTAH HEALTH**

By: Dan Lundergan  
Name: Dan Lundergan  
Title: Chief Operating Officer, I

**MEMORIAL HOSPITAL OF SWEETWATER  
COUNTY**

By: Richard Mathey  
Name: Richard Mathey  
Title: Pres., BOT

**SWEETWATER COUNTY COMMISSIONERS**

By: Reid O. West  
Reid West, Chairman

ATTEST:  
Dale Davis  
Dale Davis, Clerk



**Exhibit A**  
**Business Associate Agreement**

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **FACILTY USE AGREEMENT FOR U OF U DERMATOLOGY**
2. Purpose of contract, including scope and description: **use agreement with U of U for office space for a dermatologist. We will give them access to 3 medical exam rooms one day per month and 2 days with advance notice.**
3. Effective Date: **when approved by MHSC Board of Trustees and BOCC.**
4. Expiration Date : **3 years from effective date**
5. Termination provisions: **either party with 30-day's notice** Is this auto-renew? **No**
6. Monetary cost of the contract: **U of U will pay MHSC \$100.00 per room per clinic visit. Also compensate the use of our receptionist at \$16.00 per hour.** Budgeted? **NA**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **Wyoming (state where premises are located)**
8. Any confidentiality provisions? **NA**
9. Indemnification clause present? **Yes Section 5**
10. Is this contract appropriate for other bids? **NO**
11. Is County Attorney review required? **Yes County attorney has this agreement and will have his opinion to MHSC prior to August 6<sup>th</sup> meeting**

## FACILITY USE AGREEMENT

### For Dermatology Services

This Facility Use Agreement (the "**Agreement**") is entered into and effective on the date of the last signature executing this Agreement by and between Memorial Hospital of Sweetwater County ("**Facility**") and the University of Utah, a body politic and corporate of the State of Utah, on behalf of its University of Utah Health ("**University**").

#### RECITALS

- A. Facility is a provider of health care services to patients in the area of Rock Springs, Wyoming and wishes to improve the availability of Dermatology Services in the area;
- B. University is an academic medical center located in Salt Lake City, Utah and, in furtherance of its academic and health care missions, wishes to provide Dermatology Services and related health care services to patients in the Rock Springs, Wyoming area; and
- C. University and Facility wish to contract for the use of clinic space at Facility.

#### AGREEMENT

NOW, THEREFORE, in consideration of the foregoing, and mutual agreements set for below, the parties agree as follows:

1. Use of Premises. Facility grants to University the right to use three (3) medical exam room(s) and associated common areas located within Facility's office space at 1200 College Dr, Rock Springs, WY 82901 on a time share basis (the "**Premises**"). The Premises shall be available for exclusive use by University beginning with one to one (1) day per month and expanding to two days per month during such days pursuant to a written schedule agreed upon by the parties in advance (the "**Clinic**"). For purposes of this Agreement the Premises shall be available for use by University between the hours of 8 a.m. to 5 p.m. on each day that the University is scheduled to see patients at the Clinic. University may use the Premises for purposes of providing patient consultations and exams, and related health care services to patients of University ("**Services**"). The parties may, by written mutual agreement adjust the scope of Services, number of hours and/or days of use of the Premises as necessary to meet patient demand for Services at the Clinic.
2. Facility Services and Supplies.
  - 2.1. Support Staff Services. Facility shall furnish University with limited support staff services (the "**Support Services**") which shall include the use of Facility's regularly employed receptionist, and other support staff while University is providing care at the Facility during the agreed upon Clinic times.
  - 2.2. Supplies. Facility shall provide standard exam room furnishings with exam table and applicable basic exam supplies (including, but not limited to, exam table paper, paper towels, pillows, warm blankets, rubber gloves, and hand sanitizer).

3. University Responsibilities.

- 3.1. Reserved Exam Rooms. University will pay Rent in accordance with Section 3.2 below for reserved exam rooms on a scheduled Clinic day; provided that University may revise the number of reserved exam rooms up to thirty (30) days prior to the scheduled Clinic day without penalty. In the event, University providers are unable to use a reserved exam room due to circumstances outside of the University's reasonable control, including, without limitation, civil commotion, war, third-party transportation delays, governmental regulations or controls, a casualty event, or acts of God, University will not be obligated to pay Rent for the reserved but unused exam room(s).
- 3.2. Rent. University agrees to compensate Facility for the use of the Premises, Support Staff Services, and standard supplies provided hereunder (the "**Rent**") at the rate of \$100 per room per Clinic during the term of this Agreement. University also agrees to compensate Facility for the use of a Receptionist at the rate of Sixteen Dollars (\$16) per hour. Facility shall invoice University monthly for all Rent accrued during the preceding month. Invoices shall be paid by University within thirty (30) days of receipt. All Rent shall be paid by University by check payable to "Memorial Hospital of Sweetwater County" and shall be delivered or mailed to Facility at 1200 College Dr, Rock Springs, WY 82901.
- 3.3. Clinical Staff. University shall provide all clinical staff required to provide Services while University is providing care at the Facility.
- 3.4. Scheduling. University shall be responsible for scheduling patients, including obtaining patient demographics and insurance information.
- 3.5. Clinic Cancellation. If necessary, due to circumstances beyond University's reasonable control, University may cancel a scheduled Clinic upon at least [48] hours advance notice to Facility and University shall have no obligation to pay Rent for any such cancelled Clinic.
- 3.6. Billing and Collections. University shall be solely responsible for billing and collections for all Services provided by University at the Clinic, including both technical and professional fees. Facility shall not bill or collect any technical or professional charges for the Services.

4. Term and Termination. The term of this Agreement shall commence on the effective date and continue for an initial term of three (3) year. Either party may terminate this Agreement, with or without cause, upon thirty (30) days' prior written notice to the other.

5. Indemnification.

- 5.1. Indemnification by Facility. Facility shall defend, indemnify and hold harmless University, its officers, employees and agents, from and against all liability, damages, judgments, expenses, losses or costs incurred, including reasonable attorneys' fees, to the extent caused by any negligent error, act or omission of Facility, or any breach of this Agreement by Facility.
- 5.2. Indemnification by University. University is a governmental entity and is subject to the Governmental Immunity Act of Utah, Section 63G-7-101 et seq. Utah Code Ann., as

amended (the "Act"). Subject to the Act, University shall defend, indemnify and hold harmless Facility from and against all expenses, losses or costs incurred, including reasonable attorneys' fees, to the extent caused by any negligent error, act or omission of University, or any breach of this Agreement by University. Nothing in this Agreement shall be construed as a waiver of any rights or defenses applicable to University under the Act, including without limitation, the provisions of Section 63G-7-604 regarding limitation of judgments.

6. Insurance.

- 6.1. Professional Liability Insurance. University and Facility shall each maintain at all times during the term of this Agreement, professional liability insurance in the minimum amount of \$1,000,000.00 for each occurrence, and \$3,000,000.00 in the annual aggregate covering their respective employees, agents, and representatives against any claim or claims for damages arising by reason of personal injuries or death occasioned directly or indirectly in connection with professional services provided by their respective employees. Upon request, each party shall provide the other with evidence of such coverage.
- 6.2. General Liability Insurance. Facility shall also maintain Commercial General Liability insurance with per occurrence limits of at least \$1,000,000.00 and general aggregate limits of at least \$2,000,000.00. Such insurance policies shall be endorsed to be primary and not contributing to any other insurance maintained by the University.

7. Authorization to Grant Use of Premises. Facility represents and warrants to University that Facility has obtained all necessary approvals from any owner, landlord, lessor, lessee, lender or other person with any rights in the Premises or the Clinic which may be necessary to authorize Facility to grant to University the rights granted herein.
8. Patient Records. All patient medical records shall be confidential and neither party shall disclose any such records to any person except as permitted by law. The parties acknowledge that each is a "covered entity" under the Health Insurance Portability and Accountability Act ("HIPAA"). Each party represents and warrants to the other that it is in compliance with privacy provisions of HIPAA as found under 45 CFR, parts 160 and 164: Standards of Privacy or Individually Identifiable Health Information, commonly known as the "Final Privacy Rule". Each party shall indemnify and hold the other party harmless from any liability, costs, awards, judgments, penalties or fees (including reasonable attorney's fees) arising out of a breach of its confidentiality to other obligations under this Section 8. The University shall own and retain all medical records.
9. Health and Human Services Records. Pursuant to 42 U.S.C. Section 1395x (V) (1) (I), with respect to any services furnished under the terms of this Agreement the value or cost of which is Ten Thousand Dollars (\$10,000.00) or more over a twelve-month period, until the expiration four (4) years after termination of this Agreement, University and Facility shall each make available upon request to the United States Department of Health and Human Services, the United States Comptroller General, and their representatives, a copy of this Agreement and such other books,

documents and records as are necessary to certify the nature and extent of the costs of the services provided under this Agreement for which payment may be made under the Medicare program.

10. Miscellaneous.

10.1. Relationship of the Parties. In assuming and performing the obligations of this Agreement, Facility and University are each acting as independent parties and neither shall be considered or represent itself as a joint venture, partner, or employee of the other. Neither Facility nor University shall use the name or any trademark of the other in any advertising, letterhead, sales promotion or other publicity matter without the prior written approval of the other.

10.2. Entire Agreement. This Agreement constitutes the entire agreement between the parties regarding the subject matter hereof and supersedes any other written or oral understanding of the parties. This Agreement may not be modified except by written instrument executed by both parties.

10.3. Compliance.

10.3.1. The parties agree that it is not the purpose of this Agreement to exert any influence over the reason or judgment of any party with respect to the referral of patients or other business between the Facility and University, but that it is the parties' expectation that any referrals which may be made between the parties shall be and are based solely upon the medical judgment and discretion of the patient's physician. The parties further agree and acknowledge that the Rent is (i) set forth in advance; (ii) consistent with fair market value in an arms-length transaction; (iii) does not take into account the volume or value of any referrals or other business generated between the parties; and (iv) would be reasonable even if no referrals were made between the parties. Facility and University enter into this Agreement with the intent of conducting their relationship and implementing the Agreement in full compliance with applicable federal, state and local law.

10.3.2. Each party warrants and represents that such party, its officers, directors, and any employees or subcontractors providing goods or services under this Agreement are not currently excluded, debarred, or otherwise ineligible to participate in federal health care programs as defined in 42 U.S.C. § 1320a-7b(f) or to provide goods to or perform services on behalf of the federal government as either a contractor or subcontractor. This shall be an ongoing representation and warranty during the term of this Agreement and each party shall immediately notify the other of any change in the status of the representation and warranty. Either party may immediately terminate this Agreement for cause in the event of a breach of this section or as a result of any material change in status of the representation and warranty.

10.4. Governmental Immunity

Each party to the agreement shall assume the risk of any liability arising from its own conduct. No party agrees to indemnify any other party. MHSC is a governmental entity and hereby expressly reserves its governmental immunity, pursuant to W.S. 1-39-101 et.

seq. University is a governmental entity and hereby expressly reserves its governmental immunity, pursuant to Utah Code Ann., Section 63G-7-101 et seq. (the "Act"). Nothing in this Agreement shall be construed as a waiver by the University of any protections, rights, or defenses applicable to the University under the Act, including without limitation, the provisions of Section 63G-7-604 regarding limitation of judgments. It is not the intent of either party to incur by contract any liability for the operations, acts, or omissions of the other party or any third party and nothing in this Agreement shall be so interpreted or construed.

- 10.5. Notices. Any notice or other communication required under this Agreement shall be in writing and delivered to the respective addresses given below, or to such other address as either party shall designate in writing:

In the case of University:

University of Utah School of Medicine  
Department of Dermatology  
30 North 1900 East 4A330  
Salt Lake City, Utah 84132  
Attn:

In the case of Facility:

Memorial Hospital of Sweetwater County  
1200 College Dr.  
Rock Springs, WY 82901  
Attn:

- 10.6. Governing Law. This Agreement shall be interpreted and construed in accordance with the laws of the state in which the Premises are located, without application of any principles of choice of laws. Notwithstanding the application of the laws of another state, University does not waive any rights or defenses available to it under the laws of the State of Utah, including without limitation, the Governmental Immunity Act of Utah.
- 10.7. Counterparts; Electronic & Facsimile Execution. This Agreement may be executed in two or more counterparts, each of which shall be deemed an original but all of which together shall constitute but one and the same instrument. The exchange of copies of this Agreement and of signature pages by facsimile transmission or in PDF format via email shall constitute effective execution and delivery of this Agreement as to the Parties and may be used in lieu of the original Agreement for all purposes. Signatures of the Parties transmitted by facsimile or in PDF format via email shall be deemed to be their original signatures for all purposes.

*[Signature Page to Follow]*

IN WITNESS WHEREOF, the parties have caused this Amendment to be executed by their duly authorized representatives effective as of the day and year first written above.

UNIVERSITY OF UTAH  
("UUH")

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

MEMORIAL HOSPITAL OF  
SWEETWATER COUNTY  
("Affiliate")

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

This Agreement must be presented to the Sweetwater County Commission for approval as is required by W.S. 8-8-301. Such approval is required prior to this Agreement being effective.

SWEETWATER COUNTY COMMISSIONERS

By: \_\_\_\_\_  
Reid West, Chairman

ATTEST:

\_\_\_\_\_  
Dale Davis, Clerk

## Contract Check List

This checklist summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel and pursuant to the **CONTRACTS REQUIRING BOARD APPROVAL POLICY** this contract requires board approval as it is a consulting contract.

1. Name of Contract: **NaVECTIS GROUP-CONSULTANT**
2. Purpose of contract, including scope and description: **The consultant will teach staff how to work with patients to optimize their insurance benefits and will teach staff how to access patient advocate foundations and professional foundation groups to help with medical costs if not insured.**
3. Effective Date and term: **August 1, 2019**
4. Expiration Date: **1 year with auto renew for 1 year terms**
5. Termination provisions: **terminate with 90 days written notice by either party for any reason 30 days for breach** Is this auto-renew? **yes**
6. Monetary cost of the contract: **Sixteen Thousand Dollars (\$16,000.00) for first year- Eight Thousand Dollars for year 2 on until terminated. We will pay for one on-site visit. Will include airfare to SLC from Michigan; car rental and hotel august 12 and 13. The remainder of the consulting will be done by phone, Skye etc. Only one in person visit. Budgeted? No but cost of consultation will be recouped through patient insurance optimization.**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **Wyoming is choice of law venue**
8. Any confidentiality provisions? **Yes section 4**
9. Indemnification clause present? **Yes section 6**

10. Is this contract appropriate for other bids? **Other providers were contacted but this one provided services needed at reasonable price**

11. Is County Attorney review required? **No**

## CONSULTING AGREEMENT

THIS CONSULTING AGREEMENT (the "**Agreement**") is entered into effective as of the 1<sup>st</sup> day of August, 2019 ("**Effective Date**") by and between **CFCS, LLC, d/b/a The NaVectis Group**, a Michigan limited liability company, with an address of P.O. Box 185, Caledonia, Michigan 49316 ("**Consultant**") and Memorial Hospital of Sweetwater County ("**Hospital**"), an nonprofit corporation, with an address of 1200 College Drive, Rock Springs, WY 82901.

### RECITALS:

WHEREAS, HOSPITAL desires to engage Consultant to assist HOSPITAL in implementing its Patient Financial Navigation Program (the "**Program**"), as set forth in the Agreement; and

WHEREAS, Consultant desires to provide such services to HOSPITAL pursuant to the terms of this Agreement.

NOW THEREFORE, in consideration of the mutual promises contained in this Agreement and intending to be legally bound, the parties agree as follows:

### **1. Services.**

- 1.1 HOSPITAL hereby engages Consultant, and Consultant agrees to perform the services described in Exhibit A (the "**Services**"), attached hereto and incorporated herein by reference. To the extent practicable, Consultant shall be permitted to perform the Services remotely, by use of telephone, e-mail, or otherwise. Unless otherwise specifically agreed to in writing by HOSPITAL, all Services will be performed by Dan Sherman, MA, LPC.
- 1.2 Each party acknowledges that this Agreement shall in no way be construed or interpreted to be an exclusive arrangement between Consultant and HOSPITAL, and both parties are, and shall remain, free to contract with and/or provide services to third parties.
- 1.3 Consultant represents and warrants that: (a) the Services will be performed in a professional and workmanlike manner; and (b) Consultant will perform the Services in compliance with all Joint Commission standards, HOSPITAL policies and procedures, applicable laws, rules, and regulations. Consultant further represents and warrants that Consultant will not knowingly employ, hire for employment or continue to employ any unauthorized alien within the State of Wyoming.
- 1.4 While on HOSPITAL or HOSPITAL affiliate premises, Consultant will comply with HOSPITAL's safety and security procedures and will conform to certain rules of conduct that HOSPITAL may have in effect.

2. **Compensation.** HOSPITAL will pay Consultant the fees specified in the Exhibit A for Consultant's performance of Services according to the terms of this Agreement. Additionally, HOSPITAL will reimburse Consultant for the following "reasonable expenses" actually incurred by Consultant: (a) travel expenses to and from all work sites (all flight reimbursement shall be for coach seats); (b) meal

expenses if lodging is necessary not to exceed the sum of \$75 per day, or the standard IRS Per diem meal expense, whichever is greater; (c) lodging expenses if overnight stay is appropriate (in hotels designated by HOSPITAL for its out of town consultants); and (d) miscellaneous travel-related expenses, including, without limitation, parking and tolls incurred. Consultant shall submit written documentation and receipts itemizing the dates on which expenses are incurred. All amounts not paid within thirty (30) days of the due date set forth in Exhibit A shall bear interest from the date the amount was due at the rate of twelve percent (12%) per annum or the maximum rate allowed by law, whichever is less.

3. **Term and Termination.** The term of this Agreement will begin on the Effective Date and will continue for a term of twelve (12) months (the "Initial Term"). The Agreement will automatically renew for one (1) additional twelve (12) month term unless HOSPITAL notifies the Consultant of its intention to terminate the contract at least thirty (30) days in advance of the expiration of the Initial Term. At the expiration of the second twelve (12) month term, if HOSPITAL does not terminate the Agreement sooner, the Agreement may only be extended upon mutual written consent of the parties. This Agreement may be terminated at any time by either party for any reason without cause with ninety (90) days advance written notice and if the other party breaches any of its obligations under this Agreement and such breach continues for thirty (30) days after such other party receives written notice thereof. HOSPITAL may immediately terminate this Agreement in the event that Consultant's conduct, in the sole discretion of HOSPITAL, could affect the quality of professional care provided to HOSPITAL or its affiliates patients or be prejudicial or adverse to the best interest and welfare of HOSPITAL or its affiliates' patients. In the event of any termination of this Agreement, HOSPITAL shall pay Consultant for all Services actually performed through the date of termination and shall reimburse Consultant for all expenses which have either been incurred by Consultant through such date or cannot be cancelled or otherwise avoided. In the event this Agreement is terminated during the first twelve months of the Initial Term, the parties shall be prohibited from entering into an arrangement for the Service with each other until after the expiration of the first 12 months of the Initial Term.

4. **Ownership and Confidentiality.**

- 4.1 Consultant agrees and acknowledges that all right, title and interest, including all intellectual property rights, in and to any reports, presentations, technical information and inventions created by Consultant in connection with the performance of Services, shall be owned by HOSPITAL and shall be considered works made by Consultant for hire for the benefit of HOSPITAL.
- 4.2 Consultant acknowledges that HOSPITAL has invested and will continue to invest significant time and resources in the research, development, and advancement of the HOSPITAL and HOSPITAL's affiliates' business, which investment has and will result in creation of proprietary and confidential information and materials (hereinafter "Confidential Information"). Confidential Information includes but is not limited to technical information regarding HOSPITAL products, including data, know-how, trade secrets, and documentation; HOSPITAL procedures, processes, methods, and research agendas; proprietary information received by HOSPITAL from a third party under license or otherwise; and non-technical information of HOSPITAL such as pricing policies, customer and supplier lists, and financial information. Confidential Information shall not include information which Consultant can establish (a) was, as of the Effective Date,

generally known to the public; (b) became generally known to the public after the Effective Date other than as a result of the act or omission of Consultant; (c) was rightfully known by Consultant prior to Consultant's learning or receiving same from HOSPITAL; (d) is or was disclosed by HOSPITAL to third party generally without restrictions on use and disclosure; (e) was lawfully received by Consultant from a third party without that third party's breach of any agreement or obligation of trust; (f) was independently developed by Consultant and Consultant can show, by documentation, that it was developed without any reference to Confidential Information; or (g) is disclosed pursuant to the order of a court or other government body or as required by law.

4.3 Consultant agrees not to: (a) use the Confidential Information for Consultant's own benefit or the benefit of any third party; (b) disclose or permit disclosure of the Confidential Information to a third party; or (c) use the Confidential Information for any purpose other than in connection with providing Services under this Agreement. Consultant will deliver to HOSPITAL at any time upon request, and in any event, upon the termination or expiration of this Agreement, all Confidential Information in Consultant's possession or control, whether in electronic or hard copy form.

5. **Independent Contractor.** Consultant will act solely as an independent contractor in performing services for HOSPITAL. Consultant will be solely responsible for payment of all taxes associated with fees earned; HOSPITAL shall not withhold any taxes from payments made. Consultant will not be deemed an employee, agent, partner, or joint venture of HOSPITAL and shall not be entitled to any benefits provided by HOSPITAL to its employees. Consultant and HOSPITAL agree and acknowledge that Consultant shall have no authority whatsoever to bind HOSPITAL in any matter. Consultant hereby waives and releases HOSPITAL from any liability or responsibility for maintaining workers' compensation insurance and from any liability resulting from injury to the person or property of Consultant and the person or property of any third party in connection with the performance of the services. Consultant hereby further represents and warrants to HOSPITAL that it is not entitled to and will not take any tax position that is inconsistent with being a service provider with respect to the services provided by Consultant to HOSPITAL under this Agreement.

6. **Indemnification; Limitation of Liability; Insurance.**

6.1 Consultant shall indemnify, defend, and hold HOSPITAL and its affiliates harmless from and against any and all losses, claims, suits, damages, liabilities and expenses (including, without limitation, reasonable attorneys' fees) of any nature or kind whatsoever arising out of or resulting from, directly or indirectly: (i) Consultant's breach of this Agreement, including, without limitation, breach of any representation, warranty, or covenant of such party in this Agreement; (ii) any alleged negligent or intentional acts or omissions of Consultant, its agents or employees, based upon, arising out of or attributable to the performance or non-performance of their respective obligations under this Agreement; and (iii) conduct by Consultant which negatively affects the quality of professional care provided to HOSPITAL or HOSPITAL's affiliates' patients or jeopardizes the best interests and welfare of HOSPITAL, HOSPITAL's affiliates' patients, and HOSPITAL visitors. Upon notice, Consultant shall resist and defend, at its own expense, any such claim or action. Said indemnity is in addition to any other rights HOSPITAL may have against Consultant. HOSPITAL shall indemnify and hold harmless Consultant from and against all claims, liabilities, actions and expenses (including costs of defense, settlement and reasonable

attorneys' fees) which Consultant incurs as a result of death, bodily injury, damage to property, or violation of any governmental law, to the extent cause by the negligence and/or willful misconduct of HOSPITAL.

6.2 NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THIS AGREEMENT, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

7. **Insurance.** Consultant shall maintain in effect at all times during the term of this Agreement the following insurance, against all losses, claims, demands, proceedings, damages, costs, charges, and expenses for injuries or damage to any person or property arising out of or in connection with this Agreement which are the result of the fault or negligence of Consultant, its affiliates, and/or subcontractors:

- (a) Commercial General Liability Insurance (including special form/broad form property damage liability, contractual liability, premises/operations, products liability, and personal injury coverage), on an occurrence form, in the amount of at least One Million Dollars (\$1,000,000.00) combined single limit covering personal injury and property damage, One Million Dollars (\$2,000,000.00) in the aggregate.
- (b) Professional Liability Insurance in minimum amounts of \$2,000,000.00 per occurrence and \$2,000,000.00 in the aggregate.

8. **Miscellaneous.**

- 8.1 This Agreement (including, without limitation, its exhibit) sets forth the entire understanding of the parties and supersedes all prior agreements, both oral and written, between the parties with respect to the subject matter hereof. This Agreement shall be binding upon and inure to the benefit of the parties and their respective successors and lawful assigns, and no party may assign this Agreement without the prior written consent of the other party.
- 8.2 Except as otherwise expressly provided in this Agreement, all covenants, agreements, representations and warranties, express and implied, shall survive the execution of this Agreement.
- 8.3 This Agreement shall not be amended or modified except by an instrument in writing signed by both parties. No waiver of either party's rights under this Agreement will be valid unless given in a signed writing.
- 8.4 All notices which are required to be given by either party to the other hereunder shall be deemed to have been duly given when personally delivered or made in writing and sent by overnight mail addressed to the other party at the addresses set forth above or to such other address as either party may notify the other party in writing.
- 8.5 If any portion of this Agreement is found to be invalid or unenforceable for any reason, any court or other tribunal adjudicating the rights and duties of the parties under this Agreement shall alter, modify, or strike portions of the Agreement so that it will be enforceable to the fullest extent permitted by law. If any provision of this Agreement is

held, in whole or in part, to be invalid, the remainder of such provision and this Agreement shall remain in full force and effect.

- 8.6 The terms and conditions of this Agreement shall be governed, construed, interpreted, and enforced in accordance with the laws of the State of Wyoming, without regard to its conflict of laws principles. Any and all actions concerning any dispute arising under this Agreement shall be filed and maintained in the Courts lying and being in the county of Sweetwater, State of Wyoming.
- 8.7 Both parties expressly stipulate that, to the extent permitted by law, any documents contemplated pursuant to this Agreement may be executed and become effective by affixing their signature in the appropriate location and transmitting such document to the other party using traditional, electronic, or facsimile methods of transmission. Any such electronic or facsimile transmitted signature shall be deemed and carry the legal significance of an original signature.
- 8.8 This Agreement may be signed in counterparts, and transmitted by facsimile or Adobe PDR file, each of which shall be deemed to be an original, with the same effect as if the signatures thereto and hereto were upon the same instrument.
- 8.9 This Agreement, and the rights of the parties hereunder, may not be assigned by either party, without the prior written consent of the other party, which consent shall not be unreasonably withheld; provided, however, that each party hereby consents to any assignment to any successor of the other party due to acquisition, merger, consolidation, or reorganization, provided that any such assignment shall not alter the terms of the Agreement without the written consent of the non-assigning party.
- 8.10 Consultant shall not use or publicize HOSPITAL or any HOSPITAL affiliate's name, marks, or logo, whether in marketing material, press releases, or otherwise, without HOSPITAL's prior written consent.
- 8.11 None of the provisions of this Agreement is intended to create, nor shall be deemed or construed to create, any relationship between the parties other than that of independent parties contracting with each other for the purpose of effecting the provisions of this Agreement. The parties are not, and shall not be construed to be in a relationship of joint venture, partnership or employer-employee. Consultant shall neither have nor exercise any control or direction over the methods by which HOSPITAL and its affiliates and their respective employees perform any Services. Neither party shall have the authority to make any statements, representations or commitments of any kind on behalf of the other party.

IN WITNESS, WHEREOF, the parties have executed this Agreement effective as of the Effective Date.

CFCS, LLC

Date: \_\_\_\_\_

By: \_\_\_\_\_

Dan Sherman, MA, LPC

Its: \_\_\_\_\_ President \_\_\_\_\_

Memorial Hospital

Date: \_\_\_\_\_

By: \_\_\_\_\_

Its: \_\_\_\_\_

**EXHIBIT A**

**SCOPE OF CONSULTING SERVICES AND COMPENSATION**

1. During the Term, Consultant will provide up to two (2), eight (8) hour days "training" to HOSPITAL, as requested by HOSPITAL on reasonable advance notice. The training will be provided to one (1) Financial Navigator who will provide Financial Navigation Services within HOSPITAL. In addition, during the Term, HOSPITAL and its affiliates will have access to Consultant for up to one hundred (100) hours of off-site Services. This will average to two (2) hours a week, but is expected to be more during the first six (6) months of Program implementation and less for the remaining Term of this Agreement. The Consultant is to dedicate a total of two hundred sixteen (216) hours of consulting time for the full two years of the contract. It is also understood that Consultant will not be available two (2) weeks out of the calendar year for vacation purposes. Consultant will provide a minimum four (4) week notice of any vacation time taken. Consultant shall provide the following Services to HOSPITAL at the times specified above:

a. Assist HOSPITAL and its affiliates in improving its Financial Navigation Program by developing awareness of cost saving and revenue generating programs consisting of:

- i. Co-pay assistance programs;
- ii. Patient assistance/replacement programs;
- iii. Medicare Analysis/Optimization Program
- iv. Premium assistance; and
- v. Marketplace Enrollment Insurance Optimization.

b. Assist HOSPITAL and its affiliates in the development and training of staff for the purpose of the implementation of the Financial Navigation Program.

c. Upon request of the program manager, the Consultant will hold monthly conference calls with the Financial Navigator and the Program manager for the first three (3) months of Program implementation and then quarterly conference calls for the remaining months of the Program. The Consultant will review performance of the financial navigator and provide guidance for improvement (if found necessary) during these conference calls.

d. Assist HOSPITAL and its affiliates in the implementation of tracking methodology for the purposes of understanding the financial efficacy of the Financial Navigation Program at HOSPITAL affiliates facilities.

e. HOSPITAL acknowledges that Consultant is not providing legal services under this Agreement.

2. In consideration of Consultant's performance of Services hereunder, HOSPITAL shall pay Consultant as follows:

Program Fees. As compensation for the Services provided by Consultant during the Term, HOSPITAL shall pay the consultant the amount of Sixteen Thousand Dollars (\$16,000) for the first year of the program, and Eight Thousand Dollars (\$8,000) for the second year of the Agreement, if HOSPITAL desires to extend the Agreement for another twelve (12) month period. HOSPITAL will also pay reasonable expenses as outlined in section 2 of the Agreement. The parties acknowledge and agree that the fees for the Services provided by Consultant constitute reasonable compensation and fair market value, and compensation is provided without regard to the volume or value of referrals between the parties. Payment shall be due

to Consultant within thirty (30) days of HOSPITAL receiving an accurate, undisputed invoice of fees and expenses.

3. ROI Guarantee: NaVectis will guarantee a ROI of 5:1 scale on gross savings listed in section 1. a) i-v. Therefore, NaVectis guarantees that the program will generate a minimum of \$80,000 in savings per year. If the program does not generate a 5:1 ROI during any year of the Term, NaVectis will refund the Hospital all amounts paid by Hospital pursuant to the Agreement. The ROI guarantee is based upon HOSPITAL implementing and utilizing all five principles listed in section 1. a) i-v.

The ROI will be calculated based upon the following formulas:

- a. Co-Pay Assistance Programs. Net revenue will be 33% of the grants received from the co-pay assistance programs that your patients will be enrolled in.
- b. Patient Assistance Programs / Drug Replacement Programs. Net savings will be actual cost of each pharmaceutical product that you receive from pharmaceutical companies.
- c. Medicare Analysis/Optimization. \$4,000 will be added to the net revenue for each individual who improves their Medicare plan.
- d. Premium Assistance Program. Net revenue will be the total payments received from the third party payer minus the premiums paid for the policy.
- e. Marketplace Enrollment Insurance Optimization. The decrease in out of pocket responsibility will be added to the net revenue for each individual who improves their Marketplace policy based upon the counsel of the Financial Navigator

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **AMERICAN ASSOCIATION OF CRITICAL CARE NURSES E-LEARNING LICENSE**
2. Purpose of contract, including scope and description: **AACN E-learning really is award-winning. CNO can tell by the way the nurse charts and takes care of patients and asks questions if he/she has taken these e-learning courses or not. This e-learning program is even more important as we have an ICU of very, very inexperienced nurses. AACN's e-learning system's up-to-date, interactive, and evidence-based didactic education easily blends into your existing orientation plans. AACN's 24/7 customer support, comprehensive reports, and progress tracking tools make implementation straightforward. Continuing education hours are provided by module to support this flexibility**
3. Effective Date: **Date executed by MHSC**
4. Expiration Date: **36 months from effective date**
5. Termination provisions: **not addressed in quote** Is this auto-renew? **No**
6. Monetary cost of the contract: **\$5500.00 for 3 year site license renewal. (Under initial Agreement this e-learning license was \$8600.00. With new software in HR we are able to cut back on learning through this company).**  
Budgeted? **YES**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **N/A**
8. Any confidentiality provisions? **In Master Agreement section 5**
9. Indemnification clause present? **Yes section 10 Master Agreement indemnification for AACN and MSHC**

10. Is this contract appropriate for other bids? **NO**

11. Is County Attorney review required? **No**

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **GALLAGHER EMPLOYEE ENGAGEMENT SURVEY**
2. Purpose of contract, including scope and description: **Part of the strategic plan pillar for workplace experience is an employee engagement survey. In addition, MHSC would like to apply to be an Employer of Choice and part of the application process is completion of an employee engagement survey. HR/Employee engagement best practice is to conduct an engagement survey every 2 years (minimum). Our last engagement survey was in 2016.**
3. Effective Date: **When proposal is agreed to and accepted by MHSC**
4. Expiration Date: **survey proposal calls for survey and then follow up with HR on interpretation and analyses of survey Once that is completed to satisfaction of MHSC proposal is completed**
5. Termination provisions: **Once we accept and begin the process of survey we will need to pay for the survey and follow up services** Is this auto-renew? **NO**
6. Monetary cost of the contract: **\$16,490.00** Budgeted? **YES**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **NA**
8. Any confidentiality provisions? **NA**
9. Indemnification clause present? **NA**
10. Is this contract appropriate for other bids? **HR contacted other companies who provide engagement surveys. Selected this one due to proposal and services provided.**

11. Is County Attorney review required? **NO**

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **HOSPICE SERVICES COWBOY CARES**
2. Purpose of contract, including scope and description: **creates an agreement with Cowboy Cares to allow hospice patients to be admitted for inpatient care for pain control or symptom management. We agree to make inpatient beds and services available for use by hospice patients. We have the same arrangement with other hospice providers.**
3. Effective Date: **When signed by CEO**
4. Expiration Date: **one year from effective date**
5. Termination provisions: **30 days written notice by either party** Is this auto-renew? **Yes**
6. Monetary cost of the contract: **The Medicare reimbursement rates are listed as Appendix A-1,A-2, A-3. Appendix A3 #3 refers to the most common inpatient reason-general inpatient. The reimbursement is 80% of the rate paid to Cowboy Cares from Medicare for an inpatient stay (changes annually). MHSC will bill Cowboy Cares directly as we cannot bill separately once a patient is on hospice. Cowboy Cares will then reimburse MHSC 80% of the rate we receive. Once a patient selects hospice services, the agency they chose is responsible for all cost associated to the hospice diagnosis. Budgeted? NA**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **NA**
8. Any confidentiality provisions? **Yes**
9. Indemnification clause present? **Yes**

10. Is this contract appropriate for other bids? **NA**

11. Is County Attorney review required? **NO**

## Contract Check List

This check list summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel.

1. Name of Contract: **Mission Health clinical Agreement**
2. Purpose of contract, including scope and description: **MHSC will provide specimen collection and laboratory services for Mission Health. We will also transport the specimens to our lab for testing. This agreement has been in place since 2016 but expires in August 2019 so we are renewing.**
3. Effective Date: **date of last signature becomes effective date**
4. Expiration Date: **3 years from effective date**
5. Termination provisions: **either party with 30 day's written notice**  
Is this auto-renew? **No**
6. Monetary cost of the contract: **Mission Health will pay us \$260.00 per month for transport and courier services. MHSC also has the sole right to bill patients for lab services.** Budgeted? **NA**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **Wyoming**
8. Any confidentiality provisions? **No**
9. Indemnification clause present? **No**
10. Is this contract appropriate for other bids? **NA**
11. Is County Attorney review required? **No**

## Contract Check List

This checklist summarizes the purpose, cost and other contract provisions contained in the contract and assures that the contract has been reviewed by both the CEO and In-House Legal Counsel. Contract is under \$25000.00 so may be signed by CEO. Board will be advised that contract was signed.

1. Name of Contract: **VIVOR**
2. Purpose of contract, including scope and description: **software program that helps clinic, cancer center and hospital find programs to find programs related to drug companies to reduce costs of drugs for patients and increase reimbursement. Cost is based on assisting approximately 300 patients. If patient base increases substantially there will be no increase in additional charge the first year but will increase contract cost in subsequent years.**
3. Effective Date: **when signed by MHSC CEO**
4. Expiration Date: **one year from effective date**
5. Termination provisions: **30 day written notice by either party** Is this auto-renew? **Yes for one-year terms**
6. Monetary cost of the contract: **\$12,000.00 year**  
Budgeted? **No will recoup the cost for this contract in medication cost savings.**
7. Jurisdiction/Choice of Law provision checked and changed to Wyoming if able to so. **Company is in Delaware so that is jurisdiction**
8. Any confidentiality provisions? **Yes section 11**
9. Indemnification clause present? **Yes section 10**
10. Is this contract appropriate for other bids? **Looked at one other recommended company and cost was much, much more.**

11. Is County Attorney review required? **NO**